

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 1
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Summary table

		Car or van (driver or passenger)	Taxi or minicab	Motorcycle	Cycle	Walk (complete journeys only)	Bus	Tube	Rail service (National Rail, tram, DLR)	Other
Unweighted base		1015	1015	1015	1015	1015	1015	1015	1015	1015
Weighted base ('000s)		1015	1015	1015	1015	1015	1015	1015	1015	1015
Most days	(30)	242 24%	10 1%	7 1%	50 5%	482 47%	253 25%	232 23%	129 13%	14 1%
About 2-3 days a week	(10)	202 20%	38 4%	15 1%	72 7%	207 20%	232 23%	157 15%	112 11%	11 1%
About once a week	(4)	135 13%	83 8%	15 1%	62 6%	129 13%	166 16%	145 14%	115 11%	12 1%
About 2-3 days per month	(2.5)	65 6%	117 12%	10 1%	39 4%	36 4%	136 13%	136 13%	132 13%	12 1%
About once a month	(1)	54 5%	127 13%	4 *	32 3%	26 3%	64 6%	121 12%	150 15%	9 1%
Less often	(0.5)	168 17%	439 43%	22 2%	142 14%	67 7%	118 12%	166 16%	278 27%	118 12%
Not at all	(0)	149 15%	201 20%	942 93%	619 61%	69 7%	46 4%	58 6%	99 10%	839 83%
NET: At least once a week		579 57%	132 13%	37 4%	183 18%	817 80%	651 64%	534 53%	356 35%	37 4%
NET: At least once a month		698 69%	376 37%	51 5%	254 25%	879 87%	851 84%	791 78%	638 63%	58 6%
Mean		9.97	1.63	0.46	2.61	16.92	10.88	9.50	5.97	0.66
Standard deviation		11.75	3.50	2.83	6.75	12.78	11.52	11.57	9.62	3.62
Standard error		0.37	0.11	0.09	0.21	0.40	0.36	0.36	0.30	0.11

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Table 2
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Car or van (driver or passenger)

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/Pt (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Most days (30)	242	127	115	23	49	49	36	30	55	112	61	33	36	20	70	31	56	66	142	98	139	103	150	47	43	242	-
	24%	25%	23%	15%	20%	25%	22%	27% ^d	38% ^{defg}	26%	20%	29%	21%	11%	22% ⁿ	27% ⁿ	30% ⁿ	31% ^{no}	25%	24%	23%	25%	30% ^{xy}	20%	16%	82% ^B	-
About 2-3 days a week (10)	202	108	93	14	58	50	31	18	30	108	44	13	37	23	70	34	32	42	98	99	123	79	136	31	31	15	187
	20%	21%	18%	9%	24% ^d	26% ^d	19% ^d	16%	21% ^d	26% ^{kl}	15%	11%	21%	12%	22% ⁿ	31% ^{nqr}	17%	20%	17%	24% ^s	20%	19%	27% ^{xy}	13%	12%	5%	49% ^A
About once a week (4)	135	60	75	24	32	19	24	18	17	54	43	16	22	26	35	10	34	30	81	50	89	46	84	24	24	9	126
	13%	12%	15%	16%	13%	10%	15%	16%	12%	13%	14%	14%	12%	14%	11%	9%	18% ^o	14%	14%	12%	15%	11%	17% ^y	10%	9%	3%	33% ^A
About 2-3 days per month (2.5)	65	28	37	22	19	10	3	9	2	33	14	13	5	17	18	5	11	15	36	29	37	28	29	9	27	7	12
	6%	5%	7%	15% ^{fgi}	8% ^{gi}	5%	2%	8% ^{gi}	1%	8% ^m	5%	11% ^{km}	3%	9%	6%	4%	6%	7%	6%	7%	6%	7%	6%	4%	10% ^{wx}	2%	3%
About once a month (1)	54	31	23	13	11	5	9	6	10	16	17	11	10	10	20	4	12	8	32	20	26	28	18	20	16	10	7
	5%	6%	5%	9% ^f	4%	3%	6%	5%	7%	4%	5%	10% ^j	6%	5%	6%	3%	7%	4%	5%	5%	4%	7%	3%	9% ^w	6%	3%	2%
Less often (0.5)	168	85	83	23	44	41	32	14	14	63	67	12	26	40	58	12	23	35	93	72	104	64	56	46	65	6	19
	17%	17%	16%	15%	18%	21% ⁱ	20% ⁱ	13%	10%	15%	22% ^{jl}	10%	15%	22% ^{pq}	18%	11%	13%	16%	16%	17%	17%	15%	11%	20% ^w	25% ^w	2%	5%
Not at all (0)	149	68	81	34	33	22	29	17	16	37	56	16	41	50	47	16	17	20	95	48	81	68	35	55	57	6	30
	15%	13%	16%	22% ^{fi}	13%	11%	18%	15%	11%	9%	19% ^j	14%	23% ^{jk}	27% ^{opq}	15%	14%	9%	9%	17%	12%	14%	16%	7%	24% ^w	22% ^w	2%	8% ^A
NET: At least once a week	579	295	283	61	139	118	91	67	102	274	148	63	95	68	176	75	122	138	321	248	351	228	371	103	99	266	313
	57%	58%	56%	40%	57% ^d	60% ^d	56% ^d	59% ^d	71% ^{deg}	65% ^{km}	49%	55%	54%	37%	55% ⁿ	67% ⁿ	66% ^{no}	64% ⁿ	56%	59%	59%	55%	73% ^{xy}	44%	38%	90% ^B	82%
NET: At least once a month	698	354	344	97	169	132	103	82	114	323	179	87	109	95	213	84	145	161	388	297	414	284	417	132	142	283	331
	69%	70%	68%	63%	69%	68%	63%	73%	79% ^{defg}	76% ^{km}	59%	76% ^{km}	62%	51%	67% ⁿ	75% ⁿ	78% ^{no}	75% ⁿ	67%	71%	69%	68%	82% ^{xy}	57%	54%	96% ^B	87%
Mean	9.97	10.39	9.56	6.62	9.18	10.72 ^d	9.26	10.63 ^d	14.21 ^d	11.30 ^k	8.36	10.92	8.95	5.37	9.58 ⁿ	11.77 ⁿ	11.82 ⁿ	11.98 ^{no}	9.96	10.24	9.89	10.10	12.46 ^{xy}	8.12	6.93	25.40 ^B	6.35
Standard deviation	11.75	11.87	11.61	10.30	11.02	11.78	11.56	12.20	12.94	11.77	11.37	12.65	11.36	9.08	11.49	11.82	12.41	12.45	11.96	11.56	11.60	11.96	11.89	11.51	10.71	10.06	3.78
Standard error	0.37	0.53	0.51	0.93	0.74	0.80	0.86	1.10	1.04	0.55	0.65	1.18	0.96	0.70	0.66	1.15	0.88	0.81	0.46	0.65	0.44	0.67	0.49	0.86	0.71	0.57	0.19

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Prepared by Populus



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Absolutes/col percents

Table 2
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Car or van (driver or passenger)

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
Most days (30)	242 24%	9 26%	19 38%	13 41%	11 51%	19 47%	4 14%	2 14%	9 21%	7 25%	9 26%	5 17%	4 15%	3 12%	2 9%	18 34%	3 12%	12 33%	7 27%	2 9%	-	9 34%	4 8%	3 11%	4 22%	5 12%
About 2-3 days a week (10)	202 20%	7 21%	15 30%	3 10%	2 9%	6 14%	4 13%	2 14%	9 20%	5 16%	15 41%	6 17%	1 3%	1 4%	5 17%	13 24%	9 41%	9 27%	7 28%	1 5%	4 37%	6 25%	6 12%	11 35%	5 28%	10 25%
About once a week (4)	135 13%	6 19%	3 6%	6 18%	1 5%	7 17%	3 9%	2 13%	8 17%	5 17%	4 11%	2 7%	5 21%	3 16%	4 13%	9 17%	2 10%	5 14%	2 7%	2 10%	1 11%	5 21%	9 17%	3 9%	3 20%	2 5%
About 2-3 days per month (2.5)	65 6%	1 4%	1 3%	-	1 3%	2 6%	4 12%	3 18%	1 3%	3 12%	4 10%	4 11%	3 12%	-	-	3 6%	-	3 8%	2 9%	6 26%	2 14%	1 5%	-	1 5%	2 10%	1 3%
About once a month (1)	54 5%	1 4%	2 4%	2 8%	2 8%	1 2%	2 5%	-	4 8%	1 3%	-	1 4%	4 18%	2 9%	2 6%	2 3%	2 8%	1 2%	1 3%	-	-	1 5%	6 12%	3 11%	1 6%	-
Less often (0.5)	168 17%	3 10%	2 3%	5 16%	3 12%	3 7%	6 21%	2 9%	8 17%	7 24%	3 8%	10 30%	4 15%	8 37%	8 29%	3 5%	4 18%	4 10%	5 22%	5 24%	1 7%	1 3%	14 27%	7 24%	2 10%	11 28%
Not at all (0)	149 15%	6 17%	8 16%	2 8%	2 10%	3 6%	8 26%	5 32%	6 13%	1 4%	1 4%	5 14%	4 16%	5 22%	7 25%	6 11%	2 11%	2 6%	1 3%	6 26%	4 31%	2 7%	13 24%	2 6%	1 5%	11 26%
NET: At least once a week	579 57%	22 66%	37 74%	22 69%	14 66%	31 78%	11 37%	7 41%	27 58%	17 58%	28 78%	13 41%	10 39%	7 32%	11 40%	40 75%	14 63%	26 74%	16 63%	5 24%	6 47%	20 80%	19 37%	16 55%	12 69%	17 42%
NET: At least once a month	698 69%	25 74%	40 81%	24 77%	17 77%	35 87%	16 53%	10 59%	32 70%	21 72%	31 89%	18 55%	17 69%	8 41%	13 46%	45 84%	16 71%	29 84%	19 76%	11 50%	7 62%	23 90%	25 49%	21 70%	15 85%	18 45%
Mean	9.97	10.90	14.72	14.09	16.75	16.43	6.42	6.66	9.17	10.09	12.73	7.47	6.23	4.97	5.13	13.47	8.33	13.42	11.68	4.44	4.48	13.76	4.50	7.41	10.39	6.66
Standard deviation	11.75	12.05	12.59	13.67	14.17	13.22	10.30	10.35	11.33	11.97	11.00	10.84	10.44	9.86	8.69	12.39	9.35	12.29	12.03	8.65	4.57	12.34	8.21	8.95	11.18	9.80
Standard error	0.37	2.20	1.80	2.38	2.83	2.07	1.85	2.67	1.69	2.15	1.98	1.86	2.23	2.26	1.74	1.69	1.83	1.90	2.13	1.94	1.38	2.29	1.21	1.63	2.44	1.66

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Absolutes/col percents

Table 2

Q1. On average, how often do you use each of the following modes of transport in London?

Base: All respondents

Car or van (driver or passenger)

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30) 242 24%	10 32%	9 28%	5 16%	11 44%	7 19%	12 34%	5 14%	2 9%
About 2-3 days a week	(10) 202 20%	10 31%	5 17%	3 9%	3 12%	7 18%	7 21%	3 10%	2 8%
About once a week	(4) 135 13%	1 3%	5 15%	4 11%	5 21%	3 7%	5 14%	5 17%	5 27%
About 2-3 days per month	(2.5) 65 6%	2 5%	2 6%	2 6%	- -	4 10%	2 6%	4 12%	1 7%
About once a month	(1) 54 5%	2 7%	1 3%	1 3%	- -	3 9%	- -	5 16%	1 5%
Less often	(0.5) 168 17%	* 1%	6 20%	8 25%	5 20%	9 23%	4 13%	6 17%	4 21%
Not at all	(0) 149 15%	6 20%	3 11%	10 31%	1 3%	5 14%	4 12%	5 15%	4 22%
NET: At least once a week	579 57%	20 67%	19 60%	11 36%	19 78%	17 45%	23 69%	13 41%	8 44%
NET: At least once a month	698 69%	24 78%	22 70%	14 44%	19 78%	24 64%	26 75%	22 68%	10 56%
Mean	9.97	13.04	11.13	6.38	15.45	8.33	13.06	6.48	4.94
Standard deviation	11.75	12.43	12.53	10.78	13.53	11.25	12.79	10.20	8.57
Standard error	0.37	2.16	2.21	1.97	2.56	1.99	2.26	1.72	2.14

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Table 3
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Taxi or minicab

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Most days (30)	10 1%	7 1%	3 1%	2 1%	6 2%	1 *	* *	- -	1 1%	2 1%	3 2%	3 1%	2 1%	1 1%	- *	- *	2 1%	5 2%	6 1%	4 1%	8 1%	2 *	8 2%	- -	2 1%	10 3%B	- -
About 2-3 days a week (10)	38 4%	25 5%	13 3%	8 5%i	15 6%i	6 3%i	8 5%i	2 2%	- -	19 5%	10 3%	4 3%	6 3%	7 4%	18 6%q	5 4%	3 1%	5 2%	16 3%	22 5%	33 5%v	6 1%	22 4%	5 2%	12 4%	21 7%	17 5%
About once a week (4)	83 8%	48 10%	35 7%	13 8%i	33 13%ghi	22 11%i	9 5%i	5 5%	1 1%	46 11%lm	23 8%	6 6%	8 5%	16 9%	21 7%	10 9%	15 8%	21 10%	39 7%	43 10%	60 10%v	23 6%	41 8%	10 4%	30 11%x	19 6%	64 17%A
About 2-3 days per month (2.5)	117 12%	56 11%	61 12%	26 17%gi	43 18%ghi	21 11%	10 6%	9 8%	8 5%	63 15%k	26 9%	12 11%	15 9%	31 17%or	26 8%	15 13%	25 14%	20 9%	67 12%	50 12%	68 11%	49 12%	49 10%	26 11%	42 16%w	20 7%	54 14%A
About once a month (1)	127 13%	59 12%	68 13%	16 10%	37 15%	28 14%	18 11%	15 13%	14 10%	61 14%	37 12%	14 12%	16 9%	28 15%	28 9%	12 11%	22 17%o	37 13%	77 13%	49 12%	90 15%v	37 9%	64 13%	23 10%	39 15%	35 12%	45 12%
Less often (0.5)	439 43%	211 42%	228 45%	53 35%	86 35%	80 41%	80 49%de	62 55%def	77 54%def	171 40%	139 46%	56 49%	72 41%	78 42%	153 48%r	48 43%	76 41%	83 39%	250 43%	176 42%	244 41%	195 47%	219 43%	117 50%y	99 37%	118 40%	152 40%
Not at all (0)	201 20%	100 20%	100 20%	36 23%e	26 11%	37 19%e	40 24%e	20 17%	42 29%efh	60 14%	65 21%j	19 17%	57 32%jkl	22 12%	70 22%n	23 20%	42 23%n	44 20%n	122 21%	73 17%	96 16%	105 25%u	104 20%	53 23%	41 16%	71 24%B	49 13%
NET: At least once a week	132 13%	81 16%b	51 10%	22 15%i	53 22%ghi	29 15%hi	17 10%i	7 7%	3 2%	67 16%	35 12%	13 11%	16 9%	26 14%	41 13%	15 13%	19 10%	32 15%	60 10%	69 17%st	101 17%v	31 7%	72 14%x	14 6%	44 16%x	50 17%	81 21%
NET: At least once a month	376 37%	196 39%	180 35%	65 42%ghi	133 54%dfg	77 40%gi	44 27%i	32 28%i	24 17%	191 45%km	98 32%	39 34%	47 27%	85 46%o	95 30%	41 37%	66 36%	89 41%o	204 35%	169 40%	259 43%v	117 28%	184 36%x	63 27%	124 47%wx	105 36%	180 47%A
Mean	1.63	1.91b	1.35	1.87hi	2.63fg hi	1.47i	1.26	1.00	0.80	1.77	1.44	1.90	1.44	1.84	1.49	1.41	1.40	1.97	1.48	1.89	2.00v	1.10	1.83x	1.00	1.82x	2.48	1.80
Standard deviation	3.50	4.08	2.79	3.75	4.97	2.54	2.65	1.60	2.82	3.07	3.25	4.76	3.94	3.52	2.98	2.16	3.16	4.81	3.40	3.71	4.07	2.37	4.23	1.64	3.15	5.78	2.26
Standard error	0.11	0.18	0.12	0.34	0.33	0.17	0.20	0.14	0.23	0.14	0.19	0.45	0.33	0.27	0.17	0.21	0.22	0.31	0.13	0.21	0.15	0.13	0.17	0.12	0.21	0.33	0.12

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

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Absolutes/col percents

Table 3

Q1. On average, how often do you use each of the following modes of transport in London?

Base: All respondents

Taxi or minicab

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Most days	(30)	10 1%	-	-	1 4%	2 9%	-	-	2 11%	-	1 2%	-	-	-	-	3 5%	-	-	-	-	-	2 7%	-	-	-	-	
About 2-3 days a week	(10)	38 4%	1 4%	1 2%	-	1 2%	1 4%	6 38%	1 1%	-	3 10%	-	-	2 8%	-	1 2%	1 4%	2 6%	1 2%	-	-	-	-	3 11%	-	3 6%	
About once a week	(4)	83 8%	* 1%	4 8%	-	3 16%	6 15%	3 9%	4 9%	2 7%	1 4%	3 11%	-	4 17%	4 16%	5 10%	-	4 12%	2 8%	1 4%	2 20%	1 5%	3 6%	1 4%	5 9%	3 9%	
About 2-3 days per month	(2.5)	117 12%	5 14%	6 11%	* 1%	3 14%	5 13%	6 20%	-	7 16%	5 18%	3 11%	3 14%	4 14%	3 6%	2 3%	2 9%	1 4%	2 9%	4 19%	2 17%	-	11 21%	4 14%	1 4%	3 8%	
About once a month	(1)	127 13%	4 12%	5 10%	4 13%	2 9%	2 6%	2 8%	* 3%	7 16%	6 21%	4 13%	3 11%	* 2%	3 9%	11 20%	3 14%	4 10%	5 21%	1 4%	1 7%	2 8%	14 27%	4 13%	2 14%	-	
Less often	(0.5)	439 43%	14 42%	22 43%	19 62%	8 37%	15 37%	4 46%	5 28%	21 45%	11 38%	17 46%	15 61%	6 31%	10 38%	21 40%	8 37%	14 40%	13 50%	12 51%	7 57%	12 48%	23 44%	13 43%	8 48%	25 61%	
Not at all	(0)	201 20%	9 27%	13 26%	6 20%	3 14%	11 27%	4 13%	1 6%	5 12%	4 14%	4 13%	3 13%	6 29%	6 22%	9 17%	8 37%	10 28%	3 10%	5 22%	-	8 33%	1 3%	4 14%	5 30%	6 16%	
NET: At least once a week	132 13%	2 5%	5 10%	1 4%	6 25%	7 17%	4 13%	11 64%	5 11%	2 8%	5 14%	3 11%	-	5 25%	4 16%	9 17%	1 4%	6 18%	3 10%	1 4%	2 20%	3 12%	3 6%	5 16%	1 5%	6 15%	
NET: At least once a month	376 37%	11 31%	15 31%	6 18%	11 49%	14 36%	13 41%	11 67%	20 43%	14 48%	15 42%	11 34%	6 25%	8 40%	11 40%	23 43%	6 26%	11 32%	10 40%	6 27%	5 43%	5 20%	28 54%	13 42%	4 22%	9 23%	
Mean	1.63	1.14	1.15	1.67	4.09	1.37	1.58	7.87	1.31	1.67	1.87	1.09	0.77	1.96	1.30	2.68	0.92	1.45	1.22	0.94	1.56	2.51	1.25	1.99	0.65	1.48	
Standard deviation	3.50	2.07	1.84	5.90	8.67	1.89	2.13	9.11	1.59	4.13	2.89	1.22	0.75	2.81	1.45	6.59	1.98	2.48	1.76	1.10	1.47	7.52	1.05	3.07	0.92	2.52	
Standard error	0.11	0.38	0.26	1.03	1.73	0.30	0.38	2.35	0.24	0.74	0.52	0.21	0.16	0.65	0.29	0.90	0.39	0.38	0.31	0.25	0.44	1.40	0.16	0.56	0.20	0.43	

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 3
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Taxi or minicab

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30)	10 1%	-	-	-	-	-	-	-
About 2-3 days a week	(10)	38 4%	1 3%	-	-	-	3 7%	6 19%	1 3%
About once a week	(4)	83 8%	2 6%	1 3%	4 14%	1 3%	6 17%	5 13%	2 5%
About 2-3 days per month	(2.5)	117 12%	2 8%	3 8%	4 13%	1 4%	1 3%	11 2%	4 34%
About once a month	(1)	127 13%	3 9%	9 28%	5 15%	3 12%	2 5%	2 6%	5 15%
Less often	(0.5)	439 43%	14 46%	10 33%	13 40%	13 53%	9 23%	18 54%	8 24%
Not at all	(0)	201 20%	9 29%	9 29%	6 18%	7 29%	17 44%	2 7%	6 18%
NET: At least once a week		132 13%	3 8%	1 3%	4 14%	1 3%	9 24%	11 32%	3 9%
NET: At least once a month		376 37%	8 25%	12 39%	13 42%	5 19%	13 33%	14 40%	19 58%
Mean		1.63	1.01	0.75	1.23	0.60	1.67	2.78	1.67
Standard deviation		3.50	1.86	0.86	1.36	0.80	2.81	3.72	1.99
Standard error		0.11	0.32	0.15	0.25	0.15	0.50	0.66	0.34

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 4
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Motorcycle

	Gender		Age							Social Grade					Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)	
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383	
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381	
Most days (30)	7 1%	5 1%	2 *	-	1 1%	3 2%	2 1%	-	1 1%	4 1%	1 *	2 2%	-	1 1%	3 1%	* *	1 1%	2 1%	4 1%	3 1%	7 1%	1 *	6 1%	-	1 *	7 2%B	-	
About 2-3 days a week (10)	15 1%	11 2%	4 1%	4 3%	10 4%fgi	1 *	-	* *	-	8 2%	6 2%	1 1%	-	4 2%	5 1%	4 3%r	2 1%	1 *	7 1%	7 2%	12 2%	3 1%	9 2%	-	5 2%	10 3%	5 1%	
About once a week (4)	15 1%	11 2%	4 1%	1 1%	7 3%	2 1%	1 1%	2 2%	1 1%	10 2%k	1 *	2 2%	3 1%	1 1%	5 1%	1 3%	5 2%	3 2%	5 1%	10 2%	11 2%	4 1%	11 2%	-	3 1%	8 3%	7 2%	
About 2-3 days per month (2.5)	10 1%	7 1%	3 1%	3 2%	2 1%	4 2%	1 *	-	-	9 2%k	-	1 1%	-	4 2%	1 *	-	1 1%	4 2%	3 *	7 2%	10 2%v	-	4 1%	-	5 2%	5 2%	3 1%	
About once a month (1)	4 *	2 *	2 *	-	2 1%	* *	1 1%	1 1%	-	4 1%	-	1 1%	-	1 1%	1 *	-	1 *	1 *	3 1%	1 *	4 1%	1 *	2 *	-	2 1%	1 *	2 1%	
Less often (0.5)	22 2%	13 3%	9 2%	4 3%	6 2%	10 5%ghi	1 1%	-	1 1%	10 2%	5 2%	3 3%	4 2%	4 2%	10 3%	3 3%	1 *	5 2%	6 1%	16 4%st	18 3%	4 1%	13 3%	5 2%	4 2%	10 4%	6 2%	
Not at all (0)	942 93%	458 90%	484 95%a	142 92%	217 88%	174 89%	158 97%ef	110 97%ef	142 98%def	378 89%	290 96%j	104 91%	170 96%j	170 92%	294 93%	104 93%	174 94%	199 93%	548 95%t	372 89%	538 90%	404 97%u	462 91%	229 98%wy	242 92%	253 86%	357 94%A	
NET: At least once a week (4%)	37 4%	27 5%b	10 2%	5 3%	18 7%gi	7 3%	3 2%	3 2%	1 1%	22 5%	7 2%	5 5%	3 1%	6 3%	12 4%	5 5%	8 4%	6 3%	17 3%	20 5%	29 5%v	8 2%	26 5%x	-	9 4%x	25 9%B	12 3%	
NET: At least once a month (5%)	51 5%	36 7%b	15 3%	8 5%	23 9%gi	11 5%i	5 3%	3 3%	1 1%	34 8%km	7 2%	7 6%	3 1%	11 6%	14 4%	5 5%	10 5%	11 5%	22 4%	28 7%	42 7%v	9 2%	32 6%x	-	17 7%x	31 10%B	17 5%	
Mean	0.46	0.66b	0.26	0.35	0.73	0.68	0.36	0.12	0.18	0.66m	0.28	0.76	0.07	0.52	0.49	0.49	0.36	0.43	0.41	0.54	0.66v	0.17	0.66x	0.01	0.46x	1.24B	0.24	
Standard deviation	2.83	3.35	2.18	1.64	3.06	3.99	3.06	0.82	2.18	3.35	2.07	4.18	0.48	2.96	3.06	2.57	2.30	2.92	2.84	2.87	3.44	1.55	3.53	0.07	2.57	4.96	1.27	
Standard error	0.09	0.15	0.10	0.15	0.21	0.27	0.23	0.07	0.18	0.16	0.12	0.39	0.04	0.23	0.17	0.25	0.16	0.19	0.11	0.16	0.13	0.09	0.15	0.01	0.17	0.28	0.06	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 4
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Motorcycle

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Most days	(30)	7 1%	1 3%	* 1%	-	-	-	1 8%	-	1 2%	-	-	-	-	-	1 3%	-	-	-	-	-	1 3%	-	-	-	-	
About 2-3 days a week	(10)	15 1%	-	-	-	-	-	3 17%	-	-	3 9%	-	-	-	1 3%	1 2%	-	-	-	-	-	2 7%	-	* 1%	-	-	
About once a week	(4)	15 1%	1 4%	-	-	-	1 3%	1 6%	3 7%	-	-	-	-	-	1 3%	3 5%	-	-	1 3%	-	-	1 2%	-	1 4%	-	1 1%	
About 2-3 days per month	(2.5)	10 1%	-	-	-	-	-	4 21%	-	2 6%	-	-	-	-	-	1 2%	-	1 2%	1 3%	-	-	-	-	-	-	-	
About once a month	(1)	4 *	1 4%	-	-	-	-	-	1 2%	-	-	-	-	-	-	-	-	-	1 3%	-	-	-	-	-	-	-	
Less often	(0.5)	22 2%	-	-	2 8%	* 2%	-	1 4%	-	1 1%	-	1 3%	-	-	3 12%	4 8%	1 5%	* 1%	-	2 8%	-	-	1 2%	1 3%	-	1 1%	
Not at all	(0)	942 93%	30 89%	50 99%	29 92%	21 98%	39 97%	29 96%	8 48%	41 89%	27 92%	32 91%	25 97%	21 100%	22 82%	43 81%	21 95%	34 97%	23 92%	21 92%	12 100%	22 88%	52 98%	28 92%	17 100%	39 97%	
NET: At least once a week		37 4%	3 8%	* 1%	-	-	1 3%	-	5 31%	3 7%	1 2%	3 9%	-	-	2 6%	5 9%	-	-	1 3%	-	-	3 12%	-	1 5%	-	1 1%	
NET: At least once a month		51 5%	4 11%	* 1%	-	-	1 3%	-	9 52%	4 9%	2 8%	3 9%	-	-	2 6%	6 11%	-	1 2%	2 8%	-	-	3 12%	-	1 5%	-	1 1%	
Mean		0.46	1.15	0.24	0.04	0.01	0.13	0.02	4.97	0.32	0.72	0.86	0.01	0.00	0.00	0.47	1.21	0.03	0.05	0.21	0.04	0.00	1.73	0.01	0.30	0.00	0.07
Standard deviation		2.83	5.32	2.72	0.13	0.07	0.73	0.10	8.60	1.06	4.15	2.85	0.08	0.00	0.00	1.82	4.94	0.12	0.34	0.81	0.14	0.00	5.88	0.06	1.43	0.00	0.49
Standard error		0.09	0.97	0.39	0.02	0.01	0.11	0.02	2.22	0.16	0.75	0.51	0.01	0.00	0.00	0.36	0.67	0.02	0.05	0.14	0.03	0.00	1.09	0.01	0.26	0.00	0.08

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 4
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Motorcycle

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30) 7 1%	1 4%	-	-	-	-	*	-	-
About 2-3 days a week	(10) 15 1%	1 4%	-	1 3%	-	3 7%	-	-	-
About once a week	(4) 15 1%	-	-	-	-	1 4%	-	-	-
About 2-3 days per month	(2.5) 10 1%	-	-	-	-	-	1 2%	1 3%	-
About once a month	(1) 4 *	-	-	1 4%	-	-	-	-	-
Less often	(0.5) 22 2%	1 2%	-	-	-	2 5%	1 3%	-	-
Not at all	(0) 942 93%	27 89%	31 100%	29 93%	24 100%	32 84%	32 93%	32 97%	18 100%
NET: At least once a week	37 4%	3 8%	-	1 3%	-	4 11%	* 1%	-	-
NET: At least once a month	51 5%	3 8%	-	2 7%	-	4 11%	1 3%	1 3%	-
Mean	0.46	1.71	0.00	0.34	0.00	0.92	0.45	0.08	0.00
Standard deviation	2.83	6.40	0.00	1.73	0.00	2.73	3.38	0.44	0.00
Standard error	0.09	1.11	0.00	0.32	0.00	0.48	0.60	0.07	0.00

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 5
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Cycle

	Gender			Age						Social Grade					Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/Pt (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)	
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383	
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381	
Most days (30)	50 5%	28 6%	21 4%	8 5%i	19 8%hi	11 5%i	9 6%i	2 1%	1 1%	18 4%	18 6%	6 5%	7 4%	9 5%	20 6%q	2 2%	3 2%	16 7%q	32 6%	15 4%	35 6%	15 4%	22 4%	9 4%	18 7%	50 17%B	-	
About 2-3 days a week (10)	72 7%	51 10%b	20 4%	13 9%	28 11%hi	12 6%	12 7%	2 2%	4 3%	33 8%	18 6%	9 8%	11 6%	17 9%o	13 4%	15 12%o	13 8%	13 6%	28 5%	43 10% s	56 9%v	15 4%	41 8%	12 5%	18 7%	20 7%	51 13%A	
About once a week (4)	62 6%	42 8%b	20 4%	9 6%	20 8%i	16 8%i	8 5%	6 5%	3 2%	37 9% m	16 5%	4 3%	6 3%	10 5%	23 7%	8 7%	8 4%	13 6%	37 6%	24 6%	45 8%v	17 4%	41 8% x	2 1%	17 7% x	19 7%	43 11%	
About 2-3 days per month (2.5)	39 4%	26 5%	13 3%	7 5%	9 4%	9 4%	4 2%	5 5%	4 3%	22 5%	7 2%	4 3%	6 3%	4 2%	10 3%	6 5%	5 3%	14 6%	16 3%	23 6%	26 4%	13 3%	25 5% x	3 1%	10 4%	11 4%	17 4%	
About once a month (1)	32 3%	16 3%	16 3%	8 5%i	13 5%i	5 2%	3 2%	4 3%i	-	20 5% k	5 2%	4 3%	3 2%	7 4%	7 2%	6 5%	4 2%	8 4%	15 3%	15 4%	18 3%	14 3%	19 4%	4 2%	9 3%	9 3%	14 4%	
Less often (0.5)	142 14%	79 16%	64 13%	39 25% fgh i	38 16%i	29 15%i	16 10%	10 8%	11 7%	64 15% m	41 14%	23 20% m	14 8%	33 18%	40 12%	11 10%	28 15%	31 14%	85 15%	54 13%	90 15%	52 12%	65 13%	31 13%	45 17%	33 11%	50 13%	
Not at all (0)	619 61%	265 52%	354 70% a	69 45%	119 48%	114 58% d	111 68% de	85 75% def	121 84% def g	229 54%	196 65% j	64 56%	130 74% j	105 57%	205 64%	66 59%	122 66%	121 56%	363 63%	243 58%	328 55%	291 70% u	295 58%	172 74% w y	146 55%	152 52%	206 54%	
NET: At least once a week	183 18%	122 24% b	61 12%	31 20% hi	66 27% hi	39 20% hi	30 18% hi	10 9%	8 6%	88 21%	52 17%	19 13%	24 13%	36 19%	57 18%	23 21%	26 14%	42 19%	97 17%	83 20%	137 23% v	47 11%	104 20% x	24 10%	53 20% x	89 30%	94 25%	
NET: At least once a month	254 25%	163 32% b	90 18%	46 30% hi	88 36% ghi	52 27% i	37 22% i	19 16%	12 9%	130 31% km	65 22%	27 23%	32 18%	47 25%	74 23%	35 31% q	35 19%	63 29% q	128 22%	121 29% s	180 30% v	73 18%	147 29% x	30 13%	73 28% x	109 37%	124 33%	
Mean	2.61	3.26b	1.97	3.01hi	3.99hi	2.79hi	2.80hi	1.01	0.64	2.65	2.79	2.73	2.13	2.74	2.76	2.20	1.62	3.34q	2.59	2.61	3.20v	1.76	2.64	1.85	3.19	6.18B	2.01	
Standard deviation	6.75	7.19	6.21	7.06	8.17	7.01	7.26	3.83	2.76	6.37	7.37	7.00	6.36	6.73	7.42	4.84	4.58	7.97	7.06	6.17	7.29	5.78	6.44	6.12	7.68	11.04	3.41	
Standard error	0.21	0.32	0.27	0.64	0.55	0.48	0.54	0.35	0.22	0.30	0.42	0.66	0.54	0.52	0.42	0.47	0.32	0.52	0.27	0.35	0.28	0.32	0.27	0.46	0.51	0.63	0.17	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 5
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Cycle

	Total	London Borough																								
		Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
Most days	(30) 5%	-	-	1 2%	2 7%	-	-	2 11%	-	1 3%	-	1 2%	2 10%	3 13%	2 7%	6 12%	1 4%	1 4%	1 3%	-	-	-	2 5%	5 16%	-	1 2%
About 2-3 days a week	(10) 7%	5 15%	3 7%	-	1 6%	3 7%	* 1%	5 33%	5 11%	2 6%	6 18%	-	-	-	4 13%	3 6%	1 3%	2 5%	3 11%	1 4%	2 19%	2 7%	6 12%	-	-	3 6%
About once a week	(4) 6%	* 1%	6 12%	1 4%	1 6%	-	2 7%	4 24%	2 5%	1 4%	2 7%	3 9%	1 4%	1 4%	-	3 6%	3 11%	2 7%	2 8%	1 4%	* 4%	2 7%	1 2%	5 15%	1 4%	6 14%
About 2-3 days per month	(2.5) 4%	3 8%	-	-	1 3%	4 9%	* 1%	-	-	4 15%	2 6%	-	2 7%	* 2%	4 14%	6 11%	-	-	1 6%	-	-	2 6%	-	-	-	1 3%
About once a month	(1) 3%	3 9%	4 8%	2 5%	1 6%	2 5%	1 2%	* 3%	-	1 4%	2 5%	-	-	1 4%	* 2%	1 2%	-	1 2%	2 8%	4 17%	1 8%	-	1 2%	-	-	2 6%
Less often	(0.5) 14%	4 12%	4 9%	6 18%	1 6%	6 14%	7 23%	-	5 10%	3 10%	3 8%	4 12%	5 22%	6 30%	4 14%	7 14%	6 29%	5 13%	5 21%	3 12%	1 8%	8 31%	12 23%	2 6%	3 17%	4 10%
Not at all	(0) 61%	22 64%	32 65%	22 71%	15 67%	26 65%	20 66%	5 29%	34 73%	17 59%	20 57%	25 77%	14 58%	10 47%	14 51%	26 49%	12 53%	24 68%	11 44%	14 62%	7 62%	12 49%	30 57%	22 74%	14 80%	24 59%
NET: At least once a week	183 18%	5 16%	9 19%	2 6%	4 18%	3 7%	2 8%	11 68%	8 16%	4 13%	9 24%	4 11%	3 13%	3 17%	5 20%	12 24%	4 19%	6 16%	5 22%	2 8%	3 22%	3 14%	10 18%	6 20%	1 4%	9 23%
NET: At least once a month	254 25%	8 24%	13 27%	4 12%	6 27%	8 21%	4 12%	12 71%	8 16%	9 31%	12 35%	4 11%	5 20%	5 22%	10 35%	20 37%	4 19%	6 18%	9 35%	6 25%	4 30%	5 20%	10 20%	6 20%	1 4%	13 31%
Mean	2.61	1.77	1.28	1.01	3.03	1.01	0.57	7.56	1.37	2.08	2.28	1.11	3.35	4.33	3.76	4.74	2.09	2.13	2.56	0.80	2.14	1.25	2.77	4.94	0.23	2.09
Standard deviation	6.75	3.54	2.72	4.65	7.93	2.53	1.51	9.12	3.21	5.57	3.80	4.68	9.00	10.28	7.92	9.65	6.09	6.36	5.69	2.10	4.02	2.63	6.83	11.05	0.78	5.18
Standard error	0.21	0.65	0.39	0.81	1.59	0.39	0.27	2.36	0.48	1.00	0.68	0.80	1.92	2.36	1.58	1.31	1.19	0.98	1.00	0.47	1.21	0.49	1.01	2.02	0.17	0.88

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 5
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Cycle

	Total	London Borough							
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30) 5%	- -	2 8%	2 6%	2 6%	8 20%	2 5%	1 4%	3 14%
About 2-3 days a week	(10) 7%	1 4%	3 9%	* 1%	2 10%	1 3%	2 7%	3 9%	2 8%
About once a week	(4) 6%	2 8%	2 6%	2 5%	1 4%	3 8%	3 9%	2 6%	- -
About 2-3 days per month	(2.5) 4%	2 6%	1 3%	2 7%	- -	2 6%	- -	- -	1 7%
About once a month	(1) 3%	- -	1 3%	- -	2 7%	- -	3 10%	1 2%	- -
Less often	(0.5) 14%	5 16%	4 11%	6 19%	2 6%	2 5%	2 6%	5 15%	4 22%
Not at all	(0) 61%	20 65%	19 60%	19 61%	16 66%	22 57%	22 63%	21 64%	9 49%
NET: At least once a week	183 18%	4 12%	7 23%	4 12%	5 21%	12 32%	7 21%	6 20%	4 23%
NET: At least once a month	254 25%	6 18%	9 29%	6 20%	7 28%	14 37%	10 31%	7 21%	5 30%
Mean	2.61	0.96	3.70	2.31	3.22	6.93	2.77	2.55	5.40
Standard deviation	6.75	2.25	8.44	7.04	7.82	12.02	7.10	6.68	10.69
Standard error	0.21	0.39	1.49	1.29	1.48	2.12	1.25	1.13	2.67

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 6
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Walk (complete journeys only)

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Most days (30)	482 47%	252 50%	230 45%	92 60%ghi	123 50%i	95 49%i	73 44%	46 41%	53 37%	219 52%lm	146 48%lm	52 45%	65 37%	88 48%	157 49%	56 50%	80 44%	99 46%	258 45%	208 50%	282 47%	199 48%	239 47%	94 40%	144 54%x	130 44%	188 49%
About 2-3 days a week (10)	207 20%	111 22%	96 19%	34 22%	53 22%	38 19%	30 18%	21 18%	31 21%	92 22%	53 17%	21 18%	41 23%	51 28%q	62 19%	19 17%	30 16%	45 21%	127 22%	77 18%	123 21%	83 20%	106 21%	51 22%	47 18%	69 23%	76 20%
About once a week (4)	129 13%	52 10%	77 15%a	15 10%	33 13%	22 12%	17 10%	20 18%	22 15%	48 11%	47 15%	9 8%	25 14%	18 10%	39 12%	13 11%	26 14%	32 15%	75 13%	52 12%	78 13%	51 12%	72 14%	26 11%	30 11%	37 12%	55 14%
About 2-3 days per month (2.5)	36 4%	16 3%	20 4%	4 3%	11 5%	9 5%	4 2%	4 3%	4 2%	17 4%	10 3%	6 5%	3 2%	4 2%	11 4%	3 3%	10 6%	7 3%	20 3%	16 4%	25 4%	11 3%	19 4%	6 2%	10 4%	12 4%	13 3%
About once a month (1)	26 3%	14 3%	12 2%	2 1%	4 2%	4 2%	7 4%	* *	8 6%eh	6 2%	5 2%	7 6%jk	7 4%	4 2%	8 2%	4 3%	5 3%	6 3%	12 2%	12 3%	12 2%	14 3%	8 2%	9 4%	8 3%	10 4%	8 2%
Less often (0.5)	67 7%	29 6%	38 7%	2 1%	13 5%	9 5%	15 9%d	15 13%def	13 9%de	22 5%	20 7%	10 9%	15 8%	7 4%	17 5%	12 11%n	19 10%no	12 6%	41 7%	25 6%	38 6%	29 7%	33 7%	22 9%	12 4%	18 6%	22 6%
Not at all (0)	69 7%	33 6%	37 7%	4 3%	8 3%	17 9%de	19 11%de	7 6%	13 9%de	19 4%	22 7%	9 8%	19 11%j	12 6%	24 8%	6 5%	13 7%	14 7%	42 7%	27 6%	39 7%	30 7%	30 6%	25 11%w	14 5%	19 6%	17 5%
NET: At least once a week	817 80%	415 82%	402 79%	141 92%fgh i	209 85%gi	155 80%	120 73%	87 77%	106 73%	359 85%lm	246 81%	81 71%	131 74%	158 86%q	258 81%	88 78%	137 74%	176 82%	460 80%	337 81%	484 81%	333 80%	418 82%x	171 73%	220 84%x	235 80%	319 84%
NET: At least once a month	879 87%	446 88%	433 85%	147 96%fgh i	224 91%ghi	168 87%	130 80%	91 81%	117 82%	382 90%lm	261 86%	95 83%	142 80%	166 90%	277 87%	95 84%	153 83%	189 88%	492 86%	366 88%	521 87%	358 86%	444 88%x	186 80%	238 90%x	257 87%	341 90%
Mean	16.92	17.64	16.21	20.64f ghi	17.84i	17.20i	15.66	15.01	13.93	18.29m	17.00m	15.98	14.11	17.65	17.38	17.29	15.50	16.65	16.32	17.47	16.89	16.97	16.96	14.90	18.69x	16.20	17.54
Standard deviation	12.78	12.65	12.89	11.71	12.48	12.88	13.19	12.93	12.72	12.46	12.92	13.20	12.65	12.26	12.82	13.12	13.10	12.73	12.72	12.84	12.75	12.85	12.68	12.88	12.67	12.64	12.65
Standard error	0.40	0.56	0.57	1.06	0.84	0.88	0.99	1.17	1.03	0.59	0.74	1.24	1.07	0.94	0.73	1.28	0.93	0.83	0.49	0.72	0.48	0.72	0.52	0.97	0.84	0.72	0.65

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 6

Q1. On average, how often do you use each of the following modes of transport in London?

Base: All respondents

Walk (complete journeys only)

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Most days	(30)	482 47%	16 49%	21 43%	15 47%	11 52%	16 40%	17 57%	9 53%	21 46%	11 36%	20 56%	15 47%	15 63%	14 67%	15 56%	22 41%	11 47%	11 32%	10 44%	6 52%	9 35%	19 36%	16 54%	8 46%	20 50%	
About 2-3 days a week	(10)	207 20%	8 24%	9 19%	6 21%	4 19%	9 24%	6 19%	2 5%	11 37%	3 7%	6 17%	4 17%	4 21%	7 25%	11 20%	7 29%	6 16%	4 17%	7 33%	5 45%	3 12%	17 33%	5 16%	2 14%	7 17%	
About once a week	(4)	129 13%	1 4%	5 11%	2 5%	2 8%	6 15%	1 3%	- -	6 12%	2 8%	4 11%	7 22%	5 21%	4 13%	13 24%	2 8%	6 16%	4 15%	4 19%	* 4%	4 15%	7 13%	4 13%	4 21%	8 20%	
About 2-3 days per month	(2.5)	36 4%	1 4%	3 6%	2 7%	- -	2 4%	1 3%	- -	3 7%	2 6%	- -	1 4%	- -	- -	3 5%	- -	1 3%	2 7%	- -	- -	3 13%	1 3%	1 4%	2 14%	1 4%	
About once a month	(1)	26 3%	1 2%	2 3%	2 8%	1 5%	1 2%	3 9%	- -	3 6%	1 2%	2 6%	- -	- -	- -	1 2%	1 5%	2 7%	* 1%	- -	- -	- -	- -	- -	- -	1 3%	
Less often	(0.5)	67 7%	2 5%	6 11%	1 3%	* 2%	3 8%	- -	- -	7 16%	1 2%	6 17%	2 6%	- -	- -	1 3%	1 4%	6 18%	2 9%	1 4%	- -	3 14%	5 10%	* 1%	1 5%	1 3%	
Not at all	(0)	69 7%	4 12%	4 7%	3 9%	3 14%	3 8%	3 9%	1 6%	3 7%	2 8%	1 4%	1 -	- -	2 6%	3 5%	2 7%	3 7%	2 8%	- -	- -	3 11%	3 5%	3 12%	- -	1 3%	
NET: At least once a week		817 80%	26 76%	36 72%	23 73%	17 79%	32 79%	24 79%	16 94%	29 63%	24 81%	26 74%	28 86%	25 100%	21 100%	26 94%	45 85%	19 84%	23 65%	19 75%	22 96%	12 100%	16 62%	43 82%	25 83%	14 81%	35 86%
NET: At least once a month		879 87%	28 83%	41 82%	27 88%	18 84%	34 85%	28 91%	16 94%	35 77%	26 90%	28 80%	29 90%	25 100%	21 100%	26 94%	49 92%	20 89%	26 75%	21 83%	22 96%	12 100%	19 75%	44 85%	26 87%	16 95%	37 93%
Mean		16.92	17.28	15.42	16.62	18.00	15.19	19.37	20.08	15.16	15.10	18.03	16.72	21.32	19.72	15.38	17.35	12.26	15.56	17.36	20.15	12.67	14.78	18.49	16.33	17.48	
Standard deviation		12.78	13.02	13.17	13.17	13.28	12.71	12.90	11.15	14.06	11.94	13.82	12.89	11.66	10.82	12.01	12.57	12.56	12.88	13.29	11.83	10.72	13.24	12.06	13.05	13.12	12.83
Standard error		0.40	2.38	1.88	2.29	2.66	1.98	2.32	2.88	2.10	2.14	2.48	2.21	2.49	2.48	2.40	1.71	2.46	1.99	2.64	3.23	2.46	1.78	2.38	2.86	2.17	

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 6

Q1. On average, how often do you use each of the following modes of transport in London?

Base: All respondents

Walk (complete journeys only)

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30) 482 47%	13 41%	20 64%	17 54%	12 52%	18 46%	18 54%	14 44%	10 52%
About 2-3 days a week	(10) 207 20%	7 24%	5 17%	6 19%	4 15%	8 21%	4 11%	10 29%	3 15%
About once a week	(4) 129 13%	3 9%	3 10%	4 12%	3 14%	5 12%	4 10%	4 12%	2 11%
About 2-3 days per month	(2.5) 36 4%	-	-	1 3%	-	2 4%	2 5%	-	1 5%
About once a month	(1) 26 3%	1 2%	-	1 3%	1 6%	-	1 4%	-	-
Less often	(0.5) 67 7%	4 13%	1 5%	1 3%	1 3%	2 5%	4 11%	4 11%	-
Not at all	(0) 69 7%	3 11%	2 5%	2 7%	2 10%	4 11%	2 5%	1 5%	3 17%
NET: At least once a week	817 80%	23 74%	28 90%	27 85%	19 81%	30 79%	26 75%	28 85%	14 78%
NET: At least once a month	879 87%	23 76%	28 90%	29 91%	21 87%	32 83%	29 85%	28 85%	15 83%
Mean	16.92	15.16	21.15	18.75	17.65	16.53	17.87	16.55	17.57
Standard deviation	12.78	13.08	12.14	12.76	13.37	12.97	13.50	12.44	13.56
Standard error	0.40	2.28	2.15	2.33	2.53	2.29	2.39	2.10	3.39

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 7
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Bus

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Most days (30)	253	122	131	30	59	62	41	29	33	99	73	35	46	52	71	36	44	50	113	136	176	77	102	83	67	38	104
About 2-3 days a week (10)	232	131	101	48	58	33	35	24	34	90	82	23	38	59	75	22	35	42	141	85	130	102	112	51	67	52	88
About once a week (4)	166	80	86	25	48	25	27	19	22	84	39	17	25	32	54	13	33	34	92	71	99	67	90	34	41	52	69
About 2-3 days per month (2.5)	136	65	71	28	33	27	14	14	20	67	43	8	17	21	45	17	26	27	82	49	74	62	83	21	31	53	50
About once a month (1)	64	29	35	10	12	20	8	6	8	31	15	9	8	6	16	8	9	25	40	23	33	31	35	7	21	32	18
Less often (0.5)	118	54	65	9	28	13	32	17	19	33	39	19	28	13	38	14	29	25	80	36	59	59	62	27	29	51	40
Not at all (0)	46	25	20	5	8	15	7	4	8	19	11	3	13	3	19	4	8	12	28	17	27	18	25	11	9	17	11
NET: At least once a week	651	333	318	102	166	119	103	72	89	273	194	75	109	142	200	71	112	126	346	292	404	246	303	168	174	141	262
NET: At least once a month	851	428	423	140	210	167	125	92	117	372	252	92	135	169	261	96	147	179	468	364	512	339	421	195	226	227	330
Mean	10.88	10.89	10.87	10.13	10.79	12.20	10.69	10.91	10.24	10.44	10.95	12.14	11.00	12.68	10.17	12.55	10.22	10.06	9.46	12.92	12.05	9.19	9.46	13.74	11.19	6.93	11.71
Standard deviation	11.52	11.32	11.72	10.40	11.29	12.53	11.74	11.69	11.28	11.26	11.33	12.39	11.90	11.37	11.15	12.47	11.54	11.50	10.72	12.32	12.02	10.55	10.82	12.52	11.51	9.41	11.72
Standard error	0.36	0.51	0.52	0.94	0.76	0.85	0.88	1.06	0.91	0.53	0.65	1.16	1.00	0.87	0.64	1.22	0.82	0.75	0.41	0.69	0.46	0.59	0.45	0.94	0.77	0.53	0.60

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 7
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Bus

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Most days	(30)	253 25%	6 19%	15 30%	8 26%	7 31%	7 17%	10 33%	1 8%	11 23%	9 32%	11 32%	10 31%	10 41%	4 17%	10 37%	15 28%	1 6%	8 24%	3 11%	7 33%	1 7%	4 14%	18 34%	7 23%	2 13%	12 30%
About 2-3 days a week	(10)	232 23%	5 14%	9 18%	4 14%	2 8%	5 13%	9 31%	6 38%	10 22%	5 19%	4 11%	10 31%	9 35%	6 29%	9 32%	8 15%	4 20%	3 9%	6 45%	10 34%	4 22%	6 32%	17 27%	8 18%	3 22%	9 22%
About once a week	(4)	166 16%	5 16%	5 10%	2 8%	2 10%	5 14%	3 11%	8 47%	13 27%	6 22%	8 22%	1 18%	4 5%	1 20%	-	9 17%	5 22%	7 20%	2 9%	3 25%	2 10%	8 15%	4 13%	4 24%	9 21%	
About 2-3 days per month	(2.5)	136 13%	8 25%	8 17%	7 21%	2 8%	6 16%	4 12%	-	2 3%	4 12%	5 15%	1 16%	4 3%	3 19%	6 12%	3 14%	3 8%	5 20%	1 4%	1 7%	5 21%	6 11%	5 16%	7 38%	4 11%	
About once a month	(1)	64 6%	2 6%	3 6%	4 13%	4 16%	4 9%	1 3%	1 7%	2 3%	*	2 6%	1 2%	1 3%	3 10%	8 15%	2 9%	5 16%	2 10%	1 4%	2 15%	1 3%	-	2 6%	-	1 2%	
Less often	(0.5)	118 12%	4 11%	6 12%	4 14%	4 19%	11 29%	2 7%	-	9 19%	*	5 14%	1 3%	3 12%	-	7 12%	4 16%	3 10%	4 15%	1 4%	1 11%	5 20%	4 8%	2 5%	1 5%	4 9%	
Not at all	(0)	46 4%	3 9%	4 7%	1 4%	2 7%	1 3%	1 4%	-	1 12%	4 -	-	-	-	-	-	3 14%	5 14%	2 7%	-	-	2 10%	-	3 10%	*	2 4%	
NET: At least once a week		651 64%	17 49%	29 58%	15 48%	11 49%	17 44%	23 75%	15 93%	33 73%	21 73%	26 65%	20 79%	14 82%	19 67%	32 60%	11 48%	18 53%	12 48%	20 87%	8 67%	12 46%	43 82%	19 63%	9 55%	29 73%	
NET: At least once a month		851 84%	27 80%	40 81%	26 82%	16 73%	27 69%	27 89%	17 100%	37 80%	25 86%	31 86%	32 97%	22 88%	21 100%	25 91%	46 88%	16 71%	27 76%	20 78%	22 96%	11 89%	18 70%	48 92%	25 85%	16 93%	35 86%
Mean		10.88	8.41	11.65	10.30	10.92	7.55	13.72	8.20	10.49	12.69	12.02	13.39	16.36	9.50	14.89	11.12	5.08	9.30	7.04	14.96	7.03	7.46	14.38	10.67	7.62	12.35
Standard deviation		11.52	10.92	12.45	12.28	13.30	10.70	12.06	7.49	11.31	12.47	12.68	11.60	12.17	10.12	12.41	12.26	7.20	12.12	9.19	11.21	7.82	9.96	11.76	11.42	9.37	12.07
Standard error		0.36	1.99	1.78	2.14	2.66	1.67	2.17	1.93	1.69	2.24	2.28	1.99	2.60	2.32	2.48	1.67	1.41	1.87	1.62	2.51	2.36	1.85	1.73	2.09	2.04	2.04

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 7

Q1. On average, how often do you use each of the following modes of transport in London?

Base: All respondents

Bus

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30) 253 25%	3 10%	5 15%	11 36%	7 30%	5 14%	7 22%	14 42%	3 17%
About 2-3 days a week	(10) 232 23%	6 20%	11 36%	9 30%	4 18%	13 33%	7 21%	6 20%	2 12%
About once a week	(4) 166 16%	8 26%	2 7%	5 15%	4 18%	7 18%	7 21%	4 12%	3 14%
About 2-3 days per month	(2.5) 136 13%	3 9%	3 11%	4 13%	4 15%	5 12%	4 13%	3 9%	6 30%
About once a month	(1) 64 6%	3 10%	3 9%	-	1 6%	* 1%	-	2 5%	1 5%
Less often	(0.5) 118 12%	7 22%	7 22%	2 6%	2 7%	2 6%	8 23%	2 5%	3 14%
Not at all	(0) 46 4%	1 4%	-	-	2 6%	6 16%	-	2 6%	2 8%
NET: At least once a week	651 64%	17 55%	18 58%	26 81%	16 66%	25 65%	22 64%	24 74%	8 43%
NET: At least once a month	851 84%	23 74%	24 78%	30 94%	21 87%	30 78%	26 77%	29 88%	14 78%
Mean	10.88	6.31	8.85	14.64	11.99	8.57	9.92	15.35	7.72
Standard deviation	11.52	8.55	9.85	12.00	12.43	9.62	11.28	13.02	10.76
Standard error	0.36	1.49	1.74	2.19	2.35	1.70	1.99	2.20	2.69

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 8
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Tube

	Gender			Age						Social Grade					Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Most days (30)	232 23%	128 25%	103 20%	40 26%ghi	90 37%ghi	62 32%ghi	20 12%	11 10%	9 6%	115 27%lm	78 26%lm	23 20%lm	16 9%	39 21%	78 24%	32 29%q	32 18%	50 23%	110 19%	117 28%st	195 33%v	36 9%	110 22%x	32 14%	88 33%wx	42 14%	101 27%A
About 2-3 days a week (10)	157 15%	95 19%b	63 12%	33 21%	32 13%	31 16%	23 14%	14 13%	24 17%	85 20%klm	40 13%	12 11%	20 12%	44 24%oq	44 14%	16 15%	19 10%	34 16%	91 16%	66 16%	99 16%	59 14%	87 17%x	23 10%	43 16%	29 10%	82 22%A
About once a week (4)	145 14%	74 15%	71 14%	29 19%g	39 16%	20 10%	16 10%	22 20%fg	18 13%	67 16%	46 15%	14 13%	18 10%	39 21%or	37 12%	19 17%	24 13%	27 12%	81 14%	60 14%	83 14%	62 15%	59 12%	40 17%	45 17%	48 16%	53 14%
About 2-3 days per month (2.5)	136 13%	70 14%	66 13%	25 16%	23 10%	25 13%	25 15%	14 12%	24 16%	59 14%	41 14%	18 16%	19 11%	23 13%	36 11%	18 16%	24 13%	35 16%	76 13%	57 14%	68 11%	68 16%	75 15%	32 14%	27 10%	39 13%	40 11%
About once a month (1)	121 12%	55 11%	65 13%	16 10%	17 7%	27 14%e	23 14%e	17 15%e	21 15%e	36 8%	36 12%	16 14%	33 19%j	10 5%	44 14%n	10 9%	26 14%n	30 14%n	65 11%	51 12%	54 9%	67 16%u	69 14%y	30 13%	21 8%	51 17%B	31 8%
Less often (0.5)	166 16%	59 12%	107 21%a	5 3%	39 16%d	20 10%d	44 27%def	24 21%df	33 23%df	50 12%	49 16%	23 20%j	44 25%jk	20 11%	56 18%	11 10%	47 25%npr	32 15%	108 19%t	52 12%	77 13%	89 21%u	80 16%	54 23%wy	30 11%	63 21%	58 15%
Not at all (0)	58 6%	26 5%	32 6%	7 4%	4 2%	9 5%	12 8%e	11 10%e	15 10%e	13 3%	12 4%	8 7%	25 14%jk	8 4%	23 7%	6 5%	13 7%	8 4%	44 8%t	14 3%	23 4%	35 8%u	27 5%	21 9%y	9 3%	23 8%B	15 4%
NET: At least once a week	534 53%	297 59%b	237 47%	101 66%ghi	162 66%ghi	113 58%ghi	59 36%	47 42%	51 35%	266 63%klm	164 54%lm	49 43%	55 31%	123 67%oqr	158 50%	68 60%q	75 41%	110 51%	283 49%	243 58%st	377 63%v	157 38%	256 50%x	96 41%	176 67%wx	118 40%	236 62%A
NET: At least once a month	791 78%	422 83%b	369 73%	142 93%egh	202 82%ghi	165 85%ghi	107 65%	78 69%	96 67%	360 85%lm	241 80%lm	83 73%	106 60%	156 85%oq	239 75%	96 85%q	125 68%	175 81%q	424 74%	351 84%st	499 83%v	292 70%	400 79%x	159 68%	225 85%x	208 71%	308 81%A
Mean	9.50	10.54b	8.46	11.13g hi	13.32g hi	12.06gh i	6.17	5.55	4.66	11.26l m	10.22m	8.16m	4.92	10.10q	9.70q	11.27q	7.39	9.58	8.44	11.07s	12.43v	5.29	9.27x	6.44	12.68wx	6.49	11.10A
Standard deviation	11.57	11.77	11.29	11.58	13.00	12.65	9.55	8.65	7.26	11.88	12.05	11.27	8.57	10.93	11.97	12.29	10.82	11.61	10.99	12.19	12.61	8.26	11.38	9.88	12.58	9.95	11.85
Standard error	0.36	0.53	0.50	1.05	0.87	0.86	0.71	0.78	0.58	0.56	0.69	1.06	0.72	0.84	0.68	1.20	0.77	0.76	0.42	0.68	0.48	0.46	0.47	0.74	0.84	0.57	0.61

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 8
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Tube

	Total	London Borough																								
		Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
Most days	(30) 232 23%	11 33%	10 20%	2 8%	6 26%	5 12%	6 18%	3 16%	2 4%	5 18%	13 36%	6 18%	2 6%	10 49%	10 36%	13 25%	3 14%	9 25%	7 26%	3 14%	4 36%	5 19%	15 29%	7 23%	4 23%	14 34%
About 2-3 days a week	(10) 157 15%	3 8%	8 16%	-	2 10%	1 2%	9 30%	11 64%	6 12%	6 20%	1 4%	1 2%	3 11%	2 12%	7 27%	10 19%	4 16%	5 15%	2 9%	2 9%	4 29%	2 6%	11 22%	7 25%	1 4%	10 25%
About once a week	(4) 145 14%	-	6 12%	3 11%	3 14%	7 18%	7 22%	2 9%	9 19%	3 11%	6 17%	3 10%	6 26%	3 16%	7 25%	10 18%	1 4%	3 9%	2 7%	8 35%	2 19%	2 8%	12 23%	5 17%	2 12%	5 11%
About 2-3 days per month	(2.5) 136 13%	2 7%	9 19%	4 14%	4 20%	4 9%	3 10%	*	7 14%	6 21%	8 23%	7 20%	2 10%	2 12%	-	5 9%	3 13%	5 14%	3 14%	1 3%	2 16%	4 15%	8 15%	5 17%	5 28%	2 5%
About once a month	(1) 121 12%	6 17%	5 10%	10 33%	1 5%	8 19%	3 9%	-	8 18%	2 6%	3 8%	4 13%	7 30%	1 6%	3 10%	11 22%	3 13%	4 12%	5 21%	2 8%	-	1 3%	1 2%	2 8%	5 26%	4 10%
Less often	(0.5) 166 16%	8 24%	7 13%	5 15%	5 23%	12 31%	2 7%	*	13 28%	4 15%	3 9%	8 25%	4 17%	1 5%	1 3%	3 7%	7 32%	6 17%	5 20%	7 31%	-	9 37%	3 5%	3 11%	1 7%	5 12%
Not at all	(0) 58 6%	3 10%	5 10%	6 20%	1 3%	3 8%	1 3%	1 6%	2 4%	3 10%	1 3%	4 12%	-	-	-	-	2 7%	2 7%	1 3%	-	-	3 12%	2 4%	-	-	1 3%
NET: At least once a week	534 53%	14 42%	24 48%	6 19%	11 49%	13 32%	21 70%	15 89%	16 35%	14 49%	20 56%	10 30%	11 44%	16 77%	24 87%	33 63%	8 34%	17 50%	11 42%	13 59%	10 84%	8 33%	39 73%	19 64%	7 39%	28 70%
NET: At least once a month	791 78%	22 66%	38 76%	20 65%	16 75%	24 61%	27 90%	15 92%	31 67%	22 76%	31 88%	20 63%	20 83%	19 95%	26 97%	49 93%	14 60%	27 76%	19 77%	16 69%	12 100%	13 51%	48 91%	27 89%	16 93%	34 85%
Mean	9.50	11.30	8.64	3.48	9.87	5.17	9.73	11.53	3.75	8.39	12.51	6.75	4.70	16.85	14.46	10.72	6.59	10.04	9.66	6.82	14.92	7.29	12.22	10.49	8.84	13.41
Standard deviation	11.57	13.66	11.19	7.84	12.37	9.57	10.36	8.80	5.95	10.72	13.39	11.17	7.35	13.40	12.15	11.78	10.26	12.21	12.59	9.92	12.17	11.56	11.88	11.24	12.13	12.55
Standard error	0.36	2.49	1.60	1.37	2.47	1.49	1.86	2.27	0.89	1.93	2.40	1.92	1.57	3.07	2.43	1.60	2.01	1.88	2.22	3.67	2.15	1.75	2.05	2.65	2.12	

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 8
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Tube

	Total	London Borough							
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30) 232 23%	7 22%	- -	3 10%	5 21%	13 34%	13 39%	12 36%	5 29%
About 2-3 days a week	(10) 157 15%	6 19%	6 18%	3 10%	2 9%	7 18%	4 13%	8 24%	5 25%
About once a week	(4) 145 14%	2 8%	2 7%	6 18%	2 7%	8 20%	3 9%	2 7%	3 16%
About 2-3 days per month	(2.5) 136 13%	4 13%	9 29%	8 26%	2 7%	2 7%	4 13%	4 12%	1 5%
About once a month	(1) 121 12%	4 14%	5 16%	3 8%	3 11%	3 7%	- -	2 6%	1 8%
Less often	(0.5) 166 16%	6 21%	8 25%	8 25%	8 35%	2 4%	7 21%	3 9%	- -
Not at all	(0) 58 6%	1 4%	1 5%	1 3%	2 10%	4 10%	2 6%	2 6%	3 17%
NET: At least once a week	534 53%	15 48%	8 25%	12 38%	9 38%	28 72%	21 60%	22 68%	13 70%
NET: At least once a month	791 78%	23 75%	22 70%	23 72%	13 55%	33 85%	25 73%	28 86%	15 83%
Mean	9.50	9.35	3.10	5.54	8.06	13.08	13.75	14.05	12.06
Standard deviation	11.57	11.68	3.48	8.69	12.02	12.72	13.51	12.73	12.36
Standard error	0.36	2.03	0.61	1.59	2.27	2.25	2.39	2.15	3.09

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 9
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Rail service (National Rail, tram, DLR)

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Most days (30)	129 13%	76 15%b	52 10%	17 11%i	47 19%hi	32 16%i	19 12%i	10 9%i	3 2%	64 15% <i>m</i>	42 14% <i>m</i>	15 13% <i>m</i>	9 5%	14 7%	58 18% <i>nr</i>	13 12% <i>r</i>	33 18% <i>nr</i>	10 5%	69 12%	58 14%	113 19% <i>v</i>	16 4%	74 15% <i>x</i>	17 7%	37 14% <i>x</i>	23 8%	56 15% <i>A</i>
About 2-3 days a week (10)	112 11%	61 12%	51 10%	15 10%	34 14%	27 14%	12 8%	9 8%	15 11%	56 13%	32 11%	10 9%	14 8%	19 11%	39 12%	10 8%	25 13%	19 9%	71 12%	40 10%	83 14% <i>v</i>	29 7%	63 12% <i>x</i>	11 5%	37 14% <i>x</i>	28 9%	54 14%
About once a week (4)	115 11%	67 13%	48 10%	26 17%	32 13%	20 10%	15 9%	9 8%	13 9%	59 14% <i>m</i>	37 12% <i>m</i>	10 8%	10 6%	20 11%	35 11%	14 12%	31 17% <i>r</i>	15 7%	62 11%	52 12%	73 12%	42 10%	64 13%	22 9%	28 11%	35 12%	53 14%
About 2-3 days per month (2.5)	132 13%	62 12%	70 14%	21 14%	41 17% <i>f</i>	14 7%	22 13%	14 13%	19 13%	61 14%	41 14%	10 8%	20 12%	29 16%	31 10%	16 14%	24 13%	32 15%	75 13%	53 13%	77 13%	55 13%	56 11%	31 13%	44 16%	37 12%	42 11%
About once a month (1)	150 15%	87 17%	64 13%	22 14%	23 9%	32 17% <i>e</i>	25 15%	20 17% <i>e</i>	29 20% <i>e</i>	62 15%	34 11%	20 18%	35 20% <i>k</i>	35 19%	45 14%	11 10%	26 14%	33 15%	91 16%	58 14%	73 12%	77 19% <i>u</i>	69 14%	43 18%	37 14%	52 18%	48 12%
Less often (0.5)	278 27%	119 23%	159 31% <i>a</i>	40 26%	51 21%	52 27%	52 32% <i>e</i>	35 31%	48 33% <i>e</i>	95 22%	86 28%	39 34% <i>j</i>	59 33% <i>j</i>	53 29% <i>q</i>	76 24%	35 31% <i>q</i>	31 17%	83 39% <i>oq</i>	146 25%	120 29%	133 22%	145 35% <i>u</i>	135 27%	82 35% <i>wy</i>	58 22%	81 28%	99 26%
Not at all (0)	99 10%	35 7%	63 12% <i>a</i>	12 8%	18 7%	17 9%	18 11%	16 15%	16 11%	26 6%	31 10%	11 10%	30 17% <i>j</i>	14 8%	33 10%	14 13%	15 8%	23 11%	62 11%	36 9%	48 8%	51 12%	47 9%	27 12%	23 9%	39 13% <i>B</i>	29 8%
NET: At least once a week	356 35%	204 40% <i>b</i>	152 30%	58 38% <i>hi</i>	113 46% <i>ghi</i>	79 41% <i>ghi</i>	47 28%	27 24%	31 22%	179 42% <i>lm</i>	110 37% <i>m</i>	34 30% <i>m</i>	32 18%	53 28%	132 42% <i>nr</i>	37 33% <i>r</i>	89 48% <i>npr</i>	45 21%	202 35%	150 36%	268 45% <i>v</i>	88 21%	201 40% <i>x</i>	50 22%	102 39% <i>x</i>	86 29%	163 43% <i>A</i>
NET: At least once a month	638 63%	353 70% <i>b</i>	285 56%	101 66%	177 72% <i>ghi</i>	125 64%	93 57%	61 54%	80 56%	301 71% <i>klm</i>	185 61% <i>m</i>	64 56%	87 49%	117 63% <i>r</i>	209 66% <i>r</i>	64 57%	139 75% <i>nopr</i>	109 51%	368 64%	261 63%	418 70% <i>v</i>	220 53%	325 64% <i>x</i>	124 53%	183 69% <i>x</i>	174 59%	253 66%
Mean	5.97	6.83b	5.11	5.62i	8.31dg hi	7.20hi	5.33i	4.30	2.74	7.02m	6.27m	5.62m	3.16	4.43	7.68nr	5.50r	7.98nr	3.29	5.85	6.21	8.06v	2.96	6.67x	3.73	6.73x	4.42	6.95A
Standard deviation	9.62	10.20	8.92	9.12	11.06	10.62	9.44	8.31	4.90	10.16	9.92	9.77	6.73	7.80	11.01	9.42	10.80	6.52	9.39	9.94	11.01	6.01	10.13	7.69	9.96	8.04	10.13
Standard error	0.30	0.46	0.39	0.83	0.74	0.72	0.71	0.75	0.39	0.48	0.57	0.91	0.57	0.60	0.63	0.92	0.77	0.43	0.36	0.56	0.42	0.34	0.42	0.58	0.66	0.46	0.52

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 9
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Rail service (National Rail, tram, DLR)

	Total	London Borough																									
		Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Most days	(30) 129 13%	5 14%	2 4%	7 21%	2 9%	8 21%	2 8%	1 8%	11 25%	1 2%	10 28%	6 17%	-	1 4%	1 4%	2 4%	4 20%	*	1 3%	2 9%	-	4 15%	4 9%	15 49%	1 5%	7 17%	
About 2-3 days a week	(10) 112 11%	5 16%	4 7%	3 9%	1 3%	1 2%	3 10%	5 30%	12 26%	1 4%	2 4%	2 7%	1 2%	-	4 16%	3 5%	2 11%	3 7%	3 11%	1 4%	1 12%	4 17%	8 15%	7 22%	*	3 13%	5 13%
About once a week	(4) 115 11%	1 2%	5 10%	2 7%	-	12 29%	2 6%	3 18%	6 13%	3 9%	4 10%	6 18%	6 23%	1 4%	5 20%	4 8%	1 4%	2 6%	2 7%	2 8%	2 14%	4 16%	8 14%	4 13%	2 9%	4 9%	4 9%
About 2-3 days per month	(2.5) 132 13%	4 11%	6 12%	3 10%	3 13%	4 9%	3 8%	2 15%	4 9%	3 11%	6 16%	2 7%	5 19%	6 28%	4 14%	9 18%	3 11%	2 6%	4 17%	4 20%	-	2 7%	13 24%	1 3%	3 18%	4 11%	
About once a month	(1) 150 15%	7 20%	5 9%	8 25%	3 13%	7 17%	10 34%	* 3%	5 11%	6 20%	2 6%	7 20%	6 25%	5 23%	5 17%	9 16%	2 7%	3 9%	3 10%	2 7%	5 37%	1 3%	8 14%	1 4%	6 35%	4 11%	
Less often	(0.5) 278 27%	9 28%	20 40%	3 11%	10 45%	6 16%	8 26%	3 18%	5 12%	11 37%	10 28%	10 31%	5 19%	6 27%	4 16%	24 46%	8 33%	18 52%	10 38%	10 45%	5 38%	6 26%	11 21%	3 9%	3 17%	12 29%	
Not at all	(0) 99 10%	3 10%	8 17%	5 17%	4 17%	2 6%	2 7%	1 8%	2 4%	5 18%	2 7%	-	3 12%	3 16%	3 13%	1 3%	3 14%	6 18%	3 13%	2 8%	-	4 15%	1 2%	-	2 13%	5 12%	
NET: At least once a week	356 35%	11 31%	11 22%	12 37%	3 13%	21 52%	8 25%	9 56%	29 64%	4 15%	15 43%	14 42%	6 25%	2 7%	11 40%	9 18%	8 34%	5 15%	5 21%	3 20%	12 25%	20 49%	25 38%	25 84%	3 17%	15 38%	
NET: At least once a month	638 63%	21 63%	21 43%	23 73%	8 39%	31 78%	20 67%	12 73%	38 84%	13 45%	23 65%	23 69%	17 69%	12 58%	19 71%	27 52%	12 53%	10 30%	12 49%	11 47%	8 62%	15 59%	40 77%	27 91%	12 70%	24 60%	
Mean	5.97	6.40	3.02	8.09	3.85	7.99	4.39	6.67	10.96	1.97	10.00	7.09	1.99	2.31	4.19	2.98	7.62	1.84	2.99	4.14	2.27	7.31	5.52	17.56	3.01	7.24	
Standard deviation	9.62	10.13	6.38	11.87	8.83	11.46	8.26	8.25	11.64	4.47	12.97	10.85	1.96	5.68	6.31	6.20	11.66	4.00	5.58	8.48	3.15	10.48	8.20	12.74	6.60	10.90	
Standard error	0.30	1.85	0.91	2.07	1.77	1.79	1.48	2.13	1.74	0.80	2.33	1.86	0.42	1.30	1.26	0.84	2.29	0.62	0.99	1.90	0.95	1.95	1.21	2.33	1.44	1.84	

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 9
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Rail service (National Rail, tram, DLR)

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30) 129 13%	3 10%	3 11%	2 8%	4 16%	7 19%	5 15%	5 16%	1 5%
About 2-3 days a week	(10) 112 11%	2 6%	9 29%	1 3%	5 20%	8 20%	5 13%	3 8%	- -
About once a week	(4) 115 11%	3 11%	4 11%	1 4%	1 3%	4 12%	5 14%	7 21%	2 13%
About 2-3 days per month	(2.5) 132 13%	2 8%	4 14%	5 15%	4 17%	4 11%	3 8%	7 21%	2 13%
About once a month	(1) 150 15%	4 14%	5 17%	10 31%	3 11%	5 13%	1 4%	5 14%	1 4%
Less often	(0.5) 278 27%	10 31%	5 17%	10 32%	7 30%	6 17%	11 32%	3 9%	6 34%
Not at all	(0) 99 10%	6 19%	- -	2 6%	1 3%	3 8%	4 13%	3 11%	6 30%
NET: At least once a week	356 35%	8 27%	16 51%	5 15%	9 39%	19 51%	14 42%	15 45%	3 18%
NET: At least once a month	638 63%	15 50%	25 83%	20 62%	16 67%	29 75%	19 55%	26 81%	7 36%
Mean	5.97	4.68	7.21	3.67	7.63	8.71	6.69	7.16	2.49
Standard deviation	9.62	9.12	8.93	7.98	10.61	11.11	10.28	10.44	6.43
Standard error	0.30	1.59	1.58	1.46	2.01	1.96	1.82	1.76	1.61

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 10
Q1. On average, how often do you use each of the following modes of transport in London?
Base: All respondents
Other

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Most days (30)	14 1%	9 2%	5 1%	3 2%	6 2%	1 1%	1 *	1 1%	2 2%	6 1%	3 1%	* *	5 3%	1 1%	3 1%	- -	4 2%	5 2%	5 1%	9 2%	10 2%	4 1%	4 1%	4 2%	5 2%	10 3%B	1 *
About 2-3 days a week (10)	11 1%	9 2%	2 *	2 1%	4 2%	1 *	1 1%	1 1%	2 1%	4 1%	1 *	5 4%jk	2 1%	2 1%	5 2%	2 2%	- -	1 1%	6 1%	5 1%	6 1%	5 1%	9 2%	2 1%	- -	7 2%	4 1%
About once a week (4)	12 1%	7 1%	5 1%	1 1%	7 3%	1 1%	2 2%	1 1%	- -	6 1%	1 *	2 1%	4 2%	1 1%	5 2%	* *	3 2%	2 1%	5 1%	6 1%	9 2%	3 1%	7 1%	3 1%	3 1%	6 2%	4 1%
About 2-3 days per month (2.5)	12 1%	5 1%	7 1%	5 3%	5 2%	1 *	1 1%	1 1%	- -	7 2%	4 1%	* *	1 1%	2 1%	4 1%	4 4%	1 *	2 1%	7 1%	6 1%	8 1%	5 1%	8 2%	1 *	3 1%	8 3%	4 1%
About once a month (1)	9 1%	8 2%	1 *	3 2%	3 1%	3 1%	- -	- -	- -	5 1%	2 1%	2 2%	- -	1 1%	2 1%	1 1%	4 2%	1 *	8 1%	1 *	6 1%	3 1%	5 1%	- -	4 1%	5 2%	2 1%
Less often (0.5)	118 12%	64 13%	54 11%	14 9%	32 13%i	21 11%	28 17%i	17 15%i	7 5%	52 12%	39 13%	10 9%	17 9%	23 13%q	49 15%q	12 11%	10 6%	23 11%	57 10%	59 14%	73 12%	45 11%	46 9%	29 12%	43 16%w	27 9%	42 11%
Not at all (0)	839 83%	406 80%	433 85%a	126 82%	189 77%	167 86%e	131 80%	93 83%	133 92%deg	344 81%	253 84%	95 83%	147 84%	153 83%	250 79%	93 83%	162 88%o	181 84%	489 85%	332 80%	487 81%	353 85%	428 84%	195 84%	206 78%	233 79%	324 85%
NET: At least once a week	37 4%	25 5%	12 2%	6 4%	17 7%f	3 2%	4 2%	2 2%	4 3%	15 4%	4 1%	6 6%k	11 6%k	5 3%	13 4%	2 2%	8 4%	9 4%	16 3%	20 5%	25 4%	12 3%	20 4%	8 3%	8 3%	23 8%B	9 2%
NET: At least once a month	58 6%	37 7%b	21 4%	14 9%g	25 10%fghi	7 4%	5 3%	3 3%	4 3%	27 6%	11 3%	9 7%	12 7%	8 5%	19 6%	7 6%	12 7%	11 5%	31 5%	27 6%	39 7%	19 5%	34 7%	9 4%	15 6%	35 12%B	14 4%
Mean	0.66	0.86	0.45	0.89	1.10	0.36	0.35	0.35	0.65	0.65	0.41	0.63	1.11	0.47	0.61	0.33	0.84	0.90	0.50	0.90	0.75	0.52	0.57	0.67	0.72	1.46B	0.33
Standard deviation	3.62	4.14	2.99	4.29	4.64	2.65	2.17	2.42	4.00	3.56	2.88	2.71	5.09	2.77	3.11	1.37	4.58	4.67	3.01	4.38	3.91	3.14	3.04	3.88	4.06	5.63	2.07
Standard error	0.11	0.18	0.13	0.39	0.31	0.18	0.16	0.22	0.32	0.17	0.16	0.25	0.43	0.21	0.18	0.13	0.32	0.30	0.12	0.25	0.15	0.18	0.13	0.29	0.27	0.32	0.11

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 10

Q1. On average, how often do you use each of the following modes of transport in London?

Base: All respondents

Other

	Total	London Borough																									
		Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Most days	(30)	14 1%	-	-	-	-	-	*	2 4%	1 2%	-	-	-	-	-	2 4%	-	3 8%	-	-	2 9%	1 2%	1 3%	-	-		
About 2-3 days a week	(10)	11 1%	-	2 4%	1 3%	-	-	2 15%	-	-	-	-	-	-	-	-	-	1 4%	-	-	-	-	-	-	-	1 4%	
About once a week	(4)	12 1%	-	* 1%	-	1 6%	3 6%	-	2 2%	-	-	1 3%	-	-	-	-	1 4%	-	1 3%	-	-	-	1 2%	1 4%	-	1 2%	
About 2-3 days per month	(2.5)	12 1%	-	3 6%	3 8%	-	-	-	1 2%	-	1 4%	-	-	-	-	1 2%	-	-	1 2%	-	-	-	1 2%	-	-	-	
About once a month	(1)	9 1%	1 4%	1 2%	-	-	-	-	2 4%	-	-	-	-	-	-	-	-	-	1 3%	-	-	-	-	-	1 5%	-	
Less often	(0.5)	118 12%	1 3%	2 3%	8 24%	2 10%	2 5%	5 15%	1 7%	4 9%	7 24%	5 14%	5 15%	4 15%	2 9%	6 20%	6 11%	4 19%	2 6%	4 17%	2 14%	1 3%	6 12%	9 31%	1 5%	6 16%	
Not at all	(0)	839 83%	31 93%	42 85%	20 65%	18 84%	35 88%	26 85%	12 73%	36 80%	22 74%	29 82%	27 82%	21 85%	19 91%	22 80%	44 84%	17 77%	28 82%	22 86%	19 83%	10 86%	22 87%	43 83%	19 62%	16 91%	31 78%
NET: At least once a week		37 4%	-	2 5%	1 3%	1 6%	3 6%	-	3 20%	3 6%	1 2%	-	1 3%	-	-	2 4%	1 4%	4 12%	1 3%	-	-	2 9%	2 4%	2 6%	-	2 6%	
NET: At least once a month		58 6%	1 4%	6 12%	3 11%	1 6%	3 6%	-	3 20%	5 12%	1 2%	1 4%	1 3%	-	-	3 5%	1 4%	4 12%	2 9%	-	-	2 9%	3 5%	2 6%	1 5%	2 6%	
Mean		0.66	0.06	0.58	0.61	0.28	0.28	0.08	2.39	1.49	0.68	0.17	0.18	0.08	0.10	1.15	0.25	2.83	0.23	0.08	0.07	2.86	0.67	1.13	0.07	0.54	
Standard deviation		3.62	0.22	1.99	1.76	0.94	0.98	0.18	5.93	6.14	4.12	0.50	0.67	0.18	0.20	5.57	0.79	8.36	0.79	0.19	0.18	8.96	3.87	5.01	0.24	1.98	
Standard error		0.11	0.04	0.28	0.31	0.19	0.15	0.03	1.53	0.92	0.74	0.09	0.11	0.04	0.04	0.76	0.15	1.29	0.14	0.04	0.06	1.66	0.57	0.91	0.05	0.33	

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 10

Q1. On average, how often do you use each of the following modes of transport in London?

Base: All respondents

Other

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30)	14 1%	- -	- -	- -	2 4%	* 1%	- -	- -
About 2-3 days a week	(10)	11 1%	1 3%	- -	- -	1 2%	1 4%	- -	- -
About once a week	(4)	12 1%	- -	- -	- -	1 4%	- -	- -	- -
About 2-3 days per month	(2.5)	12 1%	- -	1 3%	- -	1 4%	- -	- -	- -
About once a month	(1)	9 1%	- -	* 1%	1 6%	- -	1 2%	- -	1 5%
Less often	(0.5)	118 12%	4 13%	3 9%	5 14%	2 7%	3 8%	5 14%	1 5%
Not at all	(0)	839 83%	26 84%	28 91%	26 81%	21 87%	30 79%	27 79%	32 98%
NET: At least once a week		37 4%	1 3%	- -	- -	- -	4 9%	2 5%	- -
NET: At least once a month		58 6%	1 3%	- -	1 4%	1 6%	5 13%	2 7%	1 5%
Mean		0.66	0.34	0.05	0.16	0.09	1.64	0.88	0.01
Standard deviation		3.62	1.67	0.15	0.48	0.26	6.06	4.01	0.08
Standard error		0.11	0.29	0.03	0.09	0.05	1.07	0.71	0.01

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 11
Q2. Over the past year, how often did you travel into central London in a normal week? By Central London, we mean anywhere inside the Travel Card Zone as shown by the blue dotted border in the image below.
Base: All respondents

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Most days (30)	295 29%	164 32%b	131 26%	50 32%ghi	111 45%dghi	79 40%ghi	33 20%i	17 15%i	7 5%	150 36%lm	111 37%lm	20 17%lm	15 8%	88 47%opqr	90 28%r	35 31%r	40 22%	42 20%	169 29%	118 28%	256 43%v	40 10%	138 27%wx	44 19%	112 42%wx	55 19%	118 31%A
About 2-3 days a week (10)	152 15%	90 18%b	62 12%	23 15%	39 16%	32 16%	24 14%	14 12%	21 14%	69 16%	42 14%	15 13%	27 15%	44 24%oq	39 12%	16 14%	20 11%	33 15%	77 13%	75 18%	99 17%	54 13%	75 15%	37 16%	39 15%	41 14%	67 18%
About once a week (4)	111 11%	62 12%	49 10%	26 17%ef	21 9%	16 8%	22 13%	12 10%	14 10%	53 12%	26 9%	21 18%km	12 7%	21 12%	32 10%	12 10%	19 10%	26 12%	58 10%	51 12%	57 10%	54 13%	63 12%	20 9%	26 10%	32 11%	47 12%
About 2-3 days per month (2.5)	115 11%	53 10%	62 12%	23 15%	26 10%	15 8%	12 7%	15 13%	25 17%fg	46 11%	36 12%	12 10%	22 13%	7 4%	40 12%n	16 14%n	21 11%	32 15%n	62 11%	50 12%	55 9%	60 15%u	49 10%	28 12%	38 15%	39 13%	44 11%
About once a month (1)	114 11%	52 10%	62 12%	15 10%	14 6%	18 9%	23 14%e	20 18%ef	23 16%e	46 11%	25 8%	11 10%	33 18%jk	9 5%	32 10%	15 13%n	30 16%n	28 13%n	60 10%	49 12%	46 8%	68 16%u	61 12%y	37 16%y	16 6%	41 14%	39 10%
Less often (0.5)	181 18%	65 13%	116 23%a	14 9%	28 11%	31 16%	40 25%de	28 25%de	40 28%def	49 12%	51 17%	31 27%jk	50 28%jk	14 8%	70 22%n	15 13%	40 22%n	42 20%n	115 20%	62 15%	69 12%	112 27%u	100 20%y	49 21%y	28 11%	73 25%B	56 15%
Not at all (0)	46 5%	20 4%	26 5%	3 2%	7 3%	4 2%	10 6%	7 6%	15 10%def	10 2%	12 4%	6 5%	18 10%jk	2 1%	15 5%n	4 4%	15 8%n	11 5%n	34 6%	12 3%	17 3%	29 7%u	22 4%	19 8%y	5 2%	14 5%	11 3%
NET: At least once a week	559 55%	317 62%b	242 48%	99 65%ghi	171 70%ghi	126 65%ghi	78 48%i	42 37%	42 29%	272 64%lm	179 59%lm	55 49%lm	53 30%	153 83%opqr	161 51%	63 56%	79 43%	102 47%	304 53%	244 59%	411 69%v	147 35%	277 55%wx	101 43%	176 67%wx	128 43%	232 61%A
NET: At least once a month	788 78%	422 83%b	366 72%	137 89%ghi	211 86%ghi	159 82%ghi	113 69%	78 69%	89 62%	363 86%klm	239 79%lm	78 68%	108 61%	169 91%opqr	233 73%	94 83%q	130 70%	162 75%	426 74%	343 82%st	512 86%v	276 66%	386 76%	165 71%	230 87%wx	207 70%	314 82%A
Mean	11.15	12.42b	9.89	12.44g	15.86d	14.44gh	8.38i	6.69i	3.96	13.24i	13.18lm	7.70m	4.91	17.28o	10.68	11.65r	8.58	8.55	11.02	11.28	15.21v	5.32	10.62x	8.14	15.02wx	8.03	12.03A
Standard deviation	12.46	12.58	12.22	12.54	13.18	13.20	11.24	10.15	6.62	12.83	13.13	10.68	8.25	12.47	12.53	12.65	11.69	11.11	12.60	12.21	13.12	8.58	12.27	11.06	13.15	11.01	12.48
Standard error	0.39	0.56	0.54	1.14	0.88	0.90	0.84	0.92	0.53	0.60	0.75	1.00	0.69	0.96	0.72	1.23	0.83	0.72	0.49	0.68	0.50	0.48	0.51	0.83	0.87	0.63	0.64

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 11

Q2. Over the past year, how often did you travel into central London in a normal week? By Central London, we mean anywhere inside the Travel Card Zone as shown by the blue dotted border in the image below.
Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
Most days	(30)	295 29%	8 25%	11 23%	4 12%	6 26%	7 17%	15 49%	8 18%	2 7%	10 28%	11 34%	5 20%	13 62%	13 49%	7 13%	4 20%	6 17%	6 23%	10 43%	10 81%	5 19%	25 47%	13 43%	4 23%	13 33%
About 2-3 days a week	(10)	152 15%	3 9%	6 13%	-	2 8%	4 10%	7 22%	4 9%	8 27%	5 13%	-	5 19%	2 11%	5 19%	11 21%	1 3%	3 7%	3 10%	6 26%	1 12%	3 10%	17 32%	7 23%	*	8 19%
About once a week	(4)	111 11%	3 8%	3 6%	3 9%	5 24%	7 17%	6 19%	4 24%	3 14%	5 14%	3 9%	5 21%	2 10%	4 14%	7 13%	2 7%	4 11%	4 17%	4 17%	1 7%	2 8%	4 7%	2 7%	1 5%	2 5%
About 2-3 days per month	(2.5)	115 11%	3 7%	7 15%	6 20%	1 4%	4 9%	2 5%	-	7 16%	3 12%	7 19%	4 14%	2 23%	2 9%	11 21%	5 22%	6 16%	1 6%	-	-	4 15%	1 3%	3 10%	1 8%	6 14%
About once a month	(1)	114 11%	4 11%	10 19%	9 29%	2 8%	5 12%	-	-	7 16%	5 16%	5 15%	4 13%	2 6%	1 3%	11 21%	-	4 10%	2 8%	1 7%	-	4 17%	2 4%	2 7%	4 24%	4 11%
Less often	(0.5)	181 18%	11 33%	9 18%	5 17%	6 30%	10 26%	1 5%	-	8 17%	4 15%	3 8%	9 26%	2 9%	1 5%	3 10%	5 9%	9 39%	11 32%	7 28%	2 7%	-	6 24%	4 8%	3 10%	6 15%
Not at all	(0)	46 5%	2 7%	3 6%	4 13%	-	3 8%	-	-	5 10%	3 12%	1 4%	1 3%	-	-	1 2%	2 9%	2 7%	2 8%	-	-	2 6%	-	-	1 8%	2 4%
NET: At least once a week		559 55%	14 42%	21 41%	7 21%	13 58%	18 44%	27 90%	17 100%	19 40%	13 46%	14 54%	15 43%	17 61%	23 83%	25 47%	7 30%	12 34%	13 50%	20 86%	12 100%	9 37%	45 85%	22 72%	5 31%	23 56%
NET: At least once a month		788 78%	20 60%	38 76%	22 70%	15 70%	26 66%	29 95%	17 100%	33 73%	21 73%	31 88%	23 70%	22 91%	25 95%	47 90%	12 52%	21 61%	16 64%	21 93%	12 100%	18 70%	48 92%	27 90%	11 64%	33 81%
Mean	11.15	9.12	9.03	4.84	9.86	7.20	17.75	14.92	7.48	5.95	10.81	11.28	9.62	20.29	17.54	7.30	7.22	6.79	9.01	16.37	25.79	7.65	17.68	15.76	8.04	12.37
Standard deviation	12.46	12.47	11.93	9.51	12.41	10.72	12.40	10.89	10.99	8.02	12.37	13.80	10.98	12.82	12.82	9.51	11.64	10.80	12.11	12.55	9.19	11.29	12.10	12.91	12.56	12.83
Standard error	0.39	2.28	1.70	1.66	2.48	1.67	2.23	2.81	1.64	1.44	2.22	2.37	2.34	2.94	2.56	1.29	2.28	1.67	2.14	2.81	2.77	2.10	1.78	2.36	2.74	2.17

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 11

Q2. Over the past year, how often did you travel into central London in a normal week? By Central London, we mean anywhere inside the Travel Card Zone as shown by the blue dotted border in the image below.

Base: All respondents

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Most days	(30) 295 29%	8 25%	3 11%	13 40%	5 21%	16 41%	8 25%	12 36%	11 57%
About 2-3 days a week	(10) 152 15%	3 10%	5 15%	5 16%	2 10%	9 23%	4 13%	6 18%	1 7%
About once a week	(4) 111 11%	6 20%	1 5%	1 3%	2 8%	3 8%	3 10%	1 4%	2 13%
About 2-3 days per month	(2.5) 115 11%	3 10%	8 25%	3 9%	* 2%	1 4%	3 8%	4 12%	1 5%
About once a month	(1) 114 11%	1 3%	4 14%	5 16%	5 22%	1 2%	5 16%	4 13%	- -
Less often	(0.5) 181 18%	10 32%	8 24%	5 16%	7 28%	5 14%	9 27%	4 13%	2 9%
Not at all	(0) 46 5%	- -	2 5%	- -	2 10%	3 9%	* 1%	1 4%	2 8%
NET: At least once a week	559 55%	17 55%	10 31%	18 58%	9 39%	28 72%	16 48%	19 58%	14 78%
NET: At least once a month	788 78%	21 68%	22 71%	27 84%	15 63%	30 77%	24 71%	27 83%	15 83%
Mean	11.15	9.79	5.98	14.02	8.14	14.99	9.59	13.14	18.58
Standard deviation	12.46	12.25	9.27	13.48	12.00	13.05	12.23	13.13	13.77
Standard error	0.39	2.13	1.64	2.46	2.27	2.31	2.16	2.22	3.44

Traffic Congestion and Road Charging Survey
ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 12

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

Base: All respondents

Summary table

		Paid myself	Paid by my employer on my behalf
Unweighted base		1015	1015
Weighted base ('000s)		1015	1015
About 4-5 days per week	(18)	41 4%	12 1%
About 2-3 days per week	(10)	35 3%	26 3%
About once a week	(4)	25 2%	22 2%
About 2-3 days per month	(2.5)	19 2%	20 2%
About once a month	(1)	41 4%	15 1%
Less often	(0.5)	144 14%	57 6%
Never	(0)	710 70%	864 85%
NET: Ever		305 30%	151 15%
Mean		1.33	0.64
Standard deviation		3.92	2.53
Standard error		0.12	0.08

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 13

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

**Base: All respondents
Paid myself**

	Total	Gender		Age						Social Grade				Region					Ethnicity		Working status		Tenure		Heavy/ Regular Road users			
		Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)	
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	318	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381	
About 4-5 days per week	(18) 4%	20 4%	21 4%	8 5%gi	20 8%ghi	12 6%ghi	* *	* *	- -	18 4%	12 4%	6 5%	5 3%	16 8%opq	12 4%	- -	4 2%	9 4%p	13 2%	26 6%st	36 6%v	5 1%	18 4%	7 3%	15 6%	19 6%	20 5%	
About 2-3 days per week	(10) 3%	27 5%b	8 2%	4 3%	14 6%i	9 5%i	4 2%	4 3%i	- -	24 6%k	4 1%	4 4%	4 2%	9 5%	9 3%	7 6%	3 1%	8 4%	12 2%	24 6%st	33 5%v	3 1%	20 4%	8 3%	8 3%	14 5%	14 4%	
About once a week	(4) 2%	14 3%	10 2%	5 3%	9 4%i	2 1%	5 3%	4 4%i	- -	10 2%	7 2%	6 5%lm	1 1%	- -	11 4%n	2 2%	8 4%n	3 2%	10 2%	14 3%	13 2%	11 3%	15 3%	1 *	8 3%	6 2%	16 4%	
About 2-3 days per month	(2.5) 2%	13 3%	6 1%	6 4%	5 2%	6 3%	1 1%	* *	1 1%	10 2%	4 1%	3 2%	2 1%	3 2%	6 2%	2 2%	1 *	8 4%q	11 2%	8 2%	15 3%	4 1%	11 2%	4 2%	4 2%	9 1%	2%	
About once a month	(1) 4%	28 5%b	13 3%	5 3%	11 5%	12 6%	7 4%	2 2%	3 2%	27 6%k	3 1%	4 4%	7 4%	2 1%	17 5%n	5 5%	7 4%	8 4%	15 3%	25 6%st	31 5%v	9 2%	25 5%	6 3%	9 3%	21 7%	16 4%	
Less often	(0.5) 14%	65 13%	79 16%	22 14%	44 18%h	33 17%h	17 11%	7 6%	21 15%	69 16%k	30 10%	19 17%	25 14%	20 11%	38 12%	16 14%	35 19%	34 16%	58 10%	85 20%st	87 15%	57 14%	77 15%	25 11%	40 15%	55 19%	64 17%	
Never	(0) 70%	340 67%	370 73%	104 67%	142 58%	122 63%	130 79%def	95 84%def	118 82%def	264 63%	242 80%jl	72 63%	133 75%j	135 73%	224 70%	80 71%	127 69%	145 67%	457 79%t	234 56%	383 64%	327 79%u	341 67%	182 78%wy	180 68%	174 59%	242 64%	
NET: Ever	305 30%	167 33%	138 27%	50 33%ghi	103 42%ghi	73 37%ghi	34 21%	18 16%	26 18%	158 37%km	60 20%	42 37%k	43 25%	50 27%	94 30%	32 29%	58 31%	70 33%	119 21%	183 44%st	215 36%v	89 21%	167 33%x	51 22%	84 32%x	120 41%	139 36%	
Mean	1.33	1.54	1.12	1.51gi	2.40gh	1.83gh	0.51i	0.63i	0.12	1.64	1.04	1.63	0.88	2.10pq	1.27	0.84	0.88	1.41	0.81	2.05s	1.89v	0.53	1.34	1.01	1.58	1.92	1.65	
Standard deviation	3.92	4.06	3.78	4.21	5.27	4.68	1.90	2.24	0.33	4.20	3.72	4.24	3.26	5.30	3.78	2.42	3.00	4.02	3.04	4.77	4.67	2.28	3.82	3.47	4.41	4.74	4.31	
Standard error	0.12	0.18	0.17	0.38	0.35	0.32	0.14	0.20	0.03	0.20	0.21	0.40	0.27	0.41	0.22	0.24	0.21	0.26	0.12	0.27	0.18	0.13	0.16	0.26	0.29	0.27	0.22	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 13

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

**Base: All respondents
Paid myself**

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
About 4-5 days per week	(18) 4%	41 4%	1 4%	- -	1 6%	- -	3 11%	8 50%	1 3%	2 8%	- -	- -	- -	- -	- -	3 5%	- -	1 2%	2 9%	- -	- -	2 7%	1 2%	1 4%	- -	1 2%
About 2-3 days per week	(10) 3%	35 4%	1 5%	3 5%	- -	- -	- 2%	2 11%	- -	2 6%	4 11%	- -	- -	- -	- -	4 8%	- -	2 5%	- -	2 9%	1 12%	- -	1 2%	- -	- -	2 6%
About once a week	(4) 2%	25 4%	1 4%	- -	- -	1 3%	- -	- -	4 9%	- -	2 6%	1 2%	- -	- -	- -	1 2%	- -	2 5%	1 3%	- -	- -	- -	- -	1 5%	- -	1 4%
About 2-3 days per month	(2.5) 2%	19 2%	- -	- -	1 4%	1 2%	1 2%	1 5%	- -	- -	- 4%	1 4%	- -	1 7%	2 8%	1 2%	- -	1 2%	2 9%	- -	- -	- -	- -	- -	- -	- -
About once a month	(1) 4%	41 16%	6 16%	3 6%	3 9%	1 7%	1 3%	- -	2 9%	3 7%	1 4%	1 2%	1 3%	- -	2 6%	4 8%	1 3%	* 1%	1 4%	- -	- -	- -	- -	3 10%	1 5%	1 2%
Less often	(0.5) 14%	144 15%	5 19%	10 15%	5 15%	3 13%	7 18%	6 19%	- 30%	14 27%	8 16%	6 11%	4 14%	5 22%	1 3%	7 14%	3 13%	8 23%	1 3%	2 7%	3 25%	6 22%	3 5%	3 10%	3 16%	7 17%
Never	(0) 70%	710 56%	19 69%	35 76%	24 70%	15 74%	29 74%	20 66%	4 24%	23 51%	16 54%	23 65%	26 80%	20 83%	15 71%	23 83%	32 60%	19 84%	18 61%	19 84%	8 63%	18 71%	47 90%	21 72%	14 79%	28 69%
NET: Ever	305 30%	15 44%	15 31%	7 24%	6 30%	10 26%	10 34%	13 76%	22 49%	13 46%	13 35%	6 20%	4 17%	6 29%	5 17%	21 40%	4 16%	13 39%	7 27%	4 16%	4 37%	7 29%	5 10%	9 28%	4 21%	12 31%
Mean	1.33	1.56	0.70	0.16	1.26	0.29	2.22	10.38	1.17	2.32	1.48	0.27	0.10	0.29	0.27	1.97	0.10	1.27	1.97	0.93	1.30	1.30	0.70	0.98	0.13	1.26
Standard deviation	3.92	4.05	2.28	0.32	4.27	0.77	5.69	8.41	3.31	5.41	3.24	0.78	0.24	0.66	0.72	4.56	0.24	3.41	5.16	2.90	3.32	4.54	3.17	3.42	0.27	3.60
Standard error	0.12	0.74	0.33	0.06	0.85	0.12	1.02	2.17	0.49	0.97	0.58	0.13	0.05	0.15	0.14	0.62	0.05	0.53	0.91	0.65	1.00	0.84	0.47	0.63	0.06	0.61

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 13

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

**Base: All respondents
Paid myself**

	Total	London Borough								
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster	
Unweighted base	1015	33	32	30	28	32	32	35	16	
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18	
About 4-5 days per week	(18) 4%	41 11%	3 1%	- -	1 4%	- -	3 8%	2 6%	1 3%	2 8%
About 2-3 days per week	(10) 3%	35 9%	* 1%	- -	1 3%	2 7%	3 9%	2 6%	1 3%	1 4%
About once a week	(4) 2%	25 6%	2 6%	- -	- -	2 10%	2 4%	3 8%	- -	- -
About 2-3 days per month	(2.5) 2%	19 5%	3 9%	1 4%	1 4%	- -	1 2%	1 3%	- -	- -
About once a month	(1) 4%	41 10%	1 4%	- -	1 2%	1 3%	2 4%	- -	1 4%	- -
Less often	(0.5) 14%	144 36%	2 8%	2 7%	4 13%	1 4%	3 8%	4 10%	5 15%	3 18%
Never	(0) 70%	710 176%	18 45%	27 68%	23 58%	18 45%	25 62%	23 57%	24 59%	13 32%
NET: Ever	305 30%	12 12%	3 11%	8 26%	6 25%	13 34%	11 32%	8 25%	6 30%	
Mean	1.33	2.68	0.14	1.21	1.15	2.54	2.11	1.05	1.98	
Standard deviation	3.92	5.72	0.52	3.91	2.74	5.37	4.84	3.71	5.35	
Standard error	0.12	1.00	0.09	0.71	0.52	0.95	0.86	0.63	1.34	

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 14

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

**Base: All respondents who have paid the congestion charge themselves or paid by employer
Paid myself**

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	287	156	131	38	92	79	35	21	22	158	57	40	32	49	88	27	53	70	144	141	226	61	179	38	65	118	132
Weighted base ('000s)	305	167	138	50*	103*	73*	34*	18**	26**	158	60*	42*	43**	50*	94*	32**	58*	70*	119	183	215	89*	167	51*	84*	120*	139
About 4-5 days per week	(18) 41 13%	20 12%	21 15%	8 16%	20 20%g	12 17%g	* 1%	* 2%	- -	18 12%	12 20%	6 13%	5 11%	16 31%oqr	12 13%	- -	4 7%	9 13%	13 11%	26 14%	36 17%	5 6%	18 11%	7 13%	15 18%	19 16%	20 14%
About 2-3 days per week	(10) 35 12%	27 16%b	8 6%	4 8%	14 14%	9 12%	4 12%	4 21%	- -	24 15%	4 6%	4 10%	4 9%	9 17%	9 10%	7 21%	3 5%	8 11%	12 10%	24 13%	33 15%v	3 3%	20 12%	8 16%	8 9%	14 12%	14 10%
About once a week	(4) 25 8%	14 9%	10 7%	5 10%	9 9%	2 2%	5 13%f	4 24%	- -	10 6%	7 12%	6 14%	1 3%	- -	11 12%n	2 7%	8 14%n	3 5%	10 9%	14 8%	13 6%	11 13%	15 9%	1 2%	8 9%	6 5%	16 12%
About 2-3 days per month	(2.5) 19 6%	13 8%	6 4%	6 12%	5 4%	6 8%	1 3%	* 2%	1 5%	10 7%	4 7%	3 6%	2 4%	3 6%	6 7%	2 7%	1 1%	8 11%	11 9%	8 4%	15 7%	4 5%	11 7%	4 4%	4 5%	4 4%	9 7%
About once a month	(1) 41 13%	28 16%	13 9%	5 11%	11 11%	12 16%	7 21%	2 10%	3 13%	27 17%k	3 5%	4 10%	7 15%	2 4%	17 19%n	5 16%	7 13%	8 12%	15 13%	25 14%	31 15%	9 10%	25 15%	6 12%	9 11%	21 18%	16 11%
Less often	(0.5) 144 47%	65 39%	79 57%a	22 44%	44 42%	33 45%	17 51%	7 40%	21 81%	69 44%	30 50%	19 46%	25 57%	20 41%	38 41%	16 50%	35 60%o	34 48%	58 48%	85 47%	87 40%	57 63%u	77 46%	25 49%	40 48%	55 46%	64 46%
Never	(0) -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NET: Ever	305 100%	167 100%	138 100%	50 100%	103 100%	73 100%	34 100%	18 100%	26 100%	158 100%	60 100%	42 100%	43 100%	50 100%	94 100%	32 100%	58 100%	70 100%	119 100%	183 100%	215 100%	89 100%	167 100%	51 100%	84 100%	120 100%	139 100%
Mean	4.44	4.69	4.13	4.65	5.71g	4.89	2.46	3.89	0.67	4.39	5.23	4.41	3.55	7.77oq	4.29	2.93	2.79	4.32	3.92	4.68	5.27v	2.45	4.07	4.59	4.98	4.71	4.52
Standard deviation	6.13	5.96	6.35	6.36	6.87	6.61	3.58	4.38	0.47	5.93	6.92	6.06	5.84	7.76	5.96	3.80	4.86	6.11	5.71	6.30	6.55	4.43	5.77	6.25	6.70	6.49	6.17
Standard error	0.36	0.48	0.55	1.03	0.72	0.74	0.61	0.96	0.10	0.47	0.92	0.96	1.03	1.11	0.64	0.73	0.67	0.73	0.48	0.53	0.44	0.57	0.43	1.01	0.83	0.60	0.54

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
* small base; ** very small base (under 30) ineligible for sig testing

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 14

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

**Base: All respondents who have paid the congestion charge themselves or paid by employer
Paid myself**

	Total	London Borough																									
		Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	287	12	12	7	7	10	12	13	18	12	11	7	3	5	4	20	4	13	9	3	3	7	5	8	3	13	
Weighted base ('000s)	305	15	15	7	6	10	10	13	22	13	13	6	4	6	5	21	4	13	7	4	4	7	5	9	4	12	
About 4-5 days per week	(18) 41 13%	1 9%	-	-	1 20%	-	3 31%	8 66%	1 7%	2 18%	-	-	-	-	-	3 12%	-	1 5%	2 33%	-	-	2 23%	1 26%	1 12%	-	1 8%	
About 2-3 days per week	(10) 35 12%	1 9%	3 18%	-	-	-	4 15%	2 15%	-	2 14%	4 32%	-	-	-	-	4 21%	-	2 14%	-	2 55%	1 32%	-	1 25%	-	-	2 19%	
About once a week	(4) 25 8%	1 10%	-	-	-	1 11%	-	-	4 19%	-	2 18%	1 12%	-	-	-	1 5%	-	2 12%	1 11%	-	-	-	-	1 17%	-	1 12%	
About 2-3 days per month	(2.5) 19 6%	-	-	-	1 12%	1 8%	1 7%	1 7%	-	-	-	1 18%	-	1 24%	2 47%	1 6%	-	1 6%	2 32%	-	-	-	-	-	-	-	-
About once a month	(1) 41 13%	6 37%	3 19%	3 38%	1 23%	1 13%	-	2 12%	3 14%	1 8%	1 6%	1 12%	1 17%	-	2 33%	4 21%	1 21%	*	1 14%	-	-	-	-	3 36%	1 22%	1 7%	
Less often	(0.5) 144 47%	5 35%	10 63%	5 62%	3 45%	7 69%	6 57%	-	14 60%	8 59%	6 44%	4 58%	4 83%	5 76%	1 20%	7 35%	3 79%	8 60%	1 10%	2 45%	3 68%	6 77%	3 50%	3 34%	3 78%	7 55%	
Never	(0) -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NET: Ever	305 100%	15 100%	15 100%	7 100%	6 100%	10 100%	10 100%	13 100%	22 100%	13 100%	13 100%	6 100%	4 100%	6 100%	5 100%	21 100%	4 100%	13 100%	7 100%	4 100%	4 100%	7 100%	5 100%	9 100%	4 100%	12 100%	
Mean	4.44	3.53	2.29	0.69	4.28	1.10	6.56	13.64	2.39	5.09	4.19	1.35	0.58	0.98	1.61	4.98	0.61	3.29	7.32	5.73	3.54	4.50	7.32	3.45	0.61	4.08	
Standard deviation	6.13	5.57	3.72	0.26	7.38	1.21	8.41	6.82	4.46	7.20	4.36	1.34	0.21	0.93	0.97	6.21	0.24	4.95	8.10	5.54	5.03	7.91	8.21	5.96	0.24	5.65	
Standard error	0.36	1.61	1.08	0.10	2.79	0.38	2.43	1.89	1.05	2.08	1.31	0.51	0.12	0.42	0.49	1.39	0.12	1.37	2.70	3.20	2.90	2.99	3.67	2.11	0.14	1.57	

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 14

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

Base: All respondents who have paid the congestion charge themselves or paid by employer
Paid myself

	Total	London Borough							
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	287	11	4	8	6	13	10	9	5
Weighted base ('000s)	305	12	3	8	6	13	11	8	6
About 4-5 days per week	(18) 41 13%	3 28%	-	1 15%	-	3 23%	2 19%	1 14%	2 28%
About 2-3 days per week	(10) 35 12%	* 4%	-	1 11%	2 28%	3 26%	2 18%	1 12%	1 13%
About once a week	(4) 25 8%	2 15%	-	-	2 42%	2 12%	3 24%	-	-
About 2-3 days per month	(2.5) 19 6%	3 22%	1 38%	1 17%	-	1 6%	1 8%	-	-
About once a month	(1) 41 13%	1 11%	-	1 8%	1 14%	2 12%	-	1 16%	-
Less often	(0.5) 144 47%	2 20%	2 62%	4 48%	1 17%	3 22%	4 32%	5 58%	3 60%
Never	(0) -	-	-	-	-	-	-	-	-
NET: Ever	305 100%	12 100%	3 100%	8 100%	6 100%	13 100%	11 100%	8 100%	6 100%
Mean	4.44	6.76	1.26	4.62	4.66	7.52	6.50	4.14	6.57
Standard deviation	6.13	7.55	1.16	6.82	3.94	7.02	6.75	6.74	8.54
Standard error	0.36	2.28	0.58	2.41	1.61	1.95	2.13	2.25	3.82

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 15

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

Base: All respondents

Paid by my employer on my behalf

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
About 4-5 days per week	(18) 12 1%	7 1%	5 1%	1 1%	4 1%	5 2%	2 1%	* 1%	- -	5 1%	2 1%	3 3%	1 1%	2 1%	6 2%	* 1%	3 2%	* 1%	4 1%	7 2%	12 2%	- -	5 1%	2 1%	4 2%	8 3%	3 1%
About 2-3 days per week	(10) 26 3%	20 4%b	5 1%	5 3%	11 5%i	4 2%	3 2%	2 2%	- -	18 4%m	6 2%	2 2%	- -	4 2%	12 4%	3 3%	2 1%	5 2%	8 1%	18 4% ^s	26 4% ^v	- -	16 3%	2 1%	8 3%	15 5%B	7 2%
About once a week	(4) 22 2%	15 3%	7 1%	1 1%	13 5% ^d f ^h i	2 1%	6 4%i	- -	- -	13 3% ^m	8 3%	1 1%	- -	6 3%	7 2%	2 2%	4 2%	3 1%	10 2%	11 3%	18 3% ^v	4 1%	15 3%	3 1%	4 1%	8 3%	12 3%
About 2-3 days per month	(2.5) 20 2%	12 2%	8 2%	6 4% ^g i	9 4% ^g i	4 2%	- -	* *	- -	8 2%	7 2%	4 4%	1 1%	3 1%	9 3%	2 2%	5 2%	2 1%	8 1%	12 3%	18 3% ^v	2 *	8 2%	4 2%	7 3%	8 3%	8 2%
About once a month	(1) 15 1%	10 2%	5 1%	- -	4 2%	7 4% ^d i	2 1%	1 1%	- -	10 2%	2 1%	3 2%	1 1%	1 1%	3 1%	4 4%	1 1%	5 2%	5 1%	10 2%	15 3% ^v	- -	9 2%	3 1%	3 1%	6 2%	7 2%
Less often	(0.5) 57 6%	29 6%	28 6%	12 8%i	18 7%i	17 9%i	7 4%i	3 3%	- -	24 6%	16 5%	10 9%	7 4%	11 6%	24 7% ^r	4 3%	13 7%	6 3%	24 4%	34 8% ^s	47 8% ^v	10 2%	24 5%	14 6%	19 7%	18 6%	21 5%
Never	(0) 864 85%	415 82%	449 88% ^a	129 84%	186 76%	156 80%	143 87% ^e	105 93% ^d e	144 100% ^d e ^f g ^h	345 82%	262 87%	91 80%	166 94% ^j k ^l	158 86%	258 81%	97 86%	156 85%	194 90% ^o	517 90% ^t	325 78%	463 77%	401 96% ^u	430 85%	205 88%	219 83%	231 79%	322 85%
NET: Ever	151 15%	93 18% ^b	59 12%	25 16% ^h i	60 24% ^g h ⁱ	38 20% ^h i	21 13% ⁱ	8 7% ⁱ	- -	78 18% ^m	40 13% ^m	23 20% ^m	10 6%	26 14%	60 19% ^r	16 14%	28 15%	21 10%	59 10%	92 22% ^s	136 23% ^v	16 4%	78 15%	28 12%	45 17%	63 21%	59 15%
Mean	0.64	0.87 ^b	0.42	0.64 ⁱ	1.08 ^h i	0.82 ⁱ	0.58 ⁱ	0.29	0.00	0.88 ^m	0.50	0.88 ^m	0.16	0.60	0.92 ^r	0.52	0.58	0.38	0.41	1.00 ^s	1.05 ^v	0.06	0.71	0.40	0.73	1.22 ^B	0.56
Standard deviation	2.53	2.88	2.11	2.42	3.05	3.11	2.45	1.73	0.00	2.87	2.09	3.31	1.47	2.42	3.11	2.04	2.52	1.78	2.01	3.13	3.22	0.41	2.60	2.09	2.77	3.59	2.17
Standard error	0.08	0.13	0.09	0.22	0.20	0.21	0.18	0.16	0.00	0.13	0.12	0.31	0.12	0.19	0.18	0.20	0.18	0.12	0.08	0.18	0.12	0.02	0.11	0.16	0.18	0.20	0.11

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 15

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

Base: All respondents

Paid by my employer on my behalf

	Total	London Borough																								
		Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
About 4-5 days per week	(18) 12 1%	-	-	1 4%	-	-	2 5%	*	1 3%	-	*	1 2%	-	-	-	-	-	*	-	-	-	-	-	-	-	-
About 2-3 days per week	(10) 26 3%	3 8%	-	-	-	-	-	4 23%	-	-	3 9%	-	-	1 4%	-	2 4%	-	2 5%	1 3%	-	-	-	-	2 8%	-	2 6%
About once a week	(4) 22 2%	-	1 3%	-	-	-	1 4%	1 6%	4 9%	1 3%	1 2%	-	-	-	-	1 2%	1 4%	*	1 3%	-	-	-	2 4%	-	-	-
About 2-3 days per month	(2.5) 20 2%	3 8%	1 1%	-	-	1 3%	-	*	-	-	-	2 6%	1 3%	-	2 6%	1 2%	-	1 2%	-	-	-	2 7%	1 2%	-	-	2 5%
About once a month	(1) 15 1%	-	2 4%	-	1 7%	-	-	-	1 1%	-	2 6%	-	-	-	-	2 4%	-	1 3%	-	-	1 10%	-	-	1 4%	-	-
Less often	(0.5) 57 6%	3 10%	1 2%	-	1 6%	2 4%	3 10%	4 26%	6 14%	2 5%	2 6%	2 5%	4 15%	-	1 3%	2 4%	1 5%	*	-	1 4%	1 7%	3 12%	-	2 6%	-	4 10%
Never	(0) 864 85%	25 74%	45 90%	30 96%	19 88%	37 93%	25 81%	7 39%	33 73%	27 92%	27 76%	28 86%	20 82%	20 96%	25 91%	45 85%	20 91%	30 87%	24 94%	22 96%	10 83%	21 82%	49 93%	25 82%	17 100%	32 80%
NET: Ever	151 15%	9 26%	5 10%	1 4%	3 12%	3 7%	6 19%	10 61%	12 27%	2 8%	9 24%	5 14%	4 18%	1 4%	2 9%	8 15%	2 9%	5 13%	1 6%	1 4%	2 17%	5 18%	4 7%	5 18%	-	8 20%
Mean	0.64	1.06	0.18	0.68	0.10	0.10	1.13	3.24	0.84	0.15	1.27	0.62	0.14	0.38	0.16	0.55	0.18	0.85	0.39	0.02	0.14	0.22	0.23	0.85	0.00	0.72
Standard deviation	2.53	2.79	0.72	3.49	0.28	0.46	4.06	4.91	2.84	0.70	3.41	2.85	0.44	1.95	0.59	1.98	0.78	2.94	1.78	0.10	0.33	0.64	0.89	2.71	0.00	2.34
Standard error	0.08	0.51	0.10	0.61	0.06	0.07	0.73	1.27	0.42	0.13	0.61	0.49	0.09	0.45	0.12	0.27	0.15	0.45	0.31	0.02	0.10	0.12	0.13	0.49	0.00	0.40

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 15

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

Base: All respondents

Paid by my employer on my behalf

		London Borough								
		Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base		1015	33	32	30	28	32	32	35	16
Weighted base ('000s)		1015	31	31	32	24	38	34	33	18
About 4-5 days per week	(18)	12 1%	1 2%	-	-	1 4%	3 9%	-	1 3%	-
About 2-3 days per week	(10)	26 3%	2 7%	-	-	1 3%	1 4%	1 3%	1 3%	-
About once a week	(4)	22 2%	1 2%	-	1 4%	-	3 7%	3 7%	-	-
About 2-3 days per month	(2.5)	20 2%	1 4%	-	1 3%	1 3%	-	-	1 2%	-
About once a month	(1)	15 1%	1 4%	-	-	1 3%	1 2%	-	-	-
Less often	(0.5)	57 6%	3 9%	1 3%	1 5%	1 4%	4 10%	1 3%	1 4%	-
Never	(0)	864 85%	22 71%	30 97%	28 88%	20 83%	26 68%	30 87%	28 87%	18 100%
NET: Ever		151 15%	9 29%	1 3%	4 12%	4 17%	12 32%	5 13%	4 13%	-
Mean		0.64	1.40	0.01	0.25	1.12	2.36	0.57	0.98	0.00
Standard deviation		2.53	3.68	0.08	0.88	3.88	5.42	1.87	3.60	0.00
Standard error		0.08	0.64	0.01	0.16	0.73	0.96	0.33	0.61	0.00

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 16

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

**Base: All respondents whose employer has paid the congestion charge
Paid by my employer on my behalf**

	Gender		Age					Social Grade				Region					Ethnicity		Working status		Tenure		Heavy/Regular Road users			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	AB (i)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	149	91	58	20	56	44	20	9	79	36	23	11	26	55	14	28	26	74	74	141	8	88	21	38	65	58
Weighted base ('000s)	151	93*	59*	25**	60*	38*	21**	8**	78*	40*	23**	10**	26**	60*	16**	28**	21**	59*	92*	136	16**	78*	28**	45*	63*	59*
About 4-5 days per week	(18) 12 8%	7 7%	5 9%	1 5%	4 6%	5 12%	2 10%	* 5%	5 7%	2 5%	3 15%	1 11%	2 8%	6 10%	* 3%	3 10%	* 2%	4 7%	7 8%	12 9%	- -	5 7%	2 8%	4 9%	8 12%	3 5%
About 2-3 days per week	(10) 26 17%	20 22%	5 9%	5 21%	11 19%	4 12%	3 14%	2 28%	18 23%	6 15%	2 8%	- -	4 15%	12 19%	3 19%	2 7%	5 25%	8 13%	18 20%	26 19%	- -	16 21%	2 8%	8 17%	15 24%	7 12%
About once a week	(4) 22 14%	15 16%	7 12%	1 3%	13 22% ^f	2 5%	6 29%	- -	13 17%	8 19%	1 4%	- -	6 22%	7 12%	2 14%	4 15%	3 13%	10 18%	11 12%	18 13%	4 23%	15 20%	3 9%	4 8%	8 13%	12 21%
About 2-3 days per month	(2.5) 20 13%	12 13%	8 13%	6 25%	9 16%	4 10%	- -	* 6%	8 10%	7 17%	4 18%	1 14%	3 11%	9 14%	2 13%	5 16%	2 9%	8 14%	12 13%	18 13%	2 11%	8 11%	4 14%	7 15%	8 13%	8 14%
About once a month	(1) 15 10%	10 11%	5 9%	- -	4 7%	7 18%	2 12%	1 19%	10 12%	2 5%	3 11%	1 11%	1 5%	3 5%	4 27%	1 5%	5 23%	5 8%	10 11%	15 11%	- -	9 11%	3 11%	3 8%	6 10%	7 13%
Less often	(0.5) 57 38%	29 31%	28 48%	12 46%	18 31%	17 44%	7 36%	3 42%	24 31%	16 40%	10 44%	7 65%	11 41%	24 39%	4 24%	13 47%	6 28%	24 40%	34 37%	47 35%	10 66%	24 31%	14 49%	19 43%	18 28%	21 35%
Never	(0) -	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NET: Ever	151 100%	93 100%	59 100%	25 100%	60 100%	38 100%	21 100%	8 100%	78 100%	40 100%	23 100%	10 100%	26 100%	60 100%	16 100%	28 100%	21 100%	59 100%	92 100%	136 100%	16 100%	78 100%	28 100%	45 100%	63 100%	59 100%
Mean	4.30	4.74	3.60	3.92	4.44	4.17	4.57	4.29	4.74	3.77	4.39	2.76	4.24	4.85	3.67	3.79	3.96	3.99	4.51	4.62	1.53	4.65	3.38	4.31	5.68B	3.61
Standard deviation	5.23	5.21	5.23	4.89	4.86	5.98	5.52	5.58	5.15	4.60	6.36	5.70	5.19	5.69	4.34	5.50	4.38	5.07	5.35	5.41	1.54	5.10	5.23	5.53	5.92	4.46
Standard error	0.43	0.55	0.69	1.09	0.65	0.90	1.23	1.86	0.58	0.77	1.33	1.72	1.02	0.77	1.16	1.04	0.86	0.59	0.62	0.46	0.55	0.54	1.14	0.90	0.73	0.59

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
* small base; ** very small base (under 30) ineligible for sig testing

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 16

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

**Base: All respondents whose employer has paid the congestion charge
Paid by my employer on my behalf**

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	149	7	5	1	3	3	6	10	11	3	7	5	3	1	2	9	2	7	2	1	2	4	3	6	-	7
Weighted base ('000s)	151	9	5	1	3	3	6	10	12	2	9	5	4	1	2	8	2	5	1	1	2	5	4	5	-	8
About 4-5 days per week	(18) 8%	-	-	100%	-	-	26%	4%	8%	-	5%	17%	-	-	-	-	-	8%	-	-	-	-	-	-	-	-
About 2-3 days per week	(10) 17%	32%	-	-	-	-	-	38%	-	-	36%	-	-	100%	-	24%	-	39%	47%	-	-	-	-	43%	-	27%
About once a week	(4) 14%	-	28%	-	-	-	21%	9%	34%	36%	10%	-	-	-	-	10%	41%	7%	53%	-	-	-	63%	-	-	
About 2-3 days per month	(2.5) 13%	31%	11%	-	-	46%	-	4%	-	-	-	46%	15%	-	62%	13%	-	17%	-	-	-	36%	37%	-	-	24%
About once a month	(1) 10%	-	43%	-	55%	-	-	-	5%	-	26%	-	-	-	-	28%	-	20%	-	-	59%	-	-	24%	-	
Less often	(0.5) 38%	37%	19%	-	45%	54%	52%	43%	53%	64%	23%	37%	85%	-	38%	24%	59%	8%	-	100%	41%	64%	-	34%	-	49%
Never	(0)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NET: Ever	151 100%	9 100%	5 100%	1 100%	3 100%	3 100%	6 100%	10 100%	12 100%	2 100%	9 100%	5 100%	4 100%	1 100%	2 100%	8 100%	2 100%	5 100%	1 100%	1 100%	2 100%	5 100%	4 100%	5 100%	-	8 100%
Mean	4.30	4.13	1.90	18.00	0.78	1.42	5.87	5.34	3.13	1.76	5.20	4.42	0.80	10.00	1.74	3.55	1.93	6.34	6.81	0.50	0.80	1.23	3.45	4.69	-	3.58
Standard deviation	5.23	4.34	1.58	-	0.31	1.23	8.12	5.39	4.90	2.20	5.43	7.07	0.82	-	1.26	4.05	2.38	5.94	-	-	0.34	1.09	0.85	5.10	-	4.30
Standard error	0.43	1.64	0.71	-	0.18	0.71	3.32	1.70	1.48	1.27	2.05	3.16	0.47	-	0.89	1.35	1.69	2.25	-	-	0.24	0.54	0.49	2.08	-	1.63

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 16

Q3. Over the past year, how often did you pay the Central London Congestion Charge? Please note that the Central London Congestion Charge is only paid on weekdays. Please think about any occasions where you paid the charge yourself or your employer paid it on your behalf. The Congestion Charge Zone is shown by the red dotted border in the image below.

**Base: All respondents whose employer has paid the congestion charge
Paid by my employer on my behalf**

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	149	9	1	4	5	10	5	5	-
Weighted base ('000s)	151	9	1	4	4	12	5	4	-
About 4-5 days per week	(18) 12 8%	1 8%	-	-	1 22%	3 28%	-	1 23%	-
About 2-3 days per week	(10) 26 17%	2 26%	-	-	1 17%	1 11%	1 19%	1 26%	-
About once a week	(4) 22 14%	1 8%	-	1 32%	-	3 23%	3 55%	-	-
About 2-3 days per month	(2.5) 20 13%	1 15%	-	1 27%	1 17%	-	-	1 19%	-
About once a month	(1) 15 10%	1 14%	-	-	1 20%	1 6%	-	-	-
Less often	(0.5) 57 38%	3 31%	1 100%	1 40%	1 24%	4 32%	1 26%	1 32%	-
Never	(0) -	-	-	-	-	-	-	-	-
NET: Ever	151 100%	9 100%	1 100%	4 100%	4 100%	12 100%	5 100%	4 100%	-
Mean	4.30	4.89	0.50	2.18	6.47	7.28	4.23	7.44	-
Standard deviation	5.23	5.68	-	1.75	8.02	7.56	3.55	7.87	-
Standard error	0.43	1.89	-	0.87	3.59	2.39	1.59	3.52	-

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 17

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

Summary table

		Thinking about the journeys I take most often, traffic congestion has got worse in the past two years	Traffic delays are having a negative effect on my job or business	I have considered moving home, my job or business as a result of traffic congestion	As a road user, I feel frustrated when travelling in heavy traffic	I tend to take more risks on the road to try to move through heavy traffic as quickly as I can	Pollution from congested roads affects my health
Unweighted base		1015	1015	1015	1015	1015	1015
Weighted base ('000s)		1015	1015	1015	1015	1015	1015
NET: Agree		579 57%	307 30%	212 21%	708 70%	189 19%	518 51%
Agree strongly	(+2)	238 23%	109 11%	66 7%	373 37%	56 6%	199 20%
Agree slightly	(+1)	341 34%	198 20%	145 14%	335 33%	132 13%	319 31%
Neither agree nor disagree	(0)	268 26%	218 22%	173 17%	129 13%	193 19%	299 29%
Disagree slightly	(-1)	61 6%	80 8%	136 13%	39 4%	160 16%	75 7%
Disagree strongly	(-2)	24 2%	97 10%	323 32%	10 1%	262 26%	69 7%
NET: Disagree		84 8%	178 18%	459 45%	49 5%	422 42%	143 14%
Not applicable		83 8%	312 31%	171 17%	130 13%	211 21%	55 5%
Mean		0.76	0.20	-0.60	1.15	-0.55	0.53
Standard deviation		0.99	1.24	1.35	0.91	1.28	1.12
Standard error		0.03	0.05	0.05	0.03	0.04	0.04

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 18
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
Base: All respondents
Thinking about the journeys I take most often, traffic congestion has got worse in the past two years

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	579 57%	285 56%	295 58%	62 40%	131 53% _d	125 64% _d e	90 55% _d	75 66% _d e	97 67% _d e	268 63% _k m	163 54%	66 58%	82 47%	91 49%	170 53%	70 62%	117 63% _n o	132 61% _n	316 55%	252 60%	354 59%	225 54%	337 66% _x y	113 48%	124 47%	205 70% _B	225 59%
Agree strongly (+2)	238 23%	118 23%	120 24%	13 8%	46 19% _d	55 28% _d e	40 25% _d	39 34% _d e	45 31% _d e	115 27%	64 21%	26 23%	34 19%	35 19%	78 25%	24 21%	50 27%	51 24%	130 23%	104 25%	156 26% _v	82 20%	141 28% _x y	45 19%	51 19%	100 34% _B	78 21%
Agree slightly (+1)	341 34%	166 33%	175 34%	49 32%	85 34%	70 36%	50 30%	36 32%	52 36%	153 36%	100 33%	40 35%	48 27%	56 30%	91 29%	46 41% _o	67 36%	81 38%	186 32%	148 36%	198 33%	144 34%	196 39% _x y	69 29%	73 28%	105 36%	146 38%
Neither agree nor disagree (0)	268 26%	141 28%	127 25%	44 29%	73 30% _h	51 26%	49 30% _h	20 18%	30 21%	103 24%	82 27%	29 26%	54 31%	50 27%	99 31%	26 23%	43 24%	49 23%	163 28%	97 23%	167 28%	101 24%	115 23%	65 28%	85 32% _w	61 21%	109 29% _A
Disagree slightly (-1)	61 6%	25 5%	36 7%	11 7%	21 9% _f i	6 3%	12 7%	7 6%	3 2%	28 7%	22 7%	2 2%	9 5%	16 9% _p	13 4%	2 2%	12 7%	17 8% _p	46 8% _t	15 4%	31 5%	29 7%	26 5%	13 6%	21 8%	18 6%	21 6%
Disagree strongly (-2)	24 2%	18 4% _b	5 1%	7 5% _i	5 2%	4 2%	4 2%	3 2%	-	1 *	6 2% _j	7 6% _j k	10 6% _j	10 5% _r	6 2%	3 3%	3 1%	2 1%	9 2%	15 4%	10 2%	14 3%	4 1%	12 5% _w	8 3% _w	2 1%	8 2%
NET: Disagree	84 8%	43 8%	41 8%	19 12% _i	27 11% _i	11 6%	16 9% _i	9 8%	3 2%	29 7%	28 9%	9 8%	19 11%	9 14% _o p	19 6%	5 5%	15 8%	19 9%	54 9%	30 7%	41 7%	43 10%	30 6%	25 11% _w	29 11% _w	20 7%	29 8%
Not applicable	83 8%	39 8%	44 9%	29 19% _e fgh	15 6%	8 4%	9 6%	9 8%	13 9%	23 6%	29 10% _j	9 8%	21 12% _j	17 9%	30 10%	12 10%	9 5%	15 7%	42 7%	38 9%	37 6%	47 11% _u	26 5%	30 13% _w	26 10% _w	9 3%	18 5%
Mean	0.76	0.73	0.79	0.39	0.63	0.88 _d e	0.72 _d	0.98 _d e	1.06 _d e	0.89 _k m	0.71	0.72	0.56	0.54	0.78 _n	0.84 _n	0.85 _n	0.81 _n	0.72	0.82	0.82	0.68	0.92 _x y	0.59	0.58	0.99 _B	0.73
Standard deviation	0.99	1.02	0.95	1.00	0.98	0.95	1.02	1.03	0.83	0.91	0.98	1.08	1.09	1.11	0.97	0.93	0.96	0.95	0.98	1.01	0.96	1.03	0.90	1.08	1.03	0.94	0.94
Standard error	0.03	0.05	0.04	0.10	0.07	0.07	0.08	0.10	0.07	0.04	0.06	0.11	0.10	0.09	0.06	0.09	0.07	0.06	0.04	0.06	0.04	0.06	0.04	0.09	0.07	0.05	0.05

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 18

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

Thinking about the journeys I take most often, traffic congestion has got worse in the past two years

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
NET: Agree	579 57%	17 51%	31 62%	14 45%	14 64%	28 70%	22 73%	7 43%	31 67%	21 72%	24 68%	24 73%	11 46%	10 49%	14 53%	27 50%	15 69%	26 76%	15 60%	9 40%	8 69%	16 62%	25 48%	15 52%	12 68%	20 49%	
Agree strongly (+2)	238 23%	11 31%	11 22%	8 25%	6 28%	9 23%	11 36%	3 19%	8 17%	8 29%	7 19%	10 32%	5 19%	3 17%	6 22%	10 18%	5 24%	12 34%	5 22%	3 13%	2 14%	9 35%	8 16%	11 38%	7 41%	6 14%	
Agree slightly (+1)	341 34%	7 20%	20 40%	6 21%	8 35%	19 47%	11 37%	4 24%	23 51%	13 43%	17 49%	13 41%	7 28%	7 32%	9 31%	17 32%	10 44%	15 42%	10 38%	6 27%	7 56%	7 27%	17 32%	4 13%	5 27%	14 35%	
Neither agree nor disagree (0)	268 26%	14 41%	11 23%	9 28%	5 22%	9 22%	7 23%	3 20%	10 22%	4 14%	8 21%	8 23%	11 43%	7 35%	7 26%	20 38%	7 29%	2 7%	4 16%	7 31%	2 15%	5 19%	14 26%	7 23%	4 21%	13 31%	
Disagree slightly (-1)	61 6%	-	1 2%	3 10%	1 3%	1 3%	-	2 9%	1 3%	2 5%	-	1 4%	3 10%	3 13%	1 4%	3 6%	-	3 8%	4 16%	4 18%	-	3 12%	6 11%	4 12%	1 5%	-	
Disagree strongly (-2)	24 2%	-	* 1%	-	1 5%	-	1 4%	3 18%	1 2%	-	1 4%	-	-	-	2 6%	-	-	-	1 3%	-	-	-	6 11%	-	1 6%	3 9%	
NET: Disagree	84 8%	-	1 3%	3 10%	2 9%	1 3%	1 4%	5 28%	2 5%	2 5%	1 4%	1 4%	3 10%	3 13%	3 10%	3 6%	-	3 8%	5 18%	4 18%	-	3 12%	11 22%	4 12%	2 11%	3 9%	
Not applicable	83 8%	3 7%	6 12%	5 17%	1 6%	2 5%	-	2 9%	3 6%	3 9%	3 7%	-	-	1 4%	3 11%	3 6%	* 2%	3 9%	1 5%	3 11%	2 15%	2 6%	2 4%	4 13%	-	4 11%	
Mean	0.76	0.89	0.92	0.73	0.83	0.94	1.01	0.18	0.82	1.05	0.85	1.02	0.55	0.55	0.66	0.67	0.95	1.12	0.64	0.40	0.98	0.90	0.33	0.90	0.91	0.52	
Standard deviation	0.99	0.89	0.83	1.03	1.10	0.79	0.99	1.46	0.83	0.85	0.90	0.85	0.93	0.95	1.12	0.86	0.76	0.91	1.11	0.99	0.62	1.07	1.22	1.14	1.20	1.09	
Standard error	0.03	0.17	0.13	0.20	0.23	0.13	0.18	0.39	0.13	0.16	0.17	0.15	0.20	0.22	0.23	0.12	0.15	0.15	0.20	0.23	0.21	0.21	0.18	0.22	0.26	0.19	

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 18

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

Thinking about the journeys I take most often, traffic congestion has got worse in the past two years

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	579 57%	12 40%	19 61%	16 49%	12 51%	20 51%	21 60%	18 57%	3 17%
Agree strongly (+2)	238 23%	7 24%	6 20%	6 20%	7 31%	9 24%	6 18%	10 30%	2 9%
Agree slightly (+1)	341 34%	5 17%	13 41%	9 29%	5 21%	11 28%	14 42%	9 26%	2 8%
Neither agree nor disagree (0)	268 26%	13 43%	7 22%	10 31%	8 33%	7 19%	11 33%	8 25%	7 40%
Disagree slightly (-1)	61 6%	1 3%	2 7%	3 8%	2 7%	1 3%	* 1%	4 12%	2 13%
Disagree strongly (-2)	24 2%	- -	- -	- -	1 3%	3 7%	- -	- -	- -
NET: Disagree	84 8%	1 3%	2 7%	3 8%	2 10%	4 10%	* 1%	4 12%	2 13%
Not applicable	83 8%	4 14%	3 9%	4 11%	1 6%	8 20%	2 5%	2 6%	5 29%
Mean	0.76	0.70	0.82	0.69	0.73	0.73	0.82	0.79	0.18
Standard deviation	0.99	0.93	0.88	0.94	1.11	1.19	0.76	1.05	0.92
Standard error	0.03	0.17	0.16	0.18	0.22	0.23	0.14	0.19	0.25

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 19
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
Base: All respondents
Traffic delays are having a negative effect on my job or business

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	307 30%	164 32%	143 28%	53 34%i	97 39%ghi	78 40%gghi	42 25%i	28 24%i	10 7%	155 37%km	75 25%	44 39%km	32 18%	63 34%	85 27%	36 32%	52 28%	71 33%	142 25%	159 38%st	246 41%v	61 15%	151 30%	52 22%	99 38%wx	95 32%	122 32%
Agree strongly (+2)	109 11%	63 13%	46 9%	14 9%	35 14%hi	31 16%hi	18 11%i	7 6%	4 3%	54 13%	29 10%	14 13%	11 6%	21 12%	31 10%	12 11%	20 11%	24 11%	44 8%	62 15%st	92 15%v	17 4%	56 11%	15 6%	37 14%x	45 15%B	36 10%
Agree slightly (+1)	198 20%	101 20%	97 19%	39 25%gi	62 25%gi	46 24%gi	24 15%i	21 18%i	7 5%	102 24%km	46 15%	30 26%km	20 12%	42 23%	54 17%	23 21%	33 18%	47 22%	97 17%	97 23%st	154 26%v	44 11%	94 19%	38 16%	62 24%	50 17%	86 23%
Neither agree nor disagree (0)	218 22%	108 21%	110 22%	46 30%i	57 23%i	41 21%	37 23%i	20 18%	18 12%	85 20%	75 25%	19 17%	39 22%	37 20%	77 24%	27 24%	41 22%	36 17%	109 19%	103 25%	144 24%v	74 18%	108 21%	52 22%	57 22%	63 21%	92 24%
Disagree slightly (-1)	80 8%	41 8%	39 8%	10 6%i	29 12%i	20 10%i	13 8%i	7 7%i	2 1%	35 8%m	38 13%lm	4 4%	3 2%	19 10%	22 7%	9 8%	12 7%	18 8%	48 8%	32 8%	66 11%v	14 3%	35 7%	14 6%	29 11%	21 7%	30 8%
Disagree strongly (-2)	97 10%	53 10%	45 9%	12 8%	19 8%	19 10%	27 17%dei	14 12%i	6 4%	40 10%	32 11%	9 8%	16 9%	25 14%	24 8%	11 10%	15 8%	22 10%	64 11%	33 8%	72 12%v	25 6%	47 9%	25 11%	26 10%	27 9%	40 11%
NET: Disagree	178 18%	94 18%	84 17%	22 14%i	48 20%i	39 20%i	40 24%di	21 19%i	8 6%	75 18%	70 23%lm	13 12%	19 11%	19 24%o	46 14%	20 18%	28 15%	40 19%	111 19%	65 16%	138 23%v	40 10%	82 16%	39 17%	55 21%	48 16%	70 18%
Not applicable	312 31%	141 28%	171 34%	34 22%	44 18%	37 19%	45 27%e	44 39%def	108 75%def	107 25%	82 27%	37 33%	86 49%jkl	41 22%	110 35%n	29 26%	63 34%n	68 32%	214 37%t	90 22%	70 12%	242 58%u	166 33%y	90 39%y	52 20%	89 30%	96 25%
Mean	0.20	0.22	0.18	0.27	0.32g	0.33g	-0.07	*	*	0.30k	0.01	0.47k	0.09	0.11	0.22	0.21	0.24	0.22	0.03	0.38s	0.24	0.08	0.23	0.02	0.26	0.32	0.17
Standard deviation	1.24	1.27	1.20	1.10	1.19	1.27	1.36	1.28	1.18	1.24	1.22	1.22	1.22	1.31	1.18	1.22	1.22	1.29	1.26	1.19	1.27	1.14	1.24	1.22	1.25	1.29	1.21
Standard error	0.05	0.07	0.06	0.11	0.09	0.09	0.12	0.14	0.18	0.07	0.08	0.14	0.14	0.11	0.08	0.14	0.11	0.10	0.06	0.07	0.05	0.10	0.06	0.11	0.09	0.09	0.07

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 19

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

Traffic delays are having a negative effect on my job or business

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
NET: Agree	307 30%	10 31%	15 29%	6 20%	8 35%	12 31%	12 38%	12 71%	11 24%	14 48%	13 38%	14 42%	4 16%	6 27%	8 29%	17 32%	7 31%	12 34%	11 42%	4 18%	7 56%	9 34%	18 34%	8 25%	4 25%	13 32%	
Agree strongly (+2)	109 11%	3 9%	7 13%	1 4%	3 13%	5 12%	2 8%	6 36%	3 6%	3 11%	4 12%	3 8%	1 3%	2 10%	2 6%	7 14%	2 9%	5 15%	2 7%	2 8%	3 21%	3 14%	2 4%	7 23%	3 16%	2 4%	
Agree slightly (+1)	198 20%	7 22%	8 16%	5 16%	5 22%	8 19%	9 30%	6 35%	8 18%	11 37%	9 26%	11 33%	3 13%	4 17%	6 22%	10 18%	5 22%	7 19%	9 35%	2 10%	4 35%	5 21%	15 30%	1 2%	2 10%	11 28%	
Neither agree nor disagree (0)	218 22%	12 36%	15 30%	6 18%	4 19%	9 23%	10 33%	1 8%	6 14%	3 9%	6 17%	4 13%	11 46%	6 30%	6 24%	10 18%	4 16%	5 15%	2 9%	3 15%	2 18%	6 23%	12 23%	12 40%	7 39%	9 22%	
Disagree slightly (-1)	80 8%	1 4%	3 6%	1 4%	1 4%	1 4%	1 2%	-	1 3%	2 7%	3 8%	3 10%	1 6%	4 20%	4 13%	6 11%	1 3%	2 5%	2 9%	2 10%	1 12%	*	7 13%	2 7%	1 6%	1 3%	
Disagree strongly (-2)	97 10%	2 7%	9 17%	5 16%	3 13%	2 6%	4 12%	3 21%	6 13%	*	1 3%	1 2%	3 12%	3 14%	1 4%	6 12%	2 7%	4 10%	3 11%	4 18%	2 15%	3 13%	5 9%	2 6%	1 7%	2 4%	
NET: Disagree	178 18%	4 11%	12 23%	6 20%	4 17%	4 10%	4 14%	3 21%	7 15%	2 8%	4 11%	4 12%	4 18%	7 34%	5 17%	12 23%	2 11%	5 15%	5 20%	6 28%	3 26%	4 15%	11 22%	4 13%	2 13%	3 7%	
Not applicable	312 31%	8 23%	9 18%	13 43%	6 29%	14 36%	4 14%	-	21 46%	10 35%	12 34%	11 33%	5 20%	2 9%	8 31%	14 27%	10 43%	12 36%	7 29%	9 39%	-	7 27%	11 22%	7 22%	4 23%	16 39%	
Mean	0.20	0.28	0.02	-0.20	0.27	0.42	0.24	0.65	0.04	0.76	0.54	0.53	-0.14	-0.13	0.20	0.15	0.39	0.36	0.26	-0.35	0.36	0.28	0.09	0.37	0.28	0.41	
Standard deviation	1.24	1.06	1.35	1.32	1.38	1.17	1.14	1.53	1.36	0.95	1.07	1.02	1.01	1.23	1.06	1.35	1.24	1.38	1.29	1.44	1.39	1.34	1.10	1.25	1.18	0.95	
Standard error	0.05	0.22	0.21	0.31	0.32	0.23	0.22	0.40	0.27	0.20	0.23	0.21	0.24	0.30	0.25	0.21	0.31	0.26	0.26	0.38	0.42	0.29	0.18	0.27	0.31	0.20	

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 19

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

Traffic delays are having a negative effect on my job or business

	Total	London Borough							City of Westminster
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	307 30%	3 8%	4 13%	7 21%	7 28%	10 26%	11 33%	9 28%	5 24%
Agree strongly (+2)	109 11%	1 3%	2 6%	3 11%	3 12%	7 18%	5 15%	3 10%	3 17%
Agree slightly (+1)	198 20%	1 5%	2 7%	3 11%	4 16%	3 7%	6 18%	6 18%	1 7%
Neither agree nor disagree (0)	218 22%	7 24%	6 20%	6 19%	4 16%	7 19%	4 12%	9 29%	2 10%
Disagree slightly (-1)	80 8%	5 17%	1 5%	5 15%	3 14%	4 9%	2 4%	5 15%	3 14%
Disagree strongly (-2)	97 10%	2 8%	3 11%	3 10%	2 10%	2 4%	4 12%	- -	4 23%
NET: Disagree	178 18%	8 25%	5 16%	8 25%	6 24%	5 14%	6 16%	5 15%	7 37%
Not applicable	312 31%	13 42%	16 51%	11 34%	8 32%	16 41%	13 38%	9 28%	5 29%
Mean	0.20	-0.37	-0.17	-0.06	0.10	0.44	0.32	0.31	-0.26
Standard deviation	1.24	1.04	1.30	1.32	1.36	1.31	1.46	0.98	1.65
Standard error	0.05	0.23	0.31	0.29	0.31	0.28	0.30	0.19	0.46

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 20
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
Base: All respondents
I have considered moving home, my job or business as a result of traffic congestion

	Gender			Age						Social Grade					Region					Ethnicity		Working status		Tenure		Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	212 21%	88 17%	124 24%a	21 14%	83 34%dgh i	48 25%di	28 17%i	18 16%	13 9%	110 26%km	52 17%	26 23%	23 13%	28 15%	73 23%	25 22%	39 21%	47 22%	110 19%	99 24%	162 27%v	49 12%	104 20%	33 14%	72 27%x	77 26%	84 22%
Agree strongly (+2)	66 7%	34 7%	32 6%	5 3%	24 10%di	17 9%i	11 7%	6 5%	4 3%	34 8%	19 6%	6 5%	7 4%	14 8%	21 7%	9 8%	5 3%	17 8%q	34 6%	31 8%	54 9%v	12 3%	30 6%	12 5%	22 8%	26 9%	26 7%
Agree slightly (+1)	145 14%	54 11%	91 18%a	17 11%	59 24%dgh i	31 16%i	17 10%	12 11%	9 6%	76 18%km	33 11%	20 17%	16 9%	14 8%	53 17%n	16 14%	33 18%n	30 14%	76 13%	68 16%	108 18%v	38 9%	74 15%	21 9%	50 19%x	51 17%	58 15%
Neither agree nor disagree (0)	173 17%	86 17%	87 17%	37 24%i	46 19%i	38 20%i	26 16%i	19 16%i	7 5%	72 17%	56 18%	20 18%	25 14%	33 18%	62 20%	16 15%	31 17%	31 15%	72 13%	93 22% s	106 18%	67 16%	85 17%	37 16%	50 19%	47 16%	70 18%
Disagree slightly (-1)	136 13%	71 14%	65 13%	20 13%	32 13%	40 21%ehi	22 13%	9 8%	13 9%	66 16%	35 11%	13 11%	22 13%	25 14%	43 14%	17 15%	26 14%	25 12%	68 12%	64 15%	94 16%v	42 10%	75 15%	25 11%	33 13%	40 14%	58 15%
Disagree strongly (-2)	323 32%	181 36%b	142 28%	45 29%	62 25%	50 25%	66 40%ef	45 40%ef	56 39%ef	129 31%	110 36%	32 28%	52 30%	69 37%o	85 27%	38 34%	59 32%	72 33%	225 39%t	93 22%	180 30%	143 34%	176 35%y	80 34%y	65 25%	92 31%	127 33%
NET: Disagree	459 45%	252 50%b	207 41%	65 42%	94 38%	90 46%	88 54%e	54 48%	68 48%	195 46%	144 48%	44 39%	74 42%	94 51%o	128 40%	55 49%	84 46%	97 45%	294 51%t	157 38%	274 46%	185 44%	251 49%y	105 45%	99 37%	132 45%	185 49%
Not applicable	171 17%	82 16%	90 18%	30 20%ef	23 9%	18 9%	23 14%	22 19%ef	56 39%def gh	45 11%	50 17%j	23 21%j	53 30%jk	30 16%	54 17%	17 15%	31 17%	40 19%	99 17%	68 16%	57 10%	115 28%u	68 13%	58 25%w	44 16%	38 13%	41 11%
Mean	-0.60	-0.73	-0.46a	-0.67i	-0.22d ghi	-0.42g hi	-0.81i	-0.82i	-1.22	-0.48k	-0.73	-0.49	-0.78	-0.78	-0.45n	-0.62	-0.65	-0.60	-0.79	-0.34s	-0.44v	-0.88	-0.66	-0.79 x	-0.32w	-0.47	-0.60
Standard deviation	1.35	1.34	1.35	1.21	1.38	1.32	1.34	1.34	1.21	1.37	1.34	1.34	1.28	1.34	1.33	1.39	1.28	1.41	1.37	1.30	1.38	1.24	1.33	1.32	1.36	1.41	1.34
Standard error	0.05	0.06	0.07	0.12	0.10	0.09	0.11	0.13	0.12	0.07	0.08	0.14	0.13	0.11	0.08	0.15	0.10	0.10	0.06	0.08	0.06	0.08	0.06	0.11	0.10	0.09	0.07

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 20

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

I have considered moving home, my job or business as a result of traffic congestion

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
NET: Agree	212 21%	7 22%	11 23%	9 30%	5 25%	6 15%	3 8%	6 35%	8 18%	7 23%	5 15%	6 20%	5 21%	5 23%	8 30%	14 27%	7 31%	11 32%	4 16%	1 4%	2 18%	7 28%	12 23%	11 36%	4 23%	7 18%	
Agree strongly (+2)	66 7%	4 12%	5 9%	4 13%	4 18%	1 3%	2 7%	4 24%	1 1%	3 11%	2 4%	1 3%	2 6%	3 14%	3 9%	3 5%	- -	3 9%	1 3%	- -	1 11%	1 2%	4 8%	4 13%	* 2%	2 5%	
Agree slightly (+1)	145 14%	3 10%	7 13%	5 17%	1 7%	5 12%	* 2%	2 11%	8 17%	3 11%	4 10%	6 17%	4 15%	2 9%	6 20%	12 22%	7 31%	8 23%	3 13%	1 4%	1 7%	7 26%	8 15%	7 23%	4 21%	5 13%	
Neither agree nor disagree (0)	173 17%	11 33%	4 8%	1 3%	3 14%	10 25%	6 19%	6 38%	5 12%	8 27%	10 29%	6 19%	7 26%	4 18%	2 7%	7 13%	2 7%	4 11%	2 8%	1 5%	1 8%	2 9%	8 16%	3 11%	2 14%	7 19%	
Disagree slightly (-1)	136 13%	3 9%	9 18%	4 13%	4 17%	3 8%	9 29%	- -	11 24%	3 11%	3 8%	4 12%	1 4%	1 4%	5 17%	6 12%	2 8%	3 10%	4 16%	4 19%	2 18%	3 13%	5 10%	6 20%	3 15%	9 22%	
Disagree strongly (-2)	323 32%	6 18%	20 40%	7 23%	8 37%	13 34%	6 19%	4 27%	14 31%	7 23%	10 27%	8 25%	11 43%	9 42%	9 32%	16 30%	9 42%	7 21%	10 38%	12 51%	4 37%	11 42%	19 37%	6 21%	7 38%	11 27%	
NET: Disagree	459 45%	9 27%	29 58%	11 36%	12 54%	17 41%	15 48%	4 27%	25 55%	10 35%	13 36%	12 37%	12 47%	9 46%	13 49%	22 42%	11 50%	11 31%	13 53%	16 70%	7 55%	14 55%	24 47%	12 41%	9 53%	20 49%	
Not applicable	171 17%	6 18%	6 11%	10 31%	1 7%	7 18%	7 24%	- -	7 15%	5 16%	7 21%	8 24%	1 5%	3 14%	4 14%	9 18%	3 13%	9 25%	6 23%	5 21%	2 19%	2 8%	8 15%	4 12%	2 10%	6 15%	
Mean	-0.60	-0.14	-0.74	-0.24	-0.53	-0.69	-0.69	0.05	-0.78	-0.29	-0.55	-0.52	-0.66	-0.60	-0.49	-0.49	-0.70	-0.14	-0.94	-1.49	-0.77	-0.72	-0.62	-0.15	-0.74	-0.62	
Standard deviation	1.35	1.32	1.44	1.61	1.57	1.27	1.16	1.50	1.20	1.38	1.25	1.27	1.39	1.59	1.49	1.38	1.41	1.45	1.29	0.84	1.51	1.38	1.43	1.44	1.32	1.24	
Standard error	0.05	0.26	0.22	0.34	0.33	0.22	0.24	0.39	0.19	0.26	0.25	0.25	0.30	0.37	0.32	0.21	0.29	0.25	0.25	0.21	0.50	0.27	0.22	0.28	0.31	0.22	

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 20

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

I have considered moving home, my job or business as a result of traffic congestion

	Total	London Borough							
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	212 21%	6 20%	1 3%	3 10%	7 31%	7 19%	7 19%	6 17%	2 8%
Agree strongly (+2)	66 7%	-	1 3%	1 3%	1 3%	2 6%	3 8%	2 6%	2 8%
Agree slightly (+1)	145 14%	6 20%	-	2 7%	7 27%	5 14%	4 12%	4 12%	-
Neither agree nor disagree (0)	173 17%	8 27%	4 12%	7 21%	3 10%	10 25%	7 21%	8 25%	3 17%
Disagree slightly (-1)	136 13%	5 15%	3 11%	4 13%	2 9%	4 10%	6 17%	3 11%	1 4%
Disagree strongly (-2)	323 32%	7 22%	16 51%	14 44%	5 22%	8 22%	12 34%	9 26%	9 51%
NET: Disagree	459 45%	11 37%	19 62%	18 57%	8 31%	12 32%	17 51%	12 37%	10 54%
Not applicable	171 17%	5 15%	7 23%	4 12%	7 27%	9 24%	3 9%	7 21%	4 20%
Mean	-0.60	-0.46	-1.37	-1.00	-0.26	-0.38	-0.64	-0.52	-1.10
Standard deviation	1.35	1.13	1.05	1.19	1.39	1.29	1.34	1.30	1.38
Standard error	0.05	0.21	0.20	0.23	0.30	0.25	0.25	0.24	0.37

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 21
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
Base: All respondents
As a road user, I feel frustrated when travelling in heavy traffic

	Gender			Age						Social Grade					Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)	
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383	
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381	
NET: Agree	708 70%	355 70%	352 69%	100 65%	170 69%	153 78% deh i	117 71%	76 68%	91 63%	321 76% km	208 69% m	80 70% m	98 55%	121 66%	212 67%	88 78% no	130 70%	157 73%	399 69%	298 71%	437 73% v	270 65%	397 78% xy	138 59%	164 62%	240 82%	292 77%	
Agree strongly (+2)	373 37%	207 41% b	166 33%	49 32%	82 33%	84 43% e	62 38%	43 39%	52 36%	169 40%	105 35%	42 37%	57 32%	59 43%	118 37%	49 43%	68 37%	78 36%	206 36%	160 38%	231 39%	141 34%	202 40%	77 33%	91 34%	138 47%	152 40%	
Agree slightly (+1)	335 33%	148 29%	187 37% a	51 33%	89 36%	68 35%	55 34%	33 29%	39 27%	153 36% m	103 34% m	38 34%	41 23%	62 33%	94 29%	40 35%	61 33%	79 37%	192 33%	137 33%	206 34%	129 31%	194 38% xy	61 26%	74 28%	102 35%	139 37%	
Neither agree nor disagree (0)	129 13%	55 11%	73 14%	19 12%	31 13%	24 12%	23 14%	15 13%	17 12%	50 12%	35 11%	13 11%	31 18%	13 7%	53 17% n	12 11%	23 13%	27 13%	66 12%	59 14%	74 12%	54 13%	57 11%	31 13%	40 15%	35 12%	48 13%	
Disagree slightly (-1)	39 4%	26 5%	13 3%	4 3%	11 5%	5 3%	3 2%	6 5%	10 7% g	19 5%	9 3%	1 1%	9 5%	12 6% o	8 2%	3 5%	8 4%	17 3%	18 4%	23 4%	16 4%	12 2%	11 5%	15 6% w	10 3%	18 5%		
Disagree strongly (-2)	10 1%	5 1%	6 1%	- -	3 1%	2 1%	2 1%	2 1%	1 1%	1 *	4 1%	2 1%	3 2%	4 2%	4 1%	* *	1 *	1 *	4 1%	6 1%	6 1%	4 1%	6 1%	1 *	3 1%	2 1%	2 1%	
NET: Disagree	49 5%	30 6%	19 4%	4 3%	14 6%	8 4%	4 3%	7 7%	11 8%	21 5%	14 5%	2 2%	12 7%	16 9% o	12 4%	3 3%	9 5%	8 4%	22 4%	24 6%	29 5%	20 5%	19 4%	12 5%	18 7%	12 4%	20 5%	
Not applicable	130 13%	67 13%	63 12%	31 20% f	30 12% f	10 5%	20 12% f	14 13% f	24 17% f	30 7%	45 15% j	19 17% j	35 20% j	34 19% pr	42 13%	9 8%	22 12%	22 10%	89 15% t	36 9%	58 10%	72 17% u	35 7%	53 23% w	41 16% w	7 2%	21 6%	
Mean	1.15	1.20	1.11	1.18	1.09	1.23	1.20	1.12	1.08	1.19	1.15	1.24	0.99	1.06	1.14	1.29	1.16	1.17	1.19	1.12	1.17	1.12	1.21y	1.12	1.05	1.26	1.17	
Standard deviation	0.91	0.94	0.87	0.81	0.92	0.88	0.86	0.99	1.01	0.87	0.91	0.84	1.04	1.03	0.92	0.81	0.89	0.84	0.86	0.95	0.90	0.92	0.85	0.94	0.99	0.86	0.88	
Standard error	0.03	0.04	0.04	0.08	0.07	0.06	0.07	0.10	0.09	0.04	0.06	0.08	0.10	0.09	0.06	0.08	0.07	0.06	0.04	0.06	0.04	0.06	0.04	0.08	0.07	0.05	0.05	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 21

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

As a road user, I feel frustrated when travelling in heavy traffic

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
NET: Agree	708 70%	20 60%	42 83%	18 58%	17 78%	31 78%	25 81%	10 60%	25 54%	22 77%	25 70%	21 65%	16 66%	14 68%	22 79%	36 68%	17 77%	29 83%	19 74%	15 65%	9 73%	21 85%	31 59%	19 63%	14 82%	27 67%	
Agree strongly (+2)	373 37%	11 33%	27 53%	10 31%	8 38%	16 40%	8 26%	4 26%	12 26%	11 37%	11 32%	11 33%	10 40%	7 32%	11 39%	16 29%	9 38%	18 50%	7 29%	5 21%	7 54%	10 40%	19 36%	12 40%	8 45%	11 28%	
Agree slightly (+1)	335 33%	9 27%	15 30%	8 26%	9 40%	15 38%	17 55%	6 34%	13 29%	12 41%	14 39%	10 31%	6 26%	7 36%	11 40%	20 38%	9 39%	11 32%	11 45%	10 44%	2 19%	11 44%	12 23%	7 23%	6 37%	16 39%	
Neither agree nor disagree (0)	129 13%	9 28%	6 11%	4 12%	3 13%	4 11%	4 12%	-	7 16%	2 8%	7 18%	4 14%	6 25%	2 9%	-	11 21%	3 14%	1 4%	4 15%	1 5%	-	2 9%	7 13%	5 18%	2 9%	4 10%	
Disagree slightly (-1)	39 4%	1 4%	-	2 6%	-	2 5%	-	4 21%	3 6%	-	3 8%	-	1 3%	-	-	2 5%	1 4%	3 9%	1 3%	-	-	1 3%	3 5%	2 5%	-	-	
Disagree strongly (-2)	10 1%	-	* 1%	2 5%	-	-	-	-	1 2%	-	-	-	-	1 3%	-	-	-	-	-	-	-	-	1 3%	-	-	2 4%	
NET: Disagree	49 5%	1 4%	* 1%	4 11%	-	2 5%	-	4 21%	3 7%	-	3 8%	-	1 3%	1 3%	-	2 5%	1 4%	3 9%	1 3%	-	-	1 3%	4 8%	2 5%	-	2 4%	
Not applicable	130 13%	3 7%	2 5%	6 19%	2 9%	2 6%	2 7%	3 18%	10 22%	4 15%	1 4%	7 22%	1 5%	4 19%	6 21%	4 7%	1 5%	2 5%	2 9%	7 29%	3 27%	1 3%	10 19%	4 13%	1 9%	8 19%	
Mean	1.15	0.97	1.41	0.90	1.28	1.19	1.15	0.80	0.91	1.34	0.98	1.25	1.08	1.17	1.49	0.99	1.18	1.31	1.09	1.23	1.75	1.25	1.05	1.13	1.39	1.08	
Standard deviation	0.91	0.93	0.77	1.22	0.71	0.86	0.63	1.20	1.01	0.65	0.93	0.75	0.93	0.95	0.51	0.87	0.84	0.93	0.79	0.59	0.46	0.77	1.10	0.96	0.68	0.96	
Standard error	0.03	0.18	0.11	0.23	0.15	0.14	0.12	0.32	0.17	0.12	0.17	0.14	0.20	0.24	0.11	0.12	0.17	0.15	0.14	0.16	0.16	0.15	0.18	0.19	0.16	0.17	

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 21

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

As a road user, I feel frustrated when travelling in heavy traffic

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	708 70%	21 67%	20 66%	22 71%	15 63%	26 67%	26 78%	23 71%	9 49%
Agree strongly (+2)	373 37%	9 30%	12 40%	12 37%	11 48%	18 48%	17 50%	11 35%	5 26%
Agree slightly (+1)	335 33%	12 38%	8 26%	11 34%	4 15%	7 19%	9 28%	12 36%	4 22%
Neither agree nor disagree (0)	129 13%	7 22%	4 15%	1 2%	5 22%	6 15%	4 11%	2 8%	1 4%
Disagree slightly (-1)	39 4%	* 1%	1 5%	4 12%	2 7%	1 2%	- -	2 5%	2 9%
Disagree strongly (-2)	10 1%	- -	- -	1 4%	- -	- -	1 2%	- -	2 9%
NET: Disagree	49 5%	* 1%	1 5%	5 17%	2 7%	1 2%	1 2%	2 5%	3 18%
Not applicable	130 13%	3 9%	5 15%	3 11%	2 8%	6 16%	3 9%	5 17%	5 30%
Mean	1.15	1.05	1.19	0.97	1.13	1.33	1.37	1.21	0.68
Standard deviation	0.91	0.81	0.92	1.22	1.04	0.88	0.87	0.85	1.47
Standard error	0.03	0.15	0.17	0.24	0.21	0.17	0.16	0.16	0.42

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 22
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
Base: All respondents
I tend to take more risks on the road to try to move through heavy traffic as quickly as I can

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PPT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	189 19%	104 21%	84 17%	33 22%hi	66 27%ghi	52 27%ghi	22 13%i	10 9%	6 4%	96 23%km	46 15%	22 19%	24 14%	35 19%	63 20%	21 18%	33 17%	38 17%	90 16%	95 23% _s	144 24% _v	44 11%	96 19%	31 13%	60 23% _x	80 27% _B	72 19%
Agree strongly (+2)	56 6%	34 7%	22 4%	6 4%	26 10% _{dhi}	14 7%i	8 5%i	3 3%	- -	25 6%	13 4%	9 8%	9 5%	14 7%	21 7%	4 3%	9 5%	9 4%	17 3%	37 9% _s	47 8% _v	9 2%	29 6%	9 4%	18 7%	33 11% _B	18 5%
Agree slightly (+1)	132 13%	70 14%	62 12%	28 18% _{ghi}	40 16% _{ghi}	38 19% _{ghi}	14 9%	7 6%	6 4%	70 17% _{km}	33 11%	14 12%	15 9%	21 11%	42 13%	17 15%	24 13%	29 13%	73 13%	58 14%	97 16% _v	35 8%	67 13%	22 9%	42 16%	47 16%	54 14%
Neither agree nor disagree (0)	193 19%	87 17%	106 21%	37 24%i	60 24%i	36 18%i	28 17%i	19 17%	13 9%	72 17%	55 18%	29 25%	37 21%	35 19%	71 22%	18 16%	29 16%	40 19%	83 14%	105 25% _s	121 20%	72 17%	77 15%	48 20%	66 25% _w	54 18%	84 22%
Disagree slightly (-1)	160 16%	79 16%	81 16%	19 12%	34 14%	40 21% _h	34 21% _h	11 10%	22 15%	84 20% _k	33 11%	19 17%	25 14%	24 13%	50 16%	17 15%	27 19%	41 19%	96 17%	63 15%	99 16%	62 15%	99 20% _{xy}	27 11%	31 12%	55 19%	69 18%
Disagree strongly (-2)	262 26%	147 29% _b	115 23%	20 13%	36 15%	41 21%	48 29% _{de}	46 41% _{def}	71 49% _{defg}	117 28% _l	90 30% _l	17 15%	38 21%	43 23%	70 22%	33 29%	59 32% _o	57 27%	173 30% _t	84 20%	143 24%	119 29%	164 32% _{xy}	53 23%	42 16%	93 32%	105 28%
NET: Disagree	422 42%	226 44%	197 39%	38 25%	70 29%	81 42% _{de}	82 50% _{de}	58 51% _{de}	93 65% _{defgh}	201 48% _{lm}	122 41%	36 32%	62 35%	67 37%	120 38%	50 44%	86 47%	98 46%	269 47% _t	148 35%	241 40%	181 43%	263 52% _{xy}	80 34%	74 28%	148 50%	174 46%
Not applicable	211 21%	90 18%	121 24% _a	45 29% _f	50 20%	26 13%	32 20%	26 23% _f	32 22% _f	54 13%	78 26% _j	27 24% _j	52 30% _j	47 26%	63 20%	25 22%	37 20%	39 18%	134 23% _t	70 17%	92 15%	119 29% _u	71 14%	75 32% _w	64 24% _w	12 4%	50 13% _A
Mean	-0.55	-0.56	-0.53	-0.18 _g hi	-0.08 _g hi	-0.33 _g hi	-0.76 _i	-1.05 _i	-1.41	-0.53	-0.68	-0.26 _k	-0.54	-0.46	-0.42	-0.66	-0.70	-0.62	-0.76	-0.29 _s	-0.38 _v	-0.83	-0.69	-0.60 x	-0.19 _w	-0.45	-0.57
Standard deviation	1.28	1.33	1.23	1.16	1.28	1.29	1.21	1.19	0.90	1.30	1.30	1.23	1.25	1.34	1.28	1.27	1.30	1.23	1.24	1.29	1.32	1.17	1.29	1.24	1.25	1.40	1.24
Standard error	0.04	0.06	0.06	0.12	0.10	0.09	0.10	0.12	0.08	0.07	0.08	0.13	0.12	0.12	0.08	0.14	0.10	0.09	0.05	0.08	0.05	0.08	0.06	0.11	0.10	0.08	0.07

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 22

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

I tend to take more risks on the road to try to move through heavy traffic as quickly as I can

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
NET: Agree	189 19%	6 18%	10 21%	8 24%	4 20%	6 16%	6 20%	7 40%	7 15%	5 19%	7 20%	4 13%	5 21%	5 26%	3 10%	13 24%	4 16%	4 10%	2 9%	2 10%	3 25%	7 26%	12 22%	8 25%	2 12%	7 18%	
Agree strongly (+2)	56 6%	3 9%	2 5%	-	1 5%	3 7%	1 4%	3 18%	-	3 9%	2 4%	-	4 16%	-	-	4 8%	1 4%	*	1 3%	1 4%	2 15%	3 11%	5 9%	2 6%	-	2 5%	
Agree slightly (+1)	132 13%	3 10%	8 16%	8 24%	3 15%	3 8%	5 16%	4 22%	7 15%	3 10%	6 16%	4 13%	1 5%	5 26%	3 10%	9 16%	3 13%	3 9%	1 6%	1 6%	1 10%	4 15%	7 13%	6 19%	2 12%	5 13%	
Neither agree nor disagree (0)	193 19%	11 33%	7 14%	2 8%	2 8%	6 15%	9 28%	1 6%	5 10%	5 17%	8 24%	8 26%	8 34%	1 5%	2 8%	14 27%	2 7%	9 27%	6 24%	6 28%	1 7%	5 20%	12 23%	6 18%	3 15%	10 25%	
Disagree slightly (-1)	160 16%	5 14%	11 21%	7 23%	5 23%	7 17%	4 14%	3 18%	7 16%	8 27%	3 7%	6 17%	3 11%	5 24%	4 16%	8 14%	7 31%	4 13%	7 27%	4 20%	1 7%	3 14%	4 8%	4 13%	2 13%	4 10%	
Disagree strongly (-2)	262 26%	7 20%	16 32%	8 24%	6 27%	14 35%	7 23%	3 18%	14 30%	6 19%	9 26%	4 12%	3 11%	3 14%	7 26%	12 23%	7 32%	10 30%	8 30%	4 18%	3 23%	8 31%	9 17%	9 30%	7 43%	11 28%	
NET: Disagree	422 42%	12 34%	27 54%	15 47%	11 50%	21 53%	11 37%	6 36%	21 46%	13 46%	12 33%	10 29%	6 22%	8 38%	12 42%	20 37%	14 63%	15 43%	14 57%	9 38%	4 30%	11 45%	13 25%	13 43%	9 55%	15 38%	
Not applicable	211 21%	5 15%	6 11%	7 21%	5 22%	7 17%	4 15%	3 18%	13 29%	5 19%	8 23%	10 31%	5 22%	6 31%	11 39%	6 12%	3 13%	7 20%	3 11%	6 25%	5 38%	2 9%	15 30%	4 13%	3 17%	8 19%	
Mean	-0.55	-0.32	-0.68	-0.60	-0.66	-0.78	-0.41	0.07	-0.85	-0.45	-0.45	-0.41	0.03	-0.39	-0.96	-0.32	-0.86	-0.76	-0.84	-0.57	-0.19	-0.44	-0.15	-0.48	-1.03	-0.52	
Standard deviation	1.28	1.25	1.29	1.24	1.35	1.35	1.23	1.56	1.20	1.30	1.32	1.01	1.30	1.22	1.15	1.29	1.22	1.14	1.09	1.13	1.76	1.44	1.35	1.37	1.18	1.30	
Standard error	0.04	0.25	0.20	0.24	0.29	0.24	0.24	0.42	0.21	0.25	0.26	0.21	0.33	0.33	0.29	0.19	0.25	0.20	0.20	0.30	0.67	0.28	0.23	0.27	0.29	0.24	

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 22

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

I tend to take more risks on the road to try to move through heavy traffic as quickly as I can

	Total	London Borough							
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	189 19%	7 24%	4 13%	2 6%	2 10%	11 29%	3 9%	8 25%	3 15%
Agree strongly (+2)	56 6%	1 2%	-	-	-	8 20%	1 4%	3 10%	2 8%
Agree slightly (+1)	132 13%	7 22%	4 13%	2 6%	2 10%	3 9%	2 5%	5 16%	1 7%
Neither agree nor disagree (0)	193 19%	6 19%	3 9%	5 16%	6 27%	7 18%	11 31%	5 14%	2 8%
Disagree slightly (-1)	160 16%	6 19%	5 16%	4 11%	4 16%	4 10%	5 16%	4 12%	4 20%
Disagree strongly (-2)	262 26%	6 19%	13 41%	14 45%	9 35%	6 16%	10 29%	7 22%	3 18%
NET: Disagree	422 42%	11 37%	18 57%	18 56%	12 52%	10 26%	16 46%	11 33%	7 37%
Not applicable	211 21%	6 20%	6 21%	7 22%	3 11%	11 27%	5 15%	9 27%	7 39%
Mean	-0.55	-0.38	-1.08	-1.21	-0.86	0.11	-0.73	-0.27	-0.51
Standard deviation	1.28	1.21	1.15	1.04	1.10	1.52	1.15	1.45	1.44
Standard error	0.04	0.23	0.22	0.21	0.22	0.30	0.22	0.28	0.43

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 23
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
Base: All respondents
Pollution from congested roads affects my health

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	518 51%	257 51%	261 51%	67 44%	148 60% _{dghi}	117 60% _{dghi}	73 44%	53 47%	60 42%	228 54%	143 47%	63 56%	83 47%	107 58%	153 48%	63 56%	87 47%	107 50%	284 49%	220 53%	317 53%	201 48%	265 52%	107 46%	139 53%	154 52%	197 52%
Agree strongly (+2)	199 20%	102 20%	97 19%	18 12%	63 25% _{dg}	46 24% _d	26 16%	19 17%	27 19%	89 21%	57 19%	20 17%	34 19%	40 22%	62 19%	28 25%	34 19%	35 16%	114 20%	81 19%	122 20%	78 19%	93 18%	15 15%	66 25% _x	61 21%	70 18%
Agree slightly (+1)	319 31%	154 30%	164 32%	49 32%	85 35% _i	71 37% _i	47 28%	34 30%	33 23%	139 33%	87 29%	44 38%	49 28%	67 36%	91 29%	35 31%	53 29%	72 34%	170 30%	139 33%	195 33%	123 30%	172 34%	71 31%	73 28%	93 32%	127 33%
Neither agree nor disagree (0)	299 29%	145 28%	154 30%	55 36%	62 25%	61 31%	52 32%	32 29%	37 26%	116 27%	98 32%	31 27%	54 31%	41 22%	99 31%	31 28%	64 35% _n	63 29%	175 30%	118 28%	185 31%	113 27%	143 28%	72 31%	81 31%	81 28%	117 31%
Disagree slightly (-1)	75 7%	43 8%	32 6%	13 9%	13 5%	6 3%	16 10% _f	12 11% _f	15 10% _f	35 8%	23 8%	5 4%	11 6%	16 9%	20 6%	6 5%	16 9%	16 8%	50 9%	25 6%	39 7%	35 8%	44 9%	15 7%	14 5%	27 9%	30 8%
Disagree strongly (-2)	69 7%	38 7%	31 6%	4 3%	12 5%	8 4%	14 9% _d	9 8%	22 16% _{def}	29 7%	19 6%	7 6%	13 8%	12 6%	27 9%	5 4%	11 6%	13 6%	42 7%	26 6%	31 5%	37 9% _u	39 8%	17 7%	13 5%	22 8%	28 7%
NET: Disagree	143 14%	81 16%	62 12%	17 11%	25 10%	13 7%	30 18% _{ef}	21 19% _{ef}	37 26% _{def}	64 15%	43 14%	12 11%	24 14%	28 15%	47 15%	11 9%	28 15%	30 14%	92 16%	51 12%	71 12%	73 17% _u	83 16% _y	32 14%	27 10%	49 17%	57 15%
Not applicable	55 5%	25 5%	30 6%	14 9% _f	12 5%	3 2%	10 6% _f	7 6%	10 7% _f	15 3%	18 6%	8 7%	15 9% _j	8 4%	19 6%	7 7%	5 3%	15 7%	25 4%	29 7%	26 4%	30 7%	17 3%	17 9% _w	22 6%	16 3%	9 2%
Mean	0.53	0.50	0.55	0.46	0.74 _{dghi}	0.74 _{dghi}	0.36	0.40	0.21	0.55	0.49	0.60	0.49	0.61	0.47	0.72	0.46	0.49	0.48	0.58	0.59	0.44	0.48	0.45	0.67	0.50	0.49
Standard deviation	1.12	1.15	1.08	0.93	1.07	0.99	1.15	1.16	1.34	1.13	1.11	1.05	1.15	1.14	1.16	1.06	1.10	1.08	1.14	1.09	1.06	1.19	1.14	1.10	1.09	1.16	1.11
Standard error	0.04	0.05	0.05	0.09	0.07	0.07	0.09	0.11	0.11	0.05	0.06	0.10	0.10	0.09	0.07	0.11	0.08	0.07	0.04	0.06	0.04	0.07	0.05	0.09	0.07	0.07	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 23

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

Pollution from congested roads affects my health

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston upon Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
NET: Agree	518 51%	14 41%	31 61%	16 51%	12 53%	21 52%	17 56%	10 62%	21 45%	15 50%	16 44%	18 55%	17 69%	11 56%	17 63%	29 55%	9 42%	15 42%	10 38%	14 60%	8 67%	10 39%	36 69%	14 48%	8 44%	18 44%	
Agree strongly (+2)	199 20%	5 14%	11 21%	5 15%	5 24%	8 20%	3 10%	2 11%	10 21%	8 29%	5 14%	7 21%	10 41%	5 27%	13 47%	7 14%	3 13%	3 8%	2 8%	6 28%	1 12%	3 11%	18 35%	6 19%	2 11%	6 14%	
Agree slightly (+1)	319 31%	9 27%	20 40%	11 36%	6 29%	13 32%	14 46%	8 51%	11 24%	6 21%	11 30%	11 34%	7 28%	6 29%	5 17%	22 42%	6 29%	12 34%	8 30%	7 32%	5 55%	7 28%	18 34%	9 30%	6 34%	12 30%	
Neither agree nor disagree (0)	299 29%	13 37%	13 27%	6 20%	6 30%	10 26%	10 34%	2 11%	17 37%	12 40%	12 34%	9 28%	7 28%	6 30%	6 21%	13 24%	10 45%	12 34%	7 29%	2 8%	1 7%	10 39%	12 24%	8 27%	8 49%	14 34%	
Disagree slightly (-1)	75 7%	1 2%	2 4%	1 2%	-	6 14%	1 3%	3 17%	5 10%	1 3%	2 5%	1 4%	1 3%	1 7%	2 9%	3 7%	3 11%	5 14%	3 12%	6 29%	-	3 10%	2 3%	4 15%	-	* 1%	
Disagree strongly (-2)	69 7%	4 12%	2 3%	4 12%	1 5%	3 6%	1 5%	-	3 6%	1 3%	3 9%	3 10%	-	1 7%	-	4 7%	-	1 3%	2 10%	-	3 26%	2 9%	1 1%	3 10%	1 6%	3 6%	
NET: Disagree	143 14%	5 14%	3 7%	5 15%	1 5%	8 21%	2 7%	3 17%	7 16%	2 7%	5 14%	4 13%	1 3%	3 14%	2 9%	7 14%	3 11%	6 17%	5 22%	6 29%	3 26%	5 19%	2 5%	7 25%	1 6%	3 8%	
Not applicable	55 5%	3 7%	2 5%	5 15%	3 12%	1 2%	1 3%	2 9%	1 2%	3 4%	1 8%	1 4%	-	-	2 7%	4 7%	* 2%	2 6%	3 11%	1 4%	-	1 3%	1 2%	-	-	6 14%	
Mean	0.53	0.31	0.75	0.46	0.75	0.46	0.57	0.61	0.44	0.71	0.38	0.55	1.06	0.61	1.10	0.51	0.44	0.32	0.17	0.62	0.26	0.22	1.01	0.32	0.42	0.52	
Standard deviation	1.12	1.18	0.97	1.25	1.07	1.17	0.91	0.96	1.14	1.05	1.11	1.19	0.92	1.18	1.06	1.08	0.88	0.96	1.14	1.22	1.48	1.12	0.93	1.25	0.95	1.04	
Standard error	0.04	0.22	0.14	0.23	0.23	0.19	0.17	0.26	0.17	0.19	0.21	0.21	0.20	0.27	0.22	0.15	0.18	0.15	0.21	0.28	0.45	0.21	0.14	0.23	0.21	0.18	

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 23

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents

Pollution from congested roads affects my health

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	518 51%	11 37%	16 52%	11 35%	9 37%	22 57%	14 41%	20 60%	10 55%
Agree strongly (+2)	199 20%	5 16%	4 12%	4 13%	3 11%	12 32%	4 12%	9 29%	5 25%
Agree slightly (+1)	319 31%	6 20%	12 39%	7 22%	6 26%	9 25%	10 30%	10 32%	6 30%
Neither agree nor disagree (0)	299 29%	9 31%	7 24%	9 28%	10 41%	10 26%	12 36%	9 28%	5 27%
Disagree slightly (-1)	75 7%	3 10%	2 7%	5 14%	3 13%	2 6%	3 10%	1 2%	-
Disagree strongly (-2)	69 7%	6 20%	3 8%	3 11%	2 6%	2 4%	3 8%	1 3%	3 17%
NET: Disagree	143 14%	9 30%	5 15%	8 25%	5 19%	4 10%	6 18%	2 5%	3 17%
Not applicable	55 5%	1 2%	3 9%	4 12%	1 3%	3 7%	1 4%	2 7%	-
Mean	0.53	0.02	0.45	0.14	0.23	0.81	0.28	0.88	0.46
Standard deviation	1.12	1.37	1.13	1.24	1.05	1.12	1.09	1.00	1.38
Standard error	0.04	0.25	0.20	0.24	0.20	0.21	0.20	0.17	0.35

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 24

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

Summary table

		Thinking about the journeys I take most often, traffic congestion has got worse in the past two years	Traffic delays are having a negative effect on my job or business	I have considered moving home, my job or business as a result of traffic congestion	As a road user, I feel frustrated when travelling in heavy traffic	I tend to take more risks on the road to try to move through heavy traffic as quickly as I can	Pollution from congested roads affects my health
Unweighted base		939	727	860	897	819	965
Weighted base ('000s)		932	703	844	885	804	960
NET: Agree		579 62%	307 44%	212 25%	708 80%	189 23%	518 54%
Agree strongly	(+2)	238 26%	109 15%	66 8%	373 42%	56 7%	199 21%
Agree slightly	(+1)	341 37%	198 28%	145 17%	335 38%	132 16%	319 33%
Neither agree nor disagree	(0)	268 29%	218 31%	173 21%	129 15%	193 24%	299 31%
Disagree slightly	(-1)	61 7%	80 11%	136 16%	39 4%	160 20%	75 8%
Disagree strongly	(-2)	24 3%	97 14%	323 38%	10 1%	262 33%	69 7%
NET: Disagree		84 9%	178 25%	459 54%	49 6%	422 53%	143 15%
Mean		0.76	0.20	-0.60	1.15	-0.55	0.53
Standard deviation		0.99	1.24	1.35	0.91	1.28	1.12
Standard error		0.03	0.05	0.05	0.03	0.04	0.04

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 25
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
Base: All respondents excl. N/A
Thinking about the journeys I take most often, traffic congestion has got worse in the past two years

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	939	469	470	100	206	209	168	113	143	428	283	104	124	156	281	95	186	221	626	293	650	289	557	156	206	300	366
Weighted base ('000s)	932	468	463	125*	231	187	155	104*	130	399	273	105*	155	168	287	101*	175	200	534	379	562	370	482	203	238	286	362
NET: Agree	579 62%	285 61%	295 64%	62 49%	131 57%	125 67%de	90 58%	75 72%deg	97 74%deg	268 67%km	163 60%	66 63%	82 53%	91 54%	170 59%	70 69%kn	117 67%kn	132 66%kn	316 59%	252 66%	354 63%	225 61%	337 70%xy	113 56%	124 52%	205 72%B	225 62%
Agree strongly (+2)	238 26%	118 25%	120 26%	13 10%	46 20%	55 30%de	40 26%de	39 37%de	45 34%de	115 29%	64 23%	26 25%	34 22%	35 21%	78 27%	24 23%	50 28%	51 26%	130 24%	104 27%	156 28%	82 22%	141 29%y	45 22%	51 22%	100 35%B	78 22%
Agree slightly (+1)	341 37%	166 36%	175 38%	49 39%	85 37%	70 37%	50 32%	36 35%	52 40%	153 38%	100 37%	40 38%	48 31%	56 33%	91 32%	46 45%o	67 38%	81 40%	186 35%	148 39%	198 35%	144 39%	196 41%y	69 34%	73 31%	105 37%	146 40%
Neither agree nor disagree (0)	268 29%	141 30%	127 27%	44 36%h	73 32%h	51 27%	49 32%h	20 19%	30 23%	103 26%	82 30%	29 28%	54 35%	50 30%	99 34%qr	26 26%	43 25%	49 25%	163 31%	97 26%	167 30%	101 27%	115 24%	65 32%	85 36%w	61 21%	109 30%A
Disagree slightly (-1)	61 7%	25 5%	36 8%	11 9%	21 9%fi	6 3%	12 8%	7 6%	3 3%	28 7%	22 8%l	2 2%	9 6%	16 10%p	13 5%	2 2%	12 7%	17 9%p	46 9%t	15 4%	31 6%	29 8%	26 5%	13 6%	21 9%	18 6%	21 6%
Disagree strongly (-2)	24 3%	18 4%b	5 1%	7 6%i	5 2%	4 2%	4 2%	3 3%	-	1 *	6 2%j	7 7%jk	10 6%j	10 6%qr	6 2%	3 3%	3 1%	2 1%	9 2%	15 4%	10 2%	14 4%	4 1%	12 6%w	8 3%w	2 1%	8 2%
NET: Disagree	84 9%	43 9%	41 9%	19 15%fi	27 12%i	11 6%	16 10%i	9 9%	3 3%	29 7%	28 10%	9 9%	19 12%	26 16%op	19 7%	5 5%	15 8%	19 9%	54 10%	30 8%	41 7%	43 12%u	30 6%	25 12%w	29 12%w	20 7%	29 8%
Mean	0.76	0.73	0.79	0.39	0.63	0.88de	0.72d	0.98de	1.06de	0.89km	0.71	0.72	0.56	0.54	0.78n	0.84n	0.85n	0.81n	0.72	0.82	0.82	0.68	0.92xy	0.59	0.58	0.99B	0.73
Standard deviation	0.99	1.02	0.95	1.00	0.98	0.95	1.02	1.03	0.83	0.91	0.98	1.08	1.09	1.11	0.97	0.93	0.96	0.95	0.98	1.01	0.96	1.03	0.90	1.08	1.03	0.94	0.94
Standard error	0.03	0.05	0.04	0.10	0.07	0.07	0.08	0.10	0.07	0.04	0.06	0.11	0.10	0.09	0.06	0.09	0.07	0.06	0.04	0.06	0.04	0.06	0.04	0.09	0.07	0.05	0.05

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 25

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

Thinking about the journeys I take most often, traffic congestion has got worse in the past two years

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	939	28	43	27	24	38	31	14	42	29	29	34	22	18	23	50	25	38	31	18	9	27	44	26	21	33	
Weighted base ('000s)	932	31	44	26	21	38	30	15	43	26	33	32	25	20	24	50	22	32	24	20	10	24	50	26	17	36	
NET: Agree	579 62%	17 55%	31 71%	14 55%	14 68%	28 73%	22 73%	7 47%	31 71%	21 79%	24 73%	24 73%	11 46%	10 51%	14 60%	27 54%	15 70%	26 84%	15 63%	9 45%	8 82%	16 66%	25 50%	15 59%	12 68%	20 55%	
Agree strongly (+2)	238 26%	11 34%	11 25%	8 30%	6 30%	9 24%	11 36%	3 21%	8 18%	8 32%	7 21%	10 32%	5 19%	3 17%	6 24%	10 19%	5 25%	12 37%	5 23%	3 15%	2 16%	9 37%	8 17%	11 44%	7 41%	6 16%	
Agree slightly (+1)	341 37%	7 22%	20 46%	6 25%	8 37%	19 49%	11 37%	4 26%	23 54%	13 47%	17 53%	13 41%	7 28%	7 33%	9 35%	17 34%	10 45%	15 46%	10 41%	6 31%	7 66%	7 29%	17 33%	4 15%	5 27%	14 39%	
Neither agree nor disagree (0)	268 29%	14 45%	11 26%	9 33%	5 23%	9 23%	7 23%	3 22%	10 23%	4 15%	8 23%	8 23%	11 43%	7 36%	7 29%	20 40%	7 30%	2 7%	4 17%	7 35%	2 18%	5 21%	14 27%	7 27%	4 21%	13 35%	
Disagree slightly (-1)	61 7%	-	1 2%	3 12%	1 4%	1 3%	-	2 10%	1 3%	2 6%	-	1 4%	3 10%	3 13%	1 4%	3 6%	-	3 9%	4 17%	4 20%	-	3 13%	6 11%	4 14%	1 5%	-	
Disagree strongly (-2)	24 3%	-	* 1%	-	1 6%	-	1 4%	3 20%	1 2%	-	1 4%	-	-	-	2 7%	-	-	-	1 3%	-	-	-	6 11%	-	1 6%	3 10%	
NET: Disagree	84 9%	-	1 3%	3 12%	2 9%	1 3%	1 4%	5 30%	2 5%	2 6%	1 4%	1 4%	3 10%	3 13%	3 11%	3 6%	-	3 9%	5 19%	4 20%	-	3 13%	11 23%	4 14%	2 11%	3 10%	
Mean	0.76	0.89	0.92	0.73	0.83	0.94	1.01	0.18	0.82	1.05	0.85	1.02	0.55	0.55	0.66	0.67	0.95	1.12	0.64	0.40	0.98	0.90	0.33	0.90	0.91	0.52	
Standard deviation	0.99	0.89	0.83	1.03	1.10	0.79	0.99	1.46	0.83	0.85	0.90	0.85	0.93	0.95	1.12	0.86	0.76	0.91	1.11	0.99	0.62	1.07	1.22	1.14	1.20	1.09	
Standard error	0.03	0.17	0.13	0.20	0.23	0.13	0.18	0.39	0.13	0.16	0.17	0.15	0.20	0.22	0.23	0.12	0.15	0.15	0.20	0.23	0.21	0.21	0.18	0.22	0.26	0.19	

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Absolutes/col percents

Table 25

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

Thinking about the journeys I take most often, traffic congestion has got worse in the past two years

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	939	29	31	27	26	27	30	32	13
Weighted base ('000s)	932	26	28	28	23	31	32	30	13
NET: Agree	579 62%	12 47%	19 68%	16 56%	12 54%	20 64%	21 64%	18 60%	3 24%
Agree strongly (+2)	238 26%	7 27%	6 22%	6 23%	7 33%	9 29%	6 19%	10 32%	2 13%
Agree slightly (+1)	341 37%	5 19%	13 45%	9 33%	5 22%	11 35%	14 44%	9 28%	2 12%
Neither agree nor disagree (0)	268 29%	13 49%	7 25%	10 35%	8 35%	7 24%	11 35%	8 26%	7 57%
Disagree slightly (-1)	61 7%	1 4%	2 8%	3 10%	2 7%	1 4%	* 1%	4 13%	2 19%
Disagree strongly (-2)	24 3%	- -	- -	- -	1 3%	3 8%	- -	- -	- -
NET: Disagree	84 9%	1 4%	2 8%	3 10%	2 10%	4 12%	* 1%	4 13%	2 19%
Mean	0.76	0.70	0.82	0.69	0.73	0.73	0.82	0.79	0.18
Standard deviation	0.99	0.93	0.88	0.94	1.11	1.19	0.76	1.05	0.92
Standard error	0.03	0.17	0.16	0.18	0.22	0.23	0.14	0.19	0.25

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 26
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
 Base: All respondents excl. N/A
 Traffic delays are having a negative effect on my job or business

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PPT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	727	375	352	96	185	185	136	81	44	342	228	79	78	137	207	79	134	170	452	258	608	119	407	118	186	224	295
Weighted base ('000s)	703	366	337	120*	202	157	119	69*	36*	316	221	77*	90*	144	207	84*	121	147	362	327	529	174*	341	143	212	206	285
NET: Agree	307 44%	164 45%	143 42%	53 44%	97 48%gi	78 49%gi	42 35%	28 40%	10 29%	155 49%km	75 34%	44 58%km	32 36%	63 44%	85 41%	36 43%	52 43%	71 48%	142 39%	159 49%ks	246 47%v	61 35%	151 44%	52 37%	99 47%	95 46%	122 43%
Agree strongly (+2)	109 15%	63 17%	46 14%	14 11%	35 17%	31 20%	18 15%	7 10%	4 11%	54 17%	29 13%	14 19%	11 13%	21 15%	31 15%	12 15%	20 16%	24 16%	44 12%	62 19%ss	92 17%	17 10%	56 17%	15 10%	37 18%	45 22%B	36 13%
Agree slightly (+1)	198 28%	101 27%	97 29%	39 33%	62 31%	46 29%	24 20%	21 30%	7 18%	102 32%k	46 21%	30 39%k	20 23%	42 29%	54 26%	23 28%	33 27%	47 32%	97 27%	97 30%	154 29%	44 25%	94 28%	38 26%	62 29%	50 24%	86 30%
Neither agree nor disagree (0)	218 31%	108 30%	110 33%	46 38%	57 28%	41 26%	37 31%	20 29%	18 49%ef	85 27%	75 34%	19 25%	39 43%jl	37 26%	77 37%nr	27 33%	41 34%	36 25%	109 30%	103 31%	144 27%	74 42%u	108 32%	52 36%	57 27%	63 31%	92 32%
Disagree slightly (-1)	80 11%	41 11%	39 12%	10 8%	29 14%	20 13%	13 11%	11 11%	2 4%	35 11%	38 17%jlm	4 5%	3 3%	19 13%	22 10%	9 11%	12 10%	18 12%	48 13%	32 10%	66 12%	14 8%	35 10%	14 10%	29 14%	21 10%	30 11%
Disagree strongly (-2)	97 14%	53 14%	45 13%	12 10%	19 9%	19 12%	27 23%def	14 20%e	6 18%	40 13%	32 14%	9 12%	16 18%	25 17%	24 12%	11 13%	15 13%	22 15%	64 18%t	33 10%	72 14%	25 14%	47 14%	25 17%	26 12%	27 13%	40 14%
NET: Disagree	178 25%	94 26%	84 25%	22 18%	48 24%	39 25%	40 34%d	21 31%	8 22%	75 24%	70 32%l	13 17%	19 21%	44 30%	46 22%	20 24%	28 23%	40 27%	111 31%t	65 20%	138 26%	40 23%	82 24%	39 27%	55 26%	48 23%	70 25%
Mean	0.20	0.22	0.18	0.27	0.32g	0.33g	-0.07	*	*	0.30k	0.01	0.47k	0.09	0.11	0.22	0.21	0.24	0.22	0.03	0.38s	0.24	0.08	0.23	0.02	0.26	0.32	0.17
Standard deviation	1.24	1.27	1.20	1.10	1.19	1.27	1.36	1.28	1.18	1.24	1.22	1.22	1.22	1.31	1.18	1.22	1.22	1.29	1.26	1.19	1.27	1.14	1.24	1.22	1.25	1.29	1.21
Standard error	0.05	0.07	0.06	0.11	0.09	0.09	0.12	0.14	0.18	0.07	0.08	0.14	0.14	0.11	0.08	0.14	0.11	0.10	0.06	0.07	0.05	0.10	0.06	0.11	0.09	0.09	0.07

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 26

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

Traffic delays are having a negative effect on my job or business

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	727	23	40	18	19	26	26	15	26	22	21	23	18	17	18	41	16	29	24	14	11	21	37	22	15	23	
Weighted base ('000s)	703	26	41	18	15	25	26	17	25	19	24	22	20	19	19	38	13	22	18	14	12	18	41	23	13	24	
NET: Agree	307 44%	10 40%	15 36%	6 34%	8 50%	12 49%	12 45%	12 71%	11 45%	14 73%	13 57%	14 62%	4 20%	6 30%	8 41%	17 44%	7 54%	12 53%	11 59%	4 29%	7 56%	9 48%	18 43%	8 32%	4 33%	13 52%	
Agree strongly (+2)	109 15%	3 12%	7 16%	1 7%	3 19%	5 19%	2 9%	6 36%	3 11%	3 17%	4 17%	3 12%	1 3%	2 11%	2 9%	7 19%	2 16%	5 23%	2 10%	2 13%	3 21%	3 19%	2 5%	7 30%	3 20%	2 7%	
Agree slightly (+1)	198 28%	7 28%	8 19%	5 27%	5 31%	8 30%	9 35%	6 35%	8 34%	11 57%	9 40%	11 50%	3 17%	4 19%	6 32%	10 25%	5 38%	7 29%	9 49%	2 17%	4 35%	5 29%	15 38%	1 3%	2 13%	11 46%	
Neither agree nor disagree (0)	218 31%	12 46%	15 36%	6 32%	4 26%	9 36%	10 39%	1 8%	6 26%	3 14%	6 26%	4 20%	11 57%	6 33%	6 34%	10 25%	4 28%	5 24%	2 13%	3 24%	2 18%	6 32%	12 29%	12 51%	7 50%	9 36%	
Disagree slightly (-1)	80 11%	1 5%	3 7%	1 7%	1 5%	1 6%	1 3%	-	1 5%	2 10%	3 13%	3 14%	1 8%	4 22%	4 19%	6 15%	1 6%	2 7%	2 13%	2 17%	1 12%	*	7 17%	2 8%	1 8%	1 5%	
Disagree strongly (-2)	97 14%	2 9%	9 21%	5 27%	3 19%	2 10%	4 14%	3 21%	6 24%	*	1 4%	1 3%	3 15%	3 16%	1 6%	6 17%	2 12%	4 16%	3 15%	4 30%	2 15%	3 18%	5 11%	2 8%	1 9%	2 6%	
NET: Disagree	178 25%	4 14%	12 28%	6 34%	4 24%	4 16%	4 16%	3 21%	7 29%	2 12%	4 17%	4 18%	4 23%	7 37%	5 25%	12 31%	2 18%	5 23%	5 28%	6 47%	3 26%	4 20%	11 28%	4 17%	2 17%	3 12%	
Mean	0.20	0.28	0.02	-0.20	0.27	0.42	0.24	0.65	0.04	0.76	0.54	0.53	-0.14	-0.13	0.20	0.15	0.39	0.36	0.26	-0.35	0.36	0.28	0.09	0.37	0.28	0.41	
Standard deviation	1.24	1.06	1.35	1.32	1.38	1.17	1.14	1.53	1.36	0.95	1.07	1.02	1.01	1.23	1.06	1.35	1.24	1.38	1.29	1.44	1.39	1.34	1.10	1.25	1.18	0.95	
Standard error	0.05	0.22	0.21	0.31	0.32	0.23	0.22	0.40	0.27	0.20	0.23	0.21	0.24	0.30	0.25	0.21	0.31	0.26	0.26	0.38	0.42	0.29	0.18	0.27	0.31	0.20	

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Absolutes/col percents

Table 26

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

Traffic delays are having a negative effect on my job or business

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	727	20	18	21	19	21	23	27	13
Weighted base ('000s)	703	18	15	21	16	22	21	23	13
NET: Agree	307 44%	3 14%	4 27%	7 32%	7 41%	10 44%	11 54%	9 39%	5 34%
Agree strongly (+2)	109 15%	1 6%	2 11%	3 16%	3 18%	7 31%	5 25%	3 14%	3 24%
Agree slightly (+1)	198 28%	1 8%	2 15%	3 16%	4 23%	3 13%	6 29%	6 25%	1 10%
Neither agree nor disagree (0)	218 31%	7 42%	6 41%	6 29%	4 24%	7 33%	4 20%	9 40%	2 14%
Disagree slightly (-1)	80 11%	5 30%	1 10%	5 23%	3 20%	4 16%	2 7%	5 21%	3 19%
Disagree strongly (-2)	97 14%	2 14%	3 23%	3 15%	2 15%	2 7%	4 19%	- -	4 33%
NET: Disagree	178 25%	8 44%	5 33%	8 39%	6 35%	5 23%	6 27%	5 21%	7 52%
Mean	0.20	-0.37	-0.17	-0.06	0.10	0.44	0.32	0.31	-0.26
Standard deviation	1.24	1.04	1.30	1.32	1.36	1.31	1.46	0.98	1.65
Standard error	0.05	0.23	0.31	0.29	0.31	0.28	0.30	0.19	0.46

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 27

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

I have considered moving home, my job or business as a result of traffic congestion

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	860	434	426	98	200	200	160	100	102	405	261	90	104	145	260	89	165	201	570	271	628	232	510	138	194	272	346
Weighted base ('000s)	844	425	418	124*	223	176	141	91*	88*	378	252	91*	123*	155	264	96*	154	175	477	349	542	302	440	176	220	256	340
NET: Agree	212 25%	88 21%	124 30%a	21 17%	83 37% dgh i	48 27% i	28 20%	18 20%	13 14%	110 29% k	52 21%	26 28%	23 19%	28 18%	73 28% n	25 26%	39 25%	47 27%	110 23%	99 28%	162 30% v	49 16%	104 24%	33 19%	72 33% wx	77 30%	84 25%
Agree strongly (+2)	66 8%	34 8%	32 8%	5 4%	24 11%	17 10%	11 8%	6 6%	4 4%	34 9%	19 8%	6 7%	7 6%	14 9%	21 8%	9 9%	5 3%	17 10% q	34 7%	31 9%	54 10% v	12 4%	30 7%	12 7%	22 10%	26 10%	26 8%
Agree slightly (+1)	145 17%	54 13%	91 22% a	17 13%	59 27% dgh i	31 18%	17 12%	12 14%	9 10%	76 20% k	33 13%	20 22%	16 13%	14 9%	53 20% n	16 17%	33 22% n	30 17%	76 16%	68 19%	108 20% v	38 12%	74 17%	21 12%	50 23% x	51 20%	58 17%
Neither agree nor disagree (0)	173 21%	86 20%	87 21%	37 30% gi	46 21% i	38 22% i	26 18% i	19 20% i	7 8%	72 19%	56 22%	20 22%	25 20%	33 21%	62 24%	16 17%	31 20%	31 18%	72 15%	93 27% s	106 20%	67 22%	85 19%	37 21%	50 23%	47 18%	70 21%
Disagree slightly (-1)	136 16%	71 17%	65 16%	20 16%	32 14%	40 23% eh	22 16%	9 10%	13 14%	66 17%	35 14%	13 14%	22 18%	25 16%	43 16%	17 17%	26 17%	25 14%	68 14%	64 18%	94 17%	42 14%	75 17%	25 14%	33 15%	40 16%	58 17%
Disagree strongly (-2)	323 38%	181 42% b	142 34%	45 36%	62 28%	50 28%	66 47% ef	45 49% ef	56 63% def g	129 34%	110 44% j	32 35%	52 42%	69 44% o	85 32%	38 40%	59 38%	72 41%	225 47% t	93 27%	180 33%	143 47% u	176 40% y	80 46% y	65 30%	92 36%	127 37%
NET: Disagree	459 54%	252 59% b	207 50%	65 52%	94 42%	90 51%	88 62% ef	54 60% e	68 78% def gh	195 52%	144 57%	44 49%	74 61%	94 61% o	128 49%	55 57%	84 55%	97 55%	294 62% t	157 45%	274 51%	185 61% u	251 57% y	105 60% y	99 45%	132 52%	185 55%
Mean	-0.60	-0.73	-0.46a	-0.67i	-0.22d ghi	-0.42g hi	-0.81i	-0.82i	-1.22	-0.48k	-0.73	-0.49	-0.78	-0.78	-0.45n	-0.62	-0.65	-0.60	-0.79	-0.34s	-0.44v	-0.88	-0.66	-0.79 x	-0.32w	-0.47	-0.60
Standard deviation	1.35	1.34	1.35	1.21	1.38	1.32	1.34	1.34	1.21	1.37	1.34	1.34	1.28	1.34	1.33	1.39	1.28	1.41	1.37	1.30	1.38	1.24	1.33	1.32	1.36	1.41	1.34
Standard error	0.05	0.06	0.07	0.12	0.10	0.09	0.11	0.13	0.12	0.07	0.08	0.14	0.13	0.11	0.08	0.15	0.10	0.10	0.06	0.08	0.06	0.08	0.06	0.11	0.10	0.09	0.07

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 27

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

I have considered moving home, my job or business as a result of traffic congestion

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	860	25	42	23	23	32	23	15	39	28	25	27	21	18	22	45	23	33	27	16	9	26	41	26	18	32	
Weighted base ('000s)	844	28	44	22	20	33	23	17	39	24	28	25	23	18	24	43	20	26	20	18	10	23	45	26	16	34	
NET: Agree	212 25%	7 27%	11 26%	9 44%	5 26%	6 19%	3 11%	6 35%	8 21%	7 27%	5 18%	6 26%	5 23%	5 26%	8 34%	14 33%	7 35%	11 43%	4 21%	1 5%	2 22%	7 31%	12 27%	11 41%	4 25%	7 21%	
Agree strongly (+2)	66 8%	4 15%	5 10%	4 18%	4 19%	1 4%	2 9%	4 24%	1 2%	3 13%	2 5%	1 3%	2 7%	3 16%	3 11%	3 6%	- -	3 12%	1 3%	- -	1 13%	1 3%	4 9%	4 15%	* 2%	2 5%	
Agree slightly (+1)	145 17%	3 12%	7 15%	5 25%	1 7%	5 15%	* 2%	2 11%	8 20%	3 14%	4 13%	6 22%	4 16%	2 11%	6 23%	12 27%	7 35%	8 31%	3 17%	1 5%	1 9%	7 28%	8 18%	7 26%	4 23%	5 15%	
Neither agree nor disagree (0)	173 21%	11 40%	4 9%	1 4%	3 15%	10 31%	6 26%	6 38%	5 14%	8 32%	10 37%	6 25%	7 28%	4 21%	2 9%	7 16%	2 8%	4 15%	2 10%	1 7%	1 10%	2 9%	8 19%	3 12%	2 16%	7 22%	
Disagree slightly (-1)	136 16%	3 11%	9 20%	4 19%	4 18%	3 10%	9 38%	- -	11 28%	3 14%	3 11%	4 16%	1 4%	1 4%	5 20%	6 15%	2 9%	3 13%	4 20%	4 24%	2 22%	3 14%	5 11%	6 23%	3 16%	9 26%	
Disagree strongly (-2)	323 38%	6 22%	20 45%	7 34%	8 40%	13 41%	6 25%	4 27%	14 36%	7 28%	10 34%	8 32%	11 46%	9 49%	9 37%	16 36%	9 48%	7 28%	10 49%	12 65%	4 45%	11 46%	19 43%	6 24%	7 42%	11 31%	
NET: Disagree	459 54%	9 33%	29 65%	11 53%	12 58%	17 51%	15 63%	4 27%	25 65%	10 41%	13 45%	12 49%	12 50%	9 53%	13 57%	22 51%	11 57%	11 42%	13 69%	16 89%	7 68%	14 60%	24 55%	12 47%	9 59%	20 57%	
Mean	-0.60	-0.14	-0.74	-0.24	-0.53	-0.69	-0.69	0.05	-0.78	-0.29	-0.55	-0.52	-0.66	-0.60	-0.49	-0.49	-0.70	-0.14	-0.94	-1.49	-0.77	-0.72	-0.62	-0.15	-0.74	-0.62	
Standard deviation	1.35	1.32	1.44	1.61	1.57	1.27	1.16	1.50	1.20	1.38	1.25	1.27	1.39	1.59	1.49	1.38	1.41	1.45	1.29	0.84	1.51	1.38	1.43	1.44	1.32	1.24	
Standard error	0.05	0.26	0.22	0.34	0.33	0.22	0.24	0.39	0.19	0.26	0.25	0.25	0.30	0.37	0.32	0.21	0.29	0.25	0.25	0.21	0.50	0.27	0.22	0.28	0.31	0.22	

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Absolutes/col percents

Table 27

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

I have considered moving home, my job or business as a result of traffic congestion

	Total	London Borough							City of Westminster
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	860	28	27	27	21	26	29	29	14
Weighted base ('000s)	844	26	24	28	17	29	31	26	15
NET: Agree	212 25%	6 24%	1 4%	3 11%	7 42%	7 25%	7 21%	6 22%	2 10%
Agree strongly (+2)	66 8%	-	1 4%	1 4%	1 5%	2 7%	3 8%	2 7%	2 10%
Agree slightly (+1)	145 17%	6 24%	-	2 8%	7 38%	5 18%	4 13%	4 15%	-
Neither agree nor disagree (0)	173 21%	8 32%	4 16%	7 24%	3 14%	10 33%	7 23%	8 31%	3 22%
Disagree slightly (-1)	136 16%	5 18%	3 15%	4 15%	2 13%	4 13%	6 19%	3 14%	1 5%
Disagree strongly (-2)	323 38%	7 26%	16 65%	14 50%	5 30%	8 29%	12 38%	9 33%	9 63%
NET: Disagree	459 54%	11 44%	19 80%	18 65%	8 43%	12 42%	17 56%	12 47%	10 68%
Mean	-0.60	-0.46	-1.37	-1.00	-0.26	-0.38	-0.64	-0.52	-1.10
Standard deviation	1.35	1.13	1.05	1.19	1.39	1.29	1.34	1.30	1.38
Standard error	0.05	0.21	0.20	0.23	0.30	0.25	0.25	0.24	0.37

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 28
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
Base: All respondents excl. N/A
As a road user, I feel frustrated when travelling in heavy traffic

	Gender			Age						Social Grade				Region						Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)	
Unweighted base	897	446	451	99	192	205	160	107	134	419	265	99	114	141	270	95	176	215	583	295	625	272	547	140	190	305	364	
Weighted base ('000s)	885	440	445	123*	215	184	144	98*	120	392	257	95*	141*	150	276	104*	162	193	487	381	541	345	473	181	222	288	359	
NET: Agree	708 80%	355 81%	352 79%	100 81%	170 79%	153 83%	117 81%	76 77%	91 76%	321 82% ^m	208 81% ^m	80 84% ^m	98 69%	121 80%	212 77%	88 85%	130 80%	157 81%	399 82%	298 78%	437 81%	270 78%	397 84% ^y	138 76%	164 74%	240 84%	292 81%	
Agree strongly (+2)	373 42%	207 47% ^b	166 37%	49 40%	82 38%	84 46%	62 43%	43 44%	52 43%	169 43%	105 41%	42 44%	57 40%	59 39%	118 43%	49 47%	68 42%	78 41%	206 42%	160 42%	231 43%	141 41%	202 43%	77 42%	91 41%	138 48%	152 42%	
Agree slightly (+1)	335 38%	148 34%	187 42% ^a	51 41%	89 41%	68 37%	55 38%	33 33%	39 33%	153 39%	103 40%	38 40%	41 29%	62 41%	94 34%	40 38%	61 38%	79 41%	192 40%	137 36%	206 38%	129 37%	194 41%	61 34%	74 33%	102 36%	139 39%	
Neither agree nor disagree (0)	129 15%	55 13%	73 17%	19 15%	31 14%	24 13%	23 16%	15 15%	17 15%	50 13%	35 13%	13 13%	31 22% ^j	13 9%	53 19% ⁿ	12 12%	23 14%	27 14%	66 14%	59 15%	74 14%	54 16%	57 12%	31 17%	40 18%	35 12%	48 13%	
Disagree slightly (-1)	39 4%	26 6%	13 3%	4 3%	11 5%	5 3%	3 2%	6 6%	10 8% ^f	19 5%	9 4%	1 1%	9 6%	12 8% ^o	8 3%	3 3%	9 5%	8 4%	17 4%	18 5%	23 4%	16 5%	12 3%	11 6%	15 7% ^w	10 4%	18 5%	
Disagree strongly (-2)	10 1%	5 1%	6 1%	- -	3 1%	2 1%	2 1%	2 2%	1 1%	1 *	4 2%	2 2%	3 2%	4 3%	4 1%	* *	1 *	1 *	4 1%	6 2%	6 1%	4 1%	6 1%	1 *	3 1%	2 1%	2 1%	
NET: Disagree	49 6%	30 7%	19 4%	4 3%	14 7%	8 4%	4 3%	7 8%	11 9% ^g	21 5%	14 5%	2 2%	12 8%	16 11% ^{opr}	12 4%	3 3%	9 6%	8 4%	22 4%	24 6%	29 5%	20 6%	19 4%	12 7%	18 8% ^w	12 4%	20 6%	
Mean	1.15	1.20	1.11	1.18	1.09	1.23	1.20	1.12	1.08	1.19	1.15	1.24	0.99	1.06	1.14	1.29	1.16	1.17	1.19	1.12	1.17	1.12	1.21 ^y	1.12	1.05	1.26	1.17	
Standard deviation	0.91	0.94	0.87	0.81	0.92	0.88	0.86	0.99	1.01	0.87	0.91	0.84	1.04	1.03	0.92	0.81	0.89	0.84	0.86	0.95	0.90	0.92	0.85	0.94	0.99	0.86	0.88	
Standard error	0.03	0.04	0.04	0.08	0.07	0.06	0.07	0.10	0.09	0.04	0.06	0.08	0.10	0.09	0.06	0.08	0.07	0.06	0.04	0.06	0.04	0.06	0.04	0.08	0.07	0.05	0.05	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 28

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

As a road user, I feel frustrated when travelling in heavy traffic

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	897	28	45	27	23	38	29	14	36	28	30	27	21	16	20	49	24	39	30	14	8	28	38	26	19	30	
Weighted base ('000s)	885	31	48	25	20	38	28	14	36	25	34	25	23	17	22	49	21	33	23	16	9	24	42	26	16	33	
NET: Agree	708 80%	20 65%	42 87%	18 71%	17 86%	31 83%	25 87%	10 74%	25 70%	22 91%	25 73%	21 83%	16 70%	14 85%	22 100%	36 73%	17 81%	29 87%	19 81%	15 92%	9 100%	21 87%	31 74%	19 73%	14 90%	27 83%	
Agree strongly (+2)	373 42%	11 36%	27 56%	10 39%	8 42%	16 42%	8 28%	4 32%	12 33%	11 43%	11 33%	11 43%	10 42%	7 40%	11 49%	16 32%	9 41%	18 53%	7 32%	5 30%	7 75%	10 41%	19 45%	12 46%	8 49%	11 35%	
Agree slightly (+1)	335 38%	9 30%	15 32%	8 33%	9 44%	15 41%	17 59%	6 42%	13 37%	12 48%	14 40%	10 40%	6 28%	7 45%	11 51%	20 41%	9 41%	11 34%	11 49%	10 62%	2 25%	11 46%	12 29%	7 27%	6 41%	16 48%	
Neither agree nor disagree (0)	129 15%	9 30%	6 12%	4 14%	3 14%	4 11%	4 13%	-	7 21%	2 9%	7 19%	4 17%	6 27%	2 11%	-	11 22%	3 15%	1 4%	4 16%	1 8%	-	2 9%	7 16%	5 21%	2 10%	4 12%	
Disagree slightly (-1)	39 4%	1 4%	-	2 7%	-	2 6%	-	4 26%	3 7%	-	3 8%	-	1 4%	-	-	2 5%	1 4%	3 9%	1 3%	-	-	1 3%	3 7%	2 6%	-	-	
Disagree strongly (-2)	10 1%	-	* 1%	2 7%	-	-	-	-	1 2%	-	-	-	-	1 4%	-	-	-	-	-	-	-	-	1 3%	-	-	2 5%	
NET: Disagree	49 6%	1 4%	* 1%	4 14%	-	2 6%	-	4 26%	3 9%	-	3 8%	-	1 4%	1 4%	-	2 5%	1 4%	3 9%	1 3%	-	-	1 3%	4 10%	2 6%	-	2 5%	
Mean	1.15	0.97	1.41	0.90	1.28	1.19	1.15	0.80	0.91	1.34	0.98	1.25	1.08	1.17	1.49	0.99	1.18	1.31	1.09	1.23	1.75	1.25	1.05	1.13	1.39	1.08	
Standard deviation	0.91	0.93	0.77	1.22	0.71	0.86	0.63	1.20	1.01	0.65	0.93	0.75	0.93	0.95	0.51	0.87	0.84	0.93	0.79	0.59	0.46	0.77	1.10	0.96	0.68	0.96	
Standard error	0.03	0.18	0.11	0.23	0.15	0.14	0.12	0.32	0.17	0.12	0.17	0.14	0.20	0.24	0.11	0.12	0.17	0.15	0.14	0.16	0.16	0.15	0.18	0.19	0.16	0.17	

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 28

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

As a road user, I feel frustrated when travelling in heavy traffic

	Total	London Borough							City of Westminster
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	897	30	30	26	25	28	29	30	12
Weighted base ('000s)	885	28	26	28	22	32	31	27	13
NET: Agree	708 80%	21 74%	20 78%	22 79%	15 69%	26 79%	26 86%	23 85%	9 69%
Agree strongly (+2)	373 42%	9 33%	12 47%	12 41%	11 52%	18 56%	17 55%	11 42%	5 38%
Agree slightly (+1)	335 38%	12 41%	8 31%	11 38%	4 17%	7 23%	9 30%	12 43%	4 31%
Neither agree nor disagree (0)	129 15%	7 24%	4 17%	1 2%	5 24%	6 18%	4 12%	2 9%	1 5%
Disagree slightly (-1)	39 4%	* 2%	1 5%	4 14%	2 7%	1 3%	-	2 6%	2 13%
Disagree strongly (-2)	10 1%	-	-	1 5%	-	-	1 2%	-	2 13%
NET: Disagree	49 6%	* 2%	1 5%	5 19%	2 7%	1 3%	1 2%	2 6%	3 26%
Mean	1.15	1.05	1.19	0.97	1.13	1.33	1.37	1.21	0.68
Standard deviation	0.91	0.81	0.92	1.22	1.04	0.88	0.87	0.85	1.47
Standard error	0.03	0.15	0.17	0.24	0.21	0.17	0.16	0.16	0.42

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 29

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

I tend to take more risks on the road to try to move through heavy traffic as quickly as I can

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure		Heavy/Regular Road users			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)	
Unweighted base	819	424	395	91	175	188	146	96	123	392	235	91	101	132	249	82	159	197	531	272	582	237	504	124	172	295	340	
Weighted base ('000s)	804	417	387	109*	196	169	132	87*	112*	369	224	87*	124*	137	254	88*	148	176	442	348	507	297	437	158	200	282	331	
NET: Agree	189 23%	104 25%	84 22%	33 31%ghi	66 34%ghi	52 31%ghi	22 16%i	10 11%	6 6%	96 26%	46 21%	22 25%	24 20%	35 25%	63 25%	21 23%	33 22%	38 21%	90 20%	95 27% _s	144 29% _v	44 15%	96 22%	31 19%	60 30%	80 28%	72 22%	
Agree strongly (+2)	56 7%	34 8%	22 6%	6 5%i	26 13%ghi	14 9%i	8 6%i	3 4%	- -	25 7%	13 6%	9 10%	9 7%	14 10%	21 8%	4 4%	9 6%	9 5%	17 4%	37 11% _s	47 9% _v	9 3%	29 7%	9 5%	18 9%	33 12% _B	18 6%	
Agree slightly (+1)	132 16%	70 17%	62 16%	28 25%ghi	40 20%ghi	38 22%ghi	14 11%	7 8%	6 6%	70 19%	33 15%	14 16%	15 13%	21 15%	42 16%	17 19%	24 16%	29 16%	40 17%	83 17%	105 17%	121 19% _v	72 12%	77 15%	48 14%	66 21%	54 17%	84 16%
Neither agree nor disagree (0)	193 24%	87 21%	106 27%	37 34%fi	60 31%i	36 21%i	28 22%i	19 22%i	13 11%	72 20%	55 25%	29 33% _j	37 30% _j	35 26%	71 28%	18 20%	29 20%	40 23%	83 19%	105 30% _s	121 24%	72 24%	77 18%	48 30% _w	66 33% _w	54 19%	84 25%	
Disagree slightly (-1)	160 20%	79 19%	81 21%	19 17%	34 17%	40 24%h	34 26%h	11 13%	22 20%	84 23% _k	33 15%	19 22%	25 20%	24 17%	50 20%	17 20%	27 19%	41 23%	96 22%	63 18%	99 19%	62 21%	99 23%	27 17%	31 16%	55 19%	69 21%	
Disagree strongly (-2)	262 33%	147 35%	115 30%	20 18%	36 18%	41 24%	48 36% _{def}	46 54% _{def}	71 83% _{def}	117 32% _l	90 40% _l	17 20%	38 30%	43 32%	70 28%	33 37%	59 40% _o	57 32%	173 39% _t	84 24%	143 28%	119 40% _u	164 38% _y	53 34% _y	42 21%	93 33%	105 32%	
NET: Disagree	422 53%	226 54%	197 51%	38 35%	70 36%	81 48% _e	82 62% _{def}	58 67% _{def}	93 83% _{def}	201 55% _l	122 55%	36 42%	62 50%	67 49%	120 47%	50 57%	86 58%	98 56%	269 61% _t	148 42%	241 48%	181 61% _u	263 60% _y	80 51% _y	74 37%	148 52%	174 53%	
Mean	-0.55	-0.56	-0.53	-0.18 _g hi	-0.08 _g hi	-0.33 _g hi	-0.76 _i	-1.05 _i	-1.41 _i	-0.53	-0.68	-0.26 _k	-0.54	-0.46	-0.42	-0.66	-0.70	-0.62	-0.76	-0.29 _s	-0.38 _v	-0.83	-0.69	-0.60 x	-0.19 _w	-0.45	-0.57	
Standard deviation	1.28	1.33	1.23	1.16	1.28	1.29	1.21	1.19	0.90	1.30	1.30	1.23	1.25	1.34	1.28	1.27	1.30	1.23	1.24	1.29	1.32	1.17	1.29	1.24	1.25	1.40	1.24	
Standard error	0.04	0.06	0.06	0.12	0.10	0.09	0.10	0.12	0.08	0.07	0.08	0.13	0.12	0.12	0.08	0.14	0.10	0.09	0.05	0.08	0.05	0.08	0.06	0.11	0.10	0.08	0.07	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 29

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

I tend to take more risks on the road to try to move through heavy traffic as quickly as I can

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	819	26	41	26	21	32	27	14	33	26	25	24	15	14	16	47	23	33	29	14	7	26	35	25	17	29	
Weighted base ('000s)	804	29	44	25	17	33	26	14	32	24	27	22	19	14	17	46	20	28	22	17	8	23	37	26	14	33	
NET: Agree	189 23%	6 21%	10 24%	8 31%	4 26%	6 19%	6 24%	7 49%	7 21%	5 23%	7 26%	4 19%	5 27%	5 37%	3 17%	13 27%	4 19%	4 13%	2 10%	2 13%	3 41%	7 28%	12 32%	8 29%	2 15%	7 23%	
Agree strongly (+2)	56 7%	3 10%	2 5%	- -	1 7%	3 9%	1 5%	3 22%	- -	3 11%	2 6%	- -	4 20%	- -	- -	4 9%	1 4%	* 1%	1 3%	1 5%	2 25%	3 12%	5 13%	2 7%	- -	2 6%	
Agree slightly (+1)	132 16%	3 11%	8 18%	8 31%	3 20%	3 10%	5 19%	4 27%	7 21%	3 12%	6 21%	4 19%	1 7%	5 37%	3 17%	9 19%	3 14%	3 12%	1 6%	1 8%	1 17%	4 17%	7 18%	6 22%	2 15%	5 16%	
Neither agree nor disagree (0)	193 24%	11 38%	7 16%	2 10%	2 10%	6 18%	9 33%	1 7%	5 14%	5 21%	8 31%	8 38%	8 44%	1 7%	2 13%	14 30%	2 9%	9 34%	6 27%	6 37%	1 11%	5 22%	12 33%	6 21%	3 19%	10 31%	
Disagree slightly (-1)	160 20%	5 17%	11 24%	7 29%	5 29%	7 21%	4 16%	3 22%	7 22%	8 33%	3 9%	6 25%	3 14%	5 35%	4 27%	8 16%	7 36%	4 16%	7 30%	4 26%	1 11%	3 15%	4 12%	4 15%	2 15%	4 12%	
Disagree strongly (-2)	262 33%	7 24%	16 37%	8 31%	6 35%	14 42%	7 27%	3 22%	14 42%	6 23%	9 34%	4 18%	3 15%	3 20%	7 43%	12 26%	7 37%	10 37%	8 34%	4 24%	3 37%	8 35%	9 24%	9 34%	7 51%	11 35%	
NET: Disagree	422 53%	12 40%	27 60%	15 60%	11 64%	21 63%	11 43%	6 44%	21 64%	13 56%	12 43%	10 43%	6 29%	8 56%	12 70%	20 42%	14 73%	15 53%	14 64%	9 50%	4 48%	11 50%	13 36%	13 50%	9 66%	15 47%	
Mean	-0.55	-0.32	-0.68	-0.60	-0.66	-0.78	-0.41	0.07	-0.85	-0.45	-0.45	-0.41	0.03	-0.39	-0.96	-0.32	-0.86	-0.76	-0.84	-0.57	-0.19	-0.44	-0.15	-0.48	-1.03	-0.52	
Standard deviation	1.28	1.25	1.29	1.24	1.35	1.35	1.23	1.56	1.20	1.30	1.32	1.01	1.30	1.22	1.15	1.29	1.22	1.14	1.09	1.13	1.76	1.44	1.35	1.37	1.18	1.30	
Standard error	0.04	0.25	0.20	0.24	0.29	0.24	0.24	0.42	0.21	0.25	0.26	0.21	0.33	0.33	0.29	0.19	0.25	0.20	0.20	0.30	0.67	0.28	0.23	0.27	0.29	0.24	

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Absolutes/col percents

Table 29

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

I tend to take more risks on the road to try to move through heavy traffic as quickly as I can

	Total	London Borough							
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	819	27	27	24	24	26	28	27	11
Weighted base ('000s)	804	25	25	25	21	28	29	24	11
NET: Agree	189 23%	7 30%	4 16%	2 8%	2 12%	11 40%	3 10%	8 35%	3 25%
Agree strongly (+2)	56 7%	1 3%	-	-	-	8 28%	1 5%	3 13%	2 14%
Agree slightly (+1)	132 16%	7 27%	4 16%	2 8%	2 12%	3 12%	2 6%	5 21%	1 12%
Neither agree nor disagree (0)	193 24%	6 24%	3 12%	5 20%	6 30%	7 24%	11 37%	5 20%	2 14%
Disagree slightly (-1)	160 20%	6 23%	5 20%	4 15%	4 18%	4 13%	5 19%	4 16%	4 32%
Disagree strongly (-2)	262 33%	6 23%	13 52%	14 57%	9 40%	6 22%	10 34%	7 30%	3 29%
NET: Disagree	422 53%	11 47%	18 72%	18 72%	12 58%	10 35%	16 53%	11 46%	7 61%
Mean	-0.55	-0.38	-1.08	-1.21	-0.86	0.11	-0.73	-0.27	-0.51
Standard deviation	1.28	1.21	1.15	1.04	1.10	1.52	1.15	1.45	1.44
Standard error	0.04	0.23	0.22	0.21	0.22	0.30	0.22	0.28	0.43

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 30
Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?
Base: All respondents excl. N/A
Pollution from congested roads affects my health

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	965	483	482	111	211	212	169	115	147	438	291	106	130	162	290	98	193	222	646	298	664	301	570	162	213	298	376
Weighted base ('000s)	960	482	478	139*	234	191	154	106*	134	408	284	106*	161	176	298	105*	179	200	551	388	573	387	491	211	248	284	372
NET: Agree	518 54%	257 53%	261 55%	67 48%	148 63% ^{dghi}	117 61% ^{dgi}	73 47%	53 50%	60 45%	228 56%	143 50%	63 60%	83 51%	107 61% ^q	153 51%	63 60%	87 49%	107 54%	284 52%	220 57%	317 55%	201 52%	265 54%	107 51%	139 56%	154 54%	197 53%
Agree strongly (+2)	199 21%	102 21%	97 20%	18 13%	63 27% ^{dg}	46 24% ^d	26 17%	19 18%	27 20%	89 22%	57 20%	20 18%	34 21%	40 23%	62 21%	28 27%	34 19%	35 17%	114 21%	81 21%	122 21%	78 20%	93 19%	36 17%	66 27% ^{wx}	61 21%	70 19%
Agree slightly (+1)	319 33%	154 32%	164 34%	49 35%	85 36% ⁱ	71 37% ⁱ	47 30%	34 32%	33 25%	139 34%	87 30%	44 41%	49 31%	67 38%	91 31%	35 34%	53 30%	72 36%	170 31%	139 36%	195 34%	123 32%	172 35%	71 34%	73 30%	93 33%	127 34%
Neither agree nor disagree (0)	299 31%	145 30%	154 32%	55 39% ^e	62 26%	61 32%	52 34%	32 30%	37 28%	116 28%	98 35%	31 29%	54 34%	41 23%	99 33% ⁿ	31 30%	64 36% ⁿ	63 32%	175 30%	118 30%	185 32%	113 29%	143 29%	72 34%	81 33%	81 29%	117 32%
Disagree slightly (-1)	75 8%	43 9%	32 7%	13 9% ^f	13 6%	6 3%	16 10% ^f	12 12% ^f	15 11% ^f	35 9%	23 8%	5 5%	11 7%	16 9%	20 7%	6 6%	16 9%	16 8%	50 9%	25 6%	39 7%	35 9%	44 9%	15 7%	14 6%	27 9%	30 8%
Disagree strongly (-2)	69 7%	38 8%	31 6%	4 3%	12 5%	8 4%	14 9%	9 8%	22 17% ^{def}	29 7%	19 7%	7 7%	13 8%	12 7%	27 9%	5 4%	11 6%	13 7%	42 8%	26 7%	31 5%	37 10% ^u	39 8%	17 8%	13 5%	22 8%	28 7%
NET: Disagree	143 15%	81 17%	62 13%	17 12%	25 11%	13 7%	30 19% ^{ef}	21 20% ^{ef}	37 27% ^{def}	64 16%	43 15%	12 11%	24 15%	28 16%	47 16%	11 10%	28 15%	30 15%	92 17%	51 13%	71 12%	73 19% ^u	83 17%	32 15%	27 11%	49 17%	57 15%
Mean	0.53	0.50	0.55	0.46	0.74 ^{dghi}	0.74 ^{dghi}	0.36	0.40	0.21	0.55	0.49	0.60	0.49	0.61	0.47	0.72	0.46	0.49	0.48	0.58	0.59	0.44	0.48	0.45	0.67	0.50	0.49
Standard deviation	1.12	1.15	1.08	0.93	1.07	0.99	1.15	1.16	1.34	1.13	1.11	1.05	1.15	1.14	1.16	1.06	1.10	1.08	1.14	1.09	1.06	1.19	1.14	1.10	1.09	1.16	1.11
Standard error	0.04	0.05	0.05	0.09	0.07	0.07	0.09	0.11	0.11	0.05	0.06	0.10	0.10	0.09	0.07	0.11	0.08	0.07	0.04	0.06	0.04	0.07	0.05	0.09	0.07	0.07	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 30

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

Pollution from congested roads affects my health

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	965	28	45	29	22	40	30	14	44	30	29	33	22	19	24	51	25	39	30	19	11	28	45	30	21	32
Weighted base ('000s)	960	31	47	27	19	39	30	15	45	28	33	31	25	21	25	49	22	33	22	22	12	25	51	30	17	34
NET: Agree	518 54%	14 44%	31 64%	16 60%	12 60%	21 53%	17 58%	10 68%	21 46%	15 52%	16 48%	18 57%	17 69%	11 56%	17 68%	29 59%	9 43%	15 45%	10 43%	14 62%	8 67%	10 40%	36 71%	14 48%	8 44%	18 52%
Agree strongly (+2)	199 21%	5 15%	11 22%	5 17%	5 27%	8 21%	3 11%	2 12%	10 21%	8 30%	5 15%	7 22%	10 41%	5 27%	13 51%	7 15%	3 13%	3 8%	2 9%	6 29%	1 12%	3 12%	18 36%	6 19%	2 11%	6 17%
Agree slightly (+1)	319 33%	9 29%	20 42%	11 42%	6 33%	13 32%	14 47%	8 56%	11 25%	6 22%	11 33%	11 35%	7 28%	6 29%	5 18%	22 45%	6 29%	12 36%	8 34%	7 33%	7 55%	7 28%	18 35%	9 30%	6 34%	12 35%
Neither agree nor disagree (0)	299 31%	13 40%	13 28%	6 23%	6 34%	10 26%	10 35%	2 12%	17 37%	12 41%	12 37%	9 29%	7 28%	6 30%	6 22%	13 26%	10 46%	12 37%	7 32%	2 8%	1 7%	10 40%	12 24%	8 27%	8 49%	14 40%
Disagree slightly (-1)	75 8%	1 3%	2 4%	1 3%	-	6 15%	1 3%	3 19%	5 10%	1 4%	2 6%	1 4%	1 3%	1 7%	2 9%	3 7%	3 12%	5 15%	3 14%	6 30%	-	3 10%	2 3%	4 15%	-	* 1%
Disagree strongly (-2)	69 7%	4 13%	2 4%	4 14%	1 6%	3 6%	1 5%	-	3 7%	1 3%	3 9%	3 10%	-	1 7%	-	4 8%	-	1 3%	2 11%	-	3 26%	2 10%	1 1%	3 10%	1 6%	3 7%
NET: Disagree	143 15%	5 16%	3 7%	5 17%	1 6%	8 21%	2 7%	3 19%	7 17%	2 7%	5 15%	4 14%	1 3%	3 14%	2 9%	7 15%	3 12%	6 19%	5 24%	6 30%	3 26%	5 20%	2 5%	7 25%	1 6%	3 9%
Mean	0.53	0.31	0.75	0.46	0.75	0.46	0.57	0.61	0.44	0.71	0.38	0.55	1.06	0.61	1.10	0.51	0.44	0.32	0.17	0.62	0.26	0.22	1.01	0.32	0.42	0.52
Standard deviation	1.12	1.18	0.97	1.25	1.07	1.17	0.91	0.96	1.14	1.05	1.11	1.19	0.92	1.18	1.06	1.08	0.88	0.96	1.14	1.22	1.48	1.12	0.93	1.25	0.95	1.04
Standard error	0.04	0.22	0.14	0.23	0.23	0.19	0.17	0.26	0.17	0.19	0.21	0.21	0.20	0.27	0.22	0.15	0.18	0.15	0.21	0.28	0.45	0.21	0.14	0.23	0.21	0.18

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 30

Q4. Thinking about your views on traffic congestion in London, to what extent do you agree or disagree with each of the following statements?

Base: All respondents excl. N/A

Pollution from congested roads affects my health

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	965	31	31	27	27	30	30	33	16
Weighted base ('000s)	960	30	28	28	23	36	33	30	18
NET: Agree	518 54%	11 38%	16 57%	11 40%	9 38%	22 61%	14 43%	20 65%	10 55%
Agree strongly (+2)	199 21%	5 17%	4 14%	4 15%	3 11%	12 35%	4 12%	9 31%	5 25%
Agree slightly (+1)	319 33%	6 21%	12 43%	7 25%	6 27%	9 26%	10 31%	10 34%	6 30%
Neither agree nor disagree (0)	299 31%	9 32%	7 26%	9 32%	10 42%	10 28%	12 38%	9 30%	5 27%
Disagree slightly (-1)	75 8%	3 10%	2 8%	5 16%	3 13%	2 6%	3 10%	1 2%	-
Disagree strongly (-2)	69 7%	6 21%	3 9%	3 12%	2 7%	2 4%	3 8%	1 3%	3 17%
NET: Disagree	143 15%	9 31%	5 17%	8 28%	5 20%	4 11%	6 19%	2 5%	3 17%
Mean	0.53	0.02	0.45	0.14	0.23	0.81	0.28	0.88	0.46
Standard deviation	1.12	1.37	1.13	1.24	1.05	1.12	1.09	1.00	1.38
Standard error	0.04	0.25	0.20	0.24	0.20	0.21	0.20	0.17	0.35

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 31

Q5. Drivers currently pay £11.50 a day to enter the Central London Congestion Charge area, with exemptions for certain types of vehicle. To what extent do you support or oppose this charge? The Congestion Charge Zone is shown by the red dotted border in the image below.
Base: All respondents

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Support	489 48%	268 53%b	221 43%	79 51%	116 47%	97 50%	73 45%	53 47%	69 48%	241 57%lm	153 51%lm	38 33%	56 32%	104 56%o	127 40%	52 47%	105 57%or	100 46%	318 55%t	165 39%	293 49%	196 47%	273 54%x	77 33%	135 51%x	128 43%	182 48%
Strongly support (+2)	249 24%	147 29%b	102 20%	31 20%	59 24%	50 26%	37 22%	32 28%	40 28%	123 29%lm	75 25%	21 19%	29 16%	51 28%	61 19%	30 26%	56 30%o	50 23%	183 32%t	62 15%	151 25%	97 23%	139 27%x	33 14%	75 29%x	61 21%	94 25%
Slightly support (+1)	240 24%	121 24%	119 23%	48 31%	57 23%	47 24%	37 22%	22 19%	29 20%	118 28%lm	78 26%lm	17 15%	27 15%	53 29%	66 21%	23 20%	49 27%	49 23%	135 23%	102 25%	142 24%	98 24%	133 26%	45 19%	60 23%	66 22%	88 23%
Neither support nor oppose (0)	255 25%	109 21%	146 29%a	29 19%	60 24%	46 23%	46 28%	27 24%	47 32%d	72 17%	81 27%j	31 27%j	71 40%jk	33 18%	93 29%nq	33 29%n	35 19%	61 29%nq	136 24%	112 27%	136 23%	119 29%	110 22%	83 36%wy	59 22%	67 23%	88 23%
Slightly oppose (-1)	167 16%	69 14%	98 19%a	35 22%i	44 18%	29 15%	15 15%	19 17%	15 11%	73 17%	37 12%	34 30%jkm	23 13%	30 16%	56 18%	14 13%	31 17%	36 17%	75 13%	86 21% ^s	105 18%	61 15%	69 14%	51 22%w	44 16%	57 19%	66 17%
Strongly oppose (-2)	105 10%	61 12%	44 9%	11 7%	25 10%	23 12%	19 12%	13 12%	13 9%	37 9%	32 10%	11 10%	25 14%	18 10%	42 13%	13 12%	13 7%	18 9%	47 8%	54 13% ^s	64 11%	41 10%	55 11%	22 9%	26 10%	43 15%	44 12%
NET: Oppose	272 27%	130 26%	141 28%	46 30%	69 28%	52 27%	45 27%	32 29%	28 19%	110 26%	68 23%	45 39% ^{ijk}	49 28%	48 26%	98 31%	28 25%	44 24%	54 25%	122 21%	140 34% ^s	170 28%	102 25%	124 25%	73 31%	69 26%	100 34%	110 29%
Mean	0.36	0.44	0.27	0.35	0.33	0.37	0.28	0.35	0.48	0.52lm	0.43lm	0.03	0.06	0.49o	0.15	0.36	0.56o	0.36	0.57t	0.08	0.35	0.36	0.46x	0.06	0.44x	0.16	0.32
Standard deviation	1.29	1.35	1.23	1.23	1.30	1.33	1.30	1.36	1.25	1.31	1.27	1.26	1.24	1.31	1.29	1.32	1.28	1.25	1.28	1.25	1.32	1.26	1.31	1.16	1.32	1.35	1.33
Standard error	0.04	0.06	0.05	0.11	0.09	0.09	0.10	0.12	0.10	0.06	0.07	0.12	0.10	0.10	0.07	0.13	0.09	0.08	0.05	0.07	0.05	0.07	0.05	0.09	0.09	0.08	0.07

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 31

Q5. Drivers currently pay £11.50 a day to enter the Central London Congestion Charge area, with exemptions for certain types of vehicle. To what extent do you support or oppose this charge? The Congestion Charge Zone is shown by the red dotted border in the image below.

Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Support	489 48%	12 36%	23 46%	12 39%	13 60%	21 52%	15 49%	8 46%	33 72%	9 31%	12 35%	14 42%	11 46%	12 58%	17 62%	23 44%	10 45%	13 37%	10 41%	14 61%	9 74%	9 35%	29 56%	16 53%	11 64%	14 34%
Strongly support (+2)	249 24%	4 11%	12 25%	6 20%	6 29%	9 23%	8 26%	3 17%	14 30%	6 20%	5 13%	6 19%	6 26%	7 34%	13 47%	8 15%	6 29%	5 16%	2 10%	3 14%	3 27%	8 32%	21 39%	7 25%	6 35%	6 15%
Slightly support (+1)	240 24%	8 25%	11 22%	6 19%	7 31%	12 29%	7 23%	5 29%	19 42%	3 12%	8 22%	8 23%	5 20%	5 24%	4 14%	15 29%	4 16%	7 21%	8 31%	11 47%	6 47%	1 3%	9 16%	8 28%	5 29%	8 19%
Neither support nor oppose (0)	255 25%	13 37%	13 26%	10 33%	4 19%	7 17%	7 23%	2 11%	9 20%	8 26%	13 36%	5 14%	7 29%	5 26%	7 24%	15 29%	8 34%	12 34%	10 41%	3 14%	1 7%	6 22%	12 23%	7 23%	2 14%	17 42%
Slightly oppose (-1)	167 16%	4 11%	10 20%	4 12%	3 12%	9 23%	7 22%	7 43%	3 7%	7 25%	*	9 27%	5 21%	2 11%	4 14%	10 19%	4 18%	6 16%	3 14%	3 13%	1 7%	7 27%	8 15%	3 11%	1 7%	6 14%
Strongly oppose (-2)	105 10%	5 15%	4 7%	5 16%	2 9%	4 9%	2 6%	-	* 1%	5 18%	10 28%	5 16%	1 5%	1 4%	-	4 8%	1 4%	4 13%	1 5%	3 13%	1 12%	4 16%	3 5%	4 13%	3 15%	4 10%
NET: Oppose	272 27%	9 27%	14 27%	9 28%	5 21%	13 32%	9 28%	7 43%	4 8%	12 43%	10 29%	14 43%	6 26%	3 15%	4 14%	14 27%	5 22%	10 29%	5 19%	6 26%	2 19%	11 43%	11 21%	7 24%	4 22%	10 24%
Mean	0.36	0.05	0.37	0.15	0.59	0.34	0.42	0.20	0.93	-0.10	-0.08	0.02	0.41	0.73	0.95	0.25	0.48	0.11	0.27	0.35	0.70	0.07	0.69	0.41	0.61	0.15
Standard deviation	1.29	1.21	1.26	1.34	1.29	1.31	1.27	1.21	0.93	1.39	1.38	1.40	1.24	1.18	1.15	1.17	1.22	1.24	1.00	1.27	1.31	1.51	1.29	1.34	1.45	1.17
Standard error	0.04	0.22	0.18	0.23	0.26	0.20	0.23	0.31	0.14	0.25	0.25	0.24	0.26	0.27	0.23	0.16	0.24	0.19	0.18	0.28	0.40	0.28	0.19	0.24	0.32	0.20

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Absolutes/col percents

Table 31

Q5. Drivers currently pay £11.50 a day to enter the Central London Congestion Charge area, with exemptions for certain types of vehicle. To what extent do you support or oppose this charge? The Congestion Charge Zone is shown by the red dotted border in the image below.

Base: All respondents

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Support	489 48%	10 32%	19 61%	15 48%	11 46%	15 39%	13 38%	21 64%	15 79%
Strongly support (+2)	249 24%	1 4%	15 50%	6 19%	7 31%	12 30%	6 16%	12 37%	7 39%
Slightly support (+1)	240 24%	8 28%	3 11%	9 29%	4 15%	3 9%	7 22%	9 27%	7 40%
Neither support nor oppose (0)	255 25%	10 34%	7 23%	4 12%	6 23%	8 22%	8 24%	6 17%	4 21%
Slightly oppose (-1)	167 16%	6 19%	4 13%	4 13%	6 24%	7 19%	8 25%	5 15%	-
Strongly oppose (-2)	105 10%	5 15%	1 3%	9 27%	2 6%	8 20%	4 13%	1 4%	-
NET: Oppose	272 27%	10 34%	5 16%	13 40%	7 31%	15 39%	13 38%	6 19%	-
Mean	0.36	-0.14	0.93	-0.01	0.41	0.11	0.04	0.78	1.18
Standard deviation	1.29	1.12	1.24	1.53	1.35	1.53	1.30	1.21	0.78
Standard error	0.04	0.19	0.22	0.28	0.25	0.27	0.23	0.21	0.19

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 32

Q6. The current standard charge of £11.50 per day is ...**Base: All respondents**

	Gender		Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Too much	548	254	293	87	138	107	87	60	68	216	154	76	102	96	180	68	90	113	255	278	332	216	274	144	124	187	205
	54%	50%	58%a	57%	56%	55%	53%	53%	47%	51%	51%	66%jk	58%	52%	57%	61%	49%	52%	44%	67% ^s	55%	52%	54%	62% ^y	47%	63% ^B	54%
Definitely too much (+2)	226	108	118	33	60	44	33	26	29	84	70	26	46	34	84	24	40	44	98	120	138	88	115	54	55	87	89
	22%	21%	23%	22%	25%	23%	20%	23%	20%	20%	23%	23%	26%	18%	26%	21%	22%	20%	17%	29% ^s	23%	21%	23%	23%	21%	29%	23%
Probably too much (+1)	322	147	175	54	78	63	53	34	40	132	84	49	56	63	96	44	49	69	157	158	194	128	159	90	69	100	116
	32%	29%	35%	35%	32%	33%	33%	30%	27%	31%	28%	43% ^{jk}	32%	34%	30%	39% ^q	27%	32%	27%	38% ^s	32%	31%	31%	39% ^y	26%	34%	30%
About right (0)	278	150	128	44	71	55	42	30	36	137	80	24	37	58	80	26	56	57	188	87	168	110	153	36	86	67	114
	27%	30%	25%	29%	29%	28%	26%	27%	25%	32% ^{lm}	27%	21%	21%	32%	25%	23%	30%	27%	33% ^t	21%	28%	26%	30% ^x	15%	33% ^x	23%	30% ^A
Probably not enough (-1)	73	46	27	10	17	12	12	8	14	35	23	5	9	13	17	7	15	21	59	12	39	34	38	12	23	18	29
	7%	9% ^b	5%	7%	7%	6%	7%	7%	10%	8%	8%	5%	5%	7%	5%	7%	8%	10%	10% ^t	3%	7%	8%	7%	5%	9%	6%	8%
Definitely not enough (-2)	43	32	11	3	8	7	10	7	9	23	14	2	4	10	10	5	12	5	34	9	28	15	21	9	12	7	14
	4%	6% ^b	2%	2%	3%	4%	6%	6%	6%	5%	5%	2%	2%	6%	3%	5%	7%	2%	6% ^t	2%	5%	4%	4%	4%	5%	3%	4%
NET: Not enough	116	78	38	13	24	19	21	15	23	59	37	7	13	23	27	13	27	26	93	21	67	49	59	20	36	25	43
	11%	15% ^b	8%	8%	10%	10%	13%	13%	16%	14% ^l	12%	6%	8%	12%	8%	11%	15% ^o	12%	16% ^t	5%	11%	12%	12%	9%	14%	9%	11%
Don't know	73	25	48	10	12	13	14	7	17	11	31	8	24	7	31	5	12	19	40	31	31	42	22	33	18	16	18
	7%	5%	9% ^a	6%	5%	7%	9%	6%	12% ^e	3%	10% ^j	7% ^j	14% ^j	4%	10% ⁿ	5%	6%	9%	7%	8%	5%	10% ^u	4%	14% ^{wy}	7%	5%	5%
Mean	0.65	0.52	0.79 ^a	0.73	0.71	0.69	0.59	0.61	0.51	0.53	0.64	0.87 ^j	0.86 ^j	0.55	0.79 ^{nq}	0.69	0.53	0.64	0.42	0.96 ^s	0.66	0.64	0.64	0.84 ^{wy}	0.53	0.86 ^B	0.65
Standard deviation	1.07	1.13	0.97	0.96	1.03	1.03	1.11	1.14	1.17	1.08	1.11	0.90	1.00	1.06	1.04	1.06	1.15	1.03	1.10	0.93	1.07	1.06	1.06	1.03	1.09	1.01	1.06
Standard error	0.03	0.05	0.04	0.09	0.07	0.07	0.09	0.11	0.10	0.05	0.07	0.09	0.09	0.08	0.06	0.11	0.08	0.07	0.04	0.05	0.04	0.06	0.04	0.08	0.08	0.06	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 32

Q6. The current standard charge of £11.50 per day is ...**Base: All respondents**

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Too much	548 54%	18 53%	28 57%	20 63%	11 52%	22 54%	16 54%	13 77%	20 45%	21 72%	29 82%	18 56%	16 66%	9 41%	11 40%	24 45%	11 49%	22 64%	16 63%	12 52%	7 56%	11 45%	24 46%	16 53%	10 59%	23 58%
Definitely too much	(+2) 226 22%	11 34%	9 17%	10 30%	4 19%	11 27%	4 12%	5 30%	6 12%	10 36%	10 29%	6 18%	7 27%	3 16%	5 19%	8 16%	2 10%	8 22%	6 24%	4 18%	1 12%	6 23%	6 12%	7 24%	4 21%	13 33%
Probably too much	(+1) 322 32%	6 19%	20 40%	10 33%	7 33%	11 27%	13 42%	8 48%	15 32%	11 36%	19 53%	12 38%	10 39%	5 25%	6 21%	15 29%	9 39%	15 42%	10 39%	8 34%	5 44%	6 23%	18 34%	9 30%	7 38%	10 25%
About right	(0) 278 27%	11 33%	18 35%	8 25%	4 19%	11 27%	9 30%	3 20%	16 34%	3 12%	3 7%	7 21%	6 24%	9 45%	6 23%	18 33%	9 38%	7 19%	6 23%	5 21%	4 34%	5 19%	19 35%	9 32%	4 24%	7 17%
Probably not enough	(-1) 73 7%	2 5%	1 3%	2 6%	1 3%	1 2%	1 4%	* 3%	5 12%	2 8%	1 4%	1 2%	2 8%	2 10%	5 18%	5 9%	2 11%	2 7%	1 3%	2 10%	- -	4 16%	4 8%	2 8%	2 9%	1 1%
Definitely not enough	(-2) 43 4%	- -	2 5%	1 3%	2 11%	4 10%	3 9%	- -	2 5%	2 5%	- -	2 7%	- -	- -	3 11%	* 1%	- -	1 3%	- -	4 17%	1 11%	1 5%	2 4%	1 3%	- -	2 4%
NET: Not enough	116 11%	2 5%	4 7%	3 9%	3 14%	5 12%	4 13%	* 3%	8 17%	4 13%	1 4%	3 10%	2 8%	2 10%	8 29%	5 10%	2 11%	4 10%	1 3%	6 27%	1 11%	5 20%	6 12%	3 11%	2 9%	2 6%
Don't know	73 7%	3 9%	* 1%	1 3%	3 15%	3 7%	1 3%	- -	2 4%	1 4%	3 7%	4 13%	* 2%	1 4%	2 9%	6 12%	* 2%	2 7%	3 11%	- -	- -	4 15%	3 6%	1 4%	1 8%	8 19%
Mean	0.65	0.89	0.62	0.85	0.56	0.64	0.45	1.04	0.36	0.93	1.15	0.66	0.87	0.49	0.20	0.57	0.50	0.78	0.94	0.26	0.45	0.50	0.44	0.66	0.77	1.00
Standard deviation	1.07	1.00	0.97	1.05	1.26	1.24	1.07	0.80	1.05	1.16	0.74	1.12	0.93	0.91	1.34	0.94	0.84	1.02	0.83	1.37	1.11	1.25	0.98	1.05	0.94	1.09
Standard error	0.03	0.19	0.14	0.18	0.27	0.20	0.20	0.21	0.16	0.21	0.14	0.20	0.20	0.21	0.28	0.14	0.17	0.16	0.15	0.31	0.34	0.25	0.15	0.19	0.21	0.20

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 32

Q6. The current standard charge of £11.50 per day is ...**Base: All respondents**

	London Borough								
	Total	Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Too much	548 54%	19 62%	10 33%	21 65%	14 59%	19 49%	20 59%	12 37%	4 21%
Definitely too much	(+2) 226 22%	8 28%	4 12%	13 42%	8 33%	11 28%	9 25%	7 21%	-
Probably too much	(+1) 322 32%	10 34%	7 21%	7 23%	6 26%	8 21%	12 34%	5 16%	4 21%
About right	(0) 278 27%	7 23%	10 34%	5 17%	7 29%	7 18%	10 28%	14 42%	13 70%
Probably not enough	(-1) 73 7%	1 2%	8 26%	5 15%	2 7%	3 9%	1 3%	1 4%	-
Definitely not enough	(-2) 43 4%	-	-	-	-	3 7%	1 4%	5 14%	-
NET: Not enough	116 11%	1 2%	8 26%	5 15%	2 7%	6 16%	2 7%	6 19%	-
Don't know	73 7%	4 13%	2 7%	1 3%	1 5%	6 17%	2 6%	1 2%	2 9%
Mean	0.65	1.00	0.21	0.96	0.88	0.65	0.79	0.25	0.23
Standard deviation	1.07	0.85	1.00	1.12	0.99	1.30	1.02	1.28	0.43
Standard error	0.03	0.16	0.18	0.21	0.19	0.25	0.19	0.22	0.11

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 33

Q6. The current standard charge of £11.50 per day is ...**Base: All respondents**

	Q5. To what extent do you support or oppose this charge?							
	Total	NET: Support	Strongly support	Slightly support	Neither support nor oppose	Slightly oppose	Strongly oppose	NET: Oppose
Unweighted base	1015	507	266	241	245	161	102	263
Weighted base ('000s)	1015	489	249	240	255	167	105	272
NET: Too much	548 54%	158 32%	35 14%	123 51%	136 53%	153 92%	102 97%	254 94%
Definitely too much	(+2) 226 22%	29 6%	11 4%	18 8%	35 14%	64 39%	97 92%	161 59%
Probably too much	(+1) 322 32%	128 26%	24 10%	104 44%	101 39%	89 53%	5 4%	93 34%
About right	(0) 278 27%	214 44%	119 48%	95 40%	56 22%	6 3%	3 2%	8 3%
Probably not enough	(-1) 73 7%	65 13%	52 21%	14 6%	6 2%	2 1%	-	2 1%
Definitely not enough	(-2) 43 4%	38 8%	37 15%	1 *	3 1%	2 1%	*	2 1%
NET: Not enough	116 11%	103 21%	89 36%	14 6%	9 3%	4 2%	*	4 1%
Don't know	73 7%	14 3%	6 2%	7 3%	55 21%	5 3%	*	5 2%
Mean	0.65	0.10	-0.33	0.54	0.79	1.31	1.89	1.54
Standard deviation	1.07	0.98	1.00	0.74	0.81	0.70	0.43	0.67
Standard error	0.03	0.04	0.06	0.05	0.06	0.06	0.04	0.04

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 34

Q7. By how much would the current daily congestion charge to enter central London have to increase by for you to decide to no longer drive within the Central London Congestion Charge area?

Base: All respondents who have paid/ employer has paid the congestion charge in the past year

	Gender			Age						Social Grade					Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)	
Unweighted base	312	174	138	40	100	86	41	23	22	167	67	43	35	53	98	30	58	73	161	148	248	64	189	46	72	126	142	
Weighted base ('000s)	331	186	145	52*	111*	79*	42*	21**	26**	166	74*	45*	46**	54*	105*	37**	62*	73*	134	193	236	95*	175	63*	90*	128	150	
£1-£5	85 26%	45 24%	40 28%	15 29%	28 25%	21 27%	9 21%	7 34%	6 22%	42 25%	21 29%	13 29%	9 19%	18 34%	22 21%	7 19%	14 23%	24 33%	31 23%	54 28%	62 26%	24 25%	46 26%	23 37%y	16 17%	27 21%	43 29%	
£6-£10	45 14%	20 11%	25 17%	10 19%	17 16%	11 14%	5 12%	- 6%	1 17%l	28 14%	11 14%	2 3%	5 10%	8 15%	9 9%	3 7%	13 21%	12 16%	19 14%	26 13%	33 14%	12 12%	23 13%	6 9%	16 17%	16 12%	22 15%	
£11-£15	50 15%	32 17%	18 13%	7 13%	12 11%	14 17%	12 28%e	3 16%	3 12%	24 14%	10 13%	9 19%	8 18%	8 16%	21 20%	5 12%	9 15%	7 10%	16 12%	33 17%	38 16%	12 12%	24 14%	12 19%	14 16%	17 14%	25 16%	
£16-£20	25 8%	16 9%	9 6%	3 6%	9 8%	8 10%	1 2%	2 9%	3 11%	15 9%	3 4%	3 6%	5 10%	2 4%	12 11%q	5 14%	1 1%	5 7%	10 8%	15 8%	19 8%	6 6%	11 6%	1 1%	13 15%x	11 9%	12 8%	
£21-£25	3 1%	3 1%	-	-	-	3 3%	-	-	-	2 1%	-	1 1%	-	-	2 2%	1 2%	-	-	1 1%	2 1%	3 1%	-	3 1%	-	-	1 *	2 1%	
£26+	9 3%	7 4%	2 1%	-	3 3%	2 2%	1 3%	2 10%	-	5 3%	3 4%	* 1%	-	3 5%	3 3%	-	2 3%	1 1%	2 1%	7 3%	9 4%	-	7 4%	-	1 2%	5 4%	3 2%	
Don't know	114 34%	64 34%	50 34%	17 33%	42 38%	21 27%	14 34%	6 31%	13 50%	50 30%	27 36%	18 41%	19 42%	14 26%	37 35%	17 45%	23 37%	24 33%	55 41%t	57 29%	72 31%	42 44%	61 35%	21 34%	30 33%	51 40%	43 29%	
Mean	10.92	12.46	8.95	8.13	10.51	11.21	10.14	20.95	9.79	10.92	12.23	9.12	10.41	9.38	14.16	11.08	9.87	8.48	9.88	11.53	11.79	8.28	11.13	7.13	13.18	12.38	10.79	
Standard deviation	12.34	14.96	7.38	5.69	11.45	8.58	7.34	33.03	7.62	10.53	19.41	7.11	6.60	7.91	16.95	7.68	12.08	8.22	6.96	14.60	13.68	6.17	12.36	5.63	15.00	14.47	12.09	
Standard error	0.87	1.40	0.79	1.14	1.45	1.09	1.44	8.26	2.30	0.98	3.00	1.45	1.48	1.27	2.14	1.86	2.01	1.20	0.71	1.42	1.06	1.06	1.11	1.05	2.17	1.68	1.20	

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base; ** very small base (under 30) ineligible for sig testing

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 34

Q7. By how much would the current daily congestion charge to enter central London have to increase by for you to decide to no longer drive within the Central London Congestion Charge area?

Base: All respondents who have paid/ employer has paid the congestion charge in the past year

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	312	13	13	7	7	11	12	14	19	12	13	8	4	6	4	21	4	13	9	3	4	8	6	10	3	14
Weighted base ('000s)	331	16	16	7	6	11	10	14	23	13	16	7	5	7	5	22	4	13	7	4	5	8	6	10	4	15
£1-£5	85 26%	* 2%	2 14%	2 26%	1 17%	1 7%	1 11%	3 19%	9 38%	4 32%	5 29%	- -	- -	3 37%	- -	7 31%	2 45%	6 44%	1 21%	1 33%	4 77%	1 16%	3 42%	2 22%	1 19%	6 37%
£6-£10	45 14%	1 7%	1 7%	- -	1 17%	6 50%	3 28%	2 11%	4 16%	3 26%	2 10%	1 11%	1 17%	2 23%	- -	4 17%	- -	- -	2 22%	1 22%	1 23%	1 18%	1 14%	- -	- -	1 9%
£11-£15	50 15%	4 27%	3 20%	1 16%	1 12%	* 3%	4 42%	2 13%	4 16%	1 9%	1 9%	2 28%	3 56%	- -	- -	4 18%	- -	* 3%	1 14%	- -	- -	1 9%	1 13%	1 8%	- -	3 17%
£16-£20	25 8%	4 29%	1 9%	1 12%	- -	1 5%	2 16%	- -	- -	- -	- -	1 18%	- -	- -	4 80%	3 11%	1 21%	1 9%	- -	- -	- -	- -	1 12%	3 31%	- -	1 4%
£21-£25	3 1%	- -	1 5%	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	1 4%
£26+	9 3%	- -	- -	- -	- -	1 12%	- -	2 14%	1 3%	- -	- -	- -	- -	- -	- -	1 4%	- -	- -	- -	- -	- -	- -	- -	1 15%	- -	1 5%
Don't know	114 34%	5 34%	7 45%	3 46%	3 53%	3 23%	* 4%	6 42%	6 27%	4 33%	8 52%	3 43%	1 27%	3 39%	1 20%	4 17%	1 34%	6 44%	3 42%	2 45%	- -	5 58%	1 19%	2 24%	3 81%	3 23%
Mean	10.92	15.94	12.23	9.19	8.39	11.14	11.81	13.78	10.04	5.92	5.43	15.63	11.54	4.44	20.00	11.02	9.50	6.96	7.45	7.03	4.03	8.42	7.81	30.80	1.00	14.71
Standard deviation	12.34	4.60	7.78	8.24	5.80	9.58	5.77	11.16	16.85	4.60	4.02	4.02	0.98	5.02	0.00	11.01	9.49	6.85	3.67	3.46	1.45	5.46	7.03	37.14	-	23.27
Standard error	0.87	1.63	2.75	4.12	3.35	3.39	1.74	3.95	4.35	1.74	1.64	2.01	0.69	2.90	0.00	2.60	5.48	2.42	1.84	2.45	0.72	3.15	3.14	14.04	-	7.02

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 34

Q7. By how much would the current daily congestion charge to enter central London have to increase by for you to decide to no longer drive within the Central London Congestion Charge area?

Base: All respondents who have paid/ employer has paid the congestion charge in the past year

	London Borough								
	Total	Richmond Redbridge	Richmond-upon- Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	312	12	5	9	7	16	10	10	5
Weighted base ('000s)	331	13	4	10	7	17	11	9	6
£1-£5	85 26%	3 26%	2 47%	5 51%	1 14%	4 25%	2 22%	2 19%	2 30%
£6-£10	45 14%	1 7%	-	1 11%	-	2 9%	3 24%	2 25%	-
£11-£15	50 15%	2 19%	-	-	2 37%	1 4%	4 33%	2 22%	2 28%
£16-£20	25 8%	1 5%	2 37%	-	-	-	-	-	-
£21-£25	3 1%	-	-	-	-	1 7%	-	-	-
£26+	9 3%	-	-	-	-	-	1 7%	-	1 14%
Don't know	114 34%	6 43%	1 16%	4 38%	3 49%	9 54%	2 14%	3 34%	2 28%
Mean	10.92	10.01	11.03	3.69	10.74	8.36	10.07	8.91	13.43
Standard deviation	12.34	6.16	9.51	3.59	4.38	8.59	7.93	4.79	11.10
Standard error	0.87	2.18	4.75	1.47	2.53	3.25	2.64	1.95	6.41

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 35

Q8. It is possible that road charging in London could increase in the future. Thinking about the car/van journey you make most often, if you decided to use a different mode of transport to avoid paying extra charges, what mode(s) would you use?

Base: All respondents

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Tube	474 47%	267 53%b	208 41%	72 47%	119 48%	107 55%gi	64 39%	51 45%	62 43%	239 57%km	119 39%	60 52%km	57 32%	73 39%	138 43%	71 63%noq	74 40%	119 55%noq	245 42%	222 53%st	314 52%v	160 38%	278 55%xy	72 31%	122 46%x	157 53%	208 55%
Bus	376 37%	192 38%	183 36%	45 29%	94 38%	76 39%	63 38%	44 39%	53 37%	182 43%km	95 31%	52 46%km	47 27%	71 38%	104 33%	56 50%or	71 38%	74 34%	187 32%	182 44%st	241 40%v	135 32%	215 42%xy	75 32%	81 31%	127 43%	153 40%
Walk	279 27%	152 30%	127 25%	41 26%i	81 33%i	57 29%ii	52 32%ii	26 23%	22 15%	133 32%mm	78 26%	35 31%mm	32 18%	55 30%	98 31%	25 22%	47 26%	54 25%	143 25%	130 31%st	190 32%v	88 21%	148 29%xx	48 21%	80 30%xx	87 30%	116 31%
Rail services (National Rail, tram, DLR)	234 23%	126 25%	108 21%	28 18%	57 23%	55 28%g	28 17%	31 27%	36 25%	125 30%km	61 20%	25 22%	24 13%	31 17%	74 23%	29 26%	61 33%nor	40 18%	144 25%	88 21%	157 26%v	78 19%	146 29%xy	34 15%	51 19%	77 26%	105 28%
Cycle	133 13%	83 16%b	50 10%	25 16%i	44 18%i	28 14%i	23 14%i	11 10%i	2 2%	59 14%	40 13%	17 15%	16 9%	34 18%q	42 13%	15 9%	16 12%	27 12%	76 13%	54 13%	100 17%v	33 8%	58 11%	21 9%	53 20%wx	47 16%	55 14%
Taxi or minicab	78 8%	42 8%	36 7%	8 5%	23 9%	19 10%	10 6%	10 9%	8 5%	44 10%mm	18 6%	11 9%mm	5 3%	11 6%	22 7%	12 11%	11 6%	22 10%	24 4%	54 13%st	50 8%	27 7%	46 9%	17 7%	14 5%	24 8%	34 9%
Motorcycle	20 2%	17 3%b	3 1%	- -	10 4%dd	3 1%	4 2%	1 1%	1 1%	8 2%	4 1%	6 5%kk	2 1%	4 2%	5 1%	1 2%	4 3%	6 1%	8 1%	9 2%	14 2%	6 1%	15 3%	3 1%	2 1%	13 4%B	5 1%
Other mode	13 1%	7 1%	6 1%	- -	1 *	5 3%	3 2%	4 3%ee	1 *	7 2%	7 2%	- -	- -	2 1%	4 1%	4 3%	1 *	3 2%	4 1%	9 2%	9 2%	4 1%	9 2%	2 1%	1 1%	7 2%B	1 *
None of these - I would never use a different mode of transport to avoid paying extra charges	52 5%	24 5%	29 6%	4 2%	5 2%	6 3%	14 9%def	7 6%	16 11%def	13 3%	16 5%	7 6%	17 9%jj	6 3%	22 7%	4 4%	12 6%	8 4%	45 8%tt	7 2%	24 4%	29 7%	29 6%yy	17 7%yy	6 2%	18 6%	23 6%
Not applicable - don't drive	220 22%	94 18%	126 25%aa	54 35%efg	42 17%	29 15%	37 23%	25 22%	33 23%	47 11%	96 32%jjl	21 19%jj	56 32%jjl	55 30%ppr	70 22%	17 15%	40 22%	39 18%	144 25%tt	70 17%	90 15%	130 31%uu	68 13%	76 33%ww	73 28%ww	15 5%	42 11%A

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 35

Q8. It is possible that road charging in London could increase in the future. Thinking about the car/van journey you make most often, if you decided to use a different mode of transport to avoid paying extra charges, what mode(s) would you use?

Base: All respondents

	Gender		Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Don't know	70	33	37	7	19	11	11	7	14	30	17	8	15	7	26	3	13	20	34	33	38	32	31	25	13	27	28
	7%	6%	7%	5%	8%	6%	7%	6%	9%	7%	6%	7%	9%	4%	8%	3%	7%	9%	6%	8%	6%	8%	6%	11% ^y	5%	9%	7%

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
*** small base**

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 35

Q8. It is possible that road charging in London could increase in the future. Thinking about the car/van journey you make most often, if you decided to use a different mode of transport to avoid paying extra charges, what mode(s) would you use?

Base: All respondents

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Tube	474 47%	19 58%	34 67%	15 48%	13 59%	13 34%	13 42%	10 63%	19 41%	18 62%	24 67%	13 40%	11 45%	10 51%	14 50%	28 53%	11 49%	21 59%	13 53%	10 46%	6 50%	7 28%	17 33%	9 29%	11 66%	16 40%	
Bus	376 37%	9 26%	29 58%	14 45%	8 37%	10 24%	14 45%	7 40%	22 48%	11 38%	18 50%	14 43%	14 58%	6 28%	9 34%	19 36%	6 28%	11 33%	12 46%	13 58%	5 40%	9 37%	12 23%	6 20%	6 33%	16 41%	
Walk	279 27%	14 43%	9 18%	10 31%	6 25%	12 29%	14 45%	3 20%	9 19%	9 30%	8 23%	7 22%	18 73%	8 39%	8 28%	10 18%	4 20%	7 21%	6 23%	8 33%	5 43%	7 26%	12 23%	12 39%	5 27%	12 30%	
Rail services (National Rail, tram, DLR)	234 23%	10 31%	11 21%	15 48%	2 9%	14 35%	8 28%	4 25%	18 39%	4 15%	13 37%	10 32%	6 25%	2 9%	5 18%	3 5%	6 25%	9 26%	6 25%	6 25%	-	8 30%	7 14%	10 34%	4 24%	4 9%	
Cycle	133 13%	4 11%	3 6%	-	2 11%	1 2%	3 10%	6 38%	4 9%	2 8%	7 20%	5 14%	6 26%	3 17%	5 17%	4 8%	3 15%	4 12%	6 24%	5 21%	2 19%	4 16%	7 13%	2 6%	2 12%	7 16%	
Taxi or minicab	78 8%	3 8%	6 11%	-	2 8%	-	2 7%	3 16%	7 16%	3 9%	5 14%	2 7%	6 25%	-	2 6%	11 20%	1 4%	5 13%	1 6%	1 4%	-	1 4%	4 8%	1 5%	-	6 14%	
Motorcycle	20 2%	1 4%	-	-	-	1 3%	-	2 15%	-	-	-	-	-	-	1 3%	2 3%	1 4%	1 4%	2 9%	-	-	1 3%	-	* 1%	-	1 1%	
Other mode	13 1%	-	-	1 4%	-	-	-	-	-	-	1 4%	1 3%	1 5%	-	2 9%	1 2%	-	1 4%	1 4%	-	-	-	-	-	-	-	
None of these - I would never use a different mode of transport to avoid paying extra charges	52 5%	2 7%	1 2%	3 9%	-	4 11%	2 7%	1 6%	1 2%	1 5%	2 7%	2 5%	1 3%	1 5%	1 3%	-	3 14%	1 4%	3 11%	-	-	3 14%	1 2%	3 10%	-	-	
Not applicable - don't drive	220 22%	5 16%	5 9%	5 17%	4 17%	10 25%	6 20%	-	10 23%	7 24%	3 9%	11 34%	3 12%	6 27%	9 34%	10 18%	3 13%	4 12%	1 3%	6 27%	4 31%	3 14%	19 36%	8 25%	3 18%	9 21%	
Don't know	70 7%	1 2%	1 1%	1 4%	1 5%	2 6%	-	2 9%	2 5%	1 4%	2 5%	2 7%	2 8%	1 4%	1 3%	9 17%	1 4%	5 15%	1 6%	* 2%	-	3 11%	5 9%	1 5%	2 13%	8 20%	

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 35

Q8. It is possible that road charging in London could increase in the future. Thinking about the car/van journey you make most often, if you decided to use a different mode of transport to avoid paying extra charges, what mode(s) would you use?

Base: All respondents

	Total	London Borough							
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Tube	474 47%	14 47%	16 50%	10 33%	9 38%	12 31%	17 51%	14 45%	5 28%
Bus	376 37%	5 17%	7 22%	14 45%	11 47%	8 20%	11 33%	13 40%	6 32%
Walk	279 27%	2 7%	8 27%	12 37%	8 32%	13 34%	5 15%	8 25%	2 10%
Rail services (National Rail, tram, DLR)	234 23%	3 9%	13 44%	5 16%	9 40%	5 14%	5 15%	8 24%	* 1%
Cycle	133 13%	3 9%	3 11%	7 21%	4 17%	6 16%	6 18%	1 3%	4 20%
Taxi or minicab	78 8%	1 3%	1 2%	- -	- -	- -	2 5%	3 9%	1 4%
Motorcycle	20 2%	- -	1 3%	- -	1 3%	2 5%	- -	1 3%	2 8%
Other mode	13 1%	- -	- -	- -	1 3%	- -	* 1%	- -	2 9%
None of these - I would never use a different mode of transport to avoid paying extra charges	52 5%	2 5%	2 5%	2 6%	3 12%	5 13%	2 5%	* 1%	- -
Not applicable - don't drive	220 22%	8 27%	8 25%	9 28%	3 11%	9 25%	9 25%	10 31%	11 61%
Don't know	70 7%	3 9%	2 6%	1 3%	1 5%	2 4%	4 13%	3 8%	- -

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 36

Q8. It is possible that road charging in London could increase in the future. Thinking about the car/van journey you make most often, if you decided to use a different mode of transport to avoid paying extra charges, what mode(s) would you use?
Base: All respondents excl. those who don't drive

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	816	416	400	82	186	183	142	100	123	402	218	96	100	122	245	89	160	200	528	271	589	227	509	124	166	296	344
Weighted base ('000s)	795	414	382	100*	204	166	127	88*	111*	376	206	93*	120*	130	248	96*	145	177	432	347	509	286	440	157	191	280	338
Tube	474 60%	267 64%b	208 54%	72 72%gi	119 58%	107 64%g	64 50%	51 58%	62 56%	239 64% ^m	119 58%	60 64% ^m	57 47%	73 56%	138 55%	71 74% ^{noq}	74 51%	119 67% ^{oq}	245 57%	222 64%	314 62%	160 56%	278 63% ^x	72 46%	122 64% ^x	157 56%	208 61%
Bus	376 47%	192 46%	183 48%	45 45%	94 46%	76 46%	63 50%	44 51%	53 48%	182 48%	95 46%	52 56% ^m	47 39%	71 54% ^{or}	104 42%	56 59% ^{or}	71 49%	74 42%	187 43%	182 52% ^s	241 47%	135 47%	215 49%	75 48%	81 42%	127 45%	153 45%
Walk	279 35%	152 37%	127 33%	41 41% ⁱ	81 40% ⁱ	57 34% ⁱ	52 41% ⁱ	26 30%	22 20%	133 35%	78 38%	35 38%	32 27%	55 43% ^{pr}	98 39% ^p	25 26%	47 33%	54 30%	143 33%	130 38%	190 37%	88 31%	148 34%	48 30%	80 42%	87 31%	116 34%
Rail services (National Rail, tram, DLR)	234 29%	126 30%	108 28%	28 28%	57 28%	55 33% ^g	28 22%	31 35% ^g	36 32%	125 33% ^m	61 29%	25 27%	24 20%	31 24%	74 30%	29 30%	61 42% ^{nor}	40 22%	144 33% ^t	88 25%	157 31%	78 27%	146 33% ^x	34 22%	51 27%	77 27%	105 31%
Cycle	133 17%	83 20% ^b	50 13%	25 25% ⁱ	44 22% ⁱ	28 17% ⁱ	23 18% ⁱ	11 12% ⁱ	2 2%	59 16%	40 19%	17 19%	16 14%	34 26% ^{qr}	42 17%	15 15%	16 11%	27 15%	76 18%	54 16%	100 20% ^v	33 12%	58 13%	21 13%	53 28% ^{wx}	47 17%	55 16%
Taxi or minicab	78 10%	42 10%	36 9%	8 8%	23 11%	19 12%	10 8%	10 11%	8 7%	44 12% ^m	18 9%	11 11%	5 4%	11 8%	22 9%	12 13%	11 8%	22 12%	24 5%	54 16% ^s	50 10%	27 10%	46 10%	17 11%	14 8%	24 9%	34 10%
Motorcycle	20 2%	17 4% ^b	3 1%	-	10 5%	3 2%	4 3%	1 2%	1 1%	8 2%	4 2%	6 7% ^{ijk}	2 2%	4 3%	5 2%	1 1%	4 3%	6 3%	8 2%	9 3%	14 3%	6 2%	15 3%	3 2%	2 1%	13 5% ^B	5 1%
Other mode	13 2%	7 2%	6 2%	-	1 1%	5 3%	3 2%	4 4% ^e	1 1%	7 2%	7 3%	-	-	2 1%	4 2%	4 4%	1 *	3 2%	4 1%	9 3%	9 2%	4 1%	9 2%	2 1%	1 1%	7 2% ^B	1 *
None of these - I would never use a different mode of transport to avoid paying extra charges	52 7%	24 6%	29 7%	4 4%	5 3%	6 4%	14 11% ^{ef}	7 8%	16 15% ^{def}	13 3%	16 8% ^j	7 7%	17 14% ^j	6 5%	22 9%	4 5%	12 8%	8 5%	45 10% ^t	7 2%	24 5%	29 10% ^u	29 7%	17 11% ^y	6 3%	18 7%	23 7%
Not applicable - don't drive	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

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Absolutes/col percents

Table 36

Q8. It is possible that road charging in London could increase in the future. Thinking about the car/van journey you make most often, if you decided to use a different mode of transport to avoid paying extra charges, what mode(s) would you use?

Base: All respondents excl. those who don't drive

	Gender		Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Weighted base ('000s)	795	414	382	100*	204	166	127	88*	111*	376	206	93*	120*	130	248	96*	145	177	432	347	509	286	440	157	191	280	338
Don't know	70	33	37	7	19	11	11	7	14	30	17	8	15	7	26	3	13	20	34	33	38	32	31	25	13	27	28
	9%	8%	10%	7%	9%	7%	9%	8%	12%	8%	8%	9%	13%	6%	10%	4%	9%	11%p	8%	9%	7%	11%	7%	16%wy	7%	10%	8%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
*** small base**

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Absolutes/col percents

Table 36

Q8. It is possible that road charging in London could increase in the future. Thinking about the car/van journey you make most often, if you decided to use a different mode of transport to avoid paying extra charges, what mode(s) would you use?

Base: All respondents excl. those who don't drive

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	816	25	43	27	22	32	25	15	35	25	29	24	18	14	17	44	23	37	31	15	8	26	32	23	17	29	
Weighted base ('000s)	795	28	45	26	18	30	24	17	35	22	32	21	22	15	18	43	20	31	24	17	8	22	33	22	14	32	
Tube	474 60%	19 68%	34 74%	15 58%	13 71%	13 45%	13 52%	10 63%	19 54%	18 82%	24 73%	13 61%	11 51%	10 70%	14 76%	28 65%	11 56%	21 67%	13 55%	10 63%	6 72%	7 33%	17 51%	9 38%	11 80%	16 51%	
Bus	376 47%	9 30%	29 64%	14 54%	8 44%	10 32%	14 56%	7 40%	22 62%	11 50%	18 54%	14 66%	14 66%	6 38%	9 52%	19 44%	6 32%	11 37%	12 48%	13 79%	5 58%	9 43%	12 36%	6 27%	6 40%	16 52%	
Walk	279 35%	14 51%	9 20%	10 37%	6 30%	12 38%	14 56%	3 20%	9 25%	9 40%	8 25%	7 34%	18 83%	8 53%	8 43%	10 22%	4 23%	7 24%	6 24%	8 45%	5 62%	7 30%	12 35%	12 52%	5 33%	12 38%	
Rail services (National Rail, tram, DLR)	234 29%	10 36%	11 24%	15 58%	2 10%	14 46%	8 35%	4 25%	18 50%	4 19%	13 41%	10 48%	6 28%	2 13%	5 27%	3 7%	6 28%	9 30%	6 26%	6 34%	-	8 35%	7 22%	10 45%	4 29%	4 12%	
Cycle	133 17%	4 13%	3 7%	-	2 13%	1 2%	3 13%	6 38%	4 11%	2 11%	7 22%	5 22%	6 29%	3 23%	5 26%	4 10%	3 17%	4 14%	6 25%	5 29%	2 27%	4 18%	7 20%	2 8%	2 15%	7 21%	
Taxi or minicab	78 10%	3 9%	6 12%	-	2 10%	-	2 9%	3 16%	7 20%	3 11%	5 15%	2 10%	6 28%	-	2 10%	11 25%	1 4%	5 15%	1 6%	1 6%	-	1 5%	4 12%	1 7%	-	6 18%	
Motorcycle	20 2%	1 5%	-	-	-	1 4%	-	2 15%	-	-	-	-	-	-	1 4%	2 4%	1 4%	1 4%	2 9%	-	-	1 4%	-	* 2%	-	1 2%	
Other mode	13 2%	-	-	1 5%	-	-	-	-	-	-	1 4%	1 4%	1 5%	-	2 14%	1 2%	-	1 5%	1 4%	-	-	-	-	-	-	-	
None of these - I would never use a different mode of transport to avoid paying extra charges	52 7%	2 8%	1 3%	3 11%	-	4 14%	2 9%	1 6%	1 2%	1 6%	2 7%	2 7%	1 3%	1 7%	1 5%	-	3 16%	1 5%	3 11%	-	-	3 16%	1 3%	3 13%	-	-	
Not applicable - don't drive	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know	70 9%	1 3%	1 1%	1 5%	1 6%	2 8%	-	2 9%	2 6%	1 5%	2 6%	2 11%	2 9%	1 5%	1 5%	9 21%	1 5%	5 17%	1 6%	* 2%	-	3 12%	5 14%	1 6%	2 16%	8 25%	

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Absolutes/col percents

Table 36

Q8. It is possible that road charging in London could increase in the future. Thinking about the car/van journey you make most often, if you decided to use a different mode of transport to avoid paying extra charges, what mode(s) would you use?

Base: All respondents excl. those who don't drive

	Total	London Borough							City of Westminister
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	816	25	27	20	24	25	26	26	7
Weighted base ('000s)	795	22	23	23	21	29	26	22	7
Tube	474 60%	14 64%	16 67%	10 46%	9 43%	12 41%	17 68%	14 65%	5 70%
Bus	376 47%	5 24%	7 30%	14 62%	11 53%	8 27%	11 44%	13 58%	6 82%
Walk	279 35%	2 10%	8 36%	12 51%	8 36%	13 45%	5 20%	8 36%	2 26%
Rail services (National Rail, tram, DLR)	234 29%	3 12%	13 58%	5 21%	9 45%	5 19%	5 20%	8 35%	* 3%
Cycle	133 17%	3 13%	3 15%	7 30%	4 19%	6 21%	6 24%	1 5%	4 52%
Taxi or minicab	78 10%	1 5%	1 3%	-	-	-	2 7%	3 14%	1 11%
Motorcycle	20 2%	-	1 3%	-	1 3%	2 7%	-	1 5%	2 21%
Other mode	13 2%	-	-	-	1 3%	-	* 2%	-	2 23%
None of these - I would never use a different mode of transport to avoid paying extra charges	52 7%	2 7%	2 7%	2 8%	3 14%	5 17%	2 6%	* 2%	-
Not applicable - don't drive	-	-	-	-	-	-	-	-	-
Don't know	70 9%	3 13%	2 8%	1 4%	1 5%	2 6%	4 18%	3 12%	-

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Absolutes/col percents

Table 37

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

Summary table

		The current Congestion Charge zone should be bigger	Local congestion charge zones should be allowed to tackle congestion in specific parts of London	Instead of every driver paying the same amount, the charge should be based on how much you drive (for instance per mile, or per hour)
Unweighted base		1015	1015	1015
Weighted base ('000s)		1015	1015	1015
NET: Support		292 29%	480 47%	504 50%
Strongly support	(+2)	126 12%	162 16%	168 17%
Slightly support	(+1)	166 16%	318 31%	336 33%
Neither support nor oppose	(0)	318 31%	318 31%	309 30%
Slightly oppose	(-1)	209 21%	111 11%	100 10%
Strongly oppose	(-2)	196 19%	107 11%	101 10%
NET: Oppose		405 40%	218 21%	201 20%
Mean		-0.18	0.31	0.36
Standard deviation		1.27	1.18	1.17
Standard error		0.04	0.04	0.04

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 38

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

The current Congestion Charge zone should be bigger

	Gender			Age						Social Grade					Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)	
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383	
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381	
NET: Support	292 29%	179 35%b	113 22%	42 27%	83 34%g	57 29%	38 23%	36 32%	36 25%	132 31%	85 28%	33 29%	42 24%	63 34%	90 28%	26 23%	51 27%	63 29%	183 32%	106 25%	181 30%	111 27%	149 29%	53 23%	87 33%x	67 23%	112 29%	
Strongly support (+2)	126 12%	82 16%b	44 9%	15 10%	34 14%	21 11%	19 12%	20 17%	18 12%	65 15%	33 11%	10 8%	19 11%	24 13%	39 12%	14 12%	24 13%	25 11%	81 14%	45 11%	80 13%	47 11%	62 12%	28 12%	35 13%	33 11%	42 11%	
Slightly support (+1)	166 16%	96 19%b	69 14%	27 18%	50 20%g	35 18%	19 11%	17 15%	18 13%	66 16%	52 17%	24 21%	23 13%	39 21%p	50 16%	12 11%	26 14%	38 18%	102 18%	61 15%	101 17%	64 15%	87 17%	25 11%	52 20%x	34 11%	70 18%A	
Neither support nor oppose (0)	318 31%	127 25%	190 37%a	57 37%	86 35%	60 31%	47 29%	27 24%	41 28%	108 25%	108 36%j	37 33%	65 37%j	42 23%	97 30%	43 38%n	64 35%n	72 34%n	171 30%	141 34%	183 31%	135 32%	132 26%	73 31%	110 42%wx	83 28%	107 28%	
Slightly oppose (-1)	209 21%	97 19%	112 22%	38 25%	44 18%	40 21%	37 23%	24 21%	26 18%	103 24%	58 19%	21 18%	28 16%	43 23%	68 21%	21 19%	38 21%	39 18%	117 20%	86 21%	128 21%	82 20%	120 24%y	51 22%y	36 14%	65 22%	86 23%	
Strongly oppose (-2)	196 19%	104 20%	92 18%	16 11%	33 13%	38 20%	41 25%de	26 23%de	42 29%de	81 19%	51 17%	23 20%	41 24%	37 20%	64 20%	22 17%	32 17%	41 19%	105 18%	85 20%	107 18%	89 21%	107 21%y	57 24%y	31 12%	80 27%B	75 20%	
NET: Oppose	405 40%	201 40%	204 40%	55 36%	77 31%	78 40%	79 48%e	50 44%e	68 47%e	183 43%	109 36%	44 38%	69 39%	80 43%	132 41%	44 39%	70 38%	80 37%	222 39%	170 41%	235 39%	171 41%	227 45%y	108 46%y	67 25%	145 49%	162 42%	
Mean	-0.18	-0.09b	-0.27	-0.09	0.03g	-0.20	-0.38	-0.17	-0.39	-0.16	-0.14	-0.21	-0.28	-0.16	-0.21	-0.23	-0.15	-0.16	-0.11	-0.25	-0.14	-0.24	-0.24	-0.36	0.09w	-0.43	-0.22	
Standard deviation	1.27	1.36	1.17	1.11	1.21	1.26	1.30	1.40	1.35	1.33	1.21	1.22	1.26	1.32	1.28	1.24	1.25	1.25	1.29	1.24	1.27	1.26	1.30	1.29	1.15	1.30	1.27	
Standard error	0.04	0.06	0.05	0.10	0.08	0.09	0.10	0.13	0.11	0.06	0.07	0.11	0.10	0.07	0.12	0.09	0.08	0.05	0.07	0.05	0.07	0.05	0.10	0.08	0.07	0.06		

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 38

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

The current Congestion Charge zone should be bigger

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Support	292 29%	9 26%	10 20%	6 21%	8 35%	7 18%	12 39%	8 46%	15 33%	8 26%	4 10%	9 29%	10 42%	10 50%	12 44%	16 31%	8 36%	7 19%	7 28%	6 25%	1 12%	8 30%	15 28%	9 30%	3 20%	8 19%
Strongly support (+2)	126 12%	3 8%	7 14%	2 6%	3 14%	4 10%	5 16%	3 20%	4 9%	5 18%	1 2%	2 7%	9 37%	4 18%	6 21%	7 13%	-	3 10%	-	3 13%	1 12%	4 15%	6 12%	7 24%	1 5%	6 15%
Slightly support (+1)	166 16%	6 18%	3 6%	5 15%	5 21%	3 9%	7 23%	4 26%	11 24%	2 8%	3 8%	7 22%	1 6%	6 31%	6 23%	9 18%	8 36%	3 9%	7 28%	3 12%	-	4 15%	9 17%	2 5%	3 15%	2 4%
Neither support nor oppose (0)	318 31%	12 35%	22 44%	8 27%	6 25%	14 34%	8 26%	4 25%	15 32%	10 35%	14 39%	5 14%	9 37%	5 24%	7 27%	19 36%	6 27%	13 38%	9 34%	5 24%	3 22%	6 24%	12 24%	16 55%	7 40%	12 30%
Slightly oppose (-1)	209 21%	7 20%	10 20%	8 26%	3 16%	9 24%	6 19%	2 11%	12 27%	8 26%	8 23%	8 25%	4 16%	4 17%	3 12%	9 17%	7 30%	6 17%	4 15%	6 28%	5 40%	6 22%	17 33%	2 6%	2 11%	8 19%
Strongly oppose (-2)	196 19%	6 19%	8 16%	8 26%	5 24%	9 24%	5 15%	3 18%	4 8%	4 12%	10 27%	11 33%	1 5%	2 9%	5 17%	9 16%	2 7%	9 27%	6 23%	5 23%	3 26%	6 24%	8 15%	3 9%	5 29%	13 32%
NET: Oppose	405 40%	13 39%	18 36%	16 52%	9 40%	19 47%	10 34%	5 29%	16 35%	11 39%	18 50%	19 57%	5 21%	5 27%	8 29%	17 33%	8 37%	15 43%	9 37%	12 51%	8 66%	12 46%	25 48%	5 16%	7 40%	21 51%
Mean	-0.18	-0.26	-0.16	-0.52	-0.15	-0.43	0.06	0.19	-0.02	-0.07	-0.65	-0.55	0.53	0.33	0.20	-0.05	-0.08	-0.41	-0.32	-0.35	-0.69	-0.25	-0.23	0.29	-0.45	-0.48
Standard deviation	1.27	1.20	1.21	1.21	1.39	1.23	1.31	1.41	1.11	1.26	1.05	1.34	1.29	1.25	1.38	1.25	0.99	1.27	1.14	1.34	1.26	1.40	1.24	1.20	1.22	1.39
Standard error	0.04	0.22	0.17	0.21	0.28	0.19	0.24	0.36	0.16	0.23	0.19	0.23	0.27	0.29	0.28	0.17	0.19	0.20	0.20	0.30	0.38	0.26	0.18	0.22	0.27	0.23

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 38

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

The current Congestion Charge zone should be bigger

	London Borough								
	Total	Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Support	292 29%	4 14%	7 23%	10 30%	6 23%	15 40%	10 30%	12 36%	12 64%
Strongly support (+2)	126 12%	1 4%	2 8%	4 13%	3 13%	7 18%	2 7%	9 27%	1 5%
Slightly support (+1)	166 16%	3 9%	5 15%	5 17%	2 10%	9 22%	8 24%	3 9%	11 59%
Neither support nor oppose (0)	318 31%	14 47%	11 35%	7 21%	10 41%	7 18%	7 21%	13 39%	3 14%
Slightly oppose (-1)	209 21%	6 21%	6 19%	3 9%	3 12%	9 22%	10 28%	6 18%	4 22%
Strongly oppose (-2)	196 19%	6 18%	7 23%	13 40%	6 24%	7 19%	7 20%	2 6%	- -
NET: Oppose	405 40%	12 39%	13 42%	16 49%	9 36%	16 42%	17 49%	8 25%	4 22%
Mean	-0.18	-0.39	-0.33	-0.46	-0.25	-0.03	-0.32	0.32	0.47
Standard deviation	1.27	1.05	1.23	1.51	1.31	1.41	1.24	1.24	0.92
Standard error	0.04	0.18	0.22	0.27	0.25	0.25	0.22	0.21	0.23

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 39

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

Local congestion charge zones should be allowed to tackle congestion in specific parts of London

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Support	480 47%	236 46%	244 48%	80 52%g	144 59%fgh i	92 48%g	55 34%	52 46%	56 39%	219 52%m	152 50%m	48 42%	61 35%	96 52%o	130 41%	54 48%	94 51%o	105 49%	266 46%	208 50%	308 51%v	172 41%	245 48%x	83 36%	147 56%x	130 44%	177 46%
Strongly support (+2)	162 16%	91 18%	70 14%	19 13%	52 21%i	34 18%i	23 14%	23 20%i	10 7%	76 18%	42 14%	16 14%	28 16%	34 18%	55 17%	18 16%	29 15%	27 13%	95 16%	65 16%	111 19%v	50 12%	75 15%	29 12%	57 22%wx	43 15%	57 15%
Slightly support (+1)	318 31%	144 28%	174 34%	60 39%g	93 38%gh	58 30%g	32 20%	29 26%	46 32%g	142 34%m	110 36%m	32 28%	34 19%	63 34%o	75 24%	37 32%	66 36%o	78 36%o	171 30%	143 34%	196 33%	122 29%	170 33%x	55 23%	90 34%x	87 30%	120 31%
Neither support nor oppose (0)	318 31%	138 27%	179 35%a	58 37%eh	61 25%	60 31%	72 44%efh i	24 21%	44 31%	103 24%	99 33%j	36 32%	79 45%jk	50 27%	122 38%nq	31 27%	50 27%	65 30%	165 29%	145 35%	169 28%	148 36%u	137 27%	97 42%wy	82 31%	78 27%	117 31%
Slightly oppose (-1)	111 11%	63 12%	48 9%	12 8%	22 9%	26 13%	18 11%	17 15%	16 11%	57 13%k	25 8%	13 11%	16 9%	17 9%	35 11%	17 15%	22 12%	20 9%	74 13%t	32 8%	62 10%	49 12%	61 12%	30 13%	18 7%	38 13%	48 13%
Strongly oppose (-2)	107 11%	71 14%b	36 7%	5 3%	18 7%	16 8%	19 12%d	20 18%def	28 20%def	44 10%	26 9%	17 15%	20 11%	21 11%	31 10%	11 10%	19 10%	25 12%	71 12%t	32 8%	60 10%	47 11%	66 13%y	23 10%	17 6%	48 16%B	39 10%
NET: Oppose	218 21%	133 26%b	84 17%	17 11%	40 16%	43 22%d	37 23%d	37 33%def	44 30%de	101 24%k	52 17%	30 26%	36 20%	38 21%	66 21%	28 25%	41 22%	45 21%	145 25%t	64 15%	122 20%	96 23%	126 25%y	53 23%y	35 13%	86 29%	87 23%
Mean	0.31	0.24	0.38	0.51gh i	0.56gh i	0.35i	0.14	0.15	-0.04	0.36	0.38	0.15	0.19	0.38	0.27	0.29	0.34	0.29	0.25	0.43s	0.40v	0.19	0.25	0.15	0.57wx	0.13	0.28
Standard deviation	1.18	1.28	1.06	0.92	1.14	1.17	1.15	1.39	1.23	1.22	1.10	1.24	1.16	1.21	1.17	1.19	1.18	1.16	1.23	1.08	1.19	1.15	1.23	1.11	1.10	1.28	1.17
Standard error	0.04	0.06	0.05	0.08	0.08	0.08	0.09	0.13	0.10	0.06	0.06	0.12	0.10	0.09	0.07	0.12	0.08	0.08	0.05	0.06	0.05	0.06	0.05	0.08	0.07	0.07	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 39

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

Local congestion charge zones should be allowed to tackle congestion in specific parts of London

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Support	480 47%	10 30%	24 48%	14 45%	9 42%	18 44%	17 56%	9 55%	26 56%	18 63%	16 44%	13 41%	10 43%	11 51%	15 54%	24 46%	7 33%	19 55%	10 41%	12 52%	8 65%	12 48%	21 40%	17 58%	9 54%	12 31%
Strongly support (+2)	162 16%	3 8%	8 16%	7 22%	4 20%	5 13%	5 17%	8 46%	6 14%	3 9%	4 11%	7 23%	4 16%	4 17%	5 20%	7 13%	2 7%	6 16%	2 6%	5 24%	* 4%	5 19%	8 15%	6 21%	1 8%	5 13%
Slightly support (+1)	318 31%	8 23%	16 32%	7 23%	5 22%	12 31%	12 39%	1 9%	19 42%	16 54%	12 33%	6 18%	7 27%	7 34%	9 34%	18 34%	6 26%	14 39%	9 35%	6 28%	8 62%	7 29%	13 25%	11 37%	8 46%	7 18%
Neither support nor oppose (0)	318 31%	14 42%	17 34%	9 29%	9 41%	14 35%	10 34%	5 33%	9 20%	6 21%	9 26%	8 26%	12 48%	6 31%	4 15%	18 34%	7 29%	9 27%	10 39%	6 26%	3 27%	8 33%	17 32%	10 32%	1 8%	22 55%
Slightly oppose (-1)	111 11%	4 12%	3 5%	3 10%	2 8%	2 6%	1 3%	- -	11 24%	2 7%	9 24%	6 17%	2 9%	2 9%	6 20%	6 12%	5 24%	1 3%	1 4%	3 12%	1 7%	2 8%	8 15%	2 7%	2 10%	1 3%
Strongly oppose (-2)	107 11%	5 16%	6 13%	5 16%	2 9%	6 16%	2 7%	2 12%	- -	2 8%	2 5%	5 16%	- -	2 9%	3 11%	4 8%	3 14%	5 15%	4 16%	2 10%	- -	3 11%	7 13%	1 4%	5 27%	5 11%
NET: Oppose	218 21%	9 28%	9 18%	8 26%	4 17%	8 21%	3 10%	2 12%	11 24%	5 16%	11 30%	11 33%	2 9%	4 18%	8 31%	11 20%	9 38%	6 18%	5 21%	5 22%	1 7%	5 19%	15 28%	3 11%	6 38%	6 14%
Mean	0.31	-0.06	0.34	0.25	0.37	0.20	0.55	0.77	0.46	0.47	0.21	0.14	0.49	0.41	0.32	0.31	-0.13	0.37	0.09	0.45	0.62	0.36	0.14	0.64	-0.04	0.18
Standard deviation	1.18	1.15	1.20	1.36	1.18	1.23	1.06	1.39	1.02	1.06	1.11	1.39	0.88	1.18	1.31	1.11	1.18	1.25	1.16	1.28	0.70	1.22	1.23	1.03	1.44	1.08
Standard error	0.04	0.21	0.17	0.24	0.24	0.19	0.19	0.36	0.15	0.19	0.20	0.24	0.19	0.27	0.26	0.15	0.23	0.19	0.20	0.29	0.21	0.23	0.18	0.19	0.32	0.18

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Absolutes/col percents

Table 39

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

Local congestion charge zones should be allowed to tackle congestion in specific parts of London

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Support	480 47%	14 45%	13 43%	17 53%	13 54%	15 40%	16 46%	17 52%	12 67%
Strongly support (+2)	162 16%	3 9%	3 10%	5 15%	3 14%	9 24%	9 26%	7 23%	2 13%
Slightly support (+1)	318 31%	11 36%	10 33%	12 39%	10 40%	6 16%	7 20%	9 29%	10 54%
Neither support nor oppose (0)	318 31%	16 51%	7 23%	5 17%	6 25%	13 34%	12 35%	11 34%	3 14%
Slightly oppose (-1)	111 11%	* 1%	6 18%	2 6%	1 6%	5 14%	5 16%	3 10%	3 19%
Strongly oppose (-2)	107 11%	1 3%	5 16%	8 24%	4 16%	5 12%	1 4%	1 4%	- -
NET: Oppose	218 21%	1 4%	10 34%	9 29%	5 22%	10 26%	7 19%	5 14%	3 19%
Mean	0.31	0.48	0.04	0.15	0.30	0.25	0.49	0.57	0.62
Standard deviation	1.18	0.80	1.26	1.42	1.27	1.32	1.16	1.08	0.96
Standard error	0.04	0.14	0.22	0.26	0.24	0.23	0.20	0.18	0.24

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 40

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

Instead of every driver paying the same amount, the charge should be based on how much you drive (for instance per mile, or per hour)

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Support	504	265	240	87	130	95	78	56	58	221	151	59	73	93	159	53	99	99	272	224	316	189	265	98	136	144	202
	50%	52%	47%	56% ⁱ	53% ⁱ	49%	48%	49%	40%	52% ^m	50%	52%	42%	51%	50%	47%	54%	46%	47%	54%	53% ^v	45%	52% ^x	42%	51%	49%	53%
Strongly support (+2)	168	94	74	22	45	28	32	22	19	76	48	18	27	29	56	23	29	31	90	77	103	65	97	26	42	50	76
	17%	19%	15%	14%	18%	15%	20%	20%	13%	18%	16%	15%	15%	16%	18%	21%	15%	15%	18%	18%	17%	16%	19% ^x	11%	16%	17%	20%
Slightly support (+1)	336	171	165	65	85	67	46	33	39	145	103	41	47	64	103	30	71	68	182	147	213	123	168	72	94	94	125
	33%	34%	33%	42% ^{gi}	35%	35%	28%	30%	27%	34%	34%	36%	27%	35%	33%	26%	38%	32%	32%	35%	36%	30%	33%	31%	36%	32%	33%
Neither support nor oppose (0)	309	145	164	40	63	63	53	34	56	111	98	35	65	51	105	39	51	64	175	124	170	140	146	86	76	77	106
	30%	29%	32%	26%	26%	32%	32%	30%	39% ^e	26%	32%	31%	37% ^j	27%	33%	34%	27%	30%	30%	30%	28%	34%	29%	37%	29%	26%	28%
Slightly oppose (-1)	100	48	52	16	27	21	15	10	10	47	30	6	17	21	21	12	16	31	68	32	60	40	49	17	33	31	38
	10%	10%	10%	11%	11%	11%	9%	9%	7%	11%	10%	6%	10%	11%	7%	11%	9%	14% ^o	12%	8%	10%	10%	10%	7%	12%	10%	10%
Strongly oppose (-2)	101	50	51	10	26	15	17	13	20	43	23	14	21	20	32	9	19	21	60	37	53	48	47	32	20	43	34
	10%	10%	10%	7%	11%	8%	11%	11%	14%	10%	8%	12%	12%	11%	10%	8%	10%	10%	10%	9%	9%	11%	9%	14%	8%	15% ^B	9%
NET: Oppose	201	98	104	27	53	36	33	23	30	90	53	20	38	41	53	21	35	52	128	70	113	88	96	49	53	73	73
	20%	19%	20%	17%	21%	19%	20%	20%	21%	21%	18%	18%	21%	22%	17%	19%	19%	24%	22%	17%	19%	21%	19%	21%	20%	25%	19%
Mean	0.36	0.42	0.31	0.46	0.39	0.37	0.37	0.37	0.19	0.39	0.40	0.37	0.24	0.34	0.41	0.41	0.40	0.27	0.30	0.46	0.42	0.29	0.43 ^x	0.18	0.40	0.26	0.45
Standard deviation	1.17	1.18	1.15	1.08	1.21	1.10	1.20	1.22	1.18	1.20	1.18	1.18	1.19	1.19	1.16	1.16	1.16	1.17	1.18	1.15	1.15	1.18	1.17	1.16	1.12	1.27	1.18
Standard error	0.04	0.05	0.05	0.10	0.08	0.07	0.09	0.11	0.10	0.06	0.06	0.11	0.10	0.09	0.07	0.11	0.08	0.08	0.05	0.06	0.04	0.07	0.05	0.09	0.07	0.07	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 40

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

Instead of every driver paying the same amount, the charge should be based on how much you drive (for instance per mile, or per hour)

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Support	504 50%	10 31%	24 47%	15 48%	7 32%	22 55%	19 61%	12 73%	29 63%	15 52%	18 51%	17 53%	15 61%	8 40%	11 42%	26 50%	8 33%	16 46%	13 51%	5 21%	5 44%	10 41%	30 56%	19 64%	8 49%	24 61%
Strongly support (+2)	168 17%	4 11%	11 23%	4 13%	3 13%	4 10%	6 18%	6 34%	5 10%	6 20%	7 19%	8 25%	5 19%	2 7%	5 18%	7 14%	1 3%	6 16%	5 22%	3 13%	*	3 11%	7 12%	8 28%	2 11%	11 26%
Slightly support (+1)	336 33%	7 20%	12 24%	11 34%	4 19%	18 45%	13 43%	7 39%	24 53%	9 31%	11 32%	9 28%	10 43%	7 33%	6 24%	19 36%	7 30%	10 30%	7 30%	2 8%	5 41%	8 30%	23 44%	11 36%	7 38%	14 34%
Neither support nor oppose (0)	309 30%	13 38%	19 38%	11 36%	8 37%	11 26%	7 23%	1 6%	10 23%	7 24%	13 36%	6 20%	7 29%	5 26%	7 26%	17 32%	11 48%	12 36%	4 18%	8 36%	4 34%	7 28%	17 32%	8 27%	5 28%	12 31%
Slightly oppose (-1)	100 10%	5 15%	5 11%	2 7%	5 24%	3 8%	3 9%	*	4 8%	3 11%	3 9%	6 17%	1 5%	6 30%	4 14%	6 12%	1 4%	4 11%	3 13%	6 28%	1 7%	3 13%	4 8%	-	1 5%	1 2%
Strongly oppose (-2)	101 10%	5 16%	2 5%	3 9%	1 7%	4 11%	2 6%	3 18%	3 6%	4 13%	1 4%	3 10%	1 5%	1 4%	5 19%	3 7%	3 15%	3 7%	5 18%	3 15%	2 15%	4 18%	2 4%	3 9%	3 19%	3 6%
NET: Oppose	201 20%	10 31%	8 15%	5 16%	7 31%	7 18%	5 16%	3 21%	6 14%	7 24%	5 13%	9 27%	2 10%	7 34%	9 32%	10 18%	4 19%	6 19%	8 31%	10 43%	3 22%	8 31%	6 12%	3 9%	4 24%	3 8%
Mean	0.36	-0.05	0.50	0.35	0.07	0.36	0.57	0.68	0.53	0.35	0.54	0.40	0.65	0.10	0.09	0.39	0.04	0.36	0.23	-0.24	0.11	0.03	0.53	0.73	0.17	0.72
Standard deviation	1.17	1.21	1.11	1.11	1.13	1.12	1.10	1.48	1.00	1.30	1.04	1.32	1.02	1.06	1.38	1.08	1.05	1.12	1.43	1.22	1.14	1.28	0.95	1.17	1.30	1.09
Standard error	0.04	0.22	0.16	0.19	0.23	0.18	0.20	0.38	0.15	0.23	0.19	0.23	0.22	0.24	0.28	0.15	0.21	0.17	0.25	0.27	0.34	0.24	0.14	0.21	0.28	0.18

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 40

Q9. Some have suggested alternative ways of using road charging to try and reduce congestion. To what extent do you support or oppose each of the following statements about road charging in London?

Base: All respondents

Instead of every driver paying the same amount, the charge should be based on how much you drive (for instance per mile, or per hour)

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Support	504 50%	17 57%	14 44%	15 47%	13 55%	18 46%	16 47%	17 51%	8 44%
Strongly support (+2)	168 17%	4 13%	2 8%	4 14%	9 36%	7 17%	5 15%	7 20%	4 21%
Slightly support (+1)	336 33%	13 43%	11 37%	10 33%	5 19%	11 28%	11 31%	10 31%	4 23%
Neither support nor oppose (0)	309 30%	11 37%	10 33%	9 30%	9 38%	12 32%	13 37%	9 27%	4 22%
Slightly oppose (-1)	100 10%	2 5%	3 9%	2 6%	-	2 5%	2 5%	5 15%	4 23%
Strongly oppose (-2)	101 10%	* 1%	4 14%	6 18%	2 7%	7 17%	4 11%	2 7%	2 11%
NET: Oppose	201 20%	2 6%	7 23%	8 24%	2 7%	9 23%	6 16%	7 22%	6 34%
Mean	0.36	0.62	0.15	0.19	0.77	0.24	0.35	0.42	0.19
Standard deviation	1.17	0.84	1.17	1.29	1.18	1.31	1.16	1.20	1.34
Standard error	0.04	0.15	0.21	0.24	0.22	0.23	0.21	0.20	0.34

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 41

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

Summary table

		This type of road charge would help to reduce air pollution	This type of road charge would make journey times quicker	This type of road charge would have a negative impact on London businesses	This type of charge would be fairer, because those who drive more would pay more	This type of charge would raise more money to invest in the transport system
Unweighted base		1015	1015	1015	1015	1015
Weighted base ('000s)		1015	1015	1015	1015	1015
NET: Agree		483 48%	376 37%	421 41%	614 60%	506 50%
Agree strongly	(+2)	134 13%	96 9%	141 14%	184 18%	155 15%
Agree slightly	(+1)	349 34%	280 28%	279 28%	430 42%	350 35%
Neither agree nor disagree	(0)	355 35%	447 44%	426 42%	274 27%	381 38%
Disagree slightly	(-1)	118 12%	127 13%	132 13%	72 7%	75 7%
Disagree strongly	(-2)	60 6%	64 6%	36 4%	55 5%	54 5%
NET: Disagree		177 17%	192 19%	168 17%	127 13%	129 13%
Mean		0.37	0.21	0.35	0.61	0.47
Standard deviation		1.04	0.99	0.99	1.03	1.01
Standard error		0.03	0.03	0.03	0.03	0.03

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 42

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of road charge would help to reduce air pollution

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	483 48%	248 49%	235 46%	83 54%gh	133 54%ghi	106 54%ghi	58 36%	44 39%	59 41%	222 52%lm	139 46%	57 50%	66 37%	87 47%	149 47%	58 52%	94 51%	95 44%	251 44%	226 54%st	300 50%	183 44%	249 49%wx	85 37%	143 54%xy	129 44%	186 49%
Agree strongly (+2)	134 13%	76 15%	58 11%	14 9%	45 18%di	25 13%	20 12%	16 14%	14 10%	64 15%	44 14%	11 9%	16 9%	26 14%	40 13%	20 18%	26 14%	22 10%	60 10%	71 17%st	90 15%	44 11%	70 14%	24 10%	39 15%	40 14%	49 13%
Agree slightly (+1)	349 34%	171 34%	178 35%	69 45%ghi	88 36%g	81 42%gh	38 23%	28 25%	45 31%	158 37%	95 32%	46 40%	50 28%	61 33%	109 34%	38 34%	68 37%	73 34%	191 33%	156 37%	210 35%	139 33%	179 35%wx	61 26%	105 40%xy	89 30%	138 36%
Neither agree nor disagree (0)	355 35%	163 32%	192 38%	47 30%	76 31%	63 32%	67 41%	43 38%	58 40%	125 30%	113 37%j	36 32%	80 46%kl	57 31%	125 39%	31 28%	60 32%	82 38%	209 36%	136 33%	197 33%	157 38%	159 31%	105 45%wyz	87 33%	102 35%	121 32%
Disagree slightly (-1)	118 12%	61 12%	57 11%	19 12%	24 10%	16 8%	28 17%ef	15 13%	16 11%	54 13%	34 11%	13 11%	17 10%	30 16%o	24 8%	16 14%	18 10%	29 13%o	76 13%	37 9%	64 11%	54 13%	63 12%	28 12%	27 10%	43 15%	45 12%
Disagree strongly (-2)	60 6%	36 7%	24 5%	5 3%	12 5%	9 5%	10 6%	11 10%	11 8%	23 5%	16 5%	9 8%	12 7%	10 5%	20 6%	7 7%	13 7%	10 5%	39 7%	18 4%	37 6%	23 5%	37 7%y	16 7%	7 3%	20 7%	28 7%
NET: Disagree	177 17%	97 19%	81 16%	24 16%	36 15%	26 13%	38 23%ef	26 23%ef	27 19%	76 18%	50 17%	21 19%	30 17%	40 22%o	44 14%	23 21%	31 17%	39 18%	116 20%t	55 13%	101 17%	76 18%	100 20%y	43 19%	33 13%	63 21%	73 19%
Mean	0.37	0.38	0.37	0.44	0.53gh i	0.49gh i	0.18	0.20	0.24	0.44	0.38	0.33	0.23	0.34	0.39	0.42	0.42	0.31	0.27	0.54s	0.42	0.31	0.36	0.22	0.54wx	0.30	0.35
Standard deviation	1.04	1.10	0.98	0.94	1.06	0.99	1.06	1.15	1.03	1.06	1.04	1.05	0.99	1.08	1.01	1.13	1.06	0.99	1.04	1.01	1.06	1.00	1.09	1.01	0.95	1.09	1.08
Standard error	0.03	0.05	0.04	0.09	0.07	0.07	0.08	0.10	0.08	0.05	0.06	0.10	0.08	0.08	0.06	0.11	0.08	0.06	0.04	0.06	0.04	0.06	0.04	0.08	0.06	0.06	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 42

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of road charge would help to reduce air pollution

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Agree	483 48%	12 37%	30 59%	16 51%	6 27%	19 47%	18 58%	13 80%	27 60%	14 49%	16 46%	18 55%	14 58%	5 27%	12 45%	27 51%	5 23%	14 40%	12 46%	12 53%	5 38%	14 54%	18 35%	15 49%	10 58%	20 50%
Agree strongly (+2)	134 13%	1 3%	9 19%	6 19%	3 12%	4 10%	6 19%	4 21%	4 9%	4 14%	5 14%	5 15%	2 9%	-	6 20%	7 13%	-	3 8%	2 9%	4 17%	*	5 20%	6 12%	5 18%	1 4%	7 17%
Agree slightly (+1)	349 34%	11 33%	20 41%	10 32%	3 15%	15 37%	12 38%	10 59%	23 51%	10 35%	11 31%	13 40%	12 49%	5 27%	7 25%	20 38%	5 23%	11 32%	9 37%	8 36%	4 35%	9 35%	12 23%	9 31%	9 54%	13 33%
Neither agree nor disagree (0)	355 35%	17 51%	14 27%	10 33%	10 44%	11 27%	7 23%	2 11%	15 33%	10 33%	13 35%	10 31%	7 29%	9 45%	5 19%	20 38%	12 55%	16 47%	7 29%	6 28%	3 25%	5 20%	22 42%	12 40%	3 17%	14 36%
Disagree slightly (-1)	118 12%	2 5%	4 9%	2 7%	4 19%	6 15%	2 6%	2 9%	3 8%	5 18%	5 14%	2 5%	2 8%	6 28%	6 23%	4 8%	3 12%	2 6%	4 17%	3 13%	4 37%	4 16%	10 19%	3 10%	1 5%	2 5%
Disagree strongly (-2)	60 6%	3 8%	2 4%	3 9%	2 10%	5 12%	4 13%	-	-	-	2 5%	3 9%	1 5%	-	3 13%	1 3%	2 10%	3 8%	2 9%	2 7%	-	3 10%	2 4%	*	3 20%	3 8%
NET: Disagree	177 17%	4 13%	7 13%	5 16%	6 29%	10 26%	6 20%	2 9%	3 8%	5 18%	7 19%	4 13%	3 13%	6 28%	10 36%	6 11%	5 22%	5 13%	6 25%	4 19%	4 37%	7 26%	12 23%	3 11%	4 25%	5 14%
Mean	0.37	0.20	0.61	0.44	*	0.19	0.44	0.92	0.62	0.45	0.36	0.48	0.49	-0.02	0.17	0.51	-0.09	0.27	0.21	0.44	0.05	0.38	0.20	0.54	0.17	0.46
Standard deviation	1.04	0.90	1.04	1.17	1.13	1.17	1.27	0.85	0.77	0.96	1.06	1.09	0.96	0.76	1.36	0.92	0.88	0.97	1.12	1.15	0.96	1.28	1.01	0.95	1.27	1.10
Standard error	0.03	0.16	0.15	0.20	0.23	0.18	0.23	0.22	0.11	0.17	0.19	0.19	0.20	0.17	0.27	0.13	0.17	0.15	0.20	0.26	0.29	0.24	0.15	0.17	0.28	0.19

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Absolutes/col percents

Table 42

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of road charge would help to reduce air pollution

	Total	London Borough							
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	483 48%	11 35%	17 54%	12 38%	7 28%	23 59%	15 43%	18 54%	9 50%
Agree strongly (+2)	134 13%	1 4%	3 10%	3 11%	3 12%	8 21%	5 14%	9 27%	2 13%
Agree slightly (+1)	349 34%	10 31%	13 43%	9 27%	4 16%	15 38%	10 30%	9 27%	7 37%
Neither agree nor disagree (0)	355 35%	14 45%	9 30%	10 32%	13 55%	13 33%	15 44%	13 40%	7 36%
Disagree slightly (-1)	118 12%	5 16%	3 11%	7 22%	3 14%	-	4 13%	1 2%	3 14%
Disagree strongly (-2)	60 6%	1 5%	2 5%	2 8%	1 3%	3 8%	-	1 4%	-
NET: Disagree	177 17%	6 20%	5 16%	9 30%	4 17%	3 8%	4 13%	2 6%	3 14%
Mean	0.37	0.13	0.43	0.12	0.21	0.66	0.44	0.72	0.50
Standard deviation	1.04	0.90	1.01	1.12	0.94	1.07	0.89	1.03	0.92
Standard error	0.03	0.16	0.18	0.21	0.18	0.19	0.16	0.17	0.23

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 43

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of road charge would make journey times quicker

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	376 37%	201 40%	175 35%	54 35%	122 50% dghi	77 39% g	45 27%	34 30%	44 31%	174 41%	109 36%	38 33%	55 31%	63 34%	113 36%	47 41%	72 39%	81 38%	197 34%	173 42% s	246 41% v	130 31%	190 37%	68 29%	114 43% x	107 36%	147 39%
Agree strongly (+2)	96 9%	57 11%	40 8%	11 7%	32 13%	15 8%	17 11%	11 10%	9 7%	45 11%	31 10%	10 8%	11 6%	17 9%	26 8%	12 11%	20 11%	21 10%	47 8%	49 12%	64 11%	32 8%	52 10%	17 7%	26 10%	32 11%	37 10%
Agree slightly (+1)	280 28%	144 28%	136 27%	43 28% g	90 36% ghi	62 32% gh	28 17%	23 20%	35 24%	129 30%	78 26%	28 25%	44 25%	46 25%	88 28%	34 30%	52 28%	60 28%	150 26%	125 30%	182 30% v	98 23%	138 27%	51 22%	87 33% x	76 26%	110 29%
Neither agree nor disagree (0)	447 44%	205 40%	242 48% a	76 50% e	92 37%	79 41%	78 48%	49 43%	73 51% e	170 40%	132 44%	60 52% j	85 48%	84 46%	145 46%	46 41%	82 45%	89 42%	253 44%	185 44%	240 40%	208 50% u	218 43%	115 49%	109 41%	111 38%	161 42%
Disagree slightly (-1)	127 13%	62 12%	66 13%	22 14%	22 9%	25 13%	29 18% ei	17 15%	13 9%	53 13%	44 15%	10 8%	21 12%	26 14%	36 11%	15 13%	17 9%	33 15%	79 14%	45 11%	75 13%	52 12%	63 12%	35 15%	29 11%	52 18%	48 12%
Disagree strongly (-2)	64 6%	40 8%	24 5%	2 1%	10 4%	13 7% d	12 7% d	14 12% de	14 9% de	26 6%	17 6%	7 6%	14 8%	11 6%	23 7%	5 4%	13 7%	12 6%	47 8% t	14 3%	37 6%	27 7%	36 7%	16 7%	12 5%	25 8%	25 7%
NET: Disagree	192 19%	102 20%	90 18%	24 15%	32 13%	38 20%	41 25% e	30 27% de	26 18%	79 19%	61 20%	16 14%	35 20%	37 20%	59 19%	20 18%	31 17%	45 21%	126 22% t	59 14%	113 19%	79 19%	100 20%	50 22%	41 16%	77 26% B	73 19%
Mean	0.21	0.23	0.20	0.26	0.46 fg hi	0.21	0.05	0.01	0.09	0.27	0.20	0.21	0.09	0.18	0.18	0.31	0.26	0.21	0.12	0.36 s	0.27	0.13	0.21	0.08	0.33 x	0.13	0.23
Standard deviation	0.99	1.06	0.93	0.83	0.97	1.00	1.03	1.11	0.99	1.01	1.00	0.93	0.97	0.98	0.99	0.98	1.02	1.00	1.02	0.94	1.02	0.95	1.02	0.96	0.96	1.09	1.01
Standard error	0.03	0.05	0.04	0.08	0.06	0.07	0.08	0.10	0.08	0.05	0.06	0.09	0.08	0.08	0.06	0.10	0.07	0.07	0.04	0.05	0.04	0.05	0.04	0.07	0.06	0.06	0.06

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 43

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of road charge would make journey times quicker

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Agree	376 37%	9 26%	24 48%	12 38%	9 40%	13 33%	12 38%	9 56%	18 40%	12 41%	12 35%	17 53%	9 36%	7 35%	10 38%	24 45%	4 20%	14 39%	9 34%	8 34%	5 40%	12 47%	14 26%	12 41%	7 40%	16 39%
Agree strongly (+2)	96 9%	1 4%	10 19%	4 12%	5 21%	5 12%	4 14%	4 22%	1 3%	2 7%	3 8%	7 20%	-	-	-	8 15%	1 4%	4 11%	2 9%	1 4%	*	3 13%	4 8%	3 11%	-	7 18%
Agree slightly (+1)	280 28%	8 23%	14 29%	8 27%	4 19%	8 21%	7 24%	6 34%	17 37%	10 34%	10 27%	11 32%	9 36%	7 35%	10 38%	15 29%	4 16%	10 28%	6 25%	7 30%	4 36%	9 34%	10 18%	9 30%	7 40%	8 21%
Neither agree nor disagree (0)	447 44%	16 47%	20 39%	11 34%	7 34%	21 53%	12 40%	5 33%	24 52%	10 34%	17 47%	8 25%	13 52%	8 40%	10 36%	21 40%	12 54%	17 49%	10 39%	8 37%	3 22%	7 28%	30 56%	14 46%	4 24%	19 47%
Disagree slightly (-1)	127 13%	5 16%	5 9%	6 18%	5 21%	3 7%	5 15%	2 11%	4 8%	7 23%	5 14%	5 14%	2 7%	5 25%	5 20%	6 11%	3 14%	2 5%	3 13%	6 29%	5 38%	2 8%	4 7%	1 4%	3 16%	2 5%
Disagree strongly (-2)	64 6%	3 10%	2 3%	3 9%	1 5%	3 7%	2 6%	-	-	1 2%	1 4%	3 9%	1 6%	-	2 6%	2 4%	3 12%	3 8%	4 14%	-	-	4 17%	6 11%	3 9%	3 20%	3 8%
NET: Disagree	192 19%	9 26%	6 13%	9 28%	6 26%	6 14%	7 22%	2 11%	4 8%	7 25%	6 18%	7 23%	3 13%	5 25%	7 26%	8 15%	6 26%	4 12%	7 27%	6 29%	5 38%	6 25%	9 17%	4 14%	6 35%	5 14%
Mean	0.21	-0.06	0.51	0.13	0.31	0.23	0.25	0.68	0.35	0.21	0.21	0.42	0.17	0.10	0.06	0.40	-0.14	0.30	0.02	0.09	0.05	0.18	0.06	0.28	-0.15	0.35
Standard deviation	0.99	0.98	1.02	1.15	1.19	1.00	1.09	0.97	0.68	0.97	0.93	1.22	0.81	0.78	0.92	1.02	0.97	1.00	1.17	0.88	0.98	1.28	1.00	1.05	1.19	1.10
Standard error	0.03	0.18	0.15	0.20	0.24	0.16	0.20	0.25	0.10	0.17	0.17	0.21	0.17	0.18	0.18	0.14	0.19	0.15	0.21	0.20	0.30	0.24	0.15	0.19	0.26	0.19

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Absolutes/col percents

Table 43

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of road charge would make journey times quicker

	London Borough								
	Total	Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	376 37%	7 23%	7 23%	9 29%	8 35%	13 33%	14 42%	13 40%	7 39%
Agree strongly (+2)	96 9%	-	-	3 9%	5 20%	2 5%	1 3%	6 18%	1 5%
Agree slightly (+1)	280 28%	7 23%	7 23%	6 20%	4 15%	11 28%	14 40%	7 22%	6 34%
Neither agree nor disagree (0)	447 44%	15 50%	16 51%	16 51%	11 45%	18 48%	19 57%	15 47%	10 52%
Disagree slightly (-1)	127 13%	6 20%	6 18%	4 11%	4 17%	5 13%	* 1%	2 6%	2 9%
Disagree strongly (-2)	64 6%	2 6%	2 7%	3 10%	1 3%	2 6%	-	2 7%	-
NET: Disagree	192 19%	8 27%	8 26%	7 21%	5 20%	7 19%	* 1%	4 12%	2 9%
Mean	0.21	-0.09	-0.09	0.07	0.32	0.14	0.44	0.39	0.35
Standard deviation	0.99	0.84	0.85	1.04	1.08	0.93	0.58	1.07	0.74
Standard error	0.03	0.15	0.15	0.19	0.21	0.17	0.10	0.18	0.18

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 44

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of road charge would have a negative impact on London businesses

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	421 41%	233 46%b	188 37%	66 43%	99 40%	80 41%	67 41%	43 38%	67 47%	117 42%	51 39%	74 44%	78 42%	127 42%	49 40%	70 44%	96 38%	247 45%	169 43%	263 44%	158 38%	222 44%y	104 45%y	89 34%	163 55%B	159 42%	
Agree strongly (+2)	141 14%	82 16%	60 12%	14 9%	31 13%	24 12%	31 19% ^d	16 14%	26 18%	58 14%	44 15%	15 14%	23 13%	26 14%	48 15%	9 8%	24 13%	34 16%	74 13%	64 15%	99 16% ^v	43 10%	71 14%	42 18% ^y	26 10%	63 22%B	52 14%
Agree slightly (+1)	279 28%	152 30%	128 25%	52 34% ^g	67 27%	56 29%	36 22%	27 24%	41 29%	121 29%	73 24%	35 31%	51 29%	52 28%	79 25%	40 36%	46 25%	62 29%	173 30%	105 25%	164 27%	116 28%	151 30%	62 27%	62 24%	100 34%	108 28%
Neither agree nor disagree (0)	426 42%	175 34%	251 49% ^a	62 40%	103 42%	84 43%	70 43%	48 43%	58 40%	170 40%	127 42%	49 43%	80 46%	69 37%	143 45%	47 41%	77 42%	90 42%	231 40%	184 44%	224 37%	202 49% ^u	202 40%	102 44%	119 45%	88 30%	162 43% ^A
Disagree slightly (-1)	132 13%	74 15%	57 11%	25 16%	34 14%	24 12%	19 12%	16 15%	14 10%	57 14%	44 15%	12 11%	18 10%	29 16%	37 12%	13 12%	29 16%	24 11%	79 14%	47 11%	83 14%	48 12%	67 13%	21 9%	43 16% ^x	35 12%	43 11%
Disagree strongly (-2)	36 4%	25 5% ^b	12 2%	1 1%	10 4%	7 4%	8 5%	5 5%	5 3%	16 4%	14 5%	3 2%	4 2%	9 5%	10 3%	4 3%	8 5%	5 2%	19 3%	17 4%	29 5% ^v	7 2%	16 3%	6 3%	13 5%	8 3%	16 4%
NET: Disagree	168 17%	99 20% ^b	69 14%	26 17%	44 18%	31 16%	27 16%	22 19%	19 13%	73 17%	59 19%	15 13%	22 12%	38 20%	47 15%	17 15%	37 20%	29 13%	98 17%	64 15%	112 19%	56 13%	83 16%	27 12%	56 21% ^x	43 15%	59 15%
Mean	0.35	0.38	0.33	0.34	0.31	0.34	0.38	0.29	0.48	0.35	0.29	0.42	0.41	0.31	0.37	0.34	0.26	0.45	0.35	0.36	0.37	0.33	0.38 ^y	0.48 ^y	0.17	0.60 ^B	0.36
Standard deviation	0.99	1.07	0.91	0.89	1.00	0.97	1.07	1.03	1.00	1.00	1.04	0.94	0.92	1.05	0.98	0.91	1.02	0.97	0.98	1.01	1.06	0.88	0.99	0.98	0.99	1.04	0.99
Standard error	0.03	0.05	0.04	0.08	0.07	0.07	0.08	0.09	0.08	0.05	0.06	0.09	0.08	0.08	0.06	0.09	0.07	0.06	0.04	0.06	0.04	0.05	0.04	0.07	0.07	0.06	0.05

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 44

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of road charge would have a negative impact on London businesses

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Agree	421 41%	17 50%	21 41%	14 45%	11 51%	13 34%	12 38%	14 83%	18 39%	13 45%	16 44%	17 52%	7 29%	7 36%	13 49%	24 46%	9 41%	14 40%	13 50%	7 31%	8 63%	11 44%	14 26%	11 37%	6 36%	12 31%
Agree strongly (+2)	141 14%	9 26%	6 11%	3 10%	5 24%	4 9%	4 12%	5 30%	2 4%	4 15%	2 7%	7 22%	6 23%	2 10%	1 4%	7 13%	2 8%	8 22%	5 20%	2 7%	2 19%	6 23%	2 4%	3 10%	3 15%	4 9%
Agree slightly (+1)	279 28%	8 24%	15 30%	11 35%	6 26%	10 25%	8 26%	9 53%	16 35%	9 29%	13 37%	10 30%	1 6%	5 27%	12 45%	17 33%	8 33%	6 18%	7 30%	5 24%	5 45%	5 21%	11 22%	8 27%	4 21%	9 22%
Neither agree nor disagree (0)	426 42%	17 50%	25 49%	9 27%	8 36%	17 43%	11 36%	2 14%	23 49%	11 38%	16 44%	8 26%	13 52%	7 34%	6 23%	23 44%	10 45%	15 42%	13 50%	11 47%	3 25%	5 21%	28 54%	14 46%	7 42%	20 50%
Disagree slightly (-1)	132 13%	-	2 4%	6 21%	2 8%	7 18%	7 22%	* 3%	5 12%	5 18%	4 12%	6 20%	5 19%	6 30%	7 25%	4 7%	3 14%	5 15%	-	5 22%	1 12%	7 26%	8 15%	4 12%	3 17%	5 13%
Disagree strongly (-2)	36 4%	-	3 6%	2 7%	1 5%	2 5%	1 5%	-	-	-	-	1 2%	-	-	1 3%	2 3%	-	1 3%	-	-	-	2 9%	3 5%	1 5%	1 5%	2 6%
NET: Disagree	168 17%	-	5 10%	9 27%	3 13%	9 23%	8 26%	* 3%	5 12%	5 18%	4 12%	7 22%	5 19%	6 30%	8 28%	5 10%	3 14%	6 18%	-	5 22%	1 12%	9 36%	11 20%	5 17%	4 22%	8 19%
Mean	0.35	0.75	0.37	0.22	0.57	0.15	0.19	1.10	0.31	0.42	0.39	0.49	0.34	0.17	0.21	0.46	0.35	0.41	0.70	0.16	0.71	0.22	0.04	0.25	0.24	0.15
Standard deviation	0.99	0.85	0.95	1.11	1.12	1.00	1.07	0.76	0.74	0.97	0.80	1.12	1.05	0.99	0.99	0.92	0.83	1.09	0.80	0.86	0.94	1.33	0.87	0.98	1.09	0.97
Standard error	0.03	0.16	0.14	0.19	0.22	0.16	0.19	0.20	0.11	0.17	0.14	0.19	0.22	0.23	0.20	0.13	0.16	0.17	0.14	0.19	0.28	0.25	0.13	0.18	0.24	0.16

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Absolutes/col percents

Table 44

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of road charge would have a negative impact on London businesses

	London Borough								
	Total	Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	421 41%	11 36%	14 45%	16 52%	10 43%	18 48%	10 29%	11 35%	8 43%
Agree strongly (+2)	141 14%	3 9%	3 10%	11 36%	4 17%	8 21%	4 12%	6 19%	- -
Agree slightly (+1)	279 28%	8 27%	11 36%	5 16%	6 27%	10 27%	6 17%	5 16%	8 43%
Neither agree nor disagree (0)	426 42%	18 60%	13 43%	6 20%	11 47%	16 40%	19 55%	14 42%	7 39%
Disagree slightly (-1)	132 13%	* 1%	2 6%	4 14%	2 7%	3 7%	4 12%	5 15%	3 18%
Disagree strongly (-2)	36 4%	1 2%	2 5%	4 14%	1 3%	2 4%	1 4%	3 8%	- -
NET: Disagree	168 17%	1 4%	4 11%	9 28%	2 10%	4 12%	5 16%	7 23%	3 18%
Mean	0.35	0.40	0.38	0.45	0.48	0.53	0.21	0.22	0.24
Standard deviation	0.99	0.78	0.94	1.47	0.96	1.05	0.95	1.17	0.76
Standard error	0.03	0.14	0.17	0.27	0.18	0.19	0.17	0.20	0.19

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 45

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of charge would be fairer, because those who drive more would pay more

	Gender		Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	614 60%	319 63%	295 58%	102 66%	147 60%	112 58%	91 55%	76 68%	86 59%	288 68%km	178 59%m	70 61%m	79 45%	112 61%	193 61%	74 66%	118 64%	116 54%	353 61%	253 61%	359 60%	255 61%	339 67%xy	121 52%	147 56%	176 60%	240 63%
Agree strongly (+2)	184 18%	107 21%b	76 15%	26 17%	44 18%	34 17%	34 21%	26 23%	20 14%	79 19%	53 17%	21 19%	30 17%	36 19%	61 19%	21 18%	36 20%	30 14%	103 18%	79 19%	118 20%	66 16%	101 20%	33 14%	47 18%	51 17%	65 17%
Agree slightly (+1)	430 42%	212 42%	219 43%	75 49%g	104 42%	79 40%	57 35%	50 45%	65 45%	209 49%m	125 41%m	48 42%m	49 28%	76 41%	133 42%	54 47%	82 44%	86 40%	250 43%	173 42%	242 40%	189 45%	238 47%y	89 38%	100 38%	125 42%	176 46%
Neither agree nor disagree (0)	274 27%	117 23%	157 31%a	40 26%	74 30%h	50 26%	54 33%h	20 17%	37 26%	81 19%	86 28%j	34 30%j	73 41%jk	40 21%	94 30%	28 25%	44 24%	68 32%n	146 25%	119 28%	160 27%	114 27%	107 21%	82 35%w	82 31%w	76 26%	96 25%
Disagree slightly (-1)	72 7%	37 7%	35 7%	8 5%	18 7%	25 13%dgi	7 4%	10 9%	5 3%	34 8%l	24 8%l	2 1%	13 7%l	15 8%	17 5%	6 5%	14 8%	21 10%	38 7%	30 7%	48 8%	25 6%	34 7%	16 7%	22 8%	23 8%	23 6%
Disagree strongly (-2)	55 5%	34 7%	20 4%	5 3%	7 3%	7 4%	13 8%e	7 6%	16 11%def	20 5%	15 5%	9 8%	11 6%	17 9%o	14 4%	5 5%	8 4%	10 5%	38 7%	16 4%	31 5%	23 6%	27 5%	14 6%	14 5%	19 7%	22 6%
NET: Disagree	127 13%	72 14%	55 11%	13 8%	25 10%	32 16%	20 12%	17 15%	21 15%	53 13%	39 13%	11 9%	24 14%	33 18%o	30 10%	11 9%	22 12%	31 14%	77 13%	46 11%	79 13%	48 12%	61 12%	30 13%	35 13%	43 14%	45 12%
Mean	0.61	0.63	0.58	0.72	0.65	0.55	0.56	0.70	0.47	0.70m	0.59	0.62	0.42	0.53	0.66	0.70	0.67	0.49	0.59	0.65	0.61	0.60	0.69x	0.47	0.55	0.56	0.63
Standard deviation	1.03	1.10	0.96	0.91	0.95	1.04	1.10	1.11	1.14	1.02	1.02	1.06	1.06	1.17	0.99	0.98	1.02	1.01	1.06	0.99	1.05	1.01	1.03	1.01	1.04	1.07	1.02
Standard error	0.03	0.05	0.04	0.08	0.06	0.07	0.08	0.10	0.09	0.05	0.06	0.10	0.09	0.09	0.06	0.10	0.07	0.07	0.04	0.06	0.04	0.06	0.04	0.08	0.07	0.06	0.05

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 45

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of charge would be fairer, because those who drive more would pay more

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Agree	614 60%	12 36%	33 66%	25 80%	10 47%	23 58%	23 74%	9 57%	33 72%	18 60%	21 58%	20 60%	17 67%	11 55%	21 77%	26 50%	13 57%	22 62%	16 64%	10 44%	8 67%	14 55%	32 61%	20 67%	10 60%	25 62%
Agree strongly (+2)	184 18%	3 10%	12 24%	8 24%	3 12%	8 21%	8 28%	3 19%	6 13%	4 13%	4 10%	8 26%	7 30%	2 10%	5 19%	9 17%	2 7%	7 19%	3 13%	3 12%	1 12%	3 14%	11 21%	6 22%	4 21%	10 26%
Agree slightly (+1)	430 42%	9 26%	21 41%	17 56%	8 35%	15 37%	14 47%	6 38%	27 59%	14 48%	17 48%	11 35%	9 37%	9 45%	16 58%	17 33%	11 50%	15 43%	13 50%	7 32%	7 55%	10 41%	20 39%	14 45%	7 39%	15 36%
Neither agree nor disagree (0)	274 27%	14 43%	12 24%	2 6%	7 31%	11 29%	4 14%	7 40%	9 19%	9 31%	13 37%	11 35%	5 19%	5 26%	3 10%	20 38%	7 32%	9 26%	5 21%	6 24%	1 7%	6 23%	14 26%	8 26%	3 15%	11 28%
Disagree slightly (-1)	72 7%	3 9%	3 6%	1 4%	3 12%	3 7%	3 9%	* 3%	4 9%	1 5%	1 2%	1 4%	2 9%	4 19%	2 7%	4 8%	2 11%	2 5%	3 13%	5 20%	1 12%	2 8%	2 5%	2 5%	2 20%	3 4%
Disagree strongly (-2)	55 5%	4 12%	2 4%	3 9%	2 10%	3 7%	1 2%	- -	- -	1 4%	1 4%	- -	1 5%	- -	2 6%	2 4%	- -	3 8%	1 2%	2 11%	2 15%	3 14%	4 9%	* 1%	1 5%	2 6%
NET: Disagree	127 13%	7 21%	5 10%	4 13%	5 22%	5 13%	3 11%	* 3%	4 9%	3 9%	2 6%	1 4%	3 14%	4 19%	3 13%	6 12%	2 11%	4 12%	4 15%	7 31%	3 26%	6 22%	7 13%	2 7%	4 25%	4 9%
Mean	0.61	0.13	0.75	0.82	0.26	0.59	0.88	0.73	0.75	0.60	0.58	0.82	0.79	0.46	0.77	0.51	0.53	0.61	0.60	0.14	0.37	0.33	0.60	0.80	0.52	0.73
Standard deviation	1.03	1.13	1.04	1.15	1.16	1.11	1.00	0.82	0.80	0.93	0.85	0.88	1.14	0.94	1.05	1.00	0.80	1.10	0.96	1.22	1.31	1.25	1.14	0.90	1.20	1.07
Standard error	0.03	0.21	0.15	0.20	0.23	0.17	0.18	0.21	0.12	0.17	0.15	0.15	0.24	0.22	0.21	0.14	0.16	0.17	0.17	0.27	0.40	0.23	0.17	0.17	0.26	0.18

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Absolutes/col percents

Table 45

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of charge would be fairer, because those who drive more would pay more

	London Borough								
	Total	Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	614 60%	17 57%	13 43%	18 56%	16 66%	20 51%	25 73%	22 69%	12 66%
Agree strongly (+2)	184 18%	3 11%	3 10%	5 17%	7 29%	6 16%	6 17%	8 24%	3 18%
Agree slightly (+1)	430 42%	14 47%	10 33%	12 39%	9 36%	13 35%	19 56%	15 45%	9 49%
Neither agree nor disagree (0)	274 27%	12 39%	13 41%	7 22%	8 33%	14 36%	9 27%	8 25%	2 8%
Disagree slightly (-1)	72 7%	- -	3 11%	1 4%	* 2%	3 9%	- -	1 3%	3 14%
Disagree strongly (-2)	55 5%	1 4%	1 5%	6 19%	- -	2 4%	- -	1 4%	2 11%
NET: Disagree	127 13%	1 4%	5 16%	7 22%	* 2%	5 13%	- -	2 7%	5 25%
Mean	0.61	0.61	0.33	0.32	0.94	0.51	0.90	0.82	0.48
Standard deviation	1.03	0.83	0.98	1.34	0.84	1.01	0.66	0.97	1.29
Standard error	0.03	0.14	0.17	0.25	0.16	0.18	0.12	0.16	0.32

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 46

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of charge would raise more money to invest in the transport system

	Gender			Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Agree	506 50%	254 50%	252 50%	71 46%	147 60% <i>dgi</i>	106 55% <i>g</i>	63 38%	54 48%	65 45%	228 54% <i>m</i>	152 50%	52 46%	74 42%	101 55%	147 46%	61 54%	86 47%	110 51%	278 48%	219 53%	314 53%	191 46%	257 51%	97 42%	147 56% <i>x</i>	135 46%	195 51%
Agree strongly (+2)	155 15%	95 19% <i>b</i>	60 12%	23 15%	42 17%	31 16%	27 16%	18 16%	14 9%	70 17%	51 17%	14 12%	21 12%	36 20%	47 15%	21 18%	26 14%	26 12%	87 15%	68 16%	109 18% <i>v</i>	47 11%	81 16%	29 13%	43 16%	45 15%	54 14%
Agree slightly (+1)	350 35%	159 31%	192 38%	47 31%	105 43% <i>g</i>	75 38% <i>g</i>	36 22%	36 32%	51 36% <i>g</i>	158 37%	101 33%	38 34%	53 30%	65 35%	100 32%	40 36%	60 32%	84 39%	190 33%	151 36%	206 34%	145 35%	175 35%	68 29%	104 39% <i>x</i>	90 31%	141 37%
Neither agree nor disagree (0)	381 38%	182 36%	199 39%	62 40%	75 30%	70 36%	77 47% <i>ef</i>	41 36%	56 39%	133 32%	117 39%	48 42% <i>j</i>	82 47% <i>j</i>	60 33%	136 43% <i>np</i>	34 30%	75 41%	75 35%	217 38%	155 37%	213 36%	168 40%	183 36%	102 44%	92 35%	117 40%	124 33%
Disagree slightly (-1)	75 7%	37 7%	38 7%	15 10%	15 6%	11 4%	15 9%	7 6%	11 8%	41 10%	19 6%	6 5%	8 5%	14 8%	18 6%	13 11%	10 5%	20 9%	49 9%	25 6%	41 7%	34 8%	42 8%	17 7%	15 6%	22 8%	38 10%
Disagree strongly (-2)	54 5%	34 7%	19 4%	6 4%	9 4%	7 4%	9 5%	11 10% <i>ef</i>	12 8%	20 5%	15 5%	7 6%	12 7%	9 5%	16 5%	5 5%	13 7%	10 5%	32 6%	18 4%	30 5%	24 6%	26 5%	17 7%	10 4%	19 7%	24 6%
NET: Disagree	129 13%	71 14%	57 11%	21 14%	24 10%	18 9%	24 15%	18 16%	23 16%	61 15%	33 11%	13 12%	20 12%	23 12%	34 11%	18 16%	23 13%	30 14%	81 14%	43 10%	71 12%	57 14%	68 13%	34 15%	25 9%	42 14%	62 16%
Mean	0.47	0.48	0.46	0.43	0.63 <i>gi</i>	0.58 <i>gi</i>	0.35	0.38	0.30	0.51	0.51	0.40	0.35	0.57	0.45	0.52	0.41	0.44	0.44	0.54	0.54 <i>v</i>	0.38	0.48	0.32	0.59 <i>x</i>	0.41	0.43
Standard deviation	1.01	1.09	0.93	1.00	0.96	0.95	1.03	1.13	1.03	1.03	1.00	0.99	0.98	1.04	0.98	1.06	1.04	0.98	1.03	0.98	1.03	0.98	1.02	1.03	0.95	1.05	1.05
Standard error	0.03	0.05	0.04	0.09	0.06	0.06	0.08	0.10	0.08	0.05	0.06	0.09	0.08	0.08	0.06	0.10	0.07	0.06	0.04	0.05	0.04	0.05	0.04	0.08	0.06	0.06	0.05

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 46

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of charge would raise more money to invest in the transport system

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Agree	506 50%	11 33%	24 47%	17 55%	9 43%	14 35%	17 57%	10 59%	28 62%	21 72%	21 58%	20 63%	16 64%	8 41%	17 61%	31 59%	9 41%	16 45%	11 45%	11 47%	6 49%	9 35%	29 56%	10 33%	7 39%	17 43%
Agree strongly (+2)	155 15%	5 16%	12 23%	6 20%	2 8%	3 8%	9 28%	4 23%	5 11%	4 15%	3 8%	5 16%	2 9%	3 16%	6 23%	7 13%	2 11%	4 12%	1 6%	3 13%	1 12%	2 8%	7 14%	5 16%	2 14%	8 20%
Agree slightly (+1)	350 35%	6 18%	12 24%	11 35%	8 35%	11 27%	9 29%	6 36%	23 51%	16 57%	18 50%	15 47%	14 55%	5 25%	10 38%	24 46%	7 30%	12 33%	10 39%	8 34%	4 37%	7 27%	22 42%	5 18%	4 25%	9 22%
Neither agree nor disagree (0)	381 38%	19 55%	20 40%	8 25%	8 38%	20 51%	10 34%	4 23%	16 35%	7 23%	9 26%	7 20%	7 27%	5 24%	5 18%	20 38%	10 44%	14 41%	7 28%	12 53%	2 18%	10 41%	20 39%	17 57%	7 42%	21 52%
Disagree slightly (-1)	75 7%	3 9%	4 8%	2 6%	2 10%	3 7%	2 6%	3 18%	2 3%	2 5%	6 16%	4 14%	1 4%	7 32%	3 11%	1 3%	2 11%	3 9%	2 10%	- -	2 19%	2 6%	2 3%	2 8%	- -	- -
Disagree strongly (-2)	54 5%	1 2%	2 5%	4 13%	2 8%	2 6%	1 2%	- -	- -	- -	- -	1 4%	1 5%	1 4%	3 10%	- -	1 4%	2 5%	4 17%	- -	2 15%	4 17%	1 2%	* 1%	3 20%	2 6%
NET: Disagree	129 13%	4 12%	6 13%	6 19%	4 19%	5 14%	3 9%	3 18%	2 3%	2 5%	6 16%	6 17%	2 9%	7 35%	6 21%	1 3%	3 15%	5 14%	7 27%	- -	4 34%	6 23%	3 5%	3 10%	3 20%	2 6%
Mean	0.47	0.35	0.53	0.43	0.23	0.24	0.74	0.63	0.70	0.81	0.49	0.58	0.60	0.18	0.52	0.70	0.32	0.38	0.06	0.61	0.12	0.03	0.62	0.38	0.13	0.52
Standard deviation	1.01	0.95	1.09	1.27	1.05	0.94	1.03	1.06	0.72	0.76	0.87	1.04	0.91	1.18	1.26	0.73	0.97	0.99	1.21	0.73	1.32	1.18	0.84	0.91	1.29	1.00
Standard error	0.03	0.17	0.16	0.22	0.21	0.15	0.18	0.27	0.11	0.14	0.16	0.18	0.19	0.27	0.25	0.10	0.19	0.15	0.21	0.16	0.40	0.22	0.12	0.17	0.28	0.17

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Absolutes/col percents

Table 46

Q10. Some have suggested the idea of introducing a mileage or time-based charge in congested parts of the road network in London. To what extent do you agree or disagree with each of the following statements about the introduction of a mileage or time-based charge?

Base: All respondents

This type of charge would raise more money to invest in the transport system

	London Borough								
	Total	Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Agree	506 50%	13 42%	13 43%	16 51%	10 40%	18 46%	16 45%	18 57%	12 66%
Agree strongly (+2)	155 15%	3 8%	4 13%	9 28%	4 16%	6 16%	4 12%	9 28%	3 18%
Agree slightly (+1)	350 35%	10 34%	9 30%	7 23%	6 24%	12 30%	11 33%	9 28%	9 49%
Neither agree nor disagree (0)	381 38%	15 50%	13 43%	7 23%	11 44%	16 41%	18 52%	11 32%	4 22%
Disagree slightly (-1)	75 7%	1 2%	3 9%	3 9%	3 11%	2 5%	-	1 4%	2 11%
Disagree strongly (-2)	54 5%	2 5%	2 5%	5 17%	1 4%	3 8%	1 3%	2 7%	-
NET: Disagree	129 13%	2 7%	4 14%	8 26%	4 15%	5 13%	1 3%	4 11%	2 11%
Mean	0.47	0.38	0.37	0.35	0.38	0.42	0.52	0.68	0.73
Standard deviation	1.01	0.88	0.99	1.44	1.03	1.07	0.81	1.15	0.91
Standard error	0.03	0.15	0.18	0.26	0.19	0.19	0.14	0.19	0.23

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Absolutes/col percents

Table 47

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

Summary table

		I would drive less overall	I would drive at times of the day when there is a reduced charge or no charge	I would switch to a different form of transport	I would drive the same as now, and just pay the charge
Unweighted base		1015	1015	1015	1015
Weighted base ('000s)		1015	1015	1015	1015
NET: Likely		279 27%	436 43%	346 34%	186 18%
Very likely	(+2)	94 9%	178 18%	129 13%	47 5%
Fairly likely	(+1)	184 18%	258 25%	218 21%	139 14%
Neither likely nor unlikely	(0)	257 25%	183 18%	255 25%	245 24%
Fairly unlikely	(-1)	89 9%	36 4%	76 7%	126 12%
Very unlikely	(-2)	68 7%	41 4%	50 5%	125 12%
NET: Unlikely		156 15%	77 8%	126 12%	252 25%
Not applicable		323 32%	319 31%	288 28%	332 33%
Mean		0.22	0.71	0.41	-0.21
Standard deviation		1.13	1.08	1.10	1.16
Standard error		0.04	0.04	0.04	0.04

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Absolutes/col percents

Table 48

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents
I would drive less overall

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure		Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Likely	279	156	123	34	88	69	37	21	29	149	68	33	28	42	81	39	51	66	123	149	206	73	164	43	68	106	119
	27%	31%b	24%	22%	36%dgh	36%dgh	23%	19%	20%	35%km	22%	29%lm	16%	23%	25%	35%n	28%	30%	21%	36%st	34%v	17%	32%x	18%	26%	36%	31%
Very likely (+2)	94	55	39	10	25	27	13	6	13	57	27	7	4	18	23	14	21	19	37	57	70	25	58	14	21	39	39
	9%	11%	8%	7%	10%	14%h	8%	5%	9%	13%lm	9%lm	6%	2%	10%	7%	12%	11%	9%	6%	14%st	12%v	6%	11%x	6%	8%	13%	10%
Fairly likely (+1)	184	101	83	24	63	42	24	15	17	93	41	26	25	24	58	26	30	47	86	93	136	48	106	29	47	67	80
	18%	20%	16%	15%	26%dgh	22%i	15%	14%	12%	22%k	14%	23%k	14%	13%	18%	23%	16%	22%n	15%	22%st	23%v	12%	21%x	13%	18%	23%	21%
Neither likely nor unlikely (0)	257	122	135	40	57	53	39	29	40	111	63	39	43	33	85	31	47	61	142	106	146	111	149	57	49	75	122
	25%	24%	27%	26%	23%	27%	24%	26%	28%	26%	21%	34%k	25%	18%	27%n	28%	26%	28%n	25%	25%	24%	27%	29%y	24%	19%	26%	32%
Fairly unlikely (-1)	89	50	39	13	24	15	16	11	10	40	33	6	9	14	30	6	15	23	48	40	61	28	50	17	20	40	39
	9%	10%	8%	9%	10%	8%	10%	10%	7%	10%	11%	5%	5%	7%	9%	6%	8%	11%	8%	10%	10%	7%	10%	7%	8%	14%	10%
Very unlikely (-2)	68	36	32	7	11	11	14	9	15	27	22	5	14	12	24	2	18	11	46	21	41	26	30	16	21	39	20
	7%	7%	6%	4%	4%	6%	9%	8%	11%e	6%	7%	4%	8%	6%	8%	2%	10%p	5%	8%	5%	7%	6%	6%	7%	8%	13%B	5%
NET: Unlikely	156	86	70	20	35	27	30	20	25	68	55	11	22	26	54	9	34	94	62	102	54	80	33	41	80	59	
	15%	17%	14%	13%	14%	14%	18%	17%	17%	16%	18%	10%	13%	14%	17%p	8%	18%p	16%	15%	17%	13%	16%	16%	14%	16%	27%B	16%
Not applicable	323	143	180	60	66	46	58	43	50	94	117	30	82	85	98	33	52	55	216	100	145	178	115	100	105	34	81
	32%	28%	35%a	39%ef	27%	24%	35%f	38%f	35%f	22%	39%jl	27%	46%jl	46%opq	31%	30%	28%	25%	38%t	24%	24%	43%u	23%	43%w	40%w	11%	21%A
Mean	0.22	0.24	0.18	0.18	0.38gh	0.40gh	0.06	-0.02	0.01	0.34km	0.10	0.29	-0.04	0.22	0.12	0.53oq	0.15	0.24	0.06	0.39s	0.29v	0.07	0.29	0.06	0.17	0.10	0.26
Standard deviation	1.13	1.17	1.10	1.05	1.08	1.13	1.19	1.11	1.22	1.15	1.20	0.95	1.05	1.24	1.12	0.97	1.23	1.06	1.14	1.12	1.15	1.09	1.10	1.11	1.21	1.27	1.06
Standard error	0.04	0.06	0.06	0.12	0.08	0.09	0.11	0.12	0.12	0.06	0.09	0.10	0.12	0.13	0.08	0.11	0.10	0.08	0.05	0.07	0.05	0.08	0.05	0.11	0.10	0.08	0.06

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 48

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents
I would drive less overall

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Likely	279 27%	8 25%	21 43%	8 25%	8 35%	8 20%	6 21%	8 47%	15 32%	6 20%	15 43%	10 30%	9 38%	2 11%	3 11%	20 38%	5 24%	12 34%	8 32%	5 22%	4 33%	6 25%	8 15%	9 31%	3 20%	7 18%
Very likely	(+2) 94 9%	1 3%	8 16%	- -	4 19%	4 11%	2 6%	3 18%	4 9%	2 7%	5 13%	2 5%	3 12%	- -	1 5%	6 12%	3 15%	4 10%	1 6%	1 4%	3 26%	3 14%	4 7%	1 3%	1 4%	2 6%
Fairly likely	(+1) 184 18%	7 22%	13 27%	8 25%	4 17%	4 9%	5 15%	5 29%	11 24%	4 13%	11 30%	8 25%	6 26%	2 11%	2 6%	14 26%	2 9%	8 23%	7 26%	4 19%	1 7%	3 11%	4 8%	9 29%	3 16%	5 12%
Neither likely nor unlikely	(0) 257 25%	15 44%	18 37%	9 28%	11 49%	9 23%	7 24%	4 23%	13 27%	9 29%	9 27%	3 8%	8 31%	4 22%	3 12%	16 31%	7 32%	10 28%	4 18%	3 11%	1 7%	5 21%	12 23%	7 24%	6 32%	14 35%
Fairly unlikely	(-1) 89 9%	1 4%	3 6%	4 14%	2 7%	7 17%	2 5%	- -	3 6%	4 12%	3 9%	1 2%	- -	1 5%	* 2%	5 9%	1 3%	6 16%	4 14%	4 17%	2 14%	2 8%	5 9%	2 7%	2 13%	3 9%
Very unlikely	(-2) 68 7%	3 7%	1 2%	2 5%	* 2%	7 17%	2 6%	2 12%	1 2%	1 4%	- -	3 8%	1 5%	1 4%	1 5%	3 7%	1 3%	1 3%	4 17%	1 5%	- -	5 18%	2 5%	3 10%	1 8%	4 10%
NET: Unlikely	156 15%	4 11%	4 7%	6 19%	2 9%	14 34%	3 11%	2 12%	4 8%	5 16%	3 9%	3 10%	1 5%	2 9%	2 7%	7 14%	1 7%	7 19%	8 31%	5 22%	2 14%	7 26%	7 14%	5 18%	4 21%	7 18%
Not applicable	323 32%	7 20%	7 14%	9 28%	2 7%	9 22%	13 44%	3 18%	15 32%	10 35%	8 21%	17 52%	6 26%	12 58%	19 70%	9 18%	8 37%	7 19%	5 19%	10 44%	6 45%	7 28%	25 48%	8 27%	5 27%	11 28%
Mean	0.22	0.13	0.57	*	0.47	-0.26	0.16	0.51	0.46	0.12	0.60	0.33	0.55	-0.05	0.11	0.38	0.47	0.27	-0.13	-0.03	0.84	-0.08	0.06	0.08	-0.07	-0.05
Standard deviation	1.13	0.94	0.93	0.93	0.97	1.33	1.13	1.30	0.93	1.05	0.91	1.28	1.01	0.94	1.36	1.06	1.11	1.05	1.30	1.18	1.37	1.47	1.11	1.12	1.06	1.10
Standard error	0.04	0.19	0.15	0.19	0.21	0.24	0.26	0.35	0.17	0.22	0.18	0.30	0.27	0.30	0.45	0.16	0.27	0.19	0.26	0.35	0.56	0.33	0.22	0.24	0.27	0.21

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 48

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would drive less overall

	Total	London Borough							City of Westminster
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Likely	279 27%	6 20%	10 32%	7 22%	10 40%	10 25%	8 22%	9 27%	3 19%
Very likely (+2)	94 9%	4 12%	1 3%	4 13%	2 8%	4 10%	4 11%	7 20%	2 8%
Fairly likely (+1)	184 18%	3 9%	9 29%	3 9%	8 32%	6 16%	4 11%	2 7%	2 10%
Neither likely nor unlikely (0)	257 25%	8 25%	7 22%	4 14%	4 17%	7 20%	7 21%	11 33%	2 9%
Fairly unlikely (-1)	89 9%	6 19%	3 11%	2 6%	2 6%	7 17%	5 13%	-	-
Very unlikely (-2)	68 7%	2 7%	1 2%	4 13%	4 15%	4 11%	3 8%	1 4%	-
NET: Unlikely	156 15%	8 26%	4 13%	6 19%	5 21%	11 28%	7 21%	1 4%	-
Not applicable	323 32%	9 29%	10 33%	14 45%	5 22%	11 28%	12 35%	12 37%	13 72%
Mean	0.22	-0.01	0.31	0.05	0.14	-0.04	0.08	0.62	0.98
Standard deviation	1.13	1.22	0.93	1.52	1.32	1.27	1.27	1.14	0.88
Standard error	0.04	0.25	0.19	0.38	0.29	0.26	0.27	0.24	0.40

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 49

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would drive at times of the day when there is a reduced charge or no charge

	Gender		Age							Social Grade					Region					Ethnicity		Working status		Tenure		Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Likely	436 43%	224 44%	212 42%	55 36%	119 49% ^{dg}	99 51% ^{dg}	58 35%	45 40%	59 41%	221 52% ^{km}	109 36%	50 44%	56 32%	66 36%	135 43%	52 46%	81 44%	102 47% ⁿ	214 37%	216 52% ^s	286 48% ^v	151 36%	251 49% ^{xy}	87 37%	94 36%	180 61% ^B	179 47%
Very likely (+2)	178 18%	98 19%	80 16%	25 16%	42 17%	46 24%	27 16%	17 15%	21 15%	87 20%	44 14%	21 19%	27 15%	27 15%	67 21%	21 19%	29 16%	34 16%	73 13%	103 25% ^s	120 20% ^v	58 14%	96 19%	43 18%	37 14%	89 30% ^B	63 17%
Fairly likely (+1)	258 25%	126 25%	132 26%	30 20%	77 31% ^{dg}	53 27%	31 19%	28 25%	38 27%	135 32% ^{km}	66 22%	29 25%	29 16%	39 21%	68 21%	31 27%	53 29%	68 31% ^{no}	141 24%	112 27%	166 28%	92 22%	155 30% ^{xy}	45 19%	57 22%	91 31%	116 30%
Neither likely nor unlikely (0)	183 18%	95 19%	88 17%	33 22% ⁱ	46 19% ⁱ	37 19% ⁱ	37 22% ⁱ	15 14%	15 10%	76 18%	50 17%	27 24%	29 16%	27 15%	67 21%	22 19%	36 19%	32 15%	95 16%	80 19%	124 21% ^v	59 14%	91 18%	39 17%	51 19%	47 16%	86 23% ^A
Fairly unlikely (-1)	36 4%	19 4%	17 3%	3 2%	10 4%	7 4%	8 5%	4 4%	3 2%	12 3%	14 5%	2 3%	7 4%	5 3%	10 3%	1 4%	6 3%	15 7% ^p	26 5%	9 2%	23 4%	13 3%	21 4%	5 2%	10 4%	11 4%	19 5%
Very unlikely (-2)	41 4%	22 4%	19 4%	1 1%	8 3%	7 4%	8 5%	6 5%	11 8% ^d	22 5%	10 3%	3 3%	6 3%	5 3%	14 4%	5 4%	8 4%	9 4%	25 4%	15 4%	24 4%	17 4%	24 5%	7 3%	8 3%	17 6%	19 5%
NET: Unlikely	77 8%	40 8%	36 7%	5 3%	18 7%	14 7%	16 10% ^d	11 9%	14 10% ^d	34 8%	24 8%	5 5%	13 7%	10 5%	24 7%	6 5%	13 7%	24 11%	51 9%	25 6%	47 8%	30 7%	45 9%	12 5%	18 7%	28 9%	37 10%
Not applicable	319 31%	148 29%	171 34%	61 39% ^{ef}	63 26%	44 23%	54 33% ^f	42 37% ^{ef}	56 39% ^{ef}	91 22%	118 39% ^{jl}	31 27%	78 45% ^{jl}	82 44% ^{opq}	93 29%	33 30%	54 29%	58 27%	217 38% ^t	96 23%	142 24%	177 43% ^u	121 24%	95 41% ^w	100 38% ^w	40 14%	78 21% ^A
Mean	0.71	0.72	0.71	0.79	0.74	0.83 ^g	0.55	0.64	0.63	0.76	0.65	0.75	0.66	0.76	0.73	0.79	0.68	0.65	0.59	0.87 ^s	0.73	0.68	0.72	0.80	0.65	0.88 ^B	0.61
Standard deviation	1.08	1.10	1.06	0.93	1.01	1.06	1.15	1.17	1.24	1.09	1.09	1.00	1.13	1.06	1.12	1.06	1.05	1.10	1.10	1.05	1.07	1.12	1.09	1.08	1.06	1.14	1.07
Standard error	0.04	0.06	0.06	0.11	0.08	0.08	0.10	0.13	0.13	0.06	0.08	0.11	0.13	0.11	0.08	0.12	0.09	0.08	0.05	0.07	0.05	0.08	0.05	0.10	0.09	0.07	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 49

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would drive at times of the day when there is a reduced charge or no charge

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Likely	436 43%	14 41%	27 53%	15 47%	9 41%	20 51%	10 34%	10 60%	16 36%	13 45%	19 55%	13 41%	13 51%	5 27%	6 22%	31 58%	7 32%	20 57%	8 31%	10 42%	5 44%	11 45%	15 29%	9 31%	7 38%	17 43%
Very likely	(+2) 178 18%	4 12%	17 35%	2 8%	5 23%	7 17%	3 10%	5 29%	3 7%	4 15%	3 9%	8 24%	10 42%	- -	1 2%	10 19%	4 17%	5 15%	3 12%	1 4%	4 37%	5 19%	6 12%	4 13%	2 12%	9 22%
Fairly likely	(+1) 258 25%	10 30%	9 18%	12 40%	4 18%	14 34%	7 24%	5 31%	13 29%	9 30%	16 45%	6 17%	2 9%	5 27%	5 20%	20 39%	3 15%	14 41%	5 19%	9 38%	1 7%	7 27%	9 17%	5 18%	5 26%	8 21%
Neither likely nor unlikely	(0) 183 18%	11 32%	14 28%	6 20%	8 37%	4 9%	6 20%	4 22%	11 25%	2 6%	7 19%	1 3%	6 25%	2 12%	1 3%	9 16%	5 24%	4 12%	4 17%	5 21%	1 7%	6 22%	8 16%	10 32%	5 27%	11 27%
Fairly unlikely	(-1) 36 4%	2 5%	- -	- -	1 7%	1 2%	- -	- -	2 4%	3 9%	* 1%	2 5%	- -	1 4%	* 2%	1 2%	- -	4 10%	5 22%	- -	* 4%	1 4%	3 6%	1 3%	1 5%	1 1%
Very unlikely	(-2) 41 4%	2 5%	1 2%	2 5%	2 8%	4 11%	1 2%	- -	1 3%	1 2%	2 4%	- -	- -	- -	3 9%	3 5%	1 4%	1 2%	1 6%	- -	- -	1 5%	2 4%	2 7%	* 3%	- -
NET: Unlikely	77 8%	3 10%	1 2%	2 5%	3 15%	5 13%	1 2%	- -	3 7%	3 11%	2 6%	2 5%	- -	1 4%	3 11%	4 7%	1 4%	4 12%	7 27%	- -	* 4%	2 8%	5 10%	3 10%	1 8%	1 1%
Not applicable	319 31%	6 17%	8 17%	8 27%	2 7%	10 26%	13 44%	3 18%	15 32%	11 39%	8 21%	17 52%	6 23%	12 58%	17 64%	10 19%	9 41%	7 19%	6 25%	8 37%	6 45%	6 24%	24 45%	8 27%	5 27%	11 28%
Mean	0.71	0.46	1.02	0.60	0.44	0.60	0.70	1.08	0.48	0.77	0.68	1.24	1.22	0.53	0.11	0.81	0.70	0.72	0.13	0.74	1.41	0.68	0.50	0.38	0.54	0.90
Standard deviation	1.08	1.01	0.98	0.96	1.23	1.32	0.94	0.81	0.93	1.10	0.92	0.97	0.94	0.71	1.45	1.03	1.11	1.01	1.24	0.60	1.03	1.11	1.18	1.15	1.02	0.89
Standard error	0.04	0.20	0.16	0.20	0.26	0.24	0.21	0.22	0.17	0.25	0.18	0.23	0.24	0.22	0.46	0.16	0.28	0.18	0.25	0.17	0.42	0.24	0.23	0.24	0.26	0.17

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 49

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would drive at times of the day when there is a reduced charge or no charge

	Total	London Borough							City of Westminster
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Likely	436 43%	10 33%	16 53%	12 39%	13 53%	19 50%	17 51%	14 42%	3 17%
Very likely (+2)	178 18%	4 14%	6 20%	6 19%	4 18%	13 34%	8 24%	8 24%	2 9%
Fairly likely (+1)	258 25%	6 19%	10 32%	6 20%	8 35%	6 16%	9 27%	6 18%	2 8%
Neither likely nor unlikely (0)	183 18%	6 18%	2 7%	2 5%	6 25%	5 13%	6 17%	4 13%	2 10%
Fairly unlikely (-1)	36 4%	1 4%	-	1 4%	-	3 9%	* 1%	1 4%	-
Very unlikely (-2)	41 4%	5 15%	2 7%	2 7%	-	2 5%	1 4%	-	-
NET: Unlikely	77 8%	6 19%	2 7%	4 11%	-	5 13%	2 5%	1 4%	-
Not applicable	319 31%	9 30%	10 33%	14 45%	5 22%	9 24%	9 27%	13 40%	13 72%
Mean	0.71	0.17	0.87	0.71	0.90	0.88	0.91	1.04	0.95
Standard deviation	1.08	1.43	1.19	1.39	0.76	1.29	1.07	0.98	0.93
Standard error	0.04	0.29	0.25	0.35	0.16	0.26	0.22	0.21	0.42

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 50

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would switch to a different form of transport

	Gender			Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Likely	346 34%	184 36%	162 32%	45 29%	95 38% <i>i</i>	80 41% <i>i</i>	51 31%	37 33%	38 27%	182 43% <i>km</i>	82 27%	42 37% <i>m</i>	40 23%	55 30%	100 32%	46 41%	65 35%	80 37%	166 29%	176 42% <i>s</i>	241 40% <i>v</i>	105 25%	206 41% <i>xy</i>	64 27%	74 28%	133 45% <i>B</i>	139 36%
Very likely (+2)	129 13%	75 15%	53 11%	17 11%	32 13%	34 18% <i>i</i>	19 12%	15 13%	12 8%	72 17% <i>lm</i>	35 12%	6 6%	15 9%	18 10%	40 12%	15 13%	25 14%	30 14%	52 9%	75 18% <i>s</i>	97 16% <i>v</i>	31 8%	79 15% <i>y</i>	27 11%	22 8%	58 20%	52 14%
Fairly likely (+1)	218 21%	109 22%	108 21%	28 18%	63 26%	46 23%	32 19%	23 20%	26 18%	110 26% <i>km</i>	46 15%	36 32% <i>km</i>	25 14%	37 20%	61 19%	31 28%	39 21%	50 23%	113 20%	101 24%	143 24% <i>v</i>	74 18%	127 25% <i>x</i>	37 16%	51 19%	76 26%	87 23%
Neither likely nor unlikely (0)	255 25%	122 24%	134 26%	37 24%	66 27%	52 27%	38 23%	28 25%	35 24%	108 26%	75 25%	32 28%	40 23%	41 22%	81 26%	29 26%	45 24%	59 27%	130 23%	117 28%	160 27%	95 23%	131 26%	55 24%	67 25%	75 25%	116 31%
Fairly unlikely (-1)	76 7%	41 8%	35 7%	17 11%	20 8%	11 6%	14 8%	4 3%	10 7%	42 10% <i>m</i>	20 7%	8 7%	5 3%	17 9%	27 8%	8 7%	14 8%	10 5%	41 7%	34 8%	47 8%	29 7%	40 8%	17 7%	18 7%	33 11%	28 7%
Very unlikely (-2)	50 5%	26 5%	24 5%	2 1%	5 2%	10 5%	14 8% <i>de</i>	11 10% <i>de</i>	8 5%	14 3%	19 6%	6 5%	11 7%	7 4%	19 6%	3 3%	9 5%	11 5%	33 6%	16 4%	32 5%	18 4%	28 6%	10 4%	11 4%	19 6%	25 7%
NET: Unlikely	126 12%	67 13%	59 12%	19 12%	25 10%	21 11%	28 17%	15 13%	18 12%	56 13%	39 13%	14 12%	17 10%	24 13%	46 14%	12 10%	23 13%	21 10%	74 13%	49 12%	79 13%	46 11%	68 13%	27 12%	29 11%	52 18%	53 14%
Not applicable	288 28%	135 27%	153 30%	53 34% <i>f</i>	60 25%	42 22%	47 29%	32 29%	53 37% <i>ef</i>	77 18%	106 35% <i>jl</i>	26 23%	78 45% <i>jl</i>	64 35%	90 28%	26 23%	52 28%	55 26%	206 36% <i>t</i>	75 18%	118 20%	170 41% <i>u</i>	103 20%	87 37% <i>w</i>	94 36% <i>w</i>	35 12%	72 19% <i>A</i>
Mean	0.41	0.45	0.37	0.41	0.52g	0.54g	0.24	0.32	0.27	0.53k	0.30	0.33	0.28	0.35	0.33	0.53	0.44	0.49	0.30	0.54s	0.47	0.30	0.47	0.36	0.33	0.46	0.36
Standard deviation	1.10	1.14	1.07	1.02	0.99	1.12	1.21	1.24	1.10	1.07	1.16	0.98	1.16	1.09	1.15	1.02	1.12	1.08	1.12	1.08	1.12	1.06	1.12	1.12	1.04	1.18	1.12
Standard error	0.04	0.06	0.06	0.11	0.08	0.09	0.11	0.13	0.11	0.06	0.08	0.10	0.13	0.10	0.08	0.11	0.09	0.08	0.05	0.07	0.05	0.08	0.05	0.10	0.09	0.07	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 50

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would switch to a different form of transport

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Likely	346 34%	9 27%	21 41%	9 28%	10 46%	13 33%	8 28%	9 53%	18 39%	9 32%	20 56%	12 37%	10 41%	3 15%	5 20%	26 49%	5 24%	11 32%	7 27%	8 34%	6 48%	6 25%	12 22%	7 24%	3 15%	12 30%
Very likely	(+2) 129 13%	4 11%	8 15%	4 13%	4 20%	5 12%	1 4%	3 20%	4 9%	1 3%	4 13%	3 10%	4 15%	1 4%	3 11%	15 29%	2 11%	5 14%	1 3%	4 16%	1 8%	4 16%	4 7%	2 6%	2 12%	5 12%
Fairly likely	(+1) 218 21%	6 17%	13 26%	5 16%	6 26%	8 21%	7 24%	5 33%	14 30%	8 29%	16 44%	9 27%	6 26%	2 12%	3 9%	11 21%	3 13%	6 18%	6 24%	4 17%	5 40%	2 9%	8 15%	5 18%	1 4%	7 18%
Neither likely nor unlikely	(0) 255 25%	14 40%	16 31%	10 33%	5 23%	9 23%	9 30%	2 11%	9 20%	6 21%	10 29%	3 9%	9 36%	5 22%	3 10%	17 32%	4 18%	15 42%	7 26%	3 15%	2 18%	6 25%	14 27%	9 31%	9 50%	13 32%
Fairly unlikely	(-1) 76 7%	2 6%	6 13%	2 8%	4 17%	5 12%	4 15%	3 18%	2 4%	1 4%	1 4%	2 6%	3 12%	1 5%	*	-	2 9%	1 3%	1 5%	2 9%	-	5 18%	4 7%	2 5%	1 7%	-
Very unlikely	(-2) 50 5%	3 7%	-	2 8%	1 5%	3 9%	1 3%	-	1 3%	2 8%	1 3%	-	-	-	2 9%	1 3%	1 5%	2 7%	3 13%	1 5%	*	*	2 3%	3 10%	1 5%	4 11%
NET: Unlikely	126 12%	5 13%	6 13%	5 16%	5 22%	8 21%	5 17%	3 18%	3 7%	3 12%	2 7%	2 6%	3 12%	1 5%	3 10%	1 3%	3 14%	4 10%	5 18%	3 15%	*	5 19%	5 10%	5 16%	2 12%	4 11%
Not applicable	288 28%	6 19%	7 14%	7 23%	2 9%	9 23%	8 25%	3 18%	15 34%	10 35%	3 7%	16 48%	3 12%	12 57%	16 60%	9 16%	10 45%	6 17%	7 29%	8 37%	4 30%	8 31%	22 42%	9 29%	4 22%	11 28%
Mean	0.41	0.21	0.51	0.23	0.43	0.20	0.16	0.68	0.59	0.23	0.64	0.80	0.50	0.32	0.29	0.86	0.28	0.34	-0.02	0.48	0.71	0.28	0.27	0.06	0.12	0.28
Standard deviation	1.10	1.08	0.96	1.17	1.21	1.23	0.95	1.11	0.96	1.08	0.90	0.89	0.95	0.85	1.52	1.01	1.26	1.08	1.17	1.30	0.92	1.17	1.01	1.15	1.03	1.22
Standard error	0.04	0.22	0.15	0.24	0.26	0.22	0.20	0.30	0.17	0.23	0.17	0.20	0.23	0.27	0.46	0.15	0.31	0.19	0.24	0.37	0.33	0.26	0.19	0.25	0.26	0.23

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 50

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would switch to a different form of transport

	Total	London Borough							City of Westminster
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Likely	346 34%	11 36%	14 45%	9 29%	14 56%	13 33%	12 35%	12 36%	3 17%
Very likely (+2)	129 13%	3 9%	4 12%	4 11%	4 18%	8 21%	5 15%	6 20%	2 8%
Fairly likely (+1)	218 21%	8 27%	10 33%	6 18%	9 39%	4 11%	7 20%	5 16%	2 9%
Neither likely nor unlikely (0)	255 25%	10 31%	5 18%	7 23%	3 12%	5 14%	5 14%	8 26%	3 19%
Fairly unlikely (-1)	76 7%	2 5%	1 4%	4 12%	1 3%	6 15%	7 19%	1 2%	-
Very unlikely (-2)	50 5%	1 3%	1 2%	1 4%	2 7%	3 9%	1 4%	2 5%	2 9%
NET: Unlikely	126 12%	3 9%	2 6%	5 17%	2 10%	9 24%	8 23%	2 7%	2 9%
Not applicable	288 28%	7 24%	10 31%	10 31%	5 22%	11 30%	10 28%	10 31%	10 55%
Mean	0.41	0.44	0.70	0.27	0.74	0.31	0.33	0.63	0.17
Standard deviation	1.10	0.97	0.95	1.15	1.14	1.44	1.24	1.17	1.39
Standard error	0.04	0.19	0.19	0.26	0.25	0.29	0.26	0.23	0.49

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 51

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would drive the same as now, and just pay the charge

	Gender			Age						Social Grade					Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Likely	186 18%	107 21%b	79 16%	30 20%	55 22%g	40 21%	22 14%	15 13%	24 17%	93 22%am	53 18%am	24 21%am	17 9%	36 20%	59 19%	15 13%	32 17%	44 21%	90 16%	96 23% s	133 22%v	53 13%	113 22% x	29 12%	42 16%	73 25%	83 22%
Very likely (+2)	47 5%	29 6%	18 4%	5 3%	16 7%	7 3%	6 4%	4 4%	8 6%	21 5%	15 5%	5 4%	6 4%	14 7% p	16 5% p	- -	9 5% p	8 4%	25 4%	22 5%	33 5%	15 4%	26 5%	8 3%	13 5%	19 6%	22 6%
Fairly likely (+1)	139 14%	78 15%	61 12%	25 16%	39 16%	33 17%	16 10%	10 9%	16 11%	72 17% am	38 13% m	19 17% m	10 6%	22 12%	43 14%	15 13%	22 12%	36 17%	65 11%	74 18% s	101 17% v	38 9%	88 17% xy	21 9%	30 11%	55 19%	60 16%
Neither likely nor unlikely (0)	245 24%	121 24%	125 25%	40 26%	61 25%	48 25%	45 27% i	28 25%	23 16%	98 23%	64 21%	35 31%	48 27%	28 15%	95 30% n	24 21%	51 27% n	48 22%	131 23%	104 25%	153 26%	93 22%	135 27%	53 23%	55 21%	78 27%	106 28%
Fairly unlikely (-1)	126 12%	60 12%	67 13%	12 8%	30 12%	34 17% dg	15 9%	15 13%	20 14%	67 16% k	22 7%	14 13%	23 13%	18 10%	21 7%	24 21% no	24 13% o	39 18% no	68 12%	58 14%	81 14%	45 11%	73 14%	23 10%	30 11%	45 15%	62 16%
Very unlikely (-2)	125 12%	64 13%	61 12%	11 7%	32 13%	28 14%	25 15% d	13 12%	16 11%	65 15% m	41 14% m	12 11% m	7 4%	17 9%	44 14%	14 13%	24 13%	25 12%	61 11%	60 14%	88 15% v	37 9%	64 13%	29 12%	30 11%	58 20% B	41 11%
NET: Unlikely	252 25%	124 25%	127 25%	23 15%	62 25% d	61 32% d	25 25%	25 25%	25 25%	132 31% km	63 21%	27 23%	29 17%	36 19%	65 20%	39 34% no	48 26%	65 30% no	129 22%	119 28%	169 28% v	82 20%	137 27%	52 22%	60 23%	103 35% B	103 27%
Not applicable	332 33%	155 31%	177 35%	60 39% ef	67 27%	45 23%	57 35% f	42 37% f	61 42% ef	100 24%	122 40% jl	28 25%	82 47% jl	85 46% opq	99 31%	36 32%	54 29%	58 27%	226 39% t	98 23%	143 24%	189 45% u	122 24%	100 43% w	107 40% w	40 14%	88 23% A
Mean	-0.21	-0.15	-0.27	0.01	-0.13	-0.28	-0.34	-0.32	-0.23	-0.26	-0.20	-0.12	-0.14	-0.03 p	-0.15 p	-0.50	-0.23	-0.24	-0.21	-0.19	-0.20	-0.23	-0.16	-0.33	-0.22	-0.27	-0.13
Standard deviation	1.16	1.20	1.13	1.04	1.21	1.14	1.17	1.13	1.25	1.20	1.24	1.09	0.94	1.29	1.17	1.01	1.16	1.13	1.15	1.19	1.19	1.11	1.15	1.15	1.20	1.24	1.13
Standard error	0.04	0.06	0.06	0.12	0.09	0.09	0.11	0.12	0.13	0.06	0.09	0.12	0.11	0.13	0.08	0.12	0.10	0.09	0.06	0.07	0.05	0.08	0.05	0.11	0.10	0.08	0.07

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 51

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would drive the same as now, and just pay the charge

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Likely	186 18%	9 26%	6 11%	4 14%	7 34%	9 23%	7 24%	10 59%	8 18%	3 11%	6 16%	3 10%	4 15%	3 13%	3 12%	15 28%	2 10%	6 17%	10 38%	1 4%	1 10%	5 19%	9 17%	5 17%	1 8%	13 33%
Very likely	(+2) 47 5%	4 12%	-	-	1 6%	3 8%	1 4%	3 16%	1 3%	1 2%	-	-	1 3%	-	-	2 4%	-	1 2%	3 12%	-	-	* 1%	6 12%	3 10%	-	3 7%
Fairly likely	(+1) 139 14%	5 14%	6 11%	4 14%	6 28%	6 15%	6 20%	7 42%	7 15%	3 9%	6 16%	3 10%	3 12%	3 13%	3 12%	13 24%	2 10%	5 15%	7 26%	1 4%	1 10%	4 17%	3 5%	2 6%	1 8%	10 26%
Neither likely nor unlikely	(0) 245 24%	14 41%	12 23%	13 41%	8 35%	12 30%	6 19%	1 6%	9 20%	4 12%	11 30%	1 3%	8 34%	3 15%	2 6%	10 18%	6 29%	13 38%	6 22%	7 33%	2 14%	6 23%	9 17%	14 46%	7 44%	12 29%
Fairly unlikely	(-1) 126 12%	1 4%	13 26%	1 2%	1 6%	5 13%	2 6%	2 9%	7 16%	9 30%	8 22%	8 23%	3 11%	2 11%	3 12%	13 24%	2 11%	6 18%	3 11%	2 9%	2 7%	1 15%	4 10%	5 10%	-	2 10%
Very unlikely	(-2) 125 12%	4 13%	11 22%	4 13%	4 17%	4 9%	1 3%	1 8%	5 11%	3 12%	3 8%	3 10%	3 14%	-	1 3%	5 9%	3 13%	2 5%	2 9%	4 17%	4 30%	4 17%	1 3%	1 3%	1 7%	3 9%
NET: Unlikely	252 25%	5 16%	24 47%	5 15%	5 23%	9 22%	3 9%	3 17%	12 27%	12 42%	11 30%	11 33%	6 25%	2 11%	4 16%	18 33%	5 24%	8 23%	5 20%	6 26%	4 37%	8 32%	7 12%	1 3%	3 17%	3 9%
Not applicable	332 33%	6 17%	9 18%	9 30%	2 9%	10 25%	14 48%	3 18%	16 34%	10 35%	9 24%	18 54%	6 26%	12 61%	18 67%	11 20%	8 37%	8 22%	5 19%	8 37%	5 39%	7 26%	28 54%	10 34%	5 32%	12 29%
Mean	-0.21	0.10	-0.71	-0.20	0.01	-0.01	0.31	0.61	-0.25	-0.64	-0.28	-0.73	-0.29	0.06	-0.23	-0.13	-0.41	-0.11	0.26	-0.61	-0.93	-0.40	0.30	0.33	-0.23	0.33
Standard deviation	1.16	1.19	1.02	0.98	1.20	1.16	1.01	1.26	1.15	1.04	0.93	1.07	1.10	0.84	1.10	1.13	1.03	0.89	1.23	0.99	1.26	1.16	1.25	0.91	0.82	1.09
Standard error	0.04	0.24	0.16	0.21	0.26	0.21	0.24	0.34	0.21	0.22	0.19	0.26	0.29	0.28	0.35	0.17	0.25	0.16	0.24	0.29	0.48	0.25	0.26	0.21	0.22	0.21

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 51

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents

I would drive the same as now, and just pay the charge

	Total	London Borough							City of Westminister
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Likely	186 18%	5 16%	1 2%	5 15%	2 9%	10 26%	4 11%	6 19%	3 17%
Very likely (+2)	47 5%	* 1%	-	2 6%	1 3%	5 13%	-	4 11%	2 8%
Fairly likely (+1)	139 14%	4 15%	1 2%	3 8%	1 6%	5 13%	4 11%	2 8%	2 9%
Neither likely nor unlikely (0)	245 24%	9 29%	5 18%	3 10%	11 45%	9 24%	9 26%	5 17%	-
Fairly unlikely (-1)	126 12%	1 2%	5 16%	5 16%	3 14%	* 1%	5 14%	2 7%	2 10%
Very unlikely (-2)	125 12%	7 22%	10 31%	6 19%	3 13%	8 21%	7 21%	7 20%	-
NET: Unlikely	252 25%	8 25%	15 47%	11 35%	7 27%	8 22%	12 35%	9 27%	2 10%
Not applicable	332 33%	9 30%	10 33%	13 40%	5 19%	11 28%	10 28%	12 37%	13 72%
Mean	-0.21	-0.43	-1.13	-0.55	-0.34	-0.04	-0.63	-0.28	0.56
Standard deviation	1.16	1.21	0.94	1.38	0.99	1.47	1.08	1.51	1.41
Standard error	0.04	0.25	0.20	0.34	0.21	0.30	0.23	0.31	0.63

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 52

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

Summary table

		I would drive less overall	I would drive at times of the day when there is a reduced charge or no charge	I would switch to a different form of transport	I would drive the same as now, and just pay the charge
Unweighted base		707	705	737	695
Weighted base ('000s)		692	696	727	683
NET: Likely		279 40%	436 63%	346 48%	186 27%
Very likely	(+2)	94 14%	178 26%	129 18%	47 7%
Fairly likely	(+1)	184 27%	258 37%	218 30%	139 20%
Neither likely nor unlikely	(0)	257 37%	183 26%	255 35%	245 36%
Fairly unlikely	(-1)	89 13%	36 5%	76 10%	126 19%
Very unlikely	(-2)	68 10%	41 6%	50 7%	125 18%
NET: Unlikely		156 23%	77 11%	126 17%	252 37%
Mean		0.22	0.71	0.41	-0.21
Standard deviation		1.13	1.08	1.10	1.16
Standard error		0.04	0.04	0.04	0.04

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 53

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would drive less overall

	Gender			Age						Social Grade				Region						Ethnicity		Working status		Tenure		Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	707	371	336	75	163	166	122	80	101	351	193	85	78	97	215	75	141	179	439	252	521	186	452	104	137	272	309
Weighted base ('000s)	692	364	328	94*	180	148	106	70*	94*	329	185	84*	94*	100*	220	79*	132	161	360	317	454	238	393	133*	159	261	300
NET: Likely	279 40%	156 43%	123 37%	34 36%	88 49%ghi	69 47%hi	37 35%	21 30%	29 31%	149 45%m	68 36%	33 40%	28 30%	42 42%	81 37%	39 50%	51 38%	66 41%	123 34%	149 47%s	206 45%v	73 31%	164 42%	43 32%	68 43%	106 41%	119 40%
Very likely (+2)	94 14%	55 15%	39 12%	10 11%	25 14%	27 18%	13 12%	6 8%	13 13%	57 17%m	27 14%m	7 9%	4 4%	18 18%	23 11%	14 17%	21 16%	19 12%	37 10%	57 18%s	70 15%	25 10%	58 15%	14 10%	21 13%	39 15%	39 13%
Fairly likely (+1)	184 27%	101 28%	83 25%	24 25%	63 35%gi	42 28%	24 23%	15 22%	17 18%	93 28%	41 22%	26 31%	25 26%	24 24%	58 26%	26 32%	30 23%	47 29%	86 24%	93 29%	136 30%v	48 20%	106 27%	29 22%	47 30%	67 26%	80 27%
Neither likely nor unlikely (0)	257 37%	122 34%	135 41%	40 42%	57 32%	53 35%	39 37%	29 42%	40 43%	111 34%	63 34%	39 47%j	43 46%	33 33%	85 39%	31 39%	47 36%	61 38%	142 39%	106 33%	146 32%	111 47%u	149 38%	57 43%	49 31%	75 29%	122 41%A
Fairly unlikely (-1)	89 13%	50 14%	39 12%	13 14%	24 13%	15 10%	16 15%	11 15%	10 10%	40 12%	33 18%l	6 7%	9 9%	14 14%	30 13%	6 8%	15 15%	23 15%	48 13%	40 13%	61 13%	28 12%	50 13%	17 13%	20 13%	40 15%	39 13%
Very unlikely (-2)	68 10%	36 10%	32 10%	7 7%	11 6%	11 8%	14 13%	9 13%	15 16%ef	27 8%	22 12%	5 6%	14 15%	12 12%	24 11%	2 3%	18 14%p	11 7%	46 13%t	21 7%	41 9%	26 11%	30 8%	16 12%	21 13%	39 15%B	20 7%
NET: Unlikely	156 23%	86 24%	70 21%	20 22%	35 19%	27 18%	30 28%	20 28%	25 27%	68 21%	55 30%ji	11 13%	22 24%	26 26%p	54 25%p	9 11%	34 26%p	34 21%	94 26%	62 19%	102 23%	54 23%	80 20%	33 25%	41 26%	80 31%B	59 20%
Mean	0.22	0.24	0.18	0.18	0.38gh i	0.40gh i	0.06	-0.02	0.01	0.34km	0.10	0.29	-0.04	0.22	0.12	0.53oq	0.15	0.24	0.06	0.39s	0.29v	0.07	0.29	0.06	0.17	0.10	0.26
Standard deviation	1.13	1.17	1.10	1.05	1.08	1.13	1.19	1.11	1.22	1.15	1.20	0.95	1.05	1.24	1.12	0.97	1.23	1.06	1.14	1.12	1.15	1.09	1.10	1.11	1.21	1.27	1.06
Standard error	0.04	0.06	0.06	0.12	0.08	0.09	0.11	0.12	0.12	0.06	0.09	0.10	0.12	0.13	0.08	0.11	0.10	0.08	0.05	0.07	0.05	0.08	0.05	0.11	0.10	0.08	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 53

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would drive less overall

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	707	24	41	23	22	31	19	14	31	22	25	18	14	10	9	44	17	32	26	11	6	20	26	22	15	27
Weighted base ('000s)	692	27	43	23	20	31	17	14	31	19	28	16	18	9	8	43	14	28	20	13	7	18	27	22	13	29
NET: Likely	279 40%	8 32%	21 49%	8 34%	8 38%	8 26%	6 37%	8 58%	15 48%	6 31%	15 55%	10 62%	9 52%	2 27%	3 36%	20 46%	5 38%	12 41%	8 40%	5 40%	4 61%	6 35%	8 29%	9 43%	3 27%	7 26%
Very likely (+2)	94 14%	1 4%	8 18%	- -	4 20%	4 14%	2 10%	3 22%	4 13%	2 11%	5 17%	2 10%	3 17%	- -	1 17%	6 14%	3 24%	4 13%	1 7%	1 6%	3 48%	3 19%	4 13%	1 4%	1 6%	2 8%
Fairly likely (+1)	184 27%	7 27%	13 31%	8 34%	4 18%	4 12%	5 27%	5 35%	11 35%	4 20%	11 38%	8 52%	6 35%	2 27%	2 19%	14 32%	2 14%	8 29%	7 32%	4 34%	1 13%	3 16%	4 16%	9 39%	3 22%	5 17%
Neither likely nor unlikely (0)	257 37%	15 55%	18 42%	9 39%	11 53%	9 30%	7 42%	4 28%	13 41%	9 45%	9 34%	3 16%	8 42%	4 51%	3 41%	16 37%	7 51%	10 35%	4 22%	3 20%	1 14%	5 29%	12 45%	7 33%	6 44%	14 49%
Fairly unlikely (-1)	89 13%	1 4%	3 6%	4 19%	2 8%	7 22%	2 9%	- -	3 9%	4 19%	3 11%	1 5%	- -	1 13%	* 6%	5 11%	1 5%	6 20%	4 18%	4 31%	2 25%	2 11%	5 18%	2 10%	2 18%	3 12%
Very unlikely (-2)	68 10%	3 9%	1 2%	2 8%	* 2%	7 22%	2 11%	2 15%	1 3%	1 6%	- -	3 17%	1 7%	1 10%	1 18%	3 6%	1 5%	1 4%	4 21%	1 9%	- -	5 26%	2 9%	3 14%	1 11%	4 13%
NET: Unlikely	156 23%	4 14%	4 8%	6 27%	2 9%	14 44%	3 21%	2 15%	4 12%	5 24%	3 11%	3 22%	1 7%	2 22%	2 24%	7 17%	1 11%	7 24%	8 39%	5 40%	2 25%	7 36%	7 27%	5 24%	4 29%	7 25%
Mean	0.22	0.13	0.57	*	0.47	-0.26	0.16	0.51	0.46	0.12	0.60	0.33	0.55	-0.05	0.11	0.38	0.47	0.27	-0.13	-0.03	0.84	-0.08	0.06	0.08	-0.07	-0.05
Standard deviation	1.13	0.94	0.93	0.93	0.97	1.33	1.13	1.30	0.93	1.05	0.91	1.28	1.01	0.94	1.36	1.06	1.11	1.05	1.30	1.18	1.37	1.47	1.11	1.12	1.06	1.10
Standard error	0.04	0.19	0.15	0.19	0.21	0.24	0.26	0.35	0.17	0.22	0.18	0.30	0.27	0.30	0.45	0.16	0.27	0.19	0.26	0.35	0.56	0.33	0.22	0.24	0.27	0.21

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 53

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would drive less overall

	Total	London Borough							City of Westminster
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	707	24	23	16	21	24	22	23	5
Weighted base ('000s)	692	22	21	18	19	28	22	21	5
NET: Likely	279 40%	6 29%	10 48%	7 40%	10 51%	10 35%	8 35%	9 42%	3 67%
Very likely (+2)	94 14%	4 16%	1 5%	4 23%	2 10%	4 13%	4 17%	7 32%	2 30%
Fairly likely (+1)	184 27%	3 12%	9 43%	3 17%	8 41%	6 22%	4 17%	2 10%	2 37%
Neither likely nor unlikely (0)	257 37%	8 35%	7 33%	4 25%	4 21%	7 27%	7 33%	11 52%	2 33%
Fairly unlikely (-1)	89 13%	6 27%	3 16%	2 10%	2 8%	7 23%	5 21%	-	-
Very unlikely (-2)	68 10%	2 9%	1 3%	4 24%	4 19%	4 15%	3 12%	1 6%	-
NET: Unlikely	156 23%	8 37%	4 19%	6 34%	5 27%	11 38%	7 32%	1 6%	-
Mean	0.22	-0.01	0.31	0.05	0.14	-0.04	0.08	0.62	0.98
Standard deviation	1.13	1.22	0.93	1.52	1.32	1.27	1.27	1.14	0.88
Standard error	0.04	0.25	0.19	0.38	0.29	0.26	0.27	0.24	0.40

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 54

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would drive at times of the day when there is a reduced charge or no charge

	Gender			Age						Social Grade					Region					Ethnicity		Working status		Tenure		Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	705	364	341	74	166	168	123	80	94	351	190	84	80	99	219	74	139	174	435	254	521	184	443	108	141	264	312
Weighted base ('000s)	696	359	336	93*	183	150	110	71*	88*	332	184	83*	98*	103*	225	79*	130	158	359	321	457	239	387	139*	163	255	302
NET: Likely	436 63%	224 62%	212 63%	55 59%	119 65%g	99 66%g	58 52%	45 63%	59 68%g	221 67%	109 60%	50 60%	56 57%	66 64%	135 60%	52 65%	81 62%	102 65%	214 59%	216 67%	286 63%	151 63%	251 65%	87 63%	94 58%	180 71%B	179 59%
Very likely (+2)	178 26%	98 27%	80 24%	25 27%	42 23%	46 31%	27 24%	17 24%	21 24%	87 26%	44 24%	21 26%	27 27%	27 26%	67 30%	21 27%	29 22%	34 22%	73 20%	103 32% _s	120 26%	58 24%	96 25%	43 31%	37 23%	89 35%B	63 21%
Fairly likely (+1)	258 37%	126 35%	132 39%	30 33%	77 42%g	53 35%	31 28%	28 39%	38 44%g	135 41%	66 36%	29 35%	29 30%	39 38%	68 30%	31 39%	53 40%	68 43% _o	141 39%	112 35%	166 36%	92 39%	155 40%	45 32%	57 35%	91 36%	116 38%
Neither likely nor unlikely (0)	183 26%	95 26%	88 26%	33 36% _i	46 25%	37 25%	37 33% _i	15 22%	15 17%	76 23%	50 27%	27 33%	29 30%	27 26%	67 30%	22 27%	36 27%	32 20%	95 26%	80 25%	124 27%	59 25%	91 23%	39 28%	51 31%	47 18%	86 29% _A
Fairly unlikely (-1)	36 5%	19 5%	17 5%	3 4%	10 6%	7 5%	8 7%	4 6%	3 3%	12 4%	14 8%	2 2%	7 8%	5 5%	10 4%	1 1%	6 4%	15 9% _p	26 7% _t	9 3%	23 5%	13 5%	21 5%	5 4%	10 6%	11 4%	19 6%
Very unlikely (-2)	41 6%	22 6%	19 6%	1 1%	8 4%	7 5%	8 7%	6 9%	11 12% _{def}	22 7%	10 5%	3 4%	6 6%	5 5%	14 6%	5 6%	8 6%	9 6%	25 7%	15 5%	24 5%	17 7%	24 6%	7 5%	8 5%	17 7%	19 6%
NET: Unlikely	77 11%	40 11%	36 11%	5 5%	18 10%	14 9%	16 14%	11 15%	14 16% _d	34 10%	24 13%	5 7%	13 13%	10 10%	24 10%	6 7%	13 10%	24 15%	51 14% _t	25 8%	47 10%	30 12%	45 12%	12 9%	18 11%	28 11%	37 12%
Mean	0.71	0.72	0.71	0.79	0.74	0.83 _g	0.55	0.64	0.63	0.76	0.65	0.75	0.66	0.76	0.73	0.79	0.68	0.65	0.59	0.87 _s	0.73	0.68	0.72	0.80	0.65	0.88 _B	0.61
Standard deviation	1.08	1.10	1.06	0.93	1.01	1.06	1.15	1.17	1.24	1.09	1.09	1.00	1.13	1.06	1.12	1.06	1.05	1.10	1.10	1.05	1.07	1.12	1.09	1.08	1.06	1.14	1.07
Standard error	0.04	0.06	0.06	0.11	0.08	0.08	0.10	0.13	0.13	0.06	0.08	0.11	0.13	0.11	0.08	0.12	0.09	0.08	0.05	0.07	0.05	0.08	0.05	0.10	0.09	0.07	0.06

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 54

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would drive at times of the day when there is a reduced charge or no charge

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	705	25	39	23	22	29	19	14	31	20	25	18	15	10	10	43	16	32	24	12	6	21	27	22	15	27
Weighted base ('000s)	696	28	42	23	20	29	17	14	31	18	28	16	19	9	10	43	13	28	19	14	7	19	29	22	13	29
NET: Likely	436 63%	14 49%	27 64%	15 65%	9 44%	20 69%	10 60%	10 73%	16 53%	13 73%	19 69%	13 85%	13 67%	5 63%	6 61%	31 71%	7 53%	20 70%	8 41%	10 67%	5 80%	11 60%	15 53%	9 43%	7 53%	17 61%
Very likely (+2)	178 26%	4 14%	17 42%	2 10%	5 25%	7 23%	3 18%	5 35%	3 10%	4 25%	3 12%	8 49%	10 55%	- -	1 7%	10 24%	4 29%	5 19%	3 16%	1 7%	4 67%	5 25%	6 22%	4 18%	2 16%	9 31%
Fairly likely (+1)	258 37%	10 35%	9 22%	12 54%	4 19%	14 46%	7 42%	5 38%	13 43%	9 49%	16 58%	6 36%	2 12%	5 63%	5 54%	20 48%	3 25%	14 51%	5 26%	9 60%	1 13%	7 35%	9 32%	5 24%	5 36%	8 29%
Neither likely nor unlikely (0)	183 26%	11 39%	14 34%	6 28%	8 40%	4 13%	6 36%	4 27%	11 37%	2 9%	7 24%	1 5%	6 33%	2 28%	1 8%	9 20%	5 41%	4 15%	4 22%	5 33%	1 14%	6 29%	8 29%	10 44%	5 36%	11 37%
Fairly unlikely (-1)	36 5%	2 6%	- -	- -	1 7%	1 3%	- -	- -	2 6%	3 15%	* 1%	2 10%	- -	1 10%	* 5%	1 2%	- -	4 13%	5 29%	- -	* 6%	1 5%	3 11%	1 4%	1 7%	1 2%
Very unlikely (-2)	41 6%	2 6%	1 2%	2 7%	2 9%	4 15%	1 4%	- -	1 5%	1 3%	2 6%	- -	- -	- -	3 26%	3 6%	1 6%	1 2%	1 8%	- -	- -	1 6%	2 7%	2 9%	* 4%	- -
NET: Unlikely	77 11%	3 12%	1 2%	2 7%	3 16%	5 18%	1 4%	- -	3 10%	3 17%	2 7%	2 10%	- -	1 10%	3 31%	4 8%	1 6%	4 15%	7 36%	- -	* 6%	2 11%	5 18%	3 13%	1 11%	1 2%
Mean	0.71	0.46	1.02	0.60	0.44	0.60	0.70	1.08	0.48	0.77	0.68	1.24	1.22	0.53	0.11	0.81	0.70	0.72	0.13	0.74	1.41	0.68	0.50	0.38	0.54	0.90
Standard deviation	1.08	1.01	0.98	0.96	1.23	1.32	0.94	0.81	0.93	1.10	0.92	0.97	0.94	0.71	1.45	1.03	1.11	1.01	1.24	0.60	1.03	1.11	1.18	1.15	1.02	0.89
Standard error	0.04	0.20	0.16	0.20	0.26	0.24	0.21	0.22	0.17	0.25	0.18	0.23	0.24	0.22	0.46	0.16	0.28	0.18	0.25	0.17	0.42	0.24	0.23	0.24	0.26	0.17

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 54

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would drive at times of the day when there is a reduced charge or no charge

	Total	London Borough							City of Westmin ster
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	
Unweighted base	705	24	23	16	21	25	24	22	5
Weighted base ('000s)	696	22	21	18	19	29	25	19	5
NET: Likely	436 63%	10 46%	16 79%	12 70%	13 67%	19 66%	17 70%	14 71%	3 63%
Very likely (+2)	178 26%	4 20%	6 30%	6 34%	4 22%	13 45%	8 33%	8 40%	2 32%
Fairly likely (+1)	258 37%	6 27%	10 48%	6 36%	8 45%	6 21%	9 37%	6 31%	2 30%
Neither likely nor unlikely (0)	183 26%	6 26%	2 11%	2 10%	6 33%	5 17%	6 23%	4 22%	2 37%
Fairly unlikely (-1)	36 5%	1 6%	-	1 7%	-	3 11%	* 1%	1 7%	-
Very unlikely (-2)	41 6%	5 22%	2 11%	2 13%	-	2 6%	1 5%	-	-
NET: Unlikely	77 11%	6 27%	2 11%	4 20%	-	5 17%	2 7%	1 7%	-
Mean	0.71	0.17	0.87	0.71	0.90	0.88	0.91	1.04	0.95
Standard deviation	1.08	1.43	1.19	1.39	0.76	1.29	1.07	0.98	0.93
Standard error	0.04	0.29	0.25	0.35	0.16	0.26	0.22	0.21	0.42

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 55

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would switch to a different form of transport

	Gender		Age							Social Grade				Region				Ethnicity		Working status		Tenure		Heavy/Regular Road users			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	737	377	360	82	168	170	130	89	98	364	203	89	81	113	223	80	142	179	454	268	546	191	460	115	148	272	315
Weighted base ('000s)	727	373	354	101*	185	153	117	80*	91*	346	196	88*	98*	120*	227	87*	133	160	370	342	481	247	405	146	170	260	308
NET: Likely	346 48%	184 49%	162 46%	45 45%	95 51%	80 52%	51 43%	37 47%	38 42%	182 52%k	82 42%	42 48%	40 41%	55 46%	100 44%	46 53%	65 49%	80 50%	166 45%	176 51%	241 50%	105 43%	206 51%	64 44%	74 44%	133 51%	139 45%
Very likely (+2)	129 18%	75 20%	53 15%	17 17%	32 17%	34 22%	19 16%	15 18%	12 13%	72 21%l	35 18%l	6 7%	15 15%	18 15%	40 17%	15 17%	25 19%	30 19%	52 14%	75 22% s	97 20% v	31 13%	79 19%	27 18%	22 13%	58 22%	52 17%
Fairly likely (+1)	218 30%	109 29%	108 31%	28 28%	63 34%	46 30%	32 27%	23 29%	26 29%	110 32%	46 24%	36 41% k	25 26%	37 30%	61 27%	31 36%	39 30%	50 31%	113 31%	101 29%	143 30%	74 30%	127 31%	37 25%	51 30%	76 29%	87 28%
Neither likely nor unlikely (0)	255 35%	122 33%	134 38%	37 37%	66 35%	52 34%	38 33%	28 35%	35 38%	108 31%	75 38%	32 36%	40 41%	41 34%	81 36%	29 33%	45 34%	59 37%	130 35%	117 34%	160 33%	95 38%	131 32%	55 38%	67 39%	75 29%	116 38% A
Fairly unlikely (-1)	76 10%	41 11%	35 10%	17 17% fh	20 11%	11 7%	14 12%	4 5%	10 11%	42 12%	20 10%	8 9%	5 6%	17 14% r	27 12%	8 10%	14 11%	10 6%	41 11%	34 10%	47 10%	29 12%	40 10%	17 12%	18 11%	33 13%	28 9%
Very unlikely (-2)	50 7%	26 7%	24 7%	2 2%	5 3%	10 7%	14 12% de	11 14% de	8 9% e	14 4%	19 9% j	6 7%	11 12% j	7 6%	19 8%	3 4%	9 7%	11 7%	33 9% t	16 5%	32 7%	18 7%	28 7%	10 7%	11 6%	19 7%	25 8%
NET: Unlikely	126 17%	67 18%	59 17%	19 19%	25 14%	21 14%	28 24% ef	15 19%	18 20%	56 16%	39 20%	14 16%	17 17%	24 20%	46 13%	12 17%	23 13%	21 13%	74 20%	49 14%	79 17%	46 19%	68 17%	27 19%	29 17%	52 20%	53 17%
Mean	0.41	0.45	0.37	0.41	0.52g	0.54g	0.24	0.32	0.27	0.53k	0.30	0.33	0.28	0.35	0.33	0.53	0.44	0.49	0.30	0.54s	0.47	0.30	0.47	0.36	0.33	0.46	0.36
Standard deviation	1.10	1.14	1.07	1.02	0.99	1.12	1.21	1.24	1.10	1.07	1.16	0.98	1.16	1.09	1.15	1.02	1.12	1.08	1.12	1.08	1.12	1.06	1.12	1.12	1.04	1.18	1.12
Standard error	0.04	0.06	0.06	0.11	0.08	0.09	0.11	0.13	0.11	0.06	0.08	0.10	0.13	0.10	0.08	0.11	0.09	0.08	0.05	0.07	0.05	0.08	0.05	0.10	0.09	0.07	0.06

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 55

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would switch to a different form of transport

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	737	25	40	24	21	31	23	14	30	22	29	20	17	10	11	45	16	33	24	12	8	20	29	21	15	28
Weighted base ('000s)	727	27	43	24	20	31	23	14	30	19	33	17	22	9	11	44	13	29	18	14	8	18	31	21	13	29
NET: Likely	346 48%	9 34%	21 48%	9 37%	10 51%	13 43%	8 37%	9 65%	18 59%	9 49%	20 61%	12 72%	10 46%	3 36%	5 50%	26 59%	5 43%	11 38%	7 38%	8 54%	6 70%	6 36%	12 38%	7 34%	3 20%	12 41%
Very likely	(+2) 129 18%	4 13%	8 18%	4 17%	4 22%	5 15%	1 5%	3 25%	4 14%	1 5%	4 14%	3 19%	4 17%	1 9%	3 27%	15 34%	2 20%	5 16%	1 4%	4 26%	1 12%	4 22%	4 12%	2 9%	2 15%	5 17%
Fairly likely	(+1) 218 30%	6 20%	13 30%	5 20%	6 28%	8 27%	7 32%	5 40%	14 45%	8 44%	16 47%	9 53%	6 29%	2 27%	3 23%	11 25%	3 23%	6 21%	6 33%	4 28%	5 57%	2 13%	8 26%	5 25%	1 5%	7 24%
Neither likely nor unlikely	(0) 255 35%	14 50%	16 37%	10 43%	5 25%	9 30%	9 39%	2 14%	9 31%	6 33%	10 32%	3 17%	9 41%	5 52%	3 25%	17 38%	4 32%	15 50%	7 37%	3 23%	2 25%	6 36%	14 45%	9 44%	9 65%	13 44%
Fairly unlikely	(-1) 76 10%	2 7%	6 15%	2 10%	4 19%	5 16%	4 20%	3 22%	2 6%	1 7%	1 4%	2 11%	3 13%	1 12%	*	-	2 16%	1 4%	1 7%	2 15%	-	5 26%	4 12%	2 7%	1 10%	-
Very unlikely	(-2) 50 7%	3 9%	-	2 10%	1 5%	3 11%	1 4%	-	1 4%	2 12%	1 3%	-	-	-	2 21%	1 3%	1 9%	2 8%	3 18%	1 8%	*	2 5%	3 5%	3 15%	1 6%	4 15%
NET: Unlikely	126 17%	5 17%	6 15%	5 20%	5 24%	8 27%	5 23%	3 22%	3 10%	3 18%	2 7%	2 11%	3 13%	1 12%	3 26%	1 3%	3 25%	4 12%	5 26%	3 23%	*	5 28%	5 17%	5 22%	2 16%	4 15%
Mean	0.41	0.21	0.51	0.23	0.43	0.20	0.16	0.68	0.59	0.23	0.64	0.80	0.50	0.32	0.29	0.86	0.28	0.34	-0.02	0.48	0.71	0.28	0.27	0.06	0.12	0.28
Standard deviation	1.10	1.08	0.96	1.17	1.21	1.23	0.95	1.11	0.96	1.08	0.90	0.89	0.95	0.85	1.52	1.01	1.26	1.08	1.17	1.30	0.92	1.17	1.01	1.15	1.03	1.22
Standard error	0.04	0.22	0.15	0.24	0.26	0.22	0.20	0.30	0.17	0.23	0.17	0.20	0.23	0.27	0.46	0.15	0.31	0.19	0.24	0.37	0.33	0.26	0.19	0.25	0.26	0.23

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 55

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would switch to a different form of transport

	Total	London Borough							City of Westmin ster
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	
Unweighted base	737	25	24	19	21	24	23	25	8
Weighted base ('000s)	727	23	21	22	19	27	24	22	8
NET: Likely	346 48%	11 47%	14 65%	9 42%	14 72%	13 47%	12 49%	12 52%	3 38%
Very likely (+2)	129 18%	3 12%	4 17%	4 16%	4 23%	8 30%	5 20%	6 28%	2 19%
Fairly likely (+1)	218 30%	8 35%	10 48%	6 26%	9 50%	4 16%	7 28%	5 24%	2 20%
Neither likely nor unlikely (0)	255 35%	10 41%	5 25%	7 34%	3 15%	5 20%	5 19%	8 37%	3 42%
Fairly unlikely (-1)	76 10%	2 7%	1 6%	4 18%	1 4%	6 22%	7 27%	1 3%	-
Very unlikely (-2)	50 7%	1 4%	1 3%	1 6%	2 8%	3 12%	1 5%	2 7%	2 20%
NET: Unlikely	126 17%	3 11%	2 9%	5 24%	2 12%	9 34%	8 32%	2 11%	2 20%
Mean	0.41	0.44	0.70	0.27	0.74	0.31	0.33	0.63	0.17
Standard deviation	1.10	0.97	0.95	1.15	1.14	1.44	1.24	1.17	1.39
Standard error	0.04	0.19	0.19	0.26	0.25	0.29	0.26	0.23	0.49

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 56

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would drive the same as now, and just pay the charge

	Gender			Age						Social Grade					Region					Ethnicity		Working status		Tenure		Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	695	356	339	75	163	166	120	82	89	343	187	88	77	97	211	72	140	175	428	253	521	174	442	104	136	265	302
Weighted base ('000s)	683	352	331	94*	179	149	107	71*	83*	323	181	86*	94*	100*	219	77*	131	157	349	319	455	228	386	134*	157	254	292
NET: Likely	186 27%	107 30%	79 24%	30 32%	55 31%	40 27%	22 21%	15 20%	24 29%	93 29%	53 29%	24 28%	17 18%	36 36%p	59 27%	15 19%	32 24%	44 28%	90 26%	96 30%	133 29%	53 23%	113 29%	29 22%	42 27%	73 29%	83 28%
Very likely (+2)	47 7%	29 8%	18 6%	5 5%	16 9%	7 5%	6 6%	4 6%	8 10%	21 7%	15 8%	5 6%	6 7%	14 14%pr	16 7%p	- -	9 7%p	8 5%	25 7%	22 7%	33 7%	15 6%	26 7%	8 6%	13 8%	19 7%	22 8%
Fairly likely (+1)	139 20%	78 22%	61 18%	25 27%	39 22%	33 22%	16 15%	10 14%	16 19%	72 22%am	38 21%	19 22%	10 11%	22 23%	43 20%	15 19%	22 17%	36 23%	65 19%	74 23%	101 22%	38 17%	88 23%	21 16%	30 19%	55 22%	60 21%
Neither likely nor unlikely (0)	245 36%	121 34%	125 38%	40 43%	61 34%	48 32%	45 42%	28 40%	23 27%	98 30%	64 36%	35 41%	48 51%jk	28 28%	95 43%nr	24 31%	51 39%	48 31%	131 37%	104 33%	153 34%	93 41%	135 35%	53 40%	55 35%	78 31%	106 36%
Fairly unlikely (-1)	126 19%	60 17%	67 20%	12 13%	30 17%	34 23%	15 14%	15 21%	20 24%	67 21%k	22 12%	14 17%	23 24%k	18 18%o	21 9%	24 31%o	24 18%o	39 25%o	68 19%	58 18%	81 18%	45 20%	73 19%	23 17%	30 19%	45 18%	62 21%
Very unlikely (-2)	125 18%	64 18%	61 18%	11 12%	32 18%	28 18%	25 23%	13 19%	16 19%	65 20%am	41 23%am	12 14%	7 7%	17 17%	44 20%	14 19%	24 18%	25 16%	61 17%	60 19%	88 19%	37 16%	64 17%	29 22%	30 19%	58 23%B	41 14%
NET: Unlikely	252 37%	124 35%	127 38%	23 25%	62 35%	61 41%d	40 38%	28 40%	36 43%d	132 41%	63 35%	27 31%	29 31%	36 36%	65 30%	39 50%o	48 37%	65 41%o	129 37%	119 37%	169 37%	82 36%	137 36%	52 39%	60 38%	103 40%	103 35%
Mean	-0.21	-0.15	-0.27	0.01	-0.13	-0.28	-0.34	-0.32	-0.23	-0.26	-0.20	-0.12	-0.14	-0.03p	-0.15p	-0.50	-0.23	-0.24	-0.21	-0.19	-0.20	-0.23	-0.16	-0.33	-0.22	-0.27	-0.13
Standard deviation	1.16	1.20	1.13	1.04	1.21	1.14	1.17	1.13	1.25	1.20	1.24	1.09	0.94	1.29	1.17	1.01	1.16	1.13	1.15	1.19	1.19	1.11	1.15	1.15	1.20	1.24	1.13
Standard error	0.04	0.06	0.06	0.12	0.09	0.09	0.11	0.12	0.13	0.06	0.09	0.12	0.11	0.13	0.08	0.12	0.10	0.09	0.06	0.07	0.05	0.08	0.05	0.11	0.10	0.08	0.07

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 56

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would drive the same as now, and just pay the charge

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	695	25	38	22	21	30	18	14	30	22	24	17	14	9	10	42	17	32	26	12	7	21	24	19	14	26
Weighted base ('000s)	683	28	41	22	20	30	16	14	30	19	27	15	18	8	9	42	14	27	20	14	7	19	24	20	12	28
NET: Likely	186 27%	9 31%	6 14%	4 20%	7 37%	9 30%	7 46%	10 72%	8 28%	3 16%	6 22%	3 21%	4 20%	3 34%	3 35%	15 35%	2 17%	6 22%	10 47%	1 7%	1 17%	5 25%	9 37%	5 26%	1 12%	13 47%
Very likely (+2)	47 7%	4 14%	-	-	1 7%	3 11%	1 8%	3 20%	1 5%	1 3%	-	-	1 4%	-	-	2 5%	-	1 2%	3 15%	-	-	*	6 26%	3 16%	-	3 10%
Fairly likely (+1)	139 20%	5 17%	6 14%	4 20%	6 30%	6 20%	6 39%	7 52%	7 23%	3 13%	6 22%	3 21%	3 16%	3 34%	3 35%	13 30%	2 17%	5 20%	32 32%	1 7%	1 17%	4 23%	3 11%	2 10%	1 12%	10 37%
Neither likely nor unlikely (0)	245 36%	14 50%	12 28%	13 58%	8 38%	12 40%	6 36%	1 7%	9 31%	4 19%	11 39%	1 6%	8 46%	3 38%	2 18%	10 23%	6 46%	13 49%	6 28%	7 52%	2 23%	6 31%	9 36%	14 70%	7 64%	12 41%
Fairly unlikely (-1)	126 19%	1 4%	13 32%	1 3%	1 7%	5 18%	2 12%	2 11%	7 24%	9 47%	8 29%	8 51%	3 15%	2 28%	3 37%	13 31%	2 17%	6 23%	3 14%	2 14%	1 12%	4 21%	5 21%	-	2 15%	-
Very unlikely (-2)	125 18%	4 15%	11 26%	4 18%	4 18%	4 12%	1 6%	1 10%	5 17%	3 18%	3 10%	3 22%	3 19%	-	1 10%	5 11%	3 20%	2 6%	2 11%	4 27%	4 49%	4 23%	1 6%	1 4%	1 10%	3 12%
NET: Unlikely	252 37%	5 19%	24 58%	5 22%	5 25%	9 30%	3 18%	3 21%	12 41%	12 65%	11 39%	11 73%	6 34%	2 28%	4 47%	18 42%	5 38%	8 29%	5 25%	6 41%	4 60%	8 44%	7 27%	1 4%	3 25%	3 12%
Mean	-0.21	0.10	-0.71	-0.20	0.01	-0.01	0.31	0.61	-0.25	-0.64	-0.28	-0.73	-0.29	0.06	-0.23	-0.13	-0.41	-0.11	0.26	-0.61	-0.93	-0.40	0.30	0.33	-0.23	0.33
Standard deviation	1.16	1.19	1.02	0.98	1.20	1.16	1.01	1.26	1.15	1.04	0.93	1.07	1.10	0.84	1.10	1.13	1.03	0.89	1.23	0.99	1.26	1.16	1.25	0.91	0.82	1.09
Standard error	0.04	0.24	0.16	0.21	0.26	0.21	0.24	0.34	0.21	0.22	0.19	0.26	0.29	0.28	0.35	0.17	0.25	0.16	0.24	0.29	0.48	0.25	0.26	0.21	0.22	0.21

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 56

Q11. If this kind of mileage or time-based road charging was introduced in London, how likely or unlikely is it that you would respond in the following ways?

Base: All respondents excl. N/A

I would drive the same as now, and just pay the charge

	Total	London Borough							City of Westminster
		Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	
Unweighted base	695	24	23	17	22	24	23	23	5
Weighted base ('000s)	683	22	21	19	19	28	24	21	5
NET: Likely	186 27%	5 23%	1 3%	5 25%	2 11%	10 36%	4 15%	6 30%	3 63%
Very likely (+2)	47 7%	* 2%	-	2 11%	1 4%	5 18%	-	4 18%	2 30%
Fairly likely (+1)	139 20%	4 21%	1 3%	3 14%	1 7%	5 18%	4 15%	2 12%	2 33%
Neither likely nor unlikely (0)	245 36%	9 42%	5 26%	3 17%	11 56%	9 33%	9 36%	5 26%	-
Fairly unlikely (-1)	126 19%	1 4%	5 25%	5 27%	3 17%	* 1%	5 20%	2 11%	2 37%
Very unlikely (-2)	125 18%	7 32%	10 46%	6 32%	3 16%	8 29%	7 29%	7 32%	-
NET: Unlikely	252 37%	8 35%	15 70%	11 58%	7 33%	8 30%	12 49%	9 43%	2 37%
Mean	-0.21	-0.43	-1.13	-0.55	-0.34	-0.04	-0.63	-0.28	0.56
Standard deviation	1.16	1.21	0.94	1.38	0.99	1.47	1.08	1.51	1.41
Standard error	0.04	0.25	0.20	0.34	0.21	0.30	0.23	0.31	0.63

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 57

Q12. Money raised through the current Congestion Charge is used by TfL to pay for transport services and upgrades generally. Which of the following do you think should be the priority for reinvesting the money raised through new road charges?

Base: All respondents

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Improving public transport	556	277	279	88	140	104	90	61	73	250	166	57	83	101	165	72	100	117	320	227	336	220	271	112	168	125	212
	55%	55%	55%	57%	57%	53%	55%	54%	51%	59% ^m	55%	50%	47%	55%	52%	64%	54%	54%	56%	54%	56%	53%	53%	48%	64% ^{wx}	42%	56% ^A
Building new roads or improving existing roads	218	106	111	24	39	51	32	28	45	80	53	32	52	32	82	22	34	47	113	102	106	111	120	61	36	83	90
	21%	21%	22%	16%	16%	26% ^{de}	19%	24%	31% ^{deg}	19%	18%	28% ^k	30% ^{jk}	18%	26%	20%	18%	22%	20%	24%	18%	27% ^u	24% ^y	26% ^y	13%	28%	24%
Cycling and walking schemes	119	52	68	25	39	21	21	7	8	48	47	11	14	33	29	7	26	25	73	42	74	45	56	26	36	40	35
	12%	10%	13%	16% ^{hi}	16% ^{hi}	11%	13% ⁱ	6%	5%	11%	16% ^m	9%	8%	18% ^{op}	9%	6%	14%	11%	13%	10%	12%	11%	11%	11%	14%	14%	9%
Electric vehicle infrastructure	82	48	34	8	20	14	11	14	15	35	25	7	14	13	25	9	19	16	49	31	50	32	43	23	15	35	30
	8%	9%	7%	5%	8%	7%	7%	12%	11%	8%	8%	7%	8%	7%	8%	8%	10%	7%	8%	7%	8%	8%	9%	10%	6%	12%	8%
Other	3	2	*	-	-	1	1	-	-	*	1	-	2	*	2	-	-	1	1	*	3	-	2	-	-	1	*
	*	*	*	-	-	1%	1%	-	-	*	*	-	1%	*	1%	-	-	*	*	*	*	-	*	-	-	*	*
None of the above	37	22	15	8	9	4	9	4	3	10	10	7	10	4	14	2	6	10	20	15	29	8	15	12	10	10	13
	4%	4%	3%	5%	4%	2%	6%	4%	2%	2%	3%	6%	6%	2%	5%	2%	3%	5%	4%	4%	5% ^v	2%	3%	5%	4%	3%	3%

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 57

Q12. Money raised through the current Congestion Charge is used by TfL to pay for transport services and upgrades generally. Which of the following do you think should be the priority for reinvesting the money raised through new road charges?

Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
Improving public transport	556 55%	19 57%	33 65%	23 75%	8 35%	20 50%	17 56%	12 74%	27 60%	17 58%	24 68%	14 43%	8 33%	12 57%	15 57%	30 57%	8 34%	18 51%	13 53%	11 49%	8 63%	16 63%	28 53%	17 56%	6 37%	20 51%
Building new roads or improving existing roads	218 21%	9 28%	8 17%	3 11%	5 21%	12 30%	8 25%	* 3%	8 17%	9 30%	7 21%	13 39%	11 45%	3 14%	7 25%	11 21%	6 25%	10 27%	7 26%	3 12%	1 7%	3 11%	7 14%	6 21%	5 29%	10 24%
Cycling and walking schemes	119 12%	2 7%	2 4%	1 2%	3 12%	4 11%	4 12%	2 15%	7 15%	4 13%	2 7%	3 11%	3 13%	5 24%	3 10%	6 11%	4 18%	3 8%	2 8%	7 30%	1 12%	2 10%	11 21%	3 10%	4 24%	5 12%
Electric vehicle infrastructure	82 8%	-	5 10%	2 7%	5 23%	3 6%	2 7%	* 3%	4 9%	-	2 5%	2 5%	1 4%	-	2 9%	4 8%	4 18%	4 10%	1 5%	2 9%	1 8%	1 3%	4 8%	3 8%	2 10%	4 9%
Other	3 *	-	-	-	-	-	-	-	-	-	-	1 3%	-	-	-	-	-	1 2%	-	-	* 4%	-	-	-	-	-
None of the above	37 4%	3 9%	2 4%	2 5%	2 9%	1 2%	-	1 6%	-	-	-	-	1 6%	1 6%	-	2 4%	1 5%	* 1%	2 8%	-	1 7%	3 13%	3 5%	1 5%	-	2 4%

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 57

Q12. Money raised through the current Congestion Charge is used by TfL to pay for transport services and upgrades generally. Which of the following do you think should be the priority for reinvesting the money raised through new road charges?

Base: All respondents

	London Borough								
	Total	Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Improving public transport	556 55%	18 58%	20 63%	19 60%	12 48%	18 48%	20 58%	19 59%	6 34%
Building new roads or improving existing roads	218 21%	5 17%	4 13%	8 25%	4 18%	11 28%	8 23%	2 6%	6 31%
Cycling and walking schemes	119 12%	2 5%	3 9%	3 11%	3 13%	4 11%	2 5%	5 15%	4 22%
Electric vehicle infrastructure	82 8%	4 14%	2 7%	1 4%	4 17%	2 5%	4 12%	6 18%	2 13%
Other	3 *	-	-	-	-	1 2%	-	-	-
None of the above	37 4%	2 5%	2 8%	-	1 3%	2 6%	* 1%	1 3%	-

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 58

Q13. If you drive to work, do you park in a space provided by your employer?

Base: All respondents who work

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Central	East	North	South	West	White	Non-White	Work FT/PT	Not working	Own home	Rented council/HA	Rented private	Heavy	Regular
	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)	(m)	(n)	(o)	(p)	(q)	(r)	(s)	(t)	(u)	(v)	(w)	(x)	(y)	(A)	(B)
Unweighted base	694	353	341	59	191	197	144	77	26	335	225	79	55	124	220	73	126	151	430	251	694	-	385	107	189	209	266
Weighted base ('000s)	599	316	283	55*	191	161	120	57*	15**	287	193	66*	52*	116	199	68*	98	118	305	285	599	-**	289	110	195	176	230
Yes	141	82	59	11	51	44	20	12	2	77	33	20	12	20	43	14	17	47	56	83	141	-	77	20	42	84	45
	24%	26%	21%	20%	27%g	27%g	17%	22%	17%	27%k	17%	30%k	23%	17%	22%	21%	17%	40%nop	18%	29%q	24%	-	27%	19%	22%	48%B	20%
No, I park elsewhere	77	49	28	4	24	21	18	7	3	42	16	11	8	7	27	14	15	14	36	41	77	-	41	18	18	42	30
	13%	16%b	10%	6%	12%	13%	15%	12%	22%	14%k	9%	16%	15%	6%	14%n	20%n	15%n	12%	12%	14%	13%	-	14%	16%	9%	24%B	13%
Don't drive to work	381	184	196	40	116	95	82	38	9	169	144	35	32	90	128	40	67	56	213	161	381	-	171	72	135	50	155
	64%	58%	69%a	73%	61%	59%	68%	67%	61%	59%	74%jl	53%	62%	77%opr	65%r	59%	68%r	48%	70%t	56%	64%	-	59%	65%	69%w	29%	67%A

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B

* small base; ** very small base (under 30) ineligible for sig testing

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 58

Q13. If you drive to work, do you park in a space provided by your employer?

Base: All respondents who work

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	694	23	38	20	21	19	23	14	29	19	19	26	17	11	16	36	18	30	21	14	9	19	37	24	13	24
Weighted base ('000s)	599	24	32	18	17	15	19	14	24	14	19	23	14	9	16	31	14	22	15	12	9	14	37	22	8	22
Yes	141 24%	2 10%	8 26%	2 8%	8 43%	1 9%	2 11%	11 80%	3 14%	6 42%	4 23%	5 22%	1 10%	2 22%	2 9%	13 44%	2 13%	11 50%	6 37%	2 16%	1 15%	1 10%	2 6%	5 21%	1 15%	4 17%
No, I park elsewhere	77 13%	5 19%	4 13%	4 24%	1 8%	4 29%	2 12%	1 7%	2 7%	1 8%	7 34%	2 8%	1 6%	1 15%	3 18%	6 20%	1 8%	2 8%	1 9%	1 6%	-	2 16%	1 3%	1 6%	*	2 7%
Don't drive to work	381 64%	17 71%	20 61%	12 68%	9 49%	9 61%	15 78%	2 13%	19 78%	7 50%	8 43%	16 70%	12 84%	5 64%	12 72%	11 36%	11 78%	9 42%	8 53%	10 78%	8 85%	11 74%	34 90%	16 73%	7 81%	17 76%

Traffic Congestion and Road Charging Survey
ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 58

Q13. If you drive to work, do you park in a space provided by your employer?**Base: All respondents who work**

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	694	22	13	20	18	23	23	28	7
Weighted base ('000s)	599	18	10	19	14	23	20	23	5
Yes	141 24%	7 41%	2 22%	1 5%	3 20%	8 35%	7 33%	6 28%	-
No, I park elsewhere	77 13%	4 25%	1 8%	1 7%	5 37%	3 13%	4 19%	1 5%	-
Don't drive to work	381 64%	6 34%	7 69%	17 88%	6 43%	12 51%	10 48%	15 66%	5 100%

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 59

Q13. If you drive to work, do you park in a space provided by your employer?

Base: All respondents who work excl. those who don't drive to work

	Gender		Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	248	144	104	14	73	76	48	26	11	131	60	36	21	25	77	29	37	80	137	108	248	-	153	37	53	149	81
Weighted base ('000s)	218	131	86*	15**	75*	65*	38*	19**	6**	118	49*	31*	20**	26**	70*	28**	32*	61*	92	124	218	-**	118	38*	60*	125	75*
Yes	141	82	59	11	51	44	20	12	2	77	33	20	12	20	43	14	17	47	56	83	141	-	77	20	42	84	45
	65%	63%	68%	76%	69%	67%	53%	65%	43%	65%	67%	65%	60%	75%	61%	51%	53%	77%oq	61%	67%	65%	-	65%	54%	70%	67%	60%
No, I park elsewhere	77	49	28	4	24	21	18	7	3	42	16	11	8	7	27	14	15	14	36	41	77	-	41	18	18	42	30
	35%	37%	32%	24%	31%	33%	47%	35%	57%	35%	33%	35%	40%	25%	39%r	49%	47%r	23%	39%	33%	35%	-	35%	46%	30%	33%	40%
Don't drive to work	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base; ** very small base (under 30) ineligible for sig testing

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 59

Q13. If you drive to work, do you park in a space provided by your employer?

Base: All respondents who work excl. those who don't drive to work

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	248	7	14	8	12	6	4	12	7	10	11	8	3	3	4	22	4	19	10	3	1	5	3	5	3	6
Weighted base ('000s)	218	7	12	6	9	6	4	12	5	7	11	7	2	3	5	20	3	13	7	3	1	4	4	6	2	5
Yes	141 65%	2 35%	8 68%	2 26%	8 84%	1 24%	2 48%	11 92%	3 66%	6 85%	4 40%	5 72%	1 64%	2 60%	2 34%	13 68%	2 61%	11 86%	6 80%	2 72%	1 100%	1 38%	2 65%	5 78%	1 80%	4 70%
No, I park elsewhere	77 35%	5 65%	4 32%	4 74%	1 16%	4 76%	2 52%	1 8%	2 34%	1 15%	7 60%	2 28%	1 36%	1 40%	3 66%	6 32%	1 39%	2 14%	1 20%	1 28%	-	2 62%	1 35%	1 22%	* 20%	2 30%
Don't drive to work	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 59

Q13. If you drive to work, do you park in a space provided by your employer?

Base: All respondents who work excl. those who don't drive to work

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	248	13	4	2	9	11	12	7	-
Weighted base ('000s)	218	12	3	2	8	11	11	8	-
Yes	141 65%	7 63%	2 74%	1 44%	3 35%	8 73%	7 63%	6 84%	-
No, I park elsewhere	77 35%	4 37%	1 26%	1 56%	5 65%	3 27%	4 37%	1 16%	-
Don't drive to work	-	-	-	-	-	-	-	-	-

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 60

Q14. The Mayor has the power to levy a charge on employers that provide parking spaces for their staff. If this charge was introduced, employers would pay an annual fee for each space they provide. They may decide to pass on this charge to their employees, or to remove parking spaces. The money raised by the Mayor could be used to fund transport improvements. To what extent do you support or oppose this charge being introduced in London?

Base: All respondents

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Support	308	180	129	52	73	51	45	38	49	143	99	31	35	67	77	35	60	70	187	118	173	135	173	46	87	81	121
	30%	35%b	25%	34%	30%	26%	28%	34%	34%	34% ^m	33% ^m	27%	20%	36% ^o	24%	31%	32%	33%	32%	28%	29%	32%	34% ^x	20%	33% ^x	28%	32%
Strongly support (+2)	104	66	38	7	23	18	20	18	20	52	34	6	12	20	25	10	21	27	59	44	66	38	60	13	31	32	35
	10%	13% ^b	7%	4%	9%	9%	12% ^d	16% ^d	14% ^d	12%	11%	6%	7%	11%	8%	9%	11%	13%	10%	11%	11%	9%	12% ^x	5%	12% ^x	11%	9%
Slightly support (+1)	205	114	91	45	51	33	26	20	30	91	65	25	24	47	51	25	39	43	128	74	107	97	113	33	57	49	87
	20%	22%	18%	29% ^f ^g	21%	17%	16%	18%	21%	22%	22%	13%	25% ^o	16%	22%	21%	20%	22%	18%	18%	18%	23%	22% ^x	14%	21%	17%	23%
Neither support nor oppose (0)	308	126	182	59	74	51	57	30	38	110	91	39	69	55	108	36	52	58	167	135	167	142	128	88	90	68	111
	30%	25%	36% ^a	38% ^f	30%	26%	35%	27%	26%	26%	30%	34%	39% ^j	30%	34%	32%	28%	27%	29%	32%	28%	34%	25%	38% ^w	34% ^w	23%	29%
Slightly oppose (-1)	175	84	90	30	48	43	25	11	18	70	48	24	32	29	57	17	31	41	96	76	106	69	85	45	43	55	69
	17%	17%	18%	19%	19% ^h	22% ^h ⁱ	15%	10%	13%	17%	16%	21%	18%	16%	18%	15%	17%	19%	17%	18%	18%	17%	17%	19%	16%	19%	18%
Strongly oppose (-2)	223	117	106	14	51	50	38	33	38	100	64	20	40	33	77	25	43	46	126	88	153	70	121	54	43	90	79
	22%	23%	21%	9%	21% ^d	26% ^d	23% ^d	29% ^d	27% ^d	24%	21%	17%	23%	18%	24%	22%	23%	21%	22%	21%	26% ^v	17%	24% ^y	23%	16%	31% ^B	21%
NET: Oppose	398	201	197	43	99	93	62	44	56	170	112	44	72	62	134	42	73	87	222	164	259	139	207	99	87	145	148
	39%	40%	39%	28%	40% ^d	48% ^d	38%	39%	39%	40%	37%	38%	41%	34%	42%	37%	40%	40%	39%	39%	43% ^v	33%	41%	42%	33%	49% ^B	39%
Mean	-0.21	-0.14	-0.27	0.01 ^f	-0.22	-0.39	-0.21	-0.19	-0.18	-0.18	-0.14	-0.23	-0.37	-0.04 ^o	-0.34	-0.20	-0.19	-0.16	-0.18	-0.21	-0.29	-0.09 ^u	-0.19	-0.40	-0.05 ^x	-0.42	-0.19 ^A
Standard deviation	1.27	1.35	1.19	1.01	1.25	1.28	1.29	1.43	1.39	1.34	1.29	1.14	1.16	1.26	1.23	1.26	1.31	1.31	1.28	1.26	1.32	1.20	1.34	1.15	1.23	1.36	1.25
Standard error	0.04	0.06	0.05	0.09	0.08	0.09	0.10	0.13	0.11	0.06	0.07	0.11	0.10	0.10	0.07	0.12	0.09	0.09	0.05	0.07	0.05	0.07	0.06	0.09	0.08	0.08	0.06

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 60

Q14. The Mayor has the power to levy a charge on employers that provide parking spaces for their staff. If this charge was introduced, employers would pay an annual fee for each space they provide. They may decide to pass on this charge to their employees, or to remove parking spaces. The money raised by the Mayor could be used to fund transport improvements. To what extent do you support or oppose this charge being introduced in London?

Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Support	308 30%	5 15%	15 30%	7 23%	4 16%	10 26%	9 31%	11 65%	16 35%	11 38%	6 16%	6 17%	11 46%	7 34%	14 52%	20 37%	4 17%	7 19%	5 19%	7 30%	7 60%	6 26%	18 34%	12 41%	7 42%	10 24%
Strongly support (+2)	104 10%	1 4%	2 4%	1 4%	2 9%	2 5%	4 12%	4 24%	4 8%	5 18%	1 4%	3 8%	4 18%	-	7 24%	9 18%	-	*	-	2 9%	2 16%	2 6%	3 5%	5 18%	2 12%	2 6%
Slightly support (+1)	205 20%	4 11%	13 26%	6 19%	2 8%	8 21%	6 18%	7 41%	12 27%	6 20%	4 12%	3 9%	7 28%	7 34%	8 28%	10 19%	4 17%	6 18%	5 19%	5 21%	5 44%	5 20%	15 29%	7 23%	5 30%	7 18%
Neither support nor oppose (0)	308 30%	17 51%	18 35%	8 26%	8 35%	11 27%	17 54%	2 13%	13 28%	6 20%	14 39%	13 40%	5 20%	6 28%	5 17%	18 35%	10 44%	8 24%	8 32%	7 33%	1 7%	7 28%	18 33%	7 24%	1 3%	15 38%
Slightly oppose (-1)	175 17%	6 17%	6 11%	6 20%	3 15%	6 15%	1 3%	1 6%	8 18%	6 22%	6 17%	6 18%	3 14%	5 22%	5 18%	9 17%	2 10%	6 17%	6 23%	2 10%	1 11%	6 23%	11 21%	6 21%	4 22%	7 19%
Strongly oppose (-2)	223 22%	6 17%	12 23%	10 31%	7 34%	13 32%	4 12%	3 17%	9 20%	6 20%	10 28%	8 24%	5 20%	3 16%	4 14%	6 11%	6 29%	14 40%	6 25%	6 27%	3 22%	6 23%	6 12%	4 13%	6 32%	8 20%
NET: Oppose	398 39%	11 33%	17 35%	16 51%	11 49%	19 47%	5 15%	4 22%	17 37%	12 42%	16 45%	14 43%	8 34%	8 38%	9 31%	15 28%	9 39%	20 57%	12 48%	8 37%	4 33%	12 46%	17 32%	10 34%	9 55%	15 39%
Mean	-0.21	-0.30	-0.24	-0.54	-0.58	-0.49	0.16	0.50	-0.14	-0.07	-0.53	-0.41	0.10	-0.19	0.31	0.16	-0.51	-0.77	-0.54	-0.24	0.20	-0.38	-0.04	0.12	-0.33	-0.29
Standard deviation	1.27	1.02	1.20	1.24	1.29	1.29	1.10	1.40	1.25	1.41	1.15	1.21	1.43	1.10	1.39	1.24	1.11	1.20	1.09	1.33	1.49	1.23	1.09	1.32	1.52	1.16
Standard error	0.04	0.19	0.17	0.22	0.26	0.20	0.20	0.36	0.19	0.25	0.21	0.21	0.30	0.25	0.28	0.17	0.22	0.19	0.19	0.30	0.45	0.23	0.16	0.24	0.33	0.20

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 60

Q14. The Mayor has the power to levy a charge on employers that provide parking spaces for their staff. If this charge was introduced, employers would pay an annual fee for each space they provide. They may decide to pass on this charge to their employees, or to remove parking spaces. The money raised by the Mayor could be used to fund transport improvements. To what extent do you support or oppose this charge being introduced in London?

Base: All respondents

	Total	London Borough							
		Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Support	308 30%	5 17%	17 57%	10 30%	9 38%	7 18%	9 28%	10 32%	5 29%
Strongly support (+2)	104 10%	1 3%	10 33%	5 16%	5 20%	4 10%	3 9%	7 21%	1 4%
Slightly support (+1)	205 20%	4 13%	7 24%	4 14%	4 18%	3 8%	6 19%	4 11%	5 25%
Neither support nor oppose (0)	308 30%	16 54%	4 13%	9 27%	5 20%	9 24%	6 19%	16 49%	2 10%
Slightly oppose (-1)	175 17%	4 13%	6 20%	4 11%	2 10%	5 14%	10 30%	5 14%	10 52%
Strongly oppose (-2)	223 22%	5 17%	3 10%	10 31%	8 32%	17 44%	8 24%	2 5%	2 9%
NET: Oppose	398 39%	9 30%	9 30%	14 43%	10 42%	22 58%	18 54%	6 19%	11 61%
Mean	-0.21	-0.27	0.49	-0.28	-0.16	-0.74	-0.41	0.29	-0.38
Standard deviation	1.27	1.02	1.41	1.47	1.56	1.37	1.30	1.12	1.11
Standard error	0.04	0.18	0.25	0.27	0.30	0.24	0.23	0.19	0.28

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 61
Gender
Base: All respondents

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users								
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Central	East	North	South	West	White	Non-White	Work FT/PT	Not working	Own home	Rented council/HA	Rented private	Heavy (A)	Regular (B)							
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383							
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381							
Male	507	507	-	71	104	99	79	64	91	233	141	57	76	101	149	63	87	107	301	194	316	191	272	99	128	160	190							
	50%	100%	b	46%	42%	51%	48%	56%	e	63%	d	f	55%	k	47%	50%	43%	55%	47%	55%	47%	50%	52%	46%	53%	46%	54%	x	43%	49%	54%	50%		
Female	508	-	508	83	142	95	85	49	53	189	162	57	100	84	168	50	97	108	275	223	283	225	235	134	136	134	191							
	50%	-	100%	a	54%	i	58%	h	i	49%	i	52%	i	44%	37%	45%	53%	j	50%	57%	j	45%	53%	45%	53%	50%	48%	54%	47%	54%	46%	51%	46%	50%

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 61
Gender
Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
Male	507 50%	19 58%	29 58%	17 55%	10 45%	19 48%	13 43%	14 85%	24 52%	13 45%	17 48%	8 26%	9 36%	12 56%	16 60%	24 46%	8 35%	15 44%	12 47%	10 46%	8 68%	12 48%	26 49%	16 54%	10 57%	28 69%
Female	508 50%	14 42%	21 42%	14 45%	12 55%	21 52%	17 57%	3 15%	22 48%	16 55%	19 52%	24 74%	16 64%	9 44%	11 40%	29 54%	15 65%	19 56%	13 53%	12 54%	4 32%	13 52%	27 51%	14 46%	7 43%	12 31%

Traffic Congestion and Road Charging Survey
ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 61
Gender
Base: All respondents

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Male	507 50%	11 35%	21 70%	21 65%	11 47%	23 60%	10 29%	11 34%	9 48%
Female	508 50%	20 65%	9 30%	11 35%	13 53%	15 40%	24 71%	22 66%	10 52%

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 62

Age**Base: All respondents**

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
18-24	154 15%	6 18%	4 8%	6 20%	3 15%	7 17%	7 21%	8 48%	2 5%	-	2 5%	2 6%	4 17%	8 41%	4 15%	8 15%	2 7%	5 13%	3 13%	5 21%	5 37%	5 19%	10 19%	4 14%	1 5%	7 17%
25-34	246 24%	8 24%	12 25%	5 17%	9 40%	7 18%	5 17%	7 40%	14 31%	7 23%	12 33%	8 26%	6 24%	7 35%	8 30%	10 19%	6 28%	7 20%	6 24%	4 18%	1 8%	1 3%	20 39%	9 30%	2 11%	14 34%
35-44	195 19%	5 15%	13 26%	4 14%	5 22%	4 11%	8 26%	1 7%	7 15%	11 36%	6 16%	12 36%	7 28%	1 6%	5 18%	15 28%	3 14%	9 25%	4 16%	2 8%	1 7%	3 14%	4 7%	7 22%	5 26%	8 20%
45-54	164 16%	7 20%	9 18%	4 13%	3 14%	4 11%	2 6%	*	7 16%	4 13%	5 13%	4 14%	4 18%	2 11%	3 12%	4 8%	6 25%	1 3%	5 19%	3 14%	4 33%	8 33%	10 20%	5 16%	3 17%	5 13%
55-64	113 11%	2 6%	4 9%	4 11%	-	8 21%	3 9%	*	5 10%	4 13%	6 16%	2 5%	2 9%	-	4 13%	9 17%	4 16%	7 20%	2 8%	7 29%	-	2 7%	7 13%	2 8%	3 17%	2 6%
65+	144 14%	6 18%	7 13%	8 24%	2 10%	9 23%	6 20%	-	10 22%	4 15%	6 17%	4 13%	1 5%	1 7%	3 11%	7 13%	2 9%	7 19%	5 19%	2 9%	2 15%	6 24%	2 3%	3 11%	4 23%	4 11%
Average age	42.53	42.19	42.11	44.52	36.70	47.83	43.21	26.92	46.28	46.28	45.18	42.87	37.64	31.99	42.06	43.50	45.31	44.64	44.39	43.82	41.51	47.77	36.81	40.76	50.58	38.70

Traffic Congestion and Road Charging Survey
ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 62

Age**Base: All respondents**

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
18-24	154 15%	5 15%	3 8%	8 24%	* 2%	6 16%	4 12%	6 17%	6 33%
25-34	246 24%	3 8%	3 9%	9 27%	3 11%	15 39%	9 26%	7 22%	2 13%
35-44	195 19%	8 26%	5 17%	3 10%	6 24%	8 20%	5 13%	7 21%	5 28%
45-54	164 16%	9 30%	2 7%	8 24%	7 31%	4 10%	13 37%	5 16%	2 9%
55-64	113 11%	4 13%	8 25%	- -	2 10%	5 13%	1 4%	4 12%	2 9%
65+	144 14%	2 7%	11 34%	5 14%	5 21%	1 4%	3 8%	4 12%	2 8%
Average age	42.53	43.07	53.79	40.00	49.19	37.03	41.71	41.81	36.59

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 63
Social Grade
Base: All respondents

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
AB	423	233	189	50	112	106	51	40	64	423	-	-	-	86	108	57	84	88	245	173	287	135	275	44	101	131	182
	42%	46%b	37%	33%	46%dg	54%dgh	31%	35%	44%g	100%klm	-	-	-	46%o	34%	50%o	45%o	41%	42%	41%	48%v	32%	54%xy	19%	38%x	44%	48%
C1	302	141	162	50	80	47	55	34	37	-	302	-	-	61	90	33	51	68	177	117	193	109	129	69	101	80	104
	30%	28%	32%	33%	32%	24%	33%	30%	26%	-	100%jlm	-	-	33%	28%	29%	28%	32%	31%	28%	32%	26%	25%	29%	38%w	27%	27%
C2	114	57	57	28	19	17	22	16	12	-	-	114	-	23	47	4	18	23	60	50	66	48	51	37	25	40	31
	11%	11%	11%	18%efi	8%	9%	13%	14%	8%	-	-	100%jkm	-	12%p	15%p	4%	10%	11%	10%	12%	11%	10%	16%w	9%	14%B	8%	
DE	176	76	100	26	35	25	37	23	31	-	-	-	176	16	73	19	32	36	94	77	52	124	53	83	38	44	65
	17%	15%	20%	17%	14%	13%	22%f	21%	22%f	-	-	-	100%jkl	9%	23%n	17%	18%n	17%n	16%	18%	9%	30%u	11%	36%wy	14%	15%	17%

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 63
Social Grade
Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
AB	423 42%	12 36%	25 50%	7 23%	9 43%	19 48%	17 55%	9 54%	23 51%	16 54%	18 51%	10 29%	5 21%	5 26%	14 50%	23 44%	10 46%	15 44%	9 37%	8 36%	9 74%	11 44%	19 37%	14 48%	6 32%	10 25%
C1	302 30%	11 34%	15 30%	9 28%	8 37%	8 19%	7 23%	2 11%	11 24%	3 12%	10 29%	8 26%	4 16%	13 65%	7 27%	14 27%	4 17%	9 26%	5 20%	7 32%	1 12%	4 16%	21 41%	6 19%	9 54%	16 40%
C2	114 11%	1 4%	3 6%	8 26%	2 10%	5 13%	5 15%	6 35%	4 9%	1 2%	*	5 14%	9 37%	-	1 3%	6 11%	4 19%	6 17%	5 21%	2 9%	1 7%	3 11%	7 13%	2 8%	2 10%	6 16%
DE	176 17%	9 26%	7 15%	7 22%	2 11%	8 20%	2 7%	-	7 16%	9 32%	7 19%	10 30%	6 26%	2 9%	5 19%	10 18%	4 17%	5 13%	6 22%	5 23%	1 8%	7 29%	5 10%	7 25%	1 4%	8 20%

Traffic Congestion and Road Charging Survey
ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 63
Social Grade
Base: All respondents

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
AB	423 42%	14 46%	10 33%	16 49%	11 47%	11 28%	15 43%	13 41%	8 42%
C1	302 30%	7 24%	15 49%	13 42%	7 27%	17 44%	8 23%	13 39%	8 45%
C2	114 11%	4 15%	3 10%	3 9%	3 10%	1 2%	5 14%	1 4%	-
DE	176 17%	5 16%	2 8%	-	4 15%	10 26%	7 19%	5 16%	2 13%

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 64
London Region
Base: All respondents

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Central	185	101	84	47	48	24	29	18	18	86	61	23	16	185	-	-	-	-	110	70	116	68	58	60	65	30	68
	18%	20%	16%	31%efg	20%	12%	18%	16%	12%	20% ^m	20% ^m	20% ^m	9%	100% ^{opqr}	-	-	-	-	19%	17%	19%	16%	11%	26% ^w	25% ^w	10%	18% ^A
East	318	149	168	45	83	66	61	28	35	108	90	47	73	-	318	-	-	-	158	149	199	119	151	85	78	92	115
	31%	29%	33%	30%	34%	34%	37% ^{hi}	25%	24%	26%	30%	41% ^j	41% ^{jk}	-	100% ^{npqr}	-	-	-	27%	36% ^s	33%	29%	30%	37%	30%	31%	30%
North	113	63	50	10	32	24	17	14	16	57	33	4	19	-	-	113	-	-	63	49	68	45	72	16	24	33	49
	11%	12%	10%	7%	13%	12%	10%	12%	11%	13% ^l	11% ^l	4%	11%	-	-	100% ^{noqr}	-	-	11%	12%	11%	11%	14% ^x	7%	9%	11%	13%
South	185	87	97	21	34	32	36	24	39	84	51	18	32	-	-	-	185	-	127	55	98	86	116	29	38	60	72
	18%	17%	19%	14%	14%	16%	22% ^e	21%	27% ^{def}	20%	17%	15%	18%	-	-	-	100% ^{nopr}	-	22% ^t	13%	16%	21%	23% ^{xy}	12%	15%	20%	19%
West	215	107	108	30	49	49	21	29	37	88	68	23	36	-	-	-	-	215	118	95	118	98	110	43	59	81	76
	21%	21%	21%	20%	20%	25% ^g	13%	26% ^g	26% ^g	21%	23%	20%	20%	-	-	-	-	100% ^{nop}	21%	23%	20%	23%	22%	18%	22%	27% ^B	20%

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 64
London Region
Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
Central	185 18%	-	-	-	-	-	30 100%	17 100%	-	-	-	-	-	-	-	-	-	-	-	23 100%	12 100%	-	52 100%	-	-	-
East	318 31%	34 100%	-	31 100%	-	-	-	-	-	-	-	32 100%	25 100%	-	-	-	23 100%	-	-	-	-	-	-	30 100%	-	40 100%
North	113 11%	-	50 100%	-	-	-	-	-	-	-	36 100%	-	-	-	27 100%	-	-	-	-	-	-	-	-	-	-	-
South	185 18%	-	-	-	-	40 100%	-	-	46 100%	-	-	-	-	-	-	-	-	-	-	-	-	25 100%	-	-	17 100%	-
West	215 21%	-	-	-	22 100%	-	-	-	-	29 100%	-	-	-	21 100%	-	53 100%	-	35 100%	25 100%	-	-	-	-	-	-	-

Traffic Congestion and Road Charging Survey
ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 64
London Region
Base: All respondents

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Central	185 18%	- -	- -	32 100%	- -	- -	- -	- -	18 100%
East	318 31%	31 100%	- -	- -	- -	38 100%	34 100%	- -	- -
North	113 11%	- -	- -	- -	- -	- -	- -	- -	- -
South	185 18%	- -	- -	- -	24 100%	- -	- -	33 100%	- -
West	215 21%	- -	31 100%	- -	- -	- -	- -	- -	- -

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 65
London Borough
Base: All respondents

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Barking & Dagenham	34 3%	19 4%	14 3%	6 4%	8 3%	5 3%	7 4%	2 2%	6 4%	12 3%	11 4%	1 1%	9 5%	- -	34 11%npqr	- -	- -	- -	13 2%	20 5% <i>s</i>	24 4%	10 2%	13 2%	7 3%	14 5%	9 3%	14 4%
Barnet	50 5%	29 6%	21 4%	4 3%	12 5%	13 7%	9 6%	4 4%	7 5%	25 6%	15 5%	3 3%	7 4%	- -	- -	50 44%noqr	- -	- -	25 4%	24 6%	32 5%	18 4%	35 7% <i>x</i>	6 2%	9 3%	19 7%	19 5%
Bexley	31 3%	17 3%	14 3%	6 4%	5 2%	4 2%	4 3%	4 3%	8 5%	7 2%	9 3%	8 7% <i>j</i>	7 4%	- -	31 10%npqr	- -	- -	- -	20 3%	9 2%	18 3%	13 3%	21 4%	6 3%	4 2%	15 5%	8 2%
Brent	22 2%	10 2%	12 2%	3 2%	9 4%	5 2%	3 2%	- -	2 1%	9 2%	8 3%	2 2%	2 1%	- -	- -	- -	22 10%nopq	- -	7 1%	14 3% <i>s</i>	17 3%	4 1%	12 2%	5 2%	5 2%	14 5% <i>B</i>	2 1%
Bromley	40 4%	19 4%	21 4%	7 4%	7 3%	4 2%	4 3%	8 7% <i>f</i>	9 6%	19 5%	8 3%	5 4%	8 5%	- -	- -	- -	40 22%nopr	- -	30 5% <i>t</i>	10 2%	15 2%	25 6% <i>u</i>	28 5% <i>y</i>	11 5% <i>y</i>	2 1%	19 6%	16 4%
Camden	30 3%	13 3%	17 3%	7 4%	5 2%	8 4%	2 1%	3 2%	6 4%	17 4%	7 2%	5 4%	2 1%	30 16%opqr	- -	- -	- -	- -	19 3%	9 2%	19 3%	11 3%	13 3%	7 3%	10 4%	4 1%	10 3%
City of London	17 2%	14 3% <i>b</i>	3 1%	8 5% <i>fj</i>	7 3%	1 1%	* *	* *	- -	9 2%	2 1%	6 5% <i>km</i>	- -	17 9%opqr	- -	- -	- -	- -	6 1%	10 2%	14 2%	3 1%	7 1%	4 2%	6 2%	6 2%	9 2%
Croydon	46 5%	24 5%	22 4%	2 2%	14 6%	7 4%	7 5%	5 4%	10 7% <i>d</i>	23 6%	11 4%	4 4%	7 4%	- -	- -	- -	46 25%nopr	- -	25 4%	20 5%	24 4%	21 5%	30 6%	8 3%	8 3%	9 3%	20 5%
Ealing	29 3%	13 3%	16 3%	- -	7 3%	11 5% <i>d</i>	4 2%	4 3%	4 3%	16 4% <i>k</i>	3 1%	1 1%	9 5% <i>k</i>	- -	- -	- -	29 14%nopq	- -	16 3%	13 3%	14 2%	15 4%	11 2%	5 2%	12 5%	7 3%	11 3%
Enfield	36 3%	17 3%	19 4%	2 1%	12 5%	6 3%	5 3%	6 5%	6 4%	18 4%	10 3%	* *	7 4%	- -	- -	36 31%noqr	- -	- -	19 3%	17 4%	19 3%	16 4%	22 4%	8 3%	6 2%	9 3%	18 5%
Greenwich	32 3%	8 2%	24 5% <i>a</i>	2 1%	8 3%	12 6%	4 3%	2 1%	4 3%	10 2%	8 3%	5 4%	10 6%	- -	32 10%npqr	- -	- -	- -	20 3%	12 3%	23 4%	9 2%	14 3%	11 5%	8 3%	6 2%	10 3%
Hackney	25 2%	9 2%	16 3%	4 3%	6 2%	7 4%	4 3%	2 2%	1 1%	5 1%	4 1%	9 8% <i>jk</i>	6 4%	- -	25 8%npqr	- -	- -	- -	9 1%	16 4% <i>s</i>	14 2%	11 3%	6 1%	12 5% <i>w</i>	6 2%	6 2%	7 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
* small base

Traffic Congestion and Road Charging Survey ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 65
London Borough
Base: All respondents

	Gender		Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Hammersmith & Fulham	21 2%	12 2%	9 2%	8 6%fh	7 3%	1 1%	2 1%	- -	1 1%	5 1%	13 4%jl	- -	2 1%	- -	- -	- -	21 10%nopq	14 2%	5 1%	9 1%	12 3%	4 1%	4 2%	12 5%w	5 2%	8 2%	
Haringey	27 3%	16 3%	11 2%	4 3%	8 3%	5 3%	3 2%	4 3%	3 2%	14 3%	7 2%	1 1%	5 3%	- -	- -	27 24%noqr	- -	- -	19 3%	8 2%	16 3%	11 3%	16 3%	3 1%	8 3%	4 1%	11 3%
Harrow	53 5%	24 5%	29 6%	8 5%	10 4%	15 8%g	4 3%	9 8%	7 5%	23 5%	14 5%	6 5%	10 5%	- -	- -	- -	53 25%nopq	22 4%	31 7%st	31 5%	22 5%	25 5%	14 6%	13 5%	23 8%	18 5%	
Havering	23 2%	8 2%	15 3%	2 1%	6 3%	3 2%	6 3%	4 3%	2 1%	10 2%	4 1%	4 4%	4 2%	- -	23 7%npqr	- -	- -	21 4%t	1 *	14 2%	9 2%	20 4%xy	- -	3 1%	4 1%	11 3%	
Hillingdon	35 3%	15 3%	19 4%	5 3%	7 3%	9 4%g	1 1%	7 6%g	7 5%g	15 4%	9 3%	6 5%	5 3%	- -	- -	- -	35 16%nopq	16 3%	18 4%	22 4%	13 3%	23 5%	4 2%	7 3%	13 4%	15 4%	
Hounslow	25 2%	12 2%	13 3%	3 2%	6 2%	4 2%	5 3%	2 2%	5 3%	9 2%	5 2%	5 5%	6 3%	- -	- -	2 -	25 12%nopq	18 3%	7 2%	15 3%	10 2%	17 3%	5 2%	3 1%	8 3%	10 3%	
Islington	23 2%	10 2%	12 2%	5 3%	4 2%	2 1%	3 2%	7 6%ef	2 1%	8 2%	7 2%	2 2%	5 3%	23 12%opqr	- -	- -	- -	17 3%	6 1%	12 2%	10 2%	6 1%	9 4%w	8 3%	2 1%	5 1%	
Kensington & Chelsea	12 1%	8 2%	4 1%	5 3%	1 *	1 *	4 2%	- -	2 1%	9 2%	1 *	1 1%	1 1%	12 7%opqr	- -	- -	- -	6 1%	6 1%	9 2%	3 1%	5 1%	4 2%	3 1%	- -	8 2%A	
Kingston-upon-Thames	25 2%	12 2%	13 3%	5 3%	1 *	3 2%	8 5%e	2 2%	6 4%e	11 3%	4 1%	3 2%	7 4%	- -	- -	25 14%nopr	- -	20 4%t	5 1%	14 2%	11 3%	17 3%	2 1%	6 2%	9 3%	11 3%	
Lambeth	52 5%	26 5%	27 5%	10 6%	20 8%fi	4 2%	10 6%fi	7 6%	2 1%	19 5%	21 7%	7 6%	5 3%	52 28%opqr	- -	- -	- -	32 6%	20 5%	37 6%	15 4%	11 2%	18 8%w	23 9%w	7 2%	19 5%	
Lewisham	30 3%	16 3%	14 3%	4 3%	9 4%	7 3%	5 3%	2 2%	3 2%	14 3%	6 2%	2 2%	7 4%	- -	30 9%npqr	- -	- -	18 3%	12 3%	22 4%	8 2%	12 2%	5 2%	13 5%	8 3%	11 3%	
Merton	17 2%	10 2%	7 1%	1 1%	2 1%	5 2%	3 2%	3 3%	4 3%	6 1%	9 3%	2 1%	1 *	- -	- -	- -	17 9%nopr	10 2%	5 1%	8 1%	9 2%	13 3%x	- -	4 1%	4 1%	9 2%	

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 65
London Borough
Base: All respondents

	Gender		Age						Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users		
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
Newham	40 4%	28 5%b	12 2%	7 4%	14 6%	8 4%	5 3%	2 2%	4 3%	10 2%	16 5%	6 6%	8 5%	-	40 13%npqr	-	-	-	12 2%	27 6%st	22 4%	18 4%	19 4%	12 5%	8 3%	6 2%	17 4%
Redbridge	31 3%	11 2%	20 4%	5 3%	3 1%	8 4%	9 6%e	4 4%	2 2%	14 3%	7 2%	4 4%	5 3%	-	31 10%npqr	-	-	-	17 3%	12 3%	18 3%	13 3%	18 4%	4 2%	7 3%	11 4%	11 3%
Richmond-upon-Thames	31 3%	21 4%b	9 2%	3 2%	3 1%	5 3%	2 1%	8 7%eg	11 7%deg	10 2%	15 5%	3 3%	2 1%	-	-	-	31 14%nopq	25 4%t	6 1%	10 2%	21 5%u	19 4%	6 2%	6 2%	10 4%	11 3%	
Southwark	32 3%	21 4%	11 2%	8 5%h	9 3%	3 2%	8 5%h	-	5 3%	16 4%lm	13 4%lm	3 2%	-	32 17%opqr	-	-	-	-	18 3%	12 3%	19 3%	13 3%	7 1%	13 6%w	10 4%	7 2%	10 3%
Sutton	24 2%	11 2%	13 3%	* *	3 1%	6 3%	7 5%de	2 2%	5 4%	11 3%	7 2%	3 2%	4 2%	-	-	-	24 13%nopr	-	19 3%t	4 1%	14 2%	10 2%	19 4%	2 1%	3 1%	12 4%	7 2%
Tower Hamlets	38 4%	23 5%	15 3%	6 4%	15 6%i	8 4%	4 2%	5 4%	1 1%	11 3%	17 6%jl	1 1%	10 6%	-	38 12%npqr	-	-	-	13 2%	23 6%st	23 4%	15 4%	8 2%	23 10%wy	7 3%	15 5%	9 2%
Waltham Forest	34 3%	10 2%	24 5%a	4 3%	9 4%	5 2%	13 8%fhi	1 1%	3 2%	15 3%	8 3%	5 4%	7 4%	-	34 11%npqr	-	-	-	15 3%	18 4%	20 3%	14 3%	20 4%	5 2%	8 3%	12 4%	16 4%
Wandsworth	33 3%	11 2%	22 4%	6 4%	7 3%	7 3%	5 3%	4 3%	4 3%	13 3%	13 4%	1 1%	5 3%	-	-	-	33 18%nopr	-	21 4%	11 3%	23 4%	10 2%	10 2%	7 3%	16 6%w	6 2%	8 2%
City of Westminster	18 2%	9 2%	10 2%	6 4%	2 1%	5 3%	2 1%	2 1%	2 1%	8 2%	8 3%	-	2 1%	18 10%opqr	-	-	-	-	11 2%	6 1%	5 1%	13 3%u	9 2%	5 2%	5 2%	4 1%	7 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
* small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 65
London Borough
Base: All respondents

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Barking & Dagenham	34 3%	34 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Barnet	50 5%	-	50 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Bexley	31 3%	-	-	31 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Brent	22 2%	-	-	-	22 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Bromley	40 4%	-	-	-	-	40 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Camden	30 3%	-	-	-	-	-	30 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
City of London	17 2%	-	-	-	-	-	-	17 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Croydon	46 5%	-	-	-	-	-	-	-	46 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Ealing	29 3%	-	-	-	-	-	-	-	-	29 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Enfield	36 3%	-	-	-	-	-	-	-	-	-	36 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Greenwich	32 3%	-	-	-	-	-	-	-	-	-	-	32 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Hackney	25 2%	-	-	-	-	-	-	-	-	-	-	-	25 100%	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Hammersmith & Fulham	21 2%	-	-	-	-	-	-	-	-	-	-	-	-	21 100%	-	-	-	-	-	-	-	-	-	-	-	-	-
Haringey	27 3%	-	-	-	-	-	-	-	-	-	-	-	-	-	27 100%	-	-	-	-	-	-	-	-	-	-	-	-

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 65
London Borough
Base: All respondents

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Harrow	53 5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	53 100%	-	-	-	-	-	-	-	-	-	-	-
Havering	23 2%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	23 100%	-	-	-	-	-	-	-	-	-	-
Hillingdon	35 3%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	35 100%	-	-	-	-	-	-	-	-	-
Hounslow	25 2%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	25 100%	-	-	-	-	-	-	-	-
Islington	23 2%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	23 100%	-	-	-	-	-	-	-
Kensington & Chelsea	12 1%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	12 100%	-	-	-	-	-	-
Kingston-upon-Thames	25 2%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	25 100%	-	-	-	-	-
Lambeth	52 5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	52 100%	-	-	-	-
Lewisham	30 3%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	30 100%	-	-	
Merton	17 2%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	17 100%	-	
Newham	40 4%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	40 100%	
Redbridge	31 3%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Richmond-upon-Thames	31 3%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Southwark	32 3%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 65
London Borough
Base: All respondents

	London Borough																										
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham	
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40	
Sutton	24 2%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Tower Hamlets	38 4%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Waltham Forest	34 3%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wandsworth	33 3%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
City of Westminster	18 2%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Traffic Congestion and Road Charging Survey
ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 65
London Borough
Base: All respondents

	London Borough								
	Total	Redbridge	Richmond-upon-Thames	Southwark	Sutton	Tower Hamlets	Waltham Forest	Wandsworth	City of Westminster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Barking & Dagenham	34 3%	-	-	-	-	-	-	-	-
Barnet	50 5%	-	-	-	-	-	-	-	-
Bexley	31 3%	-	-	-	-	-	-	-	-
Brent	22 2%	-	-	-	-	-	-	-	-
Bromley	40 4%	-	-	-	-	-	-	-	-
Camden	30 3%	-	-	-	-	-	-	-	-
City of London	17 2%	-	-	-	-	-	-	-	-
Croydon	46 5%	-	-	-	-	-	-	-	-
Ealing	29 3%	-	-	-	-	-	-	-	-
Enfield	36 3%	-	-	-	-	-	-	-	-
Greenwich	32 3%	-	-	-	-	-	-	-	-
Hackney	25 2%	-	-	-	-	-	-	-	-
Hammersmith & Fulham	21 2%	-	-	-	-	-	-	-	-
Haringey	27 3%	-	-	-	-	-	-	-	-

Traffic Congestion and Road Charging Survey
ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 65
London Borough
Base: All respondents

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Harrow	53 5%	-	-	-	-	-	-	-	-
Havering	23 2%	-	-	-	-	-	-	-	-
Hillingdon	35 3%	-	-	-	-	-	-	-	-
Hounslow	25 2%	-	-	-	-	-	-	-	-
Islington	23 2%	-	-	-	-	-	-	-	-
Kensington & Chelsea	12 1%	-	-	-	-	-	-	-	-
Kingston-upon-Thames	25 2%	-	-	-	-	-	-	-	-
Lambeth	52 5%	-	-	-	-	-	-	-	-
Lewisham	30 3%	-	-	-	-	-	-	-	-
Merton	17 2%	-	-	-	-	-	-	-	-
Newham	40 4%	-	-	-	-	-	-	-	-
Redbridge	31 3%	31 100%	-	-	-	-	-	-	-
Richmond-upon-Thames	31 3%	-	31 100%	-	-	-	-	-	-
Southwark	32 3%	-	-	32 100%	-	-	-	-	-

Traffic Congestion and Road Charging Survey
ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 65
London Borough
Base: All respondents

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
Sutton	24 2%	-	-	-	24 100%	-	-	-	-
Tower Hamlets	38 4%	-	-	-	-	38 100%	-	-	-
Waltham Forest	34 3%	-	-	-	-	-	34 100%	-	-
Wandsworth	33 3%	-	-	-	-	-	-	33 100%	-
City of Westminster	18 2%	-	-	-	-	-	-	-	18 100%

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 66
Which of the following best describes your current working status?
Base: All respondents

	Gender		Age						Social Grade				Region				Ethnicity		Working status		Tenure			Heavy/Regular Road users			
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Working	599	316	283	55	191	161	120	57	15	287	193	66	52	116	199	68	98	118	305	285	599	-	289	110	195	176	230
	59%	62%	56%	36%i	78% ^{dhi}	83% ^{dgh}	73% ^{dhi}	51% ^{di}	10%	68% ^m	64% ^m	58% ^m	29%	63%	63%	60%	53%	55%	53%	68% ^s	100% ^v	-	57% ^x	47%	74% ^{wx}	60%	60%
Working full time - working 30 hours per week or more	455	261	194	36	157	132	85	40	5	240	154	40	22	97	143	55	70	90	241	208	455	-	227	75	151	137	173
	45%	52% ^b	38%	24%i	64% ^{dgh}	68% ^{dgh}	52% ^{dhi}	36%i	3%	57% ^{lm}	51% ^{lm}	35% ^m	12%	53% ^{qr}	45%	49%	38%	42%	42%	50% ^s	76% ^v	-	45% ^x	32%	57% ^{wx}	47%	45%
Working part time - working between 8 and 29 hours per week	143	55	89	19	33	29	35	17	10	48	38	27	30	19	56	13	28	28	63	77	143	-	63	35	43	39	56
	14%	11%	17% ^a	12%	14%	15%i	22% ^{ei}	15%i	7%	11%	13%	23% ^{jk}	17%	10%	18%	11%	15%	13%	11%	18% ^s	24% ^v	-	12%	15%	16%	13%	15%
NET: Not working	416	191	225	99	55	34	44	55	129	135	109	48	124	68	119	45	86	98	271	132	-	416	218	124	69	119	151
	41%	38%	44%	64% ^{efgh}	22%	17%	27% ^f	49% ^{efg}	90% ^{defgh}	32%	36%	42%	71% ^{ijkl}	37%	37%	40%	47%	45%	47% ^t	32%	-	100% ^u	43% ^y	53% ^{wy}	26%	40%	40%
Not working but seeking work or temporarily unemployed or sick	51	20	31	12	12	4	14	8	1	5	12	2	31	15	11	9	5	11	24	27	-	51	14	26	10	7	15
	5%	4%	6%	8% ^{fi}	5%i	2%	9% ^{fi}	7%i	1%	1%	4% ^j	2%	18% ^{ijkl}	8% ^{oq}	3%	8%	3%	5%	4%	6%	-	12% ^u	3%	11% ^{wy}	4%	2%	4%
Not working and not seeking work	129	64	65	81	21	6	13	8	-	29	46	22	31	31	42	12	13	31	71	50	-	129	54	36	35	27	47
	13%	13%	13%	53% ^{efgh}	9% ^{fi}	3%i	8%i	7%i	-	7%	15% ^j	19% ^j	18% ^j	17% ^q	13% ^q	11%	7%	14% ^q	12%	12%	-	31% ^u	11%	16%	13%	9%	12%
Retired on a state pension only	41	22	19	-	-	-	-	4	37	5	7	1	28	5	10	3	12	10	28	11	-	41	15	21	5	17	9
	4%	4%	4%	-	-	-	-	4% ^{def}	26% ^{defgh}	1%	2%	1%	16% ^{ijkl}	3%	3%	3%	7%	4%	5%	3%	-	10% ^u	3%	9% ^{wy}	2%	6% ^B	2%
Retired with a private pension	123	81	42	-	-	-	4	30	89	68	36	14	5	14	27	15	32	34	112	9	-	123	99	18	7	42	48
	12%	16% ^b	8%	-	-	-	2% ^{ef}	27% ^{defg}	62% ^{defgh}	16% ^m	12% ^m	12% ^m	3%	8%	9%	14%	18% ^{no}	16% ^{no}	20% ^t	2%	-	30% ^u	20% ^{xy}	8% ^y	2%	14%	13%
House person, housewife, househusband, etc.	73	5	67	6	22	24	13	6	2	29	8	8	28	3	28	5	24	12	35	35	-	73	37	23	12	25	32
	7%	1%	13% ^a	4%	9%i	12% ^{di}	8%i	5%	1%	7% ^k	3%	7% ^k	16% ^{jk}	2%	9% ⁿ	5%	13% ^{npr}	6% ⁿ	6%	8%	-	17% ^u	7%	10%	4%	9%	8%

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Prepared by Populus



Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 66

Which of the following best describes your current working status?

Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Working	599	24	32	18	17	15	19	14	24	14	19	23	14	9	16	31	14	22	15	12	9	14	37	22	8	22
	59%	70%	64%	59%	80%	37%	63%	82%	53%	48%	54%	71%	57%	42%	59%	58%	60%	62%	61%	55%	78%	57%	71%	74%	49%	55%
Working full time - working 30 hours per week or more	455	13	26	14	13	11	15	12	20	11	16	19	9	8	14	20	5	19	11	10	8	9	32	14	4	16
	45%	40%	52%	46%	58%	26%	50%	72%	43%	39%	44%	60%	36%	38%	50%	38%	24%	54%	44%	45%	67%	36%	61%	46%	26%	40%
Working part time - working between 8 and 29 hours per week	143	10	6	4	5	4	4	2	5	3	4	4	5	1	3	11	8	3	4	2	1	5	5	8	4	6
	14%	30%	13%	13%	22%	10%	13%	10%	10%	9%	10%	11%	21%	4%	10%	21%	36%	8%	17%	9%	11%	21%	10%	28%	23%	15%
NET: Not working	416	10	18	13	4	25	11	3	21	15	16	9	11	12	11	22	9	13	10	10	3	11	15	8	9	18
	41%	30%	36%	41%	20%	63%	37%	18%	47%	52%	46%	29%	43%	58%	41%	42%	40%	38%	39%	45%	22%	43%	29%	26%	51%	45%
Not working but seeking work or temporarily unemployed or sick	51	-	1	2	1	1	1	-	-	2	5	1	2	1	3	4	-	2	2	5	-	-	2	-	1	1
	5%	-	1%	6%	3%	4%	4%	-	-	7%	15%	4%	6%	5%	10%	7%	-	6%	6%	20%	-	-	5%	-	6%	3%
Not working and not seeking work	129	3	8	5	2	4	5	3	2	2	2	-	3	10	2	6	1	3	2	2	1	2	10	5	-	6
	13%	9%	17%	16%	10%	11%	15%	18%	5%	8%	5%	-	12%	46%	7%	11%	6%	9%	8%	9%	8%	9%	19%	18%	-	14%
Retired on a state pension only	41	3	3	2	-	2	-	-	3	2	-	1	-	-	1	3	-	3	1	2	-	2	-	-	3	3
	4%	8%	5%	7%	-	6%	-	-	6%	8%	-	5%	-	-	3%	5%	-	9%	5%	7%	-	9%	-	-	15%	7%
Retired with a private pension	123	4	4	4	1	9	5	-	10	4	9	3	1	1	3	6	4	5	4	2	2	5	3	2	2	3
	12%	13%	7%	12%	6%	22%	18%	-	21%	13%	25%	10%	4%	3%	10%	11%	19%	14%	14%	9%	15%	19%	5%	8%	14%	8%
House person, housewife, househusband, etc.	73	-	2	-	-	9	-	-	7	5	-	4	5	1	3	4	3	-	1	-	-	2	-	-	3	5
	7%	-	5%	-	-	22%	-	-	15%	16%	-	11%	21%	4%	10%	7%	15%	-	6%	-	-	7%	-	-	17%	13%

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 66

Which of the following best describes your current working status?**Base: All respondents**

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Working	599 59%	18 59%	10 31%	19 60%	14 57%	23 61%	20 60%	23 71%	5 28%
Working full time - working 30 hours per week or more	455 45%	14 46%	8 26%	16 50%	9 38%	22 57%	16 46%	18 54%	4 22%
Working part time - working between 8 and 29 hours per week	143 14%	4 13%	2 5%	3 10%	5 19%	1 4%	5 14%	5 17%	1 6%
NET: Not working	416 41%	13 41%	21 69%	13 40%	10 43%	15 39%	14 40%	10 29%	13 72%
Not working but seeking work or temporarily unemployed or sick	51 5%	* 1%	- -	3 11%	1 4%	3 8%	2 5%	1 5%	3 18%
Not working and not seeking work	129 13%	5 17%	6 19%	2 6%	- -	9 23%	5 13%	4 12%	8 46%
Retired on a state pension only	41 4%	1 2%	- -	4 12%	1 5%	- -	1 2%	2 5%	- -
Retired with a private pension	123 12%	1 2%	14 44%	1 3%	5 23%	3 8%	1 4%	2 5%	2 8%
House person, housewife, househusband, etc.	73 7%	6 18%	2 6%	3 9%	3 12%	- -	5 16%	1 2%	- -

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 67
To which of the following ethnic groups do you consider you belong?
Base: All respondents

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
White	576 57%	301 59%	275 54%	78 51%	107 43%	84 43%	105 64%def	82 72%def	120 84%def	245 58%	177 59%	60 53%	94 54%	110 60%	158 50%	63 56%	127 69%or	118 55%	576 100%t	-	305 51%	271 65%u	322 63%x	101 43%	149 56%x	177 60%	201 53%
NET: Non-white	417 41%	194 38%	223 44%	70 46%hi	132 54%ghi	109 56%ghi	57 35%i	28 25%	21 15%	173 41%	117 39%	50 44%	77 44%	70 38%	149 47%q	49 43%q	55 30%	95 44%q	-	417 100%st	285 48%v	132 32%	176 35%	127 54%wy	108 41%	114 39%	169 45%
Mixed	78 8%	37 7%	41 8%	12 8%	34 14%fgi	13 6%	7 4%	8 7%	4 3%	33 8%	22 7%	13 11%	10 5%	18 10%	20 6%	11 10%	12 7%	17 8%	-	78 19%st	48 8%	30 7%	23 4%	26 11%w	29 11%w	21 7%	30 8%
Asian	190 19%	92 18%	98 19%	40 26%ghi	72 29%ghi	50 26%ghi	11 7%	7 7%	9 6%	81 19%	44 15%	26 23%	39 22%	19 10%	80 25%nq	18 16%	21 11%	53 25%nq	-	190 46%st	127 21%v	63 15%	95 19%	42 18%	49 18%	60 20%	76 20%
Black	112 11%	48 9%	64 13%	13 8%i	17 7%i	33 17%dei	34 21%deh	12 11%i	3 2%	42 10%	36 12%	12 10%	22 12%	28 15%r	37 12%	14 13%	18 10%	14 7%	-	112 27%st	88 15%v	23 6%	37 7%	51 22%wy	22 8%	24 8%	46 12%
Chinese	20 2%	8 2%	12 2%	2 1%	4 2%	12 6%degh	1 1%	-	1 1%	13 3%	7 2%	-	1 1%	1 1%	9 3%	3 3%	1 1%	6 3%	-	20 5%st	13 2%	7 2%	14 3%	4 2%	3 1%	5 2%	11 3%
Other ethnic group	17 2%	9 2%	8 2%	3 2%	5 2%	1 1%	3 2%	1 *	4 3%	4 1%	8 3%	-	5 3%	5 2%	3 1%	3 2%	3 1%	4 2%	-	17 4%st	9 1%	9 2%	7 1%	4 2%	6 2%	5 2%	6 2%
Prefer not to answer	22 2%	13 2%	9 2%	5 3%	7 3%	2 1%	2 1%	3 3%	2 2%	5 1%	9 3%	4 3%	5 3%	5 2%	11 3%	1 1%	3 2%	2 1%	-	-	9 2%	13 3%	10 2%	5 2%	7 3%	4 1%	10 3%

Proportions/Mean: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 67

To which of the following ethnic groups do you consider you belong?

Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
White	576 57%	13 37%	25 50%	20 64%	7 33%	30 76%	19 63%	6 39%	25 56%	16 57%	19 53%	20 61%	9 35%	14 68%	19 70%	22 41%	21 95%	16 45%	18 72%	17 74%	6 52%	20 80%	32 61%	18 60%	10 58%	12 30%
NET: Non-white	417 41%	20 60%	24 47%	9 28%	14 66%	10 24%	9 31%	10 61%	20 44%	13 43%	17 47%	12 37%	16 64%	5 25%	8 30%	31 59%	1 5%	18 53%	7 28%	6 26%	6 48%	5 20%	20 39%	12 39%	5 31%	27 67%
Mixed	78 8%	2 7%	3 7%	-	1 5%	4 9%	4 13%	3 18%	4 8%	-	6 17%	1 4%	-	4 19%	2 6%	5 10%	-	2 7%	2 6%	2 7%	*	1 4%	6 11%	-	1 8%	3 7%
Asian	190 19%	11 33%	11 22%	3 8%	10 46%	3 9%	-	7 43%	8 17%	9 31%	5 15%	1 4%	10 41%	1 6%	1 5%	16 31%	1 5%	12 35%	2 7%	1 6%	1 11%	2 9%	3 7%	6 19%	3 18%	17 43%
Black	112 11%	6 18%	7 14%	5 16%	2 10%	2 6%	5 17%	-	8 17%	2 6%	4 11%	7 21%	3 11%	-	3 12%	6 12%	-	1 3%	2 9%	-	3 22%	1 2%	10 18%	6 20%	* 3%	5 11%
Chinese	20 2%	1 2%	2 3%	1 4%	1 4%	-	-	-	1 2%	1 3%	-	2 7%	-	-	1 5%	3 6%	-	-	1 4%	1 5%	-	-	-	-	-	3 6%
Other ethnic group	17 2%	-	1 1%	-	-	-	-	-	-	1 4%	1 4%	-	3 12%	-	1 2%	-	-	2 7%	1 2%	2 8%	1 12%	1 5%	1 3%	-	1 3%	-
Prefer not to answer	22 2%	1 3%	1 2%	3 8%	* 2%	-	2 6%	-	-	-	-	1 3%	* 1%	1 7%	-	-	-	1 2%	-	-	-	-	-	* 1%	2 10%	1 2%

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 67

To which of the following ethnic groups do you consider you belong?

Base: All respondents

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
White	576 57%	17 55%	25 80%	18 57%	19 80%	13 34%	15 45%	21 66%	11 62%
NET: Non-white	417 41%	12 38%	6 20%	12 37%	4 16%	23 60%	18 52%	11 33%	6 33%
Mixed	78 8%	1 4%	3 9%	1 4%	-	7 19%	5 15%	2 7%	1 7%
Asian	190 19%	9 30%	2 7%	2 7%	3 13%	15 38%	7 20%	1 4%	3 17%
Black	112 11%	1 4%	1 3%	8 26%	-	-	4 13%	7 22%	2 9%
Chinese	20 2%	-	-	-	-	1 3%	1 3%	-	-
Other ethnic group	17 2%	-	-	-	1 3%	-	* 1%	-	-
Prefer not to answer	22 2%	2 7%	-	2 6%	1 3%	2 5%	1 3%	* 1%	1 5%

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 68
Tenure
Base: All respondents

	Gender		Age							Social Grade				Region					Ethnicity		Working status		Tenure			Heavy/Regular Road users	
	Total	Male (a)	Female (b)	18-24 (d)	25-34 (e)	35-44 (f)	45-54 (g)	55-64 (h)	65+ (i)	AB (j)	C1 (k)	C2 (l)	DE (m)	Central (n)	East (o)	North (p)	South (q)	West (r)	White (s)	Non-White (t)	Work FT/PT (u)	Not working (v)	Own home (w)	Rented council/HA (x)	Rented private (y)	Heavy (A)	Regular (B)
Unweighted base	1015	502	513	122	222	216	179	122	154	453	307	114	141	169	307	105	199	235	675	318	694	321	589	178	226	310	383
Weighted base ('000s)	1015	507	508	154*	246	195	164	113*	144	423	302	114*	176	185	318	113*	185	215	576	417	599	416	508	233	264	295	381
NET: Homeowners	508	272	235	51	87	111	90	67	101	275	129	51	53	58	151	72	116	110	322	176	289	218	508	-	-	175	225
	50%	54%b	46%	33%	35%	57%de	55%de	59%de	70%def	65%klm	43%lm	44%lm	30%	31%	48%n	64%nor	63%nor	51%n	56%t	42%	48%	52%	100%xy	-	-	60%	59%
Owned outright - without mortgage	183	101	81	16	16	13	23	31	83	93	46	24	19	22	50	25	42	45	138	41	57	125	183	-	-	67	76
	18%	20%	16%	11%	7%	7%	14%ef	27%def	58%def	22%km	15%	21%	11%	12%	16%	22%n	23%n	21%n	24%t	10%	10%	30%u	36%xy	-	-	23%	20%
Owned with a mortgage or loan	325	171	154	35	70	98	67	36	18	182	82	27	34	36	101	48	74	66	184	135	232	93	325	-	-	108	149
	32%	34%	30%	23%i	29%i	50%deh	41%dei	32%i	12%	43%klm	27%	24%	19%	19%	32%n	42%n	40%n	30%n	32%	32%	39%v	22%	64%xy	-	-	37%	39%
NET: Renters	497	228	270	98	158	82	72	45	43	145	169	62	121	125	163	40	67	102	250	236	305	193	-	233	264	117	151
	49%	45%	53%a	63%fgh	64%fgh	42%i	44%i	40%	30%	34%	56%j	55%j	69%jkl	68%opq	51%pq	35%	36%	47%q	43%	56%st	51%	46%	-	100%w	100%w	40%	40%
Rented from the council	116	51	64	17	20	19	23	14	23	24	33	20	39	39	38	8	12	18	49	64	49	67	-	116	-	24	33
	11%	10%	13%	11%	8%	10%	14%	12%	16%e	6%	11%j	17%j	22%jk	21%opq	12%	7%	7%	8%	9%	15%st	8%	16%u	-	50%wy	-	8%	9%
Rented from a housing association	118	48	70	23	25	14	22	21	12	20	35	18	44	21	48	8	17	25	51	63	61	57	-	118	-	31	37
	12%	9%	14%	15%f	10%	7%	13%	18%fi	9%	5%	12%j	16%j	25%jk	11%	15%p	7%	9%	12%	9%	15%st	10%	14%	-	50%wy	-	11%	10%
Rented from someone else	264	128	136	57	112	50	27	11	7	101	101	25	38	65	78	24	38	59	149	108	195	69	-	-	264	61	81
	26%	25%	27%	37%ghi	45%fgh	26%ghi	17%i	10%	5%	24%	33%jlm	22%	22%	35%opq	25%	21%	21%	27%	26%	26%	33%v	17%	-	-	100%wx	21%	21%
Rent free	10	8	2	5	1	1	2	*	-	3	4	1	1	2	3	1	2	3	4	5	5	5	-	-	-	2	5
	1%	2%	*	3%	1%	1%	1%	*	-	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	-	-	-	1%	1%

Proportions/Means: Columns Tested (5% risk level) - a/b - d/e/f/g/h/i - j/k/l/m - n/o/p/q/r - s/t - u/v - w/x/y - A/B
 * small base

Traffic Congestion and Road Charging Survey

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Absolutes/col percents

Table 68
Tenure
Base: All respondents

	London Borough																									
	Total	Barking & Dagenham	Barnet	Bexley	Brent	Bromley	Camden	City of London	Croydon	Ealing	Enfield	Greenwich	Hackney	Hammersmith & Fulham	Haringey	Harrow	Havering	Hillingdon	Hounslow	Islington	Kensington & Chelsea	Kingston-upon-Thames	Lambeth	Lewisham	Merton	Newham
Unweighted base	1015	30	49	33	25	41	31	15	45	31	31	34	22	19	25	54	26	42	32	20	11	29	46	30	21	35
Weighted base ('000s)	1015	34	50	31	22	40	30	17	46	29	36	32	25	21	27	53	23	35	25	23	12	25	52	30	17	40
NET: Homeowners	508 50%	13 37%	35 70%	21 66%	12 53%	28 69%	13 43%	7 42%	30 66%	11 37%	22 61%	14 43%	6 24%	4 21%	16 59%	25 47%	20 89%	23 66%	17 67%	6 25%	5 41%	17 67%	11 21%	12 42%	13 77%	19 48%
Owned outright - without mortgage	183 18%	5 14%	12 24%	7 23%	4 18%	11 28%	5 18%	2 11%	10 21%	6 20%	7 20%	4 12%	2 7%	2 9%	6 20%	8 15%	5 24%	9 26%	7 28%	*	1 8%	6 24%	4 7%	4 14%	6 38%	8 21%
Owned with a mortgage or loan	325 32%	8 23%	23 46%	13 42%	8 35%	16 41%	8 25%	5 31%	21 45%	5 17%	14 40%	10 32%	4 17%	2 12%	11 39%	17 32%	15 65%	14 40%	10 38%	5 23%	4 33%	11 43%	7 14%	8 28%	7 39%	11 27%
NET: Renters	497 49%	21 63%	15 29%	10 33%	10 46%	12 31%	17 57%	10 58%	16 34%	18 61%	14 39%	18 57%	19 75%	16 79%	11 41%	27 51%	3 11%	12 33%	8 31%	17 75%	7 56%	8 31%	41 79%	17 58%	4 21%	20 50%
Rented from the council	116 11%	6 17%	1 2%	-	1 5%	1 2%	5 17%	3 18%	5 12%	4 13%	5 13%	6 18%	4 17%	2 9%	3 10%	8 16%	-	1 3%	2 10%	7 29%	3 22%	-	11 21%	4 14%	-	4 10%
Rented from a housing association	118 12%	1 4%	5 9%	6 19%	4 18%	10 25%	2 6%	1 6%	3 5%	2 6%	3 8%	5 14%	8 33%	2 12%	-	6 11%	-	3 10%	2 9%	2 11%	1 7%	2 6%	8 15%	1 2%	-	8 19%
Rented from someone else	264 26%	14 42%	9 18%	4 14%	5 23%	2 4%	10 33%	6 34%	8 17%	12 43%	6 18%	8 24%	6 25%	12 58%	8 31%	13 24%	3 11%	7 21%	3 13%	8 35%	3 27%	6 25%	23 44%	13 43%	4 21%	8 20%
Rent free	10 1%	-	1 1%	* 1%	* 1%	-	-	-	-	* 1%	-	-	* 1%	-	-	1 2%	-	* 1%	1 2%	-	* 4%	1 2%	-	-	* 2%	1 2%

Traffic Congestion and Road Charging Survey

ONLINE Fieldwork: 23rd-29th September 2016

Absolutes/col percents

Table 68
Tenure
Base: All respondents

	London Borough								
	Total	Redbrid ge	Richmon d-upon- Thames	Southwa rk	Sutton	Tower Hamlets	Waltham Forest	Wandswo rth	City of Westmin ster
Unweighted base	1015	33	32	30	28	32	32	35	16
Weighted base ('000s)	1015	31	31	32	24	38	34	33	18
NET: Homeowners	508 50%	18 58%	19 61%	7 22%	19 78%	8 22%	20 58%	10 29%	9 47%
Owned outright - without mortgage	183 18%	6 21%	9 29%	5 16%	6 26%	3 8%	5 15%	2 7%	5 25%
Owned with a mortgage or loan	325 32%	11 37%	10 32%	2 7%	13 52%	6 14%	15 43%	7 23%	4 22%
NET: Renters	497 49%	11 37%	12 38%	23 73%	5 22%	30 78%	14 40%	23 69%	9 51%
Rented from the council	116 11%	3 9%	- -	10 30%	2 8%	7 17%	4 13%	4 13%	2 8%
Rented from a housing association	118 12%	2 5%	6 18%	4 12%	- -	16 43%	1 4%	3 8%	3 17%
Rented from someone else	264 26%	7 23%	6 20%	10 32%	3 14%	7 18%	8 24%	16 48%	5 26%
Rent free	10 1%	1 5%	* 1%	1 4%	- -	- -	* 1%	1 2%	* 1%