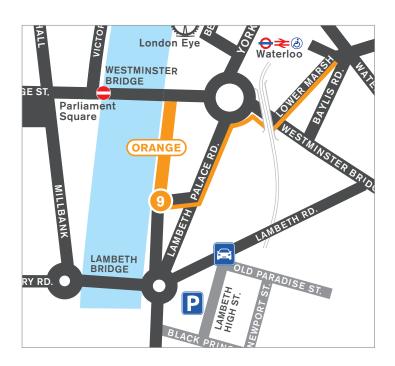
ORANGE (AVA) ENTRANCE (9)

MAYOR OF LONDON

LONDON NEW YEAR'S EVE FIREWORKS

This letter contains important information regarding the London New Year's Eve Fireworks. Please read it carefully. We also recommend you bring this letter with you on the night.





Getting to your Entrance

To help you have a smoother experience on the night please arrive at your entrance before 9pm to avoid the biggest queues. Please follow these instructions and the signed route from the station to get to your entrance.

- 1) Arrive at Waterloo Station using the following services:
 - Bakerloo, Jubilee or Northern line (check tfl.gov.uk/nye)
 - South West Train services (check engineering works at nationalrail.co.uk/Christmas)
- 2) On arrival at Waterloo station please follow signs from the main concourse to Exit 1 Westminster Bridge Road
- 3) On exiting Waterloo Station turn right and cross left onto Spur Road
- 4) At the bottom of Spur Road, turn right onto Lower Marsh
- 5) At the end of Lower Marsh turn right onto Westminster Bridge Road, left onto Lambeth Palace Road. This is approximately a 15 minute walk

On arrival at your entrance you will be asked to show your official ticket(s). Email confirmations, digital images and the like will NOT be accepted. The tickets are barcoded and personalised to the person who bought them. They will be scanned on entry, and you may be required to show photo ID at the entrance gate which matches the booking name. If you are the named person on the ticket(s) please make sure that you arrive with your whole group, or the other people you have bought tickets for may not be allowed in.

Bag Restrictions

Backpacks and suitcases will not be allowed into the event this year. To keep queues moving, and to ensure the safety and security of everyone there, we will be operating a bag restriction policy and carrying out bag searches on the night. Please remember this to avoid being turned away at the entrance. We recommend that you arrive before 9pm and bring only a small bag for essential items or preferably NO bag.

NOTE: We acknowledge that some ticket holders may require larger bags to accommodate their particular needs. This will be permitted but will be subject to a bag search.



We recommend you pack light and bring essential items only:

- Arrival instructions
- Ticket
- Photo ID
- Money for food and drinks
- Warm & dry clothes

NOTE: It is prohibited to bring items such as chairs, glass bottles, sharp objects and fireworks. For a full list of prohibited items visit london.gov.uk/nye/faqs

Travelling to and from the event - Free Travel

It is very important that you plan your journey to and from the fireworks, as public transport will operate differently to normal on New Year's Eve, with planned engineering works and station closures. Your return journey may also vary from your outward journey. However, TfL public transport will be free of charge between 23:45 and 04:30. Be sure to check before you travel, allowing plenty of time for your journey. www.tfl.gov.uk/nye

Travelling around London on foot will also be more difficult on New Year's Eve due to the crowds and diversion routes, so it will take more time than on a normal day. Crossing the river on foot will become increasingly difficult from 2pm as bridges close.

Travelling by road

Please do not drive to the event. There will be road closures in place across central London from early afternoon on New Year's Eve until the morning of New Year's Day and there will also be no parking. For closure maps, please visit london.gov.uk/nye/faqs

Vehicle drop off

Blue Badge holders, with a copy of this letter and their ticket will be allowed to drop off at the south of the Lambeth Bridge roundabout. Please note: there will be no access to the roundabout.

Non-Blue Badge holders should access via Black Prince Road and drop off at the junction of Lambeth High Street and Old Paradise Street. Please note: There will be no access to Lambeth Road. Once dropped off, turn right onto and right onto Newport Street to avoid closures.

Parking

Blue Badge holders can stay for up to three hours maximum on both single and double yellow lines without any live kerb markings (the time clock must be set to the arrival time). Unlimited parking and no time clock is required at meters, pay and display, shared use, business, free, resident and disabled bays.

For non-Blue Badge holders, limited, but unreserved parking is available around the area of Lambeth High Street which can only be accessed from the south due to road closures.

Travelling by bus

Due to the road closures, bus services in central London will start to be withdrawn and diverted

Travelling by Train

Please note that stations may have planned engineering works and closures. Please check www.nationalrail.co.uk/christmas

We have put together a few tips to help you prepare for the event:

DO

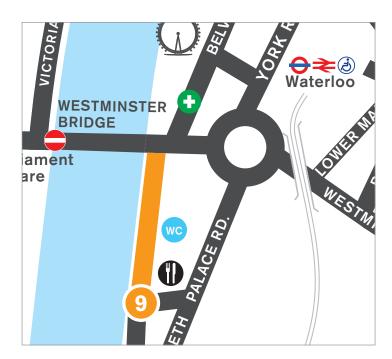
- Plan your journey to and from the fireworks and take note of the recommended route to your entrance gate. Remember you may need to take a different route home from the way that you arrived. Allow plenty of time for your journey home, too, and consider walking part of it, as there'll be long queues to get into nearby stations.
- Make sure it has sufficient charge if using an electric wheel chair as there will be no charging points available.
- Be aware of the bag restrictions
- If you use a hearing aid, switch into the induction loop
- Expect large crowds
- Report anything suspicious to police, stewards or British Transport Police
- Keep valuables well hidden. Pickpockets operate in crowds
- Stay hydrated and drink alcohol responsibly
- Dress for the weather there will be no cover
- Bring a fold up chair if you would like to sit down, a small number of chairs will be provided on a first come first served basis
- If you need medical assistance please visit one of the first aid points marked on the welfare map. Please don't dial 999 unless the situation is life-threatening
- Share this information with every member of your group

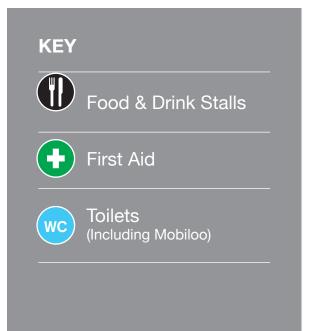
DON'T

- Bring suitcases or back packs to avoid being turned away
- Bring glass in any form into the event viewing areas; alcohol will be permitted in small quantities in plastic bottles or cans (any alcohol you carry should be for your own personal consumption only, not for your group, or it may be confiscated)
- Bring any fireworks (including sparklers) into the event viewing areas
- Bring buggies or prams into the event viewing areas this event is not suitable for small children
- Bring any pets with you (except Assistance dogs)
- Be caught out. Please read our Terms and Conditions and Frequently Asked Questions on London.gov.uk/NYE

Welfare Facilities

For your comfort and convenience food and drink, toilets and first aid facilities will be available in your viewing area. Approximate locations are shown on the map below. Look out for signage on the night.





Follow us on @LDN_gov and #LondonNYE for live NYE updates.

The Mayor of London's New Year's Eve Fireworks is an international celebration. As such, there's no better way to show the world that **#LondonIsOpen**