

REQUEST FOR DMPC DECISION – PCD 381

Title: Investment to Deliver Information Futures Pilots

Executive Summary:

This paper seeks approval for a Single Tender Action (STA) to extend the engagement of a provider on the Information Futures Programme, which is part of the One Met Model (OMM) transformation portfolio. The extension will deliver a series of pilots that are fundamental to informing the development of the strategic business case and associated high level design for the Programme.

Recommendation:

The Deputy Mayor for Policing and Crime is recommended to:

Approve the issuing of a new contract, via a single tender action, to CA Partners Consulting starting 24th May for a value of £252K. This will deliver six pilot projects, which will be a critical input into the development of the Programme Strategic Business Case, as well as providing benefit in their own right.

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature

Sybilie Henderson

Date 2/05/18

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

Decision required – supporting report

1. Introduction and background

- 1.1. CA Partners were originally contracted to develop a baseline understanding of the Metropolitan Police Service culture with respect to data, and to identify the main challenges perceived with it today. A staff survey received c.1300 responses and a series of interviews with senior officers and staff was conducted that identified a series of candidate pilots that could be undertaken to better understand the issues surrounding implementation of a 'data driven' Met and in so doing, inform the development of the Programme High Level Design and Strategic Outline Business Case.
- 1.2. The incumbent supplier is uniquely able to do this work in the time period required, because of their skills, knowledge from phase 1 and stakeholder relationships. Their fee rates are equivalent to other service providers supporting the portfolio at present.

2. Issues for consideration

- 2.1. A decision to withdraw from delivery of the pilots at this point would represent a significant risk to the High Level Design and Strategic Outline Business Case and in turn to delivery of the Programme as a whole.

3. Financial Comments

- 3.1. The total cost for this work is £252k, which will be funded from the One Met Model Transformation Major Change Fund.

4. Legal Comments

- 4.1. There are no significant legal implications

5. Equality Comments

- 5.1. As this is an extension of an existing service this work does not change any aspects relating to equality or diversity.

6. Background/supporting papers

- 6.1. Report

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date:

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – YES

Part 2 is Exempt under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011 (Data Protection Section 43 – Commercial Interests).

Date at which Part 2 will cease to be confidential or when confidentiality should be reviewed: completion of the contract.

ORIGINATING OFFICER DECLARATION

	<i>Tick to confirm statement (✓)</i>
Head of Unit: The Chief Finance Officer has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.	✓
Legal Advice: Legal advice is not required.	✓
Financial Advice: The Strategic Finance and Resource Management Team has been consulted on this proposal.	✓
Equalities Advice: Equality and diversity issues are covered in the body of the report.	✓

OFFICER APPROVAL**Chief Executive Officer**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature

R. Lawrence

Date

16/05/18





MOPAC

MAYOR OF LONDON
OFFICE FOR POLICING AND CRIME

APPROVAL OF INVESTMENT TO DELIVER INFORMATION FUTURES PILOTS APRIL – JULY 2018

MOPAC Investment Advisory Board 24th May 2018

Report by Aimee Reed on behalf of the Deputy Commissioner

Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

This paper seeks approval for a Single Tender Action (STA) to extend the engagement of a provider on the Information Futures Programme, which is part of the OMM transformation portfolio. The extension will deliver a series of pilots that are fundamental to informing the development of the strategic business case and associated high level design for the Programme. The value of the work (£252k) exceeds the delegated authority of Met Commercial Services and thus requires PIB approval.

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory Board (IAB), is asked to:

- 1. Approve the issuing of a new contract, via a single tender action, to CA Partners Consulting starting 24th May for a value of £252K (an addition to the £100k previously invested with CA Partners). This will deliver six pilot projects, which will be a critical input into the development of the Programme Strategic Business Case, as well as providing benefit in their own right.**

Time sensitivity

A decision is required from the Deputy Mayor by (24th May 2018). This is because a contract must be in place that enables the work to be delivered ahead of the business case completion, which is due by mid-July 2018.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Introduction and background

- 1. The Information Futures Programme is charged with transforming the Met into a data driven organisation. In essence, the Programme vision is to put data and information at the heart of all decision making. Achieving this vision will require some implementation of technology but is in large part, a business change challenge requiring implementation of new business functions, as well as change**

to culture and ways of working across the Met.

2. Recognising the potential complexities around business and cultural change in particular, CA Partners were originally contracted to develop a baseline understanding of the Met culture with respect to data, and to identify the main challenges perceived with it today. A staff survey received c.1300 responses and a series of interviews with senior officers and staff was conducted that identified a series of candidate pilots that could be undertaken to better understand the issues surrounding implementation of a 'data driven' Met and in so doing, inform the development of the Programme High Level Design (HLD) and Strategic Business Case (SOC). The SRO accepted the recommendation to deliver these projects, which have active senior sponsorship.

Issues for consideration

3. This paper is being submitted as it requires a Single Tender Action (STA) in excess of the delegated financial authority of the Commercial Services function.
4. The incumbent supplier is uniquely able to do this work in the time period required, because of their skills, knowledge from phase 1 and stakeholder relationships. Their fee rates are equivalent to other service providers supporting the portfolio at present.
5. A decision to withdraw from delivery of the pilots at this point would represent a significant risk to the HLD and SOC and in turn to delivery of the Programme as a whole.

Contributes to the MOPAC Police & Crime Plan 2017-2021¹

6. The MOPAC Police and Crime plan includes a commitment to a mobile workforce. To be effective, the officers and staff need access to the right data on their mobile devices. Information Futures will deliver this capability and in turn, running the pilots will be an important way of informing the design for this.

Financial, Commercial and Procurement Comments

7. The total cost for this work is £252k, which will be funded from the OMM Transformation Major Change Fund.
8. It will be procured through a STA but value for money will be ensured as this is being contracted on a fixed price, fixed output basis, with progress being monitored against delivery of these outputs. Given that there will inevitably be unknowns in the pilots, this protects the Met from unforeseen cost overruns.

Legal Comments

9. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2015 (the Regulations). When awarding public contracts for goods and services valued at £181,302 or above, all contracting authorities must do so in accordance with the Regulations
10. The Met Commercial Services function has reviewed the applicability of a STA and consider it to be in line with commercial practice in this circumstance.

Equality Comments

11. As this is an extension of an existing service this work does not change any

¹ [Police and crime plan: a safer city for all Londoners | London City Hall](#)

aspects relating to equality or diversity'.

Privacy Comments

12. This work is an extension to an existing service and the scope does not change any aspects regarding privacy.
13. The nature of the pilots proposed to be delivered as part of this work mean that data will play a central role. However, the following principles have been agreed to address concerns with regards to data compliance:
 - a. No data will be held on CA Partners infrastructure;
 - b. No CA Partners employee or sub-contractor will have direct access to Met data; any CA Partners view of data will be as a result of a report produced by a Met officer / staff member and will only take place when accompanied or supervised by a Met officer or member of staff;
 - c. Access to data will be limited to the identification of improved ways of working and policing practice.

Real Estate Implications

14. None.

Environmental Implications

15. No impact.

Background/supporting papers

16. None.

Report author: Aimee Reed, SRO for Information Futures ,

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

The Government Security Classification marking for Part 2 is:
OFFICIAL-SENSITIVE COMMERCIAL
Delete as appropriate

Part 2 of 'Approval of investment to deliver Information Futures pilots April – July 2018' is exempt from publication for the following reasons:

- Exempt under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011 (Data Protection Section 43 – Commercial Interests).

The paper will cease to be exempt at the completion of the contract.

