

# MAYOR OF LONDON

**Caroline Pidgeon MBE AM**

City Hall  
The Queen's Walk  
More London  
London SE1 2AA

**Our ref:** MGLA110219-5390

**Date:** 27 MAR 2019

*Dear Caroline,*

Thank you for the petition presented to the London Assembly (Plenary) Meeting on 7 February about proposed changes to the bus services in Croydon.

Transport for London (TfL) ran this public consultation on proposals to make the bus network simpler and more efficient, and to ensure that its resources are invested in the locations where passenger demand is highest. The proposals include interventions to maintain the reliability of bus services during the development works taking place in Croydon town centre.

The consultation launched on 21 November 2018 and closed on 13 January. TfL received over 1,500 responses from stakeholders and customers, including local residents and workers. The feedback and responses are now being analysed. TfL will publish a consultation report outlining its next steps this spring.

Thank you for taking the time to petition me on this important issue.

Yours sincerely,



**Sadiq Khan**  
Mayor of London