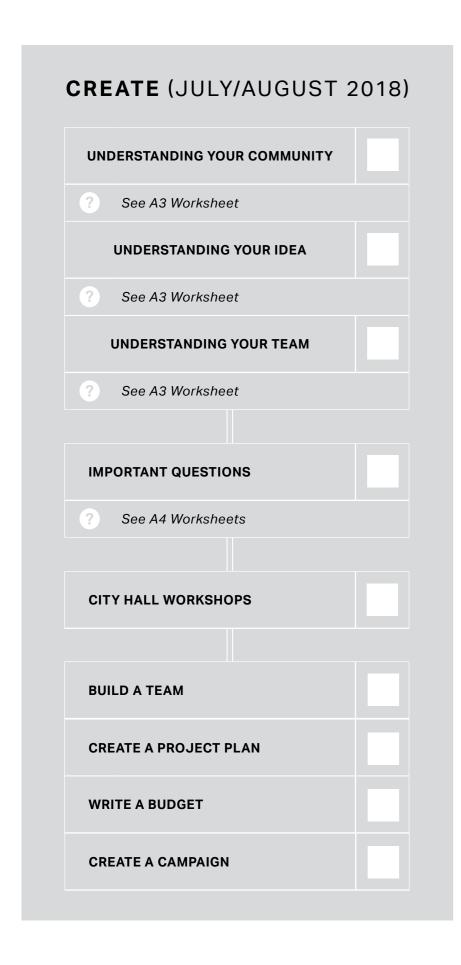
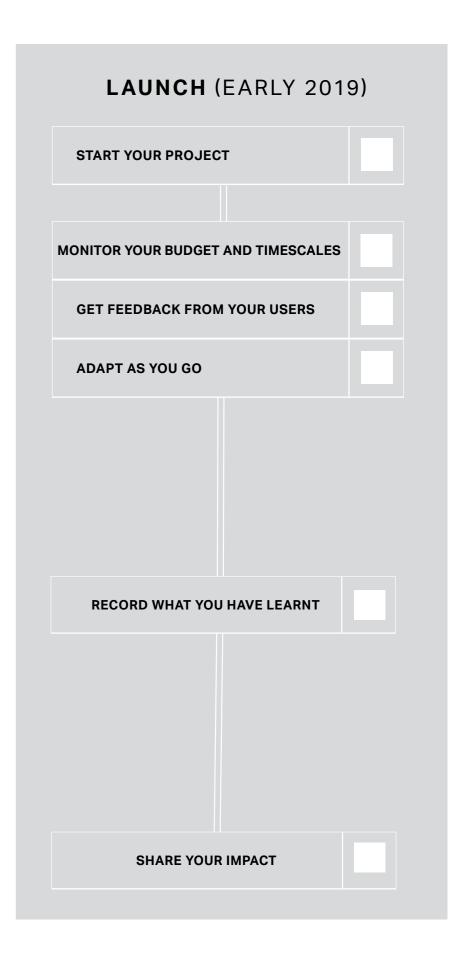
YOUR PROJECT LIFECYCLE







UNDERSTANDING YOUR COMMUNITY

A good idea is grounded in an understanding of the person for whom you are creating. This activity will help you bring together your observations. It can be used to help plan the type of campaign you will run for your crowdfunding project as well as expand on your original project idea.

Look at the four areas on the worksheet. Think about the following questions and begin to fill in the answers about your community, user groups and potential funders.

WHO IS THIS PROJECT FOR? What type of person do you think will be using your space or funding you? What do they do? Who would not benefit from your project? How could you make more people benefit?	WHAT WILL THE USER EXPERIENCE BE FOR THEM? How do you want your community to feel about it? What do you want the community to get out of it?
WHY? IDENTIFY THE NEEDS OF YOUR COMMUNITY. Why will the community care about the project?	How? IN WHAT WAYS CAN YOU REACH YOUR COMMUNITY? How will you spread the word? Social media, door to door knocking, community newspapers? What is best suited to your community?

UNDERSTANDING YOUR IDEA

You may have a sense of what your idea is already and feel like you know your community and want to develop the idea further.

This worksheet delves into the idea you have to help reflect on it and improve it.

What else is out there that has inspired you?

What was good / bad about similar ideas?

Have you considered alternatives to your idea?
What are they?

Can the project create a lasting impact?

What would be required for it to do so?

Why is this idea specific to your place and your community?

Who would benefit? Would anyone lose out?

The Idea (in one sentence)

)

What challenge do you want to address?

Why are you proposing your project?

What problem do you want to fix?
What potential do you want to develop?

What is the story behind the challenge?

Has it been on your mind for a long time? Why would it make a difference? What is the one thing that could stop you from completing the project?

UNDERSTANDING YOUR TEAM

good at gardening or skilled at making things?

You probably won't be able to do everything on your own! You might need to find people in your community with different skills or experience and invite them to help. Each person might bring more than one skill. Think about what you are all good at, but also what you would like to improve. Some of the skills you will learn as you go and could even be great on a CV.

The skills below are not an exhaustive list, but create a sense of what is important. Fill in each profile for a member of your team, and tick a box below to note if you have or need a specific skill set.

PROJECT MANAGEMENT SKILLS It is important to have one person on board who is organised and can run things well.	HAVE	NEED				
FINANCE SKILLS Who is good with numbers? And can help keep track of spending?						
COMMUNITY SKILLS You need your community to be represented in the project team, so they are a part of things and help shape ideas and outcomes. You also need to be good at listening and talking to people.			MAIN SKILL Project Management OTHER SKILLS	MAIN SKILL Finance OTHER SKILLS	MAIN SKILL Community OTHER SKILLS	NAME MAIN SKILL Social Media & Website OTHER SKILLS
SOCIAL MEDIA AND WEBSITE SKILLS It is very useful to have someone who is good with social media and will help set up your Crowdfunding project page.						
GRAPHIC DESIGN SKILLS If you want to have a website or logo for the project, or a video, having someone with design experience on board will really help. Good images are really important.						
ENTREPRENEURIAL SKILLS You need to have like-minded people on the team and somebody who motivates them to be enthusiastic about new ideas and encourages them to take risks.						
BUILDING AND DESIGN SKILLS			NAME	NAME	NAME	NAME
You might need to think about the physical space from both a creative point and of view and from a technical/			MAIN SKILL Graphic Design	MAIN SKILL Enterpreneurial	MAIN SKILL Building and Design	MAIN SKILL
planning point of view. You might need to consult an			OTHER SKILLS	OTHER SKILLS	OTHER SKILLS	OTHER SKILLS
architect,						
What ather skills do you need?						
What other skills do you need? Is there a skill set that your specific project will need? A g	great coo	k,				

THINKING ABOUT YOUR SPACE

	1 (Very Positive)	2	3	4 (Very Negative)
The Location	1 (very Positive)	2	3	4 (very negative)
Do you have regular public transport?	□ Yes			□No
		□ FO Matro	D 100 Metros	
How close are you to a car park?	□ 10 Metres	□ 50 Metres	□ 100 Metres	□ 1km
How close are you to bike storage?	□ 10 Metres	□ 50 Metres	□ 100 Metres	□ 1km
How safe is the area?	□ Completely safe	□ Very safe	□ Not safe	□ Very unsafe
Are there any amenities (bank, bars, shops, restaurants) nearby?	□ Yes, many	□Some	□ A few	□ None
Are there many passersby?	□ Many (25/hour)	□ Some (15/hour)	□ A few (5/hour)	□ None
Is the location near to your community?	□ 10 minute walk	□ 30 minute walk	□ 10 minute bus/tube	□ 30 minute bus/tube
SECTION TOTAL ⊠				
The Landlord				
How well do you know the landlord?	□ Very well	□ In passing	□ Through a third party	□ Not yet
Are they excited about the project?	□ Yes, very	□ Yes	□ A bit	□ Not at all
Have you spoken to the council?	□ Yes	□ In passing	☐ Through a third party	□ Not yet
SECTION TOTAL ☑				
The Space				
What floor will the project be on?	□ Ground Floor	□ First Floor	□ Second Floor	□ Basement
Is there any street level visibility?	□ Yes, entrance and windows	□ Windows, no door	□ Shared	□ None
How old is the building?	□ Old, with character	□ New, with character	□ Old, no character	□ New, no character
What are the acoustics like in the space?	□ Good, lots of soft materials	□ OK, some soft materials	□ Not good, mostly hard surfaces	□ Bad, all hard surfaces
Do you have plenty of natural light?	□ Yes, 20+ windows	□ 10 windows	□ 5 windows	□ No windows
Does the building have reliable power, plumbing?	□ Yes, plumbing and power and data in place	□ Power and plumbing, potential for data	□ Power and plumbing need update, potential for data	□ Power and plumbing need major update, potential for data unknown
How easily can the space be transformed?	□ A clean slate, the whole space is open and empty	□ Some fixed walls and pillars, plaster walls that can be moved	□ Many fixed walls and pillars, difficulty in moving plaster walls	□ We can do little, and have to work with what we have
Is the space being looked after?	□ Yes, very tidy	□ Quite tidy	□No	□ Very messy
Is it currently fenced of?	□ No, easily accessible	□ Open, but difficult to access	□ Yes, with a fence	□ Locked and completely inaccessible
SECTION TOTAL ⊠				
OVERALL TOTAL				
% by column				

STEP ONE Answer each question by ticking one box; choose only one box for each row.

step two Add up the number of boxes ticked in each of the 4 columns for each section. Write the total for each column in Section Totals.

STEP THREE Calculate overall totals for each column by adding section totals together.

The **Overall Totals** will show whether a location has more positive or negative attributes. How can your project improve the negatives and build on positives?

CREATING YOUR CAMPAIGN

You should set up your project (campaign) on the Spacehive website as soon as possible. Spacehive will also be running a series of webinars from Aug - Oct to guide project creators through the process of creating their project idea and running their campaigns.

Use this draft project page to share your idea with your community and refine it before the Crowdfund London deadline.

Set Up Your Campaign	
To start your campaign simply go to Spacehive.com	
and click 'Create a Project'.	
	KEY DATES
Ditab to the Mayor's Fund	
Pitch to the Mayor's Fund	Pitch deadline is
You will be required to upload various supporting documents for the pitch. Start this process well before the deadline to understand what is required.	3 September 2018 —
You can complete the pitch in stages.	start early to find out what is required.
Tou can complete the piton in stages.	what is required.
Get Verified	Deadline to submit to
You can't begin your campaign until your project is verified.	verification is 3 September
You won't be able to change your project page after this point.	2018. Try to do this early
Verification can take up to two weeks.	to avoid the rush!
Start your Campaign	Must begin campaign by
You can start your campaign earlier to give yourself more time to show	17 September 2018.
the Mayor's team that you have local support.	
Mayoral Dladges	
Mayoral Pledges The Mayor of Landon will make pledges to the best compaigns. If you	The Mayor will make
The Mayor of London will make pledges to the best campaigns. If you receive a pledge, you will be invited to a Pitch & Pledge event at City Hall.	pledges in October and announce these at a
Projects that do not receive a pledge from the Mayor can still continue	Pitch & Pledge event.
with their campaign and achieve success.	Thomas rouge event.
	Campaigns must and
End Your Campaign	Campaigns must end between 23th November
Give yourself enough time to run a successful campaign. Ask Spacehive for advice.	and 17th December

Frequently Asked Questions

How Do I Pitch to the Mayor's Fund?

When you create your project on Spacehive you will automatically be matched to the Mayor of London's fund as long as you are a constituted group and indicate when you create your project page that your project is within the Greater London Area. You can begin your pitch at any time and complete it in stages. Finalise your pitch once you are ready to submit your project for verification. This will be the point where you cannot make further changes to your campaign.

For more information on the pitching process and the criteria for the fund please see here: www.london.gov.uk/crowdfunding

What is Verification?

Before a project can start crowdfunding it must be verified. This involves inspecting the project to make sure it's viable and trustworthy. The verification process can take up to two weeks. Depending on the nature of your project, you are likely to be asked for to the following things. Have these to hand to ensure a speedy verification.

- Proof of permission (e.g. event license, council support, landowner consent, planning permission)
- Evidence of costs (e.g. building work quotations, links to online shop listings, proof of in-kind/offline funds)
- Any insurance, policies or qualifications required (e.g. safeguarding policy when working with children)

What is the Pitch and Pledge Event?

The pitch and pledge event will take place in City Hall. All the projects set to get pledge from the Mayor of London will be invited to attend and the Mayor's pledges will be announced. The event will help promote your campaign and you will be able pitch your project to the other attendees (including local businesses and potential funders) at the event with the hope of attracting even more backers.

PLANNING YOUR CAMPAIGN — MAPPING YOUR BACKERS

Using the table below, create a comprehensive list of every person and group you could approach during your campaign. Then rank them on the likelihood that they will pledge to or support your project.

100%	90%	80%	70%	60%
EXAMPLES: YOURSELF, PROJECT TEAM MEMBERS, IMMEDIATE FAMILY, CLOSEST FRIENDS, YOUR COMMUNITY SUPPORTERS	EXAMPLES: FRIEND NETWORK, EXTENDED FAMILY, COLLEAGUES, THOSE THAT DIRECTLY BENEFIT FROM THE PROJECT	EXAMPLES: PARENTS ASSOCIATION, RESIDENTS ASSOCIATIONS, LOCAL 'FRIENDS OF' GROUPS	EXAMPLES: LOCAL PRESS, SMALL LOCAL BUSINESSES, FACEBOOK GROUPS	EXAMPLES: MEDIUM LOCAL BUSINESSES, SMALL COMMUNITY GRANTS
50%	40%	30%	20%	10%
EXAMPLES: LOCAL CELEBRITIES, LARGE LOCAL BUSINESSES, THE LOCAL COUNCIL	EXAMPLE: LOCAL ONLINE COMMUNITY	EXAMPLES: BIG GRANT BODIES, CORPORATIONS	EXAMPLE: NATIONAL PRESS	EXAMPLE: A-LIST CELEBRITIES WITH A CONNECTION TO THE AREA OR YOUR IDEA
Who Should Be On The List?	people on this list could be anyone: your community al and national newspapers, local businesses, corpor nmunity funds, social groups, schools, online groups by might be interested in pledging to or supporting you	rates, large grant bodies, council s, local bloggers and celebrities! How D	you should approach the are most likely to pledge	need as a percentage, is what determines the order nem in your campaign. Start with the people who lee (100%, 90%) and then move on to the next
levels until you've exhausted every potential backer on your list.				

PLANNING YOUR CAMPAIGN — FUNDRAISING CAMPAIGN TIMELINE

Below is an overview of the campaign timeline, broken into four quarters, with objectives and suggested activities in each quarter. This campaign timeline should be used with Planning Your Campaign - Mapping Your Backers.

Timeline	September 2018	October 2018	November 2018	December 2018
Timeline	Campaign Goes Live	Mayoral Pledges	Build on Your Momentum	Hit Your Target
Objective	Galvanise community support for your project as quickly as possible — this is all about getting lots of small pledges from lots of people. Try to get people to show that they are local and tell everyone why they like the project. Aim for 40/50 pledges by the end of September.	Continue to focus on getting support from the community so that Mayor's team can assess your project and the community support. By the Pitch and Pledge event, aim to have 100 backers, or more.	Build on the momentum of the Mayor of London pledge to help you hit your target. Use the community backing you have and the support from the Mayor to engage businesses.	The finishing line is in sight! Use your existing backers to help spread the word and close the gap. Push businesses again — this is the time they are most likely to pledge.
Activities	 Start by getting your own team to pledge — if you don't pledge no one else will. Target your 100% likely supporters first, moving to the 90% and 80% likely next. Contact local media letting them know about your project. Kick off social media — but not until after you have your first pledges. Try to get people to show that they are local and tell everyone why they like the project. Attend relevant Spacehive webinar to get additional support. 	 Target your 70% likely supporters followed by the 60% likely etc. Warm up local businesses, you will be able to invite them to the Mayor of London Pitch & Pledge event. Prepare some communication (e.g. Social media) before the Pitch & Pledge event so you are ready to build momentum on the day. Following the pledge from the Mayor, do a big push on social media and in the local media, celebrating your pledge and encouraging people to pledge. Attend relevant Spacehive webinar to get additional support. 	 Continue to build your backer number targeting the 50% likely supporters, followed by the 40% and 30%. Create a business pack and distribute it to local businesses asking them to pledge to your campaign and help with promotion. Run an Offline fundraiser (pledge party) so that local people and businesses can meet the people behind your project. Write a blog and share online or create a flyer to remind people why your project will be great! 	 Contact all existing pledgers and other contacts - asking them to share your campaign and the deadline. Ask your project champions for a big push to their network. Do a last big push on social media — include a countdown to drive urgency. Do a last big business push, ensuring to secure some big pledges to get your project across the line.
Notes				

TOP TIPS FOR PRESENTING YOUR IDEA

While you might have a great project idea, you now need to turn that project idea into a successful crowdfunding campaign. This means communicating what your project is all about in a clear, succinct and exciting way so that Londoners can quickly grasp what the project is all about. You want them to feel excited about getting involved and making a pledge to your campaign.

Using the project template below, begin to sketch out your own project page.

	Title			
Image or Video				What We'll Deliver
				▼ Like This Project!
Share This Page		Comment	Follow	Why This Is A Great Idea
Your Elevator Pitch				
Project Costs				
Project Costs				
Project Costs				

Before you launch your campaign to the public, warm up your most-likely backers to pledge within the first few hours of campaigning. Call, text, knock on their doors if needed! Then a few hours later, once you've collected your first 10-20 pledges from your closest friends and family, you can start promoting to the wider world.

Your Title	Ensure it is a distinctive and descriptive title that includes the place name (e.g. "Good Food Catford")
Your Image	This needs to be fun and engaging, with people enjoying the space. Try and show what it could look like, although one of your images might be the existing situation.
Your Video	Keep it short (around 30 sec). Explain your idea and why it would be amazing for the area. Describe and show what it will look like, include clips of other people saying why they love it. Explain how you'll deliver it. Stress that you need the help of your community tell them to pledge at your project URL!
Your Elevator Pitch	This is a compelling introduction to your project (e.g. what your project is and why is it amazing) that can be communicated in the amount of time taken to ride an elevator, typically two to three lines.
Project Costs	There is no need to list every item in your budget on your project page, but provide all the main costs. You can also group some elements together. Aim to list around 6-9 costs items.
Social Media	Start to think about social media sooner rather than later. If your organisation has a twitter or facebook account, start adding content now and begin building your following in preparation for your campaign. If you do not have a social media presence, now is the time to create one. Is there someone in your project team who has the skills to do this? If not, is there someone you know who might be interested in helping with your social media?

Have a look at the previous successful Crowdfund London projects for inspiration: https://www.london.gov.uk/crowdfunding