

**REQUEST FOR DMPC DECISION – DMPCD 2015 - 112****Title: Investment Requests September 2015****Executive Summary:**

This paper requests the approval of 6 contract awards, 2 business cases, 1 Crime and Disorder Reduction grant, the establishment of a Social Enterprise and the ICT Procurement Strategy with an estimated multi-year value of up to £37.6m.

**Recommendation**

The DMPC is asked to approve the:

1. Award of a contract to Vislink International Ltd as the service provider for the Replacement Digital Microwave Roof Top Technology. The contract will have a term of three years with a committed value of £1.242m and a contract ceiling of £1.5m;
2. Business case and initiate procurement for the upgrade to the Confidential IT Infrastructure Upgrade to enable the continued Police National Database and Violent and Sex Offender Register (VISOR) Access and the associated funding of £800k, this is subject to the MPS effectively monitoring of the implementation of the £100k contingency;
3. Covert Radio Fleet Maintenance Outline Business case, the request to call off a three year contract from the Airwave Hardware and Services framework and the associated investment of £950k;
4. Award of a three year Enterprise Licence Agreement with Microsoft and the associated investment of £1.423m for the continued provision of services;
5. Award of a ten (4+4+2) year contract with the Foreign and Commonwealth Office Services and associated investment of up to £30m for the continued provision of mandated services;
6. Award of the cause specific property and business interruption cover to the existing insurer for a period of one year commencing from 01 October 2015 and the award of general liability cover to the existing insurer for a period of five year commencing from 01 October 2015. The total investment required is £2.39m;
7. Award of a Crime and Disorder Reduction Grant to support the work of Local Safeguarding Adult Board with a total value of £160k (£5k per borough) and the permanent transfer of this budget and responsibility to MOPAC from April 2016;
8. Award of a one year contract to the Crimestoppers Trust at a value of £372,818 on the basis that existing service provision continue and the:
  - a. 24/7 call handling, the MPS Integrity Line, and the MPS Most Wanted continue to be provided;
  - b. This represents a 5% reduction compared to the 2014/15 contract and is subject to Crimestoppers identifying further efficiencies in future years;

9. Police Now report which is seeking approval to:

- a. Establishment of a commercially driven and charitably registered social enterprise to secure the future development and delivery of Police Now on behalf of the MPS and wider police service
- b. Implement a transition programme that satisfies the conditions of the Police Innovation Fund grant
- c. The use of MPS People and Training Board to govern the transition from existing internally delivered services to the new business model
- d. Receive incubation support in the first year of development as a social enterprise from London First;

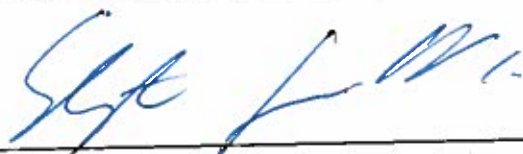
10. ICT Procurement Strategy and the integration of the ICT Supply Chain team into MPS Procurement Services.

**Deputy Mayor for Policing and Crime**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct for elected Members of the Authority. Any such interests are recorded below.

The above request has my approval.

**Signature**



**Date**

18/9/2015

## **PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC**

### **Decision required – supporting report**

#### **1. Introduction and background**

- 1.1 As part of the on-going process of managing contracts and tendering/re-tendering for goods and services, Procurement Services identifies contracts which require DMPC approval for either extension or to initiate contract action to tender or re-tender for goods or services or to award contracts.

#### **2. Issues for consideration**

- 2.1 The following items are requested to be considered for approval:

##### Relocation of Roof Top Technologies

Following approval in July 2014 to initiate a Single Tender Action, the MPS are now seeking approval to award a three year contract to Vislink International Ltd with a contract ceiling of £1.5m. The relocation of Roof Top Technologies will allow the exit from NSY.

##### Police National Database

The MPS are seeking approval to initiate procurement activity to upgrade the Internet Explorer 8 to Internet Explorer 10. This upgrade is required in order to comply with the Home Office who has mandated the use to allow the continued use of the Police National Database. The investment required is £800k.

##### Covert Radio Fleet Maintenance

The transition to the new Emergency Services Network will be delivered by the Home Office Emergency Services Mobile Communication Programme by August 2018. The MPS need to put provisions in place to ensure the MPS covert radios are maintained until the transition and are requesting to award a three year call-off contract with a value of £950k.

##### Microsoft Enterprise Licence Agreement

The MPS are seeking approval to award a three year Enterprise Licence Agreement to Microsoft to allow the continued provision of services.

##### Foreign and Commonwealth Office Services Agreement

The MPS are seeking approval to award a ten year (4+4+2) with a capped spend of £30m for the continued provision of services.

##### Insurance Renewal

Following a competitive procurement process the MPS are seeking approval to award the cause specific property and business interruption cover to the existing insurer for a period of one year commencing from 01 October 2015 and the award of general liability cover to the existing insurer for a period of five year commencing from 01 October 2015. The total investment required is £2.39m.

##### Local Safeguarding Adults Boards

The MPS are seeking approval to award a Crime and Reduction Disorder grant with a value of £160k (£5k per borough) as a contribution toward the cost of each Local Safeguarding Adults Board. The budget will transfer to MOPAC from 01 April 2016 who will take over responsibility to make future grant payments.

##### Crimestoppers Trust

The MPS are seeking approval to award a one year contract to Crimestoppers with a value of £372,818 for the continued provision of 24/7 call handling, MPS Integrity Line and MPS Most

Wanted. This contract is 5% lower than the 2014/15 contract and is subject to further efficiencies being made in future years.

#### Police Now

The MPS are seeking approval to establish a commercially driven and charitably registered Social Enterprise to secure the future development and delivery of Police Now on behalf of the MPS and wider police service. Approval is also requested to implement a transition programme that satisfies the conditions of the Police Innovation Fund grant, the use of MPS People and Training Board to govern the transition from existing internally delivered services to the new business model and receive incubation support in the first year of development as a social enterprise from London First.

#### ICT Procurement Strategy

The MPS are seeking approval of the ICT procurement strategy which will enable the MPS to simplify ownership, reduce costs and improve the terms of contract with a reduced number of suppliers and deliver savings of £37.8m by 2019/20.

### **3. Financial Comments**

- 3.1 The cost of the proposed contracts will be funded from within existing budgets.
- 3.2 Full details are contained within the reports attached.

### **4. Legal Comments**

- 4.1 The recommendation can be lawfully approved in accordance with MOPAC Contract Regulations and EU/UK Procurement law.
- 4.2 In accordance with the MOPAC Scheme of Delegation and Consent (4.8), the DMPC must approve all requests to go out to tender for contracts that exceed £500,000.
- 4.3 Full details are contained within the reports attached.

### **5. Equality Comments**

- 5.1 Suppliers will be assessed prior to entering into agreements to ensure they comply with relevant legislation. It will be the responsibility of user departments to ensure that the MPS Equality and Diversity policies are adhered to through the life of the contract.
- 5.2 Suppliers may be asked to sign up to the Diversity Works for London Programme which assesses suppliers against the Equality and Diversity framework.

### **6. Background/supporting papers**

- 6.1 MPS Briefing Papers

**Public access to information**

Information in this form is subject to the Freedom of Information Act 2000 (FOIA) and other legislation. Part 1 of this form will be made available on the MOPAC website within 1 working day of approval. Any facts/advice/recommendations that should not be made automatically available on request should not be included in Part 1 but instead on the separate Part 2 form. Deferment is only applicable where release before that date would compromise the implementation of the decision being approved.

Is the publication of **this** form to be deferred? NO

If yes, for what reason:

Until what date (if known):

Is there a **part 2** form – YES

If yes, for what reason: Commercial Interest

**ORIGINATING OFFICER DECLARATION:**

	<i>Tick to confirm statement (✓)</i>
<b>Head of Unit:</b> Annabel Cowell has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.	✓
<b>Legal Advice:</b> The MPS legal team has been consulted on the proposal.	✓
<b>Financial Advice:</b> The Head of Strategic Finance and Resource Management has been consulted on this proposal.	✓
<b>Equalities Advice:</b> Equality and diversity issues are covered in the body of the report.	✓

**OFFICER APPROVAL**

**Chief Operating Officer**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature 

Date 18/09/2015.



10/10/20

**JOINT INVESTMENT BOARD  
14 September 2015**

**Confidential IT Infrastructure Upgrade to enable continued Police National Database (PND) and Violent & Sex Offender Register (VISOR) Access.**

**Report by the SRO Commander Richard Martin SCO12 on behalf of the Deputy/Commissioner**

**Executive Summary**

This paper outlines the Confidential IT infrastructure Upgrade required to ensure the MPS can continue to access PND, VISOR and other confidential applications. This upgrade will enable the MPS to comply with Home Office security accreditation requirements, comply with cabinet Office Code of Connection policies and undertake Force Audit tasks.

It also seeks finance of £800K (Capital Funding) to fund the required changes.

**A. RECOMMENDATIONS - That the Deputy Mayor for Policing and Crime**

1. Approves the funding of £800K to be made available for the uplift of the current Enterprise Confidential Environment Citrix Farm to XenApp version 7.6 to facilitate provision of Internet Explorer (IE) 10 and therefore continued access to PND and VISOR.
2. Approves the Initiation of Procurement Action to raise a purchase order against Capgemini's proposal and commence the project.

**B. SUPPORTING INFORMATION**

3. Following a Business Case presented to DP Board, Technology Investment Board (TIB) and Investment & Resources (I&R) Board, this paper provides information on the costs and business impact of not undertaking the proposed changes.
4. A Time & Materials proposal has been received from the supplier Capgemini. This proposal carries an element of financial risk to the MPS in that there is no guarantee that they can complete the work for the quoted price of £478K + 20% contingency before the current MPS ICT outsource contract expires on 5 December 2015. It is likely that the MPS will request a contract extension till March 2016.
5. The aim is to make the required changes before the MPS ICT contract expires and to ensure the MPS is ready to undertake confidential system audit tasks before the next Home Office security accreditation due early in 2016. In order to complete the upgrade by this

deadline, funding is required immediately that will allow the relevant purchase orders to be raised and commence the required development work.

6. PND is a system introduced as a direct response to the Richard Enquiry to improve the police service's performance in safeguarding children and vulnerable adults, to manage information associated with sexual abuse as well as improving counter terrorism.
7. Both PND and VISOR have now mandated that Forces access the systems using Internet Explorer (IE) 10 browser as a minimum. IE 10 is also required to access local administration functionality which is used to carry out local Force PND audit tasks.
8. PND and VISOR have regular service updates and both have specified that forces accessing them must use IE 10 (or above) for all future releases.
9. The MPS recognised the need for a confidential environment to support the delivery of a range of applications to MPS users. The MPS designed and created the environment in conjunction with Capgemini staff.
10. The environment is security accredited by Cabinet Office and Home Office and today provides access to eight confidential applications via the use of Citrix XenApp version 5.0. Users access eCE (Enterprise Confidential environment) based applications via authentication and Citrix Receiver (client) software.
11. eCE is currently supported under the existing MPS ICT contract with Capgemini.
12. The preferred solution option can be funded from within the current DP Capital Plan.
13. This upgrade was part of the original proposal for PND to operate. Home Office issued the initial accreditation on the basis that an upgraded system would be available for subsequent accreditation.
14. The lack of upgrade is listed as an SC&O risk at present and AC Gallan is briefed regularly on the progress. The PND is used across the MPS and its increased usage is linked with the plan for more self-service of intelligence checks by staff.
15. PND is the only truly national intelligence system which plays a critical role in Child Sexual Exploitations (CSE) investigations across the UK. This will become more and more important as the child abuse public enquiry progresses.
16. Organised Crime Group Mapping (OCGM) is also going to be managed on PND system but we will not be able to do so if the upgrade is not implemented. The MPS are the largest contributor to the OCGM.

## **C. OTHER ORGANISATIONAL & COMMUNITY IMPLICATIONS**

### **Equality and Diversity Impact**

17. There are no equality and diversity issues arising from the required technology changes outlined in this paper.

### **Financial Implications / Value for Money**

18. The total value of the project is estimated to be £800K. This includes both internal DP resource and external supplier's cost. This is based on Supplier's Time & Materials proposal. A fixed Price proposal would have pushed the overall cost to over £1M. Due to the limited time left on the existing MPS Capgemini ICT contract and risk posed on them in completing the project, they have ruled out the option to supply a Fixed Price proposal.



If the project is not completed before the Caqpgemini ICT contract expires in March 2016, the MPS will need to find additional funding to complete the project with another supplier post outsourcing.

### Legal Implications

19. This upgrade to the Confidential IT infrastructure is required to ensure the MPS can continue to access both PND and VISOR systems, comply with Home Office security accreditation policy, comply with Cabinet Office Code of Connection policy and undertake Force audit tasks.

### Consultation undertaken

#### 20. Consultation grid

Key stakeholder engagement (up to what level)	Supportive / Supportive with concerns / Not supportive / Not affected
SRO Commander Richard Martin SC&O 12	Supportive
Digital Policing Board	Supportive
Finance Business Partnering	Supportive
Technology Investment Board	Supportive
Investment & Resources Board	Supportive

### Risk (including Health and Safety) Implications

21. Delay in funding approval could lead to loss of access to PND & VISOR.
22. There is also now an added risk to the MPS that the national Organised Crime Group Mapping (OCGM) database cannot be uploaded onto the PND without upgrading the platform to Internet Explorer (IE) 10 and Citrix v7.6
23. There is a risk that if the MPS is not compliant in time for the next security audit by the Home Office (expected early 2016), they could shut down the system which will prevent the MPS from accessing PND and VISOR. This will cause serious operational risk to both MPS and nationally.
24. Additional funding pressure if the project is not completed before the MPS data centre move and Caqpgemini ICT contract expires.
25. Lack of suitably qualified technical and security cleared Caqpgemini and Citrix resources will result in delays to project completion if the funding approval is delayed.
26. There is no Health and Safety at Work Act risk associated with this project as it is mainly a software upgrade to existing systems.

**Report author:** Kris Kumar, DP Project Manager -

**Background papers:** Business Case v2.0 approved by TIB and I&R.



**JOINT INVESTMENT BOARD  
14 September 2015**

**Covert Radio Fleet Maintenance Version 0.3**

**Report by MPS Radio Services on behalf of the Deputy/Commissioner**

*Executive Summary*

A revision of the technology is in progress and suppliers are no longer investing in TETRA equipment for the UK long term. Until such time as new technology becomes available, an equipment refresh is required to ensure reliable equipment is available for officers in the MPS and a requirement to continue to allow national roaming, interface to neighbouring and provincial counties and interwork with aid from officers of other forces into the MPS area.

The option for putting in place arrangements for rebuild and repairs can therefore be met using a compliant procurement. The call-off contract duration will be 3 years.

The total estimated contract value for the whole term (3 years) is £950k.

**A. RECOMMENDATIONS - That the Deputy Mayor for Policing and Crime**

1. Maintains a legacy covert Tetra radio fleet until network end-of-life by approving spend for a SRH Terminal-rebuild programme and unit-repair-call-off-option for the existing Covert Terminal Airwave radio fleet.

**B. SUPPORTING INFORMATION**

2. The MPS Covert community has an ongoing requirement for radio communications in the course of its day to day business.

Operational capabilities and capacity need to be maintained up until the transition to the new Emergency Services Network (ESN), which will be delivered by the Home Office Emergency Services Mobile Communications Programme - ESMCP. This transition for covert radios is currently planned for completion by August 2018. The preferred option in this paper will maintain an operationally effective radio fleet until at least June 2020 and the average age of the combined SRH/SRC fleet (by 2018) will be 4 years compared to the next best option of August 2019 and 11 years respectively.

The Covert Business case was accepted at MB (I&R) with one caveat. The any cost savings such as the SRH rebuild quantity was to be reviewed. The revised rebuild numbers are down by 470 to 1,821. Furthermore, local purchases by OCU's means the 1,800 accessories are deleted from the requirement.

## C. OTHER ORGANISATIONAL & COMMUNITY IMPLICATIONS

### Equality and Diversity Impact

3. The Business Case does not impact upon any of the Protected Characteristics below so consultation with S.A.M.U.R.A.I. (Staff-support Associations Meeting Up Regularly and Interacting) - (captured in the Stakeholder and Communication section above) is not required as there is no recruitment, retention, promotion, transfer, training or equivalent of any person within the categories cited below.

### Financial Implications / Value for Money

4. Expenditure of a total of £950k for the preferred option consisting of £530k capital for the cost of rebuilding 1,821 SRH hand held covert radios, and 120 battery chargers and £420k revenue for the cost of ongoing repairs for remaining devices.
5. Overall there will be a saving of £14,397k compared to the currently approved Digital Policing capital programme. There will also be revenue savings rising to £103k p.a. by 2017/18 compared to the current Digital Policing revenue budget.

### Legal Implications

6. The MPS has set up the Airwave Hardware and Services framework agreement which will run until December 2015. All the leading radio terminal manufacturers are on this framework which can be used for buying and leasing radio terminals and accessories and also for purchasing warranties and support arrangements for radios. Contracts can be placed before the framework expires (in December 2015) that can continue beyond the end of the framework. The recommended options set out in this paper for putting in place arrangements for rebuild and repairs can therefore be met using this compliant procurement route.
7. The call-off contract duration will be 3 years. The value of this contract is over £172k and therefore the Public Contract Regulations apply. The exclusive ownership (and control) of the IPR in the solution meets the criteria for exemption from competition under the Regulations (paragraph 5.12 of the MOPAC Scheme of Delegation) and allows a direct award to Sepura.

## Consultation undertaken

### 7. Consultation grid

Key stakeholder engagement (up to what level)	Supportive / Supportive with concerns / Not supportive / Not affected
Design Authority	Supportive
Your Finance Business Partner	Supportive
Portfolio & Planning	Supportive
Diversity Adviser - DCFD	Supportive
Digital Policing	Supportive
Directorate of Legal Services	Supportive
Business group risk co-ordinator or MPS Health & Safety advisor	Supportive
Property Services / Environmental Management	Supportive
Training	Supportive
Procurement	Supportive
Design Issues Forum	Supportive
Director of Finance Business Partnering	Supportive
Director of Commercial and Finance	Supportive
SRO (senior Responsible Owner)	Supportive

### Risk (including Health and Safety) Implications

8. Lack of in-house resources for equipment rollout. Mitigated by inclusion of business change revenue costs in this business case.
9. Specific spares become unavailable. Mitigated by ensuring this business case progresses through governance process in a timely manner.

**Report author:** Francis Gaughan

**Background papers:** None

**Joint Investment Board  
14th September 2015****DELIVERING 'POLICE NOW' VIA THE ESTABLISHMENT OF A SOCIAL ENTERPRISE****Report by Ch Supt John SUTHERLAND on behalf of the Deputy Commissioner****EXECUTIVE SUMMARY**

A Final Business Case setting out the rationale for the delivery of 'Police Now' via the establishment of a Social Enterprise was approved by the MPS Investment & Resources Board - chaired by the Commissioner - on 25/08/2015.

MOPAC were consulted throughout the preparation and drafting of the Business Case and are sighted on its content.

It sets out the rationale for securing the future delivery of the Police Now Programme through a commercial social enterprise model via the establishment of a Private Company Limited by Guarantee, which is registered as a charity.

The Strategic Case sets out the key graduate perceptions of a policing career primarily as identified through research commissioned by the MPS, the achievements of the Police Now programme during its first year of delivery, the current situation with regard to the extended 2016 intake national pilot and the key features, benefits and limitations of delivering Police Now through a social enterprise model.

The Financial Case sets out a comparative financial case study (Teach First) and outlines the unique combination of funding sources and benefits that will be available to Police Now as a charitably registered company. Three, alternative, financial options are described: (i) the delivery of Police Now via a social enterprise, (ii) the delivery of Police Now within the MPS to the same standard as the social enterprise model, and (iii) the delivery of Police Now within the MPS for only the MPS. It details the number of graduates required for Police Now to be financially sustainable, the legal authorities that permit the MPS and MOPAC to take this route, the legal authorities to create the proposed grant funding mechanisms and the impact of charitable status on Police Now and police forces taxation payments.

The Management Case sets out a comparative governance case study in Teach First and outlines similar delivery models within policing before going on to outline what the governance and organisational frameworks would be for Police Now including the potential for incubation support in the organisation's first year. The evaluation framework and the implementation and transition plan is then summarised. The business case also outlines the transfer of the Police Now assets (including but not limited to trademarks, research, assessment and training materials) to the Police Now social enterprise.

This business case proposes that the model outlined will allow for the MPS, and the wider police service, to receive an improvement in the quality of recruitment, training and development, at a lower cost. Over the next two years this is a model that will enable Police Now to access £2.6 million in grant funding from the Police Innovation Fund for

the development and delivery of the programme. It will also enable potential cashable in year savings in 2015-16 of £216k and ongoing savings of £169k in 2016-17.

**A. RECOMMENDATIONS - That**

**The Final Business Case sought agreement to:**

1. Establish a commercially driven and charitably registered social enterprise to secure the future development and delivery of Police Now on behalf of the MPS and the wider police service - option 1
2. Implement a transition programme that satisfies the conditions of the Police Innovation Fund grant (i.e. set up to be commenced immediately in order to complete during this Financial Year by March 2016).
3. Use MPS People & Training Board to govern the transition from existing internally delivered services to the new business model.
4. Receive incubation support in the first year of development as a social enterprise from London First.

This Paper seeks JIB support for the I&R Board decision.

**B. SUPPORTING INFORMATION**

The complete Final Business Case has been submitted as an appendix to this report.

**Consultation undertaken (mandatory)**

1. **Consultation grid**

Key stakeholder engagement (up to what level)	Supportive / Supportive with concerns / Not supportive / Not affected
MPS Management Board	Supportive
Police Federation (National & MPS)	Supportive
HR (Director)	Supportive
MOPAC (Helen Bailey)	Supportive
MPS Finance (Juliette Webb)	Supportive
MPS Legal Services (Prit Mandair)	Supportive
Third Party Contracts & Income Generation (Harvey Pitchford)	Supportive
MPS Taxation (Carlos Bandoh)	Supportive



## Joint Investment Board - 14 September 2015

**PROPOSED CRIME AND DISORDER REDUCTION GRANT TO SUPPORT THE WORK OF LOCAL SAFEGUARDING ADULTS BOARDS****Report by Assistant Commissioner, Territorial Policing on behalf of the Commissioner****EXECUTIVE SUMMARY**

Each London Borough has a Safeguarding Adults Board (SAB) which brings together a number of partner agencies including the National Health Service, Police and Local Authorities (Adult Social Care) with the sole purpose of safeguarding adults at risk in London. As a result of the Care Act 2014, the MPS is now a statutory partner in respect of adult safeguarding.

A request has been received from the Chair of the London Safeguarding Adult Board Chairs for the MPS to make a contribution towards the cost of each Board. This report seeks approval for a crime and disorder reduction grant of £5,000 to be made to each board, similar to the grant given to each London Safeguarding Children Board (LSCB), to help support the Local Safeguarding Adults Boards (LSAB) and their functions. The MPS as a strategic partner will also be required to attend Board meetings, contribute towards the annual report and attend the occasional workshop. This is similar to the MPS's role within LSCBs.

In addition, ACPO (now National Police Chiefs' Council) have recommended that forces contribute financially to LSABs as they do not believe they can function successfully without financial support.

**A. RECOMMENDATIONS - That**

1. The Deputy Mayor for Policing and Crime approves the payment of a crime and disorder reduction grant of £5,000 to each of the 32 Local Safeguarding Adults Boards (LSAB) within the area covered by the Metropolitan Police Service. The total cost of this grant will be £160,000.
2. The DMPC agrees to MOPAC to dispense the crime and disorder grant to each Local Safeguarding Adults Board on an annual basis and note that the appropriate budget will be transferred to MOPAC, in line with other similar grant payments. The payment of this grant will be the subject of an annual review by MOPAC.

**B. SUPPORTING INFORMATION**

1. From 1 April 2015, The Care Act 2014 ('the Act') made the MPS a statutory partner to adult safeguarding. London does not have an overall strategic adult board that replicates the LSCB but existing strategic partnership activity in London for adults is currently supported (but not financed) by the London Social Care Partnership. 'No Secrets' was the Department of Health guidance published in 2000 which introduced the formal concepts for adult protection boards, although they were not statutory. Most boards in London were

established in the following years and all London Boroughs now have a Safeguarding Adults Board.

### **Care Act 2014: Responsibilities of the Safeguarding Adults Board**

2. There is an extensive range of requirements of Boards set out in para 14.110 of the Care and Support Statutory Guidance ('the guidance') and elsewhere. These have considerable cost implications including:

- data analysis and interrogation,
- holding partners to account/gaining assurance as to effectiveness of safeguarding arrangements,
- peer review/audit costs,
- taking account of the views of people in need of care and support,
- developing strategies to prevent abuse,
- monitoring the impact of policy and training,
- production of the annual report and strategic plan,
- work associated with the priorities set out in the Board's business (annual) plan,
- dealing with learning and development issues raised at Board level
- promoting multi-agency training,
- developing strategies to address inequalities due to race, ethnicity, gender, religion, sexual orientation etc,
- implementing actions from safeguarding adult reviews,
- leading and connecting sub-groups to ensure priorities are met.

### **Independent Chairs**

3. Para 14.121 of the guidance states that although it is not a requirement, the local authority should consider appointing an independent Chair to the LSAB, who is not an employee or a member of an agency that is a member of the SAB. This position will require funding and provides a critical role to lead collaboratively, give advice, support and encouragement but also to offer constructive challenge and hold main partner agencies to account and ensure that interfaces with other strategic functions are effective. It also involves acting as a spokesperson for the SAB. An independent chair can also provide additional reassurance that the Board has some independence from the local authority and other partners.

### **Board Manager's role**

4. The Board Manager's main role will be to ensure that the Board meets its statutory requirements under the Act, which includes co-ordination of sub-group activity to meet business plan objectives, setting up and operating a quality assurance framework with key performance indicators, producing a clear composite dashboard, managing the audit regime, producing an annual report and servicing safeguarding adult reviews.
5. The MPS' role as a statutory partner will include supporting the work of each Board, similar to the role the MPS plays in relation to LSCBs.

### **Multiagency training**

6. Joint funding for training will enhance safeguarding across the partnership. This might include joint funding for training on financial abuse, human trafficking, domestic abuse, self-

neglect and awareness in the adult sector of child protection issues. This will vary for each Board and from year to year, as for example a Board may have had a safeguarding adult review that reflects the need for multiagency training in particular areas.

### **Safeguarding Adult Reviews**

7. The Act introduces statutory Safeguarding Adult Reviews (SAR), which will necessitate funding and The Act gives Boards flexibility to choose a proportionate methodology. The purpose of a SAR must be to learn lessons and improve practice and inter-agency working. It expects agencies to cooperate with the review but also gives Boards the power to require information from relevant agencies. Funding will also support the LSAB where they commission a SAR in other circumstances where it would be useful, including learning from "near misses" and situations where the arrangements worked especially well. The MPS will not be looking to pay additionally towards any cost for externally commissioned SAR as this would be expected to be accommodated within the £5k.

## **C. OTHER ORGANISATIONAL & COMMUNITY IMPLICATIONS**

### **Equality and Diversity Impact**

1. All adults at risk have the right to live a life free from the risk of experiencing abuse or neglect. The work undertaken by LSABs will ensure that adults in all of London's diverse communities regardless of background or circumstances are safeguarded against prejudice.

### **Financial Implications**

1. The proposed grant to LSABs will cover a contribution towards the cost of business support/administration, the Board Manager function, independent chair, multi agency training, safeguarding adult reviews and support other areas of the annual plan.
2. The full cost of this grant will be met from the TP Multi-agency budget during 2015/16.
3. Schedule 2.1 and 2.2 of The Care Act provides the power for members of an LSAB to 'make payments towards expenditure incurred by, or for purposes connected with, the SAB' and to provide staff, goods, services, accommodation or other resources for purposes connected with the SAB'.
4. In future years, this grant will be funded from a base level transfer of £160k per year from the TP budget to MOPAC.

### **Value Statement**

1. The proposed MPS contribution to the safeguarding of adults at risk in London represents comparable contributions to what are currently made to LSCBs.
2. The MPS recognises its role as a key stakeholder in safeguarding adults across London and has therefore identified the need to fund this vital work. It recognises that savings are required in all areas, which is reflected in the suggest contribution of £160,000. This will allow funding to take place and would comply with Care Act obligations. Indications are that the Department of Health are likely to suggest police contribute 10% (approximately £14k) of

board's costs but, whilst stakeholders are keen to seek that level of funding, there is an understanding that the current financial landscape would make that very challenging.

3. The LSABs consistently demonstrate their value in carrying out important work to safeguard adults. Boards will have a key role in identifying further efficiencies in this work area and it is believed that the new statutory framework will enable the current structures around adult safeguarding to develop in a more streamlined way.
4. The London Multi-agency Safeguarding procedures are currently being reviewed to provide guidance to practitioners, recognising that adult safeguarding impacts across many crime areas including abuse, neglect, domestic abuse, hate crime, anti social behaviour, forced marriage and Female Genital Mutilation . The partnership work around adult safeguarding is developing with aspirations to include adults within Multi Agency Safeguarding Hubs (MASH) across the capital. Successful development of adults within the MASH project will increase the efficiency of information sharing between agencies and improve safeguarding procedures across London.
5. The average estimate of the running costs of a LSAB and its additional functions is approximately £140,000 and LSAB's are requesting the MPS contributes between 6% and 12% of this cost. That percentage in itself is well below that of other statutory partners. The suggested contribution contained within this report of £5,000 (3.6%) per Board is significantly lower than that percentage but represents an appropriate figure in the current financial climate. It will demonstrate the MPS' statutory commitment to this process. Failure to make any contribution is likely to damage partnership working in London and result in adverse impact to the reputation of the organisation. It may also impact on those most affected by safeguarding issues.

### **Legal Implications**

1. This report seeks MOPAC's approval to provide a grant of £5,000 to each LSAB within the Metropolitan Police Service area, at a total cost of £160,000.
2. Under Schedule 3 Paragraph 7 of the Police Reform and Social Responsibility Act 2011 ("2011 Act") MOPAC may enter into contracts and other agreements (whether legally binding or not), which are "calculated to facilitate, or is conducive or incidental to, the exercise of the functions of the office". This could include making a Crime and Disorder Reduction Grant to any person if they are of the opinion that it will secure, or contribute to securing, crime and disorder reduction within the Metropolitan Police District (MPD). The MOPAC may make a Crime and Disorder Reduction Grant subject to any conditions (including conditions as to repayment) which MOPAC think appropriate.
3. The report indicates a number of stakeholders have been consulted in relation to the proposal and that there is general support for the scheme.
4. MOPAC has an obligation pursuant to paragraphs 3(f) under the schedule of the Elected Local Policing Bodies (Specified Information) Order 2011, as amended, to publish details of all crime and disorder grants made, including the conditions (if any) attached to the grant, the recipient of the grant, the purpose of the grant and the reasons why it is considered that the grant would secure, or contribute to securing, crime and disorder reduction in the MPD.

5. Paragraph 4.8 of the MOPAC's Scheme of Consent and Delegation provides the DMPC with delegated power to make grants to secure and contribute to securing crime reduction. The scheme allows the DMPC to bid "for grant funding made and all offers made of grant funding; and/or where appropriate a strategy for grant giving" and "the strategy for the award of individual grants and/or the award of all individual grants whether to secure or contribute to securing crime reduction in London or for other purposes". Recommendation 2 of this report is consistent with the MOPAC Scheme.

### **Consultation undertaken**

1. Natasha Plummer, Head of Engagement at MOPAC, has been consulted and is supportive of this recommendation to provide funding to support the work of the boards and the SARs that will now be undertaken. Consultation has also taken place with the Chair of the London Safeguarding Adult Board Chairs.

### **Risk (including Health and Safety) Implications**

1. With reference to paragraph C5 in the Value Statement, failure to make any contribution towards the cost of LSABs is likely to damage partnership working in London and result in adverse impact to the reputation of the organisation. It may also impact on those most affected by safeguarding issues.

**Report author:** Detective Chief Inspector Sam Faulkner,



Joint Investment Board  
14 September 2015

Single Tender Action Request

## PROVISION OF CRIMESTOPPERS TRUST FUNDING

Report for Deputy Mayor

### SUMMARY

Request for approval of contract exemption regarding a 15 % reduction in funding for the continued provision of the Crimestoppers Bureau and associated receipt of anonymous information regarding criminal activity from members of the public. An ongoing Service Level Agreement (SLA) has been in place with Treble 5 Treble 1 Limited, a wholly owned subsidiary of the Crimestoppers Trust since 2005.

### A. RECOMMENDATIONS

1. Approval is sought from the Deputy Mayor for Policing and Crime to sanction a contract award above £100,000 in accordance with paragraph 5.17 of MOPAC's Scheme of Delegation. It is recommended that a funding cut to 15% for FY15/16 to reflect the current financial challenges faced by the MPS and in line with cuts made within the wider organization to supplies and services.

### B. SUPPORTING INFORMATION

1. On a pro-rata basis, agreed in 2005/06, the MPS pay 18.7% of the £2.1m National police contributions to Crimestoppers and receive 24% of all information. The £2.1m raised from the 43 National Police Forces via the 2005/6 ACPO agreement, covers the operating costs of the Crimestoppers Bureau (24/7 call handling - receipt, evaluation and dissemination of anonymous information). All other Crimestoppers services are funded by alternative means with no financial implications for any Police Force.
2. The £392,440 invoiced for the MPS relates only to the Crimestoppers 24/7 call handling provision (receipt, evaluation and dissemination of anonymous information). Additional service provision has been provided at no cost through FY14/15 at the request of the Deputy Mayor, to demonstrate added value to safeguard future funding at the current level. This was agreed during the funding settlements of FY13/14 and FY14/15. A breakdown of what National police funding pays for is included at Appendix A and includes costs associated with staffing, accommodation and secure technology.
3. Due to budgetary pressures impacting on the MPS it was agreed in 2014/2015 to seek a 20% reduction in funding to Crimestoppers, at a rate of 5% each year from FY14/15. This did not take effect last year when agreement was reached that

comparative cost savings would be provided through additional Crimestoppers service provision. However with the substantial budgetary challenges faced within the MPS there is now a need to reconsider this financial provision and accelerate the timeline of these changes.

4. In 2014/15 Crimestoppers absorbed £345k in additional service provision directly impacting the MPS/London, details of which are set out in Appendices B and C,
5. Whilst MPS funding to Crimestoppers has remained static, since 2005/06 there has been a 599% increase of actionable Crimestoppers intelligence and a 237% increase of arrests as a direct result of that intelligence.
6. During the 2014/15 period, the MPS received on average 958 actionable intelligence reports per month from Crimestoppers (Appendices D to F). These reports have led to a total of 978 persons being arrested, a rise of 63%, in addition to the recovery of:
  - £1,312,473 worth of property;
  - Drugs with a street value of £3,980,878;
  - 33 Firearms, 17 Knives and 37 items of ammunition.
6. The MPS has three options in relation to Crimestoppers funding:
  - A. **Maintain existing funding with no cost savings, but a continuance of the additional service provision as agreed in FY14/15.**
  - B. **Reduce funding by**
    - (i) 5%
    - (ii) 10%
    - (iii) 15% (*This is the recommended option*)
    - (iv) 20%
  - C. **Remove all funding.**
8. Crimestoppers have indicated that the following would be the result of a reduction in funding in line with option B (i-iv) above. It should be noted however no independent review has been undertaken in relation to the efficiency of the organisation in how it operates in these areas -
  - B(i) **£19.5K at 5%** - Withdrawal of the MPS Integrity Line currently provided at no cost, leading to the loss of professional standards information from anonymous sources. This provision has been in place since January 2015 and generates an average of 23 reports per month on wrongdoing. To date, 15% of submissions have resulted in Management Action (MA) or above.
  - B(ii) **£39K at 10%** - A reduction in the 24/7 call handling provision, namely an inability to provide a call handling service for London between 2000 to 0600 hours.
  - B(iii) **£59K at 15%** - A further reduction of the call handling provision in London extending to weekend calls, meaning no service provision for London between 2000 hours on a Friday to 0600 hours on a Monday.



- B(iv) **£78.5K at 20%** - Withdrawal of all services currently provided at no cost to the MPS including; the loss of the London Regional Manager resulting in the loss of a key coordinating role which generates funds and targets Crimestoppers activity on MPS/MOPaC priorities calling the public to action. Crimestoppers would no longer support the community engagement work of volunteers in London or 'Fearless', which focuses on youths and has intrinsic links to the Trident portfolio and current focus on gangs and knives. Crimestoppers would not offer/pay rewards or coordinate media releases in this regard, which are regularly used as a tactical option in the investigation of serious crime. The visibility of Crimestoppers would be dramatically reduced leading to a sustained loss in unique anonymous intelligence from hard to reach London communities.

## C. BACKGROUND INFORMATION

1. Crimestoppers received full funding (£392,440) for financial year 2014/15 on the basis that an integrity line would be implemented at no additional cost to the MPS. The expectation from the Deputy Mayor and Commissioner is that this funding would incrementally decrease by 20% over the next four years at 5% per annum (reducing to £313,952, a total saving of £78,488 by 2018-2019).
2. To stop funding Crimestoppers completely would currently deliver savings of £392,440 to assist the MPS with its overarching savings target. However this would mean that the MPS would need to rely on its existing intelligence structures to generate intelligence opportunities. With the MPS being the largest contributor to the Crimestoppers Call Bureau there is a real risk that the Bureau would cease to exist. There is also a reputational issue for the MPS by not supporting a function that the public have confidence in and clearly use regularly. Crimestoppers surveys have shown that the public trust the Crimestoppers brand and use it because it is independent to the police and is anonymous. There is evidence to show that communities that have little trust in the police use Crimestoppers as a vehicle to pass information to the police, so the loss of this service may mean the MPS lose that contact and information. Crimestoppers provide an invaluable service to the MPS. It is not a service which could be replicated internally due to the trust and confidence issues surrounding anonymity, but should this be considered it is anticipated the annual cost would exceed the current level of funding provided to Crimestoppers for an inferior service.
3. Treble 5 Treble 1 Ltd as a subsidiary of the Crimestoppers Trust, provides anonymous information regarding criminal activity to all UK Police Forces, through its call bureau, which operates on a 24/7, 365 days a year basis. The MPS receives 24% of all national Crimestoppers information which through fast time processing is disseminated to relevant areas of the business and used to detect, reduce and prevent crime throughout London.
4. A strength of the Crimestoppers Trust is that they are currently the only charity who guarantee anonymity in collating the information passed to the police and who are completely independent of them. This methodology is particularly useful to access those hard to reach communities and instills confidence in those members of the

public who wish to maintain their anonymity. This anonymity has never been breached.

5. In addition to the Bureau Services and at no cost to the MPS, Crimestoppers also offers a scheme whereby the Senior Investigating Officer (SIO) of a crime can request an Enhanced Reward be paid to the source of the information leading to the arrest and charge of a serious offender. Strict criteria are applied as to when this is available and in the last year Crimestoppers have made 2 offers to the MPS. Although in the past year no Enhanced Rewards have been paid out, the added media interest provided by this facility has contributed to increased information being received either via Crimestoppers or to the MPS directly. In 2014/15 Crimestoppers paid out £1,800 in ordinary rewards for the supply of information relating to London which led to an arrest and charge.
6. Crimestoppers also manage campaigns on behalf of the MPS/MOPAC. It has previously produced specific campaign materials and, on occasions, a specific phone number to support that campaign. The MPS/MOPAC has previously funded the additional cost of the campaign materials via additional Single Tender Actions. Campaigns are costed at £7,000 to £100,000. There have been no campaigns of note approved this financial year due to lack of funding, notwithstanding aligning future campaigns to MPS days of activity would ensure targeted intelligence with the structure and resources in place to appropriately action it.
7. There will be no impact on the One Met Model; the Crimestoppers service is maintained through the Met intelligence RED Day Team. The management structure of Met Intelligence enforces compliance and uniformity in relation to the collation of results, more accurately reflecting the work being undertaken demonstrating value for money. Since January 2015, Crimestoppers has been a performance measure at SCO CrimeFighters and new processes for the allocation of resources and collation of outcomes in partnership with BOCUs was rolled out in January 2015.
10. A percentage of these results have impacted on the tackling of the most violent crimes, which are key MOPAC and MPS priorities and results obtained from information provided by Crimestoppers have had positive outcomes such as:
  - Violent crime - 1023 reports leading to 94 arrests and 221 positive actions;
  - Robbery - 94 reports leading to 17 arrests and 3 positive actions;
  - Burglary - 88 reports leading to 27 arrests and 8 positive actions;
  - Threat to Life - 21 reports received, risk managed and investigated. (A murder is costed as £1.2 million to investigate as an average)

A positive action is defined by ACPO as an action that addresses the need for some police activity to have occurred other than the recording or dissemination of intelligence. Positive action can include, for example, negative warrants, negative stops in the street, increased patrols and may not always lead to an arrest or commodity. There were 1,267 positive actions in the MPS in 2014/15, a rise of 2%.

As of 31/03/2015 there were 186 live MPS appeals on the Crimestoppers 'Most Wanted' website, equating to 38% of all appeals nationally. During the 2014/15 period 277 MPS 'Most Wanted' nominals were arrested, equating to 52% of all 'Most Wanted' arrests nationally. This is in addition to the 978 arrests referred to above.

## D. EQUALITY AND DIVERSITY IMPACT

1. Crimestoppers provide a means to detect, reduce and prevent crime through the provision of information about crimes and criminals to the law enforcement agencies from anonymous sources, assisting the MPS with its efforts to fight crime. This is particularly important for those who may not have full confidence in law enforcement agencies and those communities who may suffer disproportionately from the effects of crime. Engagement is reaching more communities as a result of the positive impact of Crimestoppers Youth Prevention Strategy ('Fearless'), who have incorporated the use of Facebook, Twitter and You Tube. The MPS has explored hosting its own 'Knifestoppers' and 'Trident Gang line' services, however these were not implemented as both initiatives concluded that Crimestoppers already provides suitable access to report these areas of knife, gun and gang violence/crime.

## E. FINANCIAL IMPLICATIONS/VALUE STATEMENTS

1. Option B is to reduce the MPS/MOPAC's contribution to the funding of Crimestoppers by 20% over the next 4 years, in line with the MPS need to reduce costs.

Financial Year	Crimestoppers funding
2014/15	£392,440
<b>2015/16</b>	<b>£372,818</b>
2016/17	£353,196
2017/18	£333,574
2018/19	£313,952

2. Outcomes from targeted intelligence as a result of bespoke Crimestoppers campaigns are more likely to be realised demonstrating value for money delivery against MOPAC and MPS priorities; however these campaigns are rarely authorised in the MPS due to the cost. As a result Crimestoppers are trying to secure corporate funding to minimise cost, if any, to the MPS for this service provision; for example the establishment of the London Working Group. The Group, chaired by Baroness Henig seek to obtain funds for campaigns aligned to key priorities; for example they are currently engaged in fund raising activities to support bespoke Domestic Abuse campaigns targeting the London Boroughs of Brent and Hillingdon. Crimestoppers also now have a seat on the Board of Directors for the Business Crime Forum. Any bespoke campaigns that would incur an additional cost would be competed and subject to a compliant MPS procurement process.
3. Whilst the monetary value of funding has remained at the same level, since 2007/8 the percentage of overall costs, compared to all forces contributions, that the MPS contribute to the Crimestoppers Call Bureau has reduced from 32.3% to 22.71%.
4. Funding costs for Crimestoppers has been at the same level since 2006, whilst year on year the volume of information received from Crimestoppers bureau has increased by 251%. Its services have evolved since 2006, providing 24/7 cover which includes online reporting; two-way reporting and more recently an online chat

facility. Crimestoppers have also introduced a Youth Programme Strategy and had a complete overhaul of its IT infrastructure at no extra cost to the MPS.

6. In considering the costs of the delivery of the service, in the last 2 years Crimestoppers have cut 2 posts by not replacing senior positions (Head of Campaigns and Media and Head of Operations), a saving of £140,000. They have also revised the shift pattern in the last 2 years saving £60,000. In 2015 the Assistant Bureau Manager's post was cut, saving an additional £30,000.
7. Since 2005/06 the MPS has seen a 599% increase of actionable intelligence and arrests have increased by 237% following the ongoing provision of Crimestoppers Information. (See table below).

Year	Actionable Info	Arrest	Property recovered (£)	Drugs Seized (£)
2005/06	1,920	412	332,013	339,010
2006/07	2,165	407	84,415	608,980
2007/08	2,555	345	49,990	501,665
2008/09	3,626	559	697,549	1,346,605
2009/10	4,246	603	196,446	1,591,680
2010/11	6,640	835	460,910	2,882,966
2011/12	10,223	729	5,622,849	1,548,203
2012/13	11,696	758	822,420	3,099,509
2013/14	12,776	601	551,540	4,623,464
2014/15	11,497	978	1,312,474	3,980,879

8. The Directorate of Professional Standards have confirmed reporting via the Integrity Line in addition to Right Line and Right Line Online. As the Integrity Line was only launched in Mid January 2015 it is too early to provide detailed statistical analysis, however from the data available 15% of submissions have resulted in MA or above.

Crimestoppers estimate £20K per annum for the continued delivery of the Integrity Line. Crimestoppers propose to provide this service at nil cost to the MPS.

9. The Crimestoppers Call Bureau has 48 staff working to service UK wide calls. These consist of one Ops Manager and one Centre Manager (who all provide on call out of hours services). They are supported by six Shift Managers and 40 Call Agents working 24/7 shifts.

## F. LEGAL IMPLICATIONS

1. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2006 (the Regulations). When awarding a public contract for goods and services valued at £172,514 or above all contracting authorities must do so in accordance with the Regulations. Accordingly, the Regulations are engaged.

2. Regulation 14(1)(a)(iii) of the Regulations provides that a contracting authority may use the negotiated procedure without prior publication of a contract notice when, for technical or artistic reasons, or for reasons connected with the protection of exclusive rights, the public contract may be awarded only to a particular economic operator. Treble 5 Treble 1 holds exclusive licensing to use the Crimestoppers brand and telephone number. Consequently, the Regulations permit the MOPAC to negotiate directly with Treble 5 Treble 1 for the provision of the service on the basis of their exclusive licensing rights.
3. The MOPAC may only compliantly use Regulation 14(1)(a)(iii) to negotiate directly with Treble 5 Treble 1 for as long as their exclusive licensing is maintained. It is therefore advised that periodic reviews of this exclusive licensing are undertaken in the event that a competitive procurement exercise is required in the future.
4. The MOPAC Contracts Regulations and Scheme of Governance require all contracts of a certain value to be competitively tendered. As set out above, which is not possible in this case due to the exclusive licensing of the Crimestoppers brand and telephone number. Paragraph 5.17 of the MOPAC Scheme of Delegation gives the Deputy Mayor for Policing and Crime delegated authority to approve all contract exemptions for £100,000 or above. Accordingly, this authority must be obtained.

## **G. RISK (INCLUDING HEALTH AND SAFETY) IMPLICATIONS**

1. The freephone number 0800 55 111, Online form and the 'Crimestoppers' brand are well established in the public domain and widely advertised by the Crimestoppers Trust. These provide significant benefit to the MPS in its effort to fight crime. The impact of not supporting this service would be to potentially harm the volume of intelligence regarding criminal activity received by the MPS and the effectiveness of the Service in fighting crime. The reputation of the MPS may be damaged with an adverse public reaction to the MPS not supporting the work of Crimestoppers, especially regarding Crimestoppers access to media and political channels.



## **Crimestoppers Contact Centre - What Police Funding Pays for:**

In its broadest sense police funding pays for all the core activities and infrastructure associated with receiving Crimestoppers information and forwarding it to the relevant force. This breaks down to:

### **Staff and related costs:**

#### **For agents, team leaders, management and support staff**

- Payroll, including NI and pensions
- Training
- Travel/subsistence
- Welfare
- Recruitment & CRB checks
- HR admin & support

### **Property & Equipment:**

- Rent
- Rates
- Utilities
- Maintenance
- Furniture and Software
- Telephony hardware and software

### **Services:**

- Provision of 0800 555 111 telephony and line rentals
- Provision of online form technology and security
- Language line translation
- Text messaging service - to be replaced with online chat in 2012/2013
- Rewards Administration

### **Office Admin:**

- Telephony
- Insurance
- Office catering
- IT Maintenance
- Financial admin, including audit fees

### **Police Support:**

- Coordinator and other officer guidance and training
- Provision of statistical information
- Preparation of court statements
- Enhanced Rewards mechanism





## Appendix B

In 2014/15 Crimestoppers absorbed £344,787 in additional service provision directly impacting the MPS/London including:

- 2 trained volunteers, undertaking administrative tasks that would otherwise need to be undertaken by MPS staff, to the MPS Most Wanted working 4 hours a week, which equates to a comparative cost saving of £4341.80 (based on a Band E at £21,709);
- The implementation of an Integrity Line in January 2015 at nil cost;
- A number of London campaigns for which the MPS have made no contribution (Appendix B) totalling £84,646 to £89,646, including
  1. a prevention and education programme focusing on the dangers of knives, piloted in Westminster in conjunction with Trident and
  2. a number of Most Wanted campaigns focusing on priority offences;
- The Advertising Value Equivalent (AVE) of £193,000 and reach to 28,721,652 people via the press, radio and intranet. This is particularly relevant in relation to Social Media, targeting young people in hard to reach communities. For example, 16% of the Charity's Twitter followers are from London (7,000) as are 8.78% of their Facebook page 'likes' (2,977). In addition, virtually all of DMC press releases contain the Crimestoppers strap line; and
- A dedicated London Regional Manager at £36,000pa, as well as associated expenses.

In addition Crimestoppers have made additional in-house cuts, including the Assistant Bureau Manager post, a saving of £30,000pa.

## In Summary

Service	Cost
Campaigns	£84,646-£89,646
AVE	£193,000
Volunteers	£4,341
London Regional Manager	£36,000
Integrity Line (provision)	£20,000
Ordinary Rewards	£1,800

## Appendix C

London campaigns for which the MPS have made no contribution totalling £84,646 to £89,646

Campaign	Cost
CVIT	£9,500
Fearless awareness –Enfield	£5,760
Fearless awareness – Westminster	£4,511
Knife-crime campaign – Westminster	£3,359
General Crimestoppers awareness	£600
Drink-driving	£600
Car parking-meter tampering	£3,316
Counterfeit cigarettes	£5,000
Commercial cannabis cultivation	£25,000
Op Captura	£1,500
Op Sunfire	£1,500
Rural Crime	£1,000
Fraud Awareness	£10,000-£15,000
Counterfeit currency	£9,000
Town Centre crime (Dartford)	£4,000

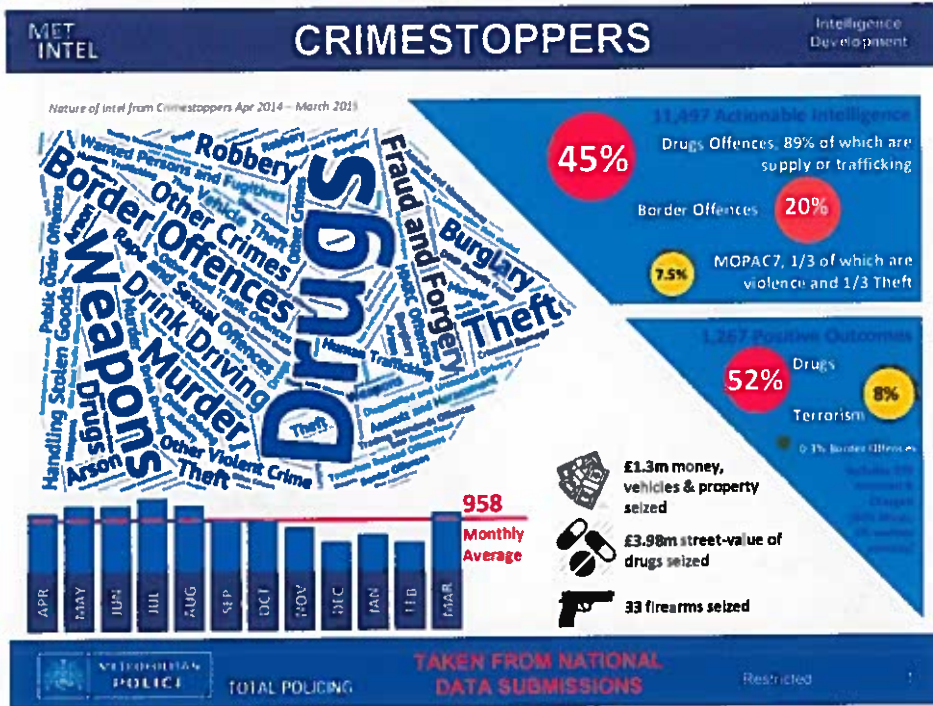
Some figures are estimates based on the London element of a National campaign.

Operations Captura and Sunfire were media campaigns only so the figures only represent the time of the Crimestoppers communications' team.

These figures do not include campaigns on behalf of the Insurance Fraud Bureau as that intelligence goes predominantly to the City of London Police, albeit some of the intelligence may be relevant to the MPS.

A Cycle Theft campaign was not included as it was funded by Safer Transport.

## Appendix D



## Appendix E

Items Recovered	£
Value of Stolen Goods	£124,270.00
Value of Vehicles Recovered	£32,500.00
Value of Other Goods	£231,295.00
Cash	£924,408.50
Property Recovered	£1,312,473.50
<b>Drugs - "street" value</b>	<b>£3,980,878.58</b>
<b>No. of Firearms Recovered</b>	<b>33</b>
<b>No. of Knives Recovered</b>	<b>17</b>
<b>Ammunition Recovered</b>	<b>37</b>

## Appendix F

METROPOLITAN	YEAR TO DATE (14/15)		
	Actionable Information	Positive Outcomes	Arrested & Charged
Murder (and Other Unlawful Killings)	197	12	9
Assault and Harassment	255	45	44
Possession of Weapons	517	62	27
Other Violent Crime	54	102	14
Terrorism Related Offences	171	102	0
Rape and Sexual Offences (incl Online)	401	82	37
Robbery	94	3	17
Criminal Damage	15	0	1
Arson	18	2	2
Drug Trafficking and Supply	4,557	525	244
Drug Manufacture and Cultivation	550	138	111
Possession and Other Drug Crime	17	0	238
Theft	305	10	13
Handling Stolen Goods	76	16	33
Vehicle Theft	35	3	2
Burglary	88	8	27
Fraud and Forgery	422	3	17
Disqualified and Uninsured Drivers	285	29	24
Drink Driving	311	25	6
Other Road Traffic Offences	123	9	4
Human Trafficking	33	0	8
Public Order Offences	33	5	6
Wanted Persons and Fugitives	317	41	53
Other Crimes	280	29	21
<b>Subtotal</b>	<b>9,154</b>	<b>1,251</b>	<b>958</b>
Border Offences	2,290	4	18
DWP Benefit Fraud	1	0	0
HMRC Offences	11	0	1
Licensing other than alcohol (SIA)	11	7	0
Trading Standards Offences	30	5	1
<b>TOTAL</b>	<b>11,497</b>	<b>1,267</b>	<b>978</b>

## Appendix G

### Investment Criteria

Criteria	Minimum score required	MPS Score	MOPAC Score	Comments
Business Requirement	3	5		The continuation of the Crimestoppers service is imperative to the organisation. It provides anonymous information regarding criminal activity, of which, the MPS received 24%. Reports from Crimestoppers led to 978 arrests. It enables information to be provided by hard to reach communities and instills confidence. Failure to support would significantly impact upon the quality & volume of intelligence received.
Cashable Revenue Saving	1	0		No cashable saving
Return on Investment	4	0		No return on investment
Total	8	5		
Total exc ROI	4	5		The continuation of the Crimestoppers service is imperative to the organisation. The volume of information has increased by 251% year on year yet costs have remained the same since 2006. Failure to support would significantly impact upon the quality & volume of intelligence received.

11

