MAYOR OF LONDON OFFICE FOR POLICING AND CRIME

DMPC DECISION - PCD 733

Title: Safety Camera Offence Operations

Executive Summary:

This project is a key enabler of the Vision Zero strategy, set by the Mayor of London, Transport for London and the Metropolitan Police, to reduce the number of people killed or seriously injured on London's roads with the ultimate ambition to stop any person being killed or seriously injured in a collision by 2041 and contributing to the MPS vision of making London safer for everyone.

Original estimations approved on 24 January 2019, identified a budget of £472,000, which was based on a small-scale solution. Due to a change in requirements from TfL the solution has now been redesigned. This request is in line with the Vision Zero Strategy to increase prosecutions and make London safer. The solution is now an Enterprise solution with a view to enabling scalability in the future. The redesign and subsequent delivery issues have resulted in an increase in forecast to complete which is now £863,000, an additional £391,000. TfL have approved the change in principle awaiting formal budget approval. MPS Digital Policing (DP) have taken responsibility for £50,000 of the £391,000 due to a delay related to a transition of DP suppliers.

Recommendation:

The Deputy Mayor for Policing and Crime is recommended to approve total expenditure of £863,000 (subject to TFL formal budget approval), which is inclusive of:

- £341,000 additional capital funding for Safety Camera Offence Operations (SCOOP) Project funded by TFL, and to be included within the MOPAC Approved Digital Policing Capital Budget in 2019/20 and 2020/21, and
- note £50,000 additional capital funding due to the transitioning of suppliers within MPS to be funded by the MOPAC Approved Digital Policing Capital Budget in 2019/20 and 2020/21.

Deputy Mayor for Policing and Crime

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I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below. The above request has my approval.

Signature Date 25/3/20

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. This project is a key enabler of the Vision Zero strategy, set by the Mayor of London, TfL and the Metropolitan Police, to reduce the number of people killed or seriously injured on London's roads with the ultimate ambition to stop any person being killed or seriously injured in a collision by 2041 and contributing to the MPS vision of making London safer for everyone.
- 1.2. The project has been created to procure a document management system, batch print solution and online viewing solution to modernise the back office in the Safety Camera Operations team within Met Prosecutions. This enables enforcement of camera generated traffic offences such as speeding and red light running and will increase offence processing ability, and increase the driver education take up. The Safety Camera Operations team currently operates using a manual paper-based process with significant data entry requirements, supported by a standalone system EROS 2. Current processes are time-consuming and the team is only able to process circa 160k of the five million violations that are flagged by the safety cameras operated by TfL per annum.
- 1.3. TfL is providing funding for the Traffic Prosecutions team to implement a solution that will improve the efficiency of the team.
- 1.4. /The original objective of the project has now been adjusted to provide a solution which is scalable and will allow the Vision Zero strategy to plan for increased prosecutions. This in turn enables the reduction of the number of people killed or seriously injured on London's roads with the ultimate ambition to stop any person being killed or seriously injured in a collision by 2041.
- 1.5. The additional costs are related to the following items.
 - Design changes to ensure scalability
 - Extended resource due to complex design issues and extended timeline
 - Increase in Software packaging scope to include Windows 8.1 and Laptops
 - Civica Gateway expansion
 - Met IP Transition
- 1.6. All revenue budget is retained and managed by Met Traffic Prosecutions.
- 1.7. EROS 2 Decommission is currently out of scope and under review with Met Traffic Prosecutions.

2. Issues for consideration

- 2.1. This is a TfL led and funded initiative. As operators of the system the MPS will be the contracting body for the necessary software and support agreements.
- 2.2. The current EROS 2 solution is working at maximum capacity and cannot be improved to increase the number of Nips produced in line with the business requirements identified by TfL to meet the Vision Zero Strategy.
- 2.3. The revised design has been identified to support an Enterprise solution which has not been deployed in other forces and cost to deliver consider the complexity of working in this environment.

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3. Financial Comments

- 3.1. The total capital cost of the project is now estimated to be £863K.
- 3.2. This project is funded out of the Capital Reserve that TfL pay into as part of the Section 25 SPS agreement. There is therefore no overall impact on MPS capital or revenue budgets apart from £50K of the capital cost, which has arisen from delay related to the transitioning of suppliers within MPS, and will be funded by the MOPAC Approved Digital Policing Capital Budget in 2019/20 and 2020/21.
- 3.3. There will be increased income for TfL from 20/21 arising from the increased number of notifications to prosecute.
- 3.4. The MOPAC has previously approved a total Capital cost of £472K for Scoop (PCD 515 signed in January 2019). This paper is requesting approval for additional expenditure of £391K for an enhanced solution of which, as noted above, £50K will be funded from the MOPAC Approved Digital Policing Capital Budget in 2019/20 and 2020/21 and the remaining £341K from the TfL funding.

4. Legal Comments

- 4.1. The proposed procurement route was directly awarded via a call-off contract under the Crown Commercial Services G Cloud 11 Framework Agreement. The G Cloud Framework Agreement is a compliant route to market.
- 4.2. Paragraph 4.8 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime (DMPC) has delegated authority to approve business cases for revenue or capital expenditure of £500,000 or above.

5. Commercial Issues

5.1. Procurement was managed under the initial request and there is no change to the new Star Traq

6. GDPR and Data Privacy

- 6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 6.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
- 6.4. A DPIA has been completed for this project. The Project will ensure a privacy by design approach, which allowed the MPS to find and fix problems at the early stages of any project, ensuring compliance with GDPR. DPIAs support the accountability principle, as they will ensure the MPS complies with the requirements of GDPR and they demonstrate that appropriate measures have been taken to ensure compliance.

7. Equality Comments

7.1. As this is the continuation of an existing service this work does not change any aspects relating to equality or diversity.

8. Background/supporting papers

8.1. Report

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a Part 2 form - NO

ORIGINATING OFFICER DECLARATION

	Tick to confirm statement (✓)
Financial Advice:	
The Strategic Finance and Resource Management Team has been consulted on this proposal.	✓
Legal Advice:	
Legal advice is not required.	✓
Equalities Advice:	
Equality and diversity issues are covered in the body of the report.	✓
Commercial Issues	
The proposal is in keeping with the GLA Group Responsible Procurement Policy.	✓
GDPR/Data Privacy	
GDPR compliance issues are covered in the body of the report.	✓
A DPIA has been completed.	
Director/Head of Service:	
The Interim Chief Finance Officer has reviewed the request and is satisfied it is	
correct and consistent with the MOPAC's plans and priorities.	

OFFICER APPROVAL

Interim Chief Executive Officer

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I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature Date 20/3/20



MOPAC MAYOR OF LONDON OTFICE FOR FOLICIDES AND CRITICAL

Safety Camera Offence Operations (SCOOP Project)

MOPAC Investment Advisory & Monitoring meeting 28 Feb 2020

Report by Angus McCallum on behalf of the Chief of Corporate Services

<u>Part 1 – This section of the report will be published by MOPAC. It is</u> classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

The purpose of this document is to request additional budget to complete the Safety Camera Offence Operations (SCOOP) Project.

This project is a key enabler of the Vision Zero strategy, set by the Mayor of London, TfL and the Met Police, to reduce the number of people killed or seriously injured on London's roads with the ultimate ambition to stop any person being killed or seriously injured in a collision by 2041 and contributing to the MPS vision of making London safer for everyone.

Original estimations approved 24th January 2019, identified a budget of £472K, which was based on a small-scale solution. Due to a change in requirements from TFL the solution has now been redesigned. This request is in line with the Vision Zero Strategy to increase prosecutions and make London safer. The solution is now an Enterprise solution with a view to enabling scalability in the future. The redesign and subsequent delivery issues have resulted in an increase in forecast to complete which is now £863K, an additional £391K. TFL have approved the change in principle awaiting formal budget approval. DP have taken responsibility for £50K of the £391K due to a delay related to a transition of DP suppliers.

The TFL Capital budget is allocated by TFL and transferred to Met Traffic Prosecutions who in turn reallocate to DP to manage the project.

Members of the PIB and IAM are invited to approve to revised Budget

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

Approve a total additional expenditure of £391K

- 1. Approve £341K additional capital funding for Safety Camera Offence Operations (SCOOP) Project funded by TFL, and to be included within the MOPAC Approved Digital Policing Capital Budget in 2019/20 and 2020/21
- 2. Approve £50K additional capital funding due to the transitioning of suppliers within MPS to be funded by the MOPAC Approved Digital Policing Capital Budget in 2019/20 and 2020/21

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Time sensitivity

A decision is required from the Deputy Mayor by 31st March 2020. This is because...

A decision is required for funding to allow the Project to continue delivering with a view to complete the Project delivery by 30th May 2020.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

The original objective of the project has now been adjusted to provide a solution which is scalable and will allow the Vision Zero strategy to plan for increased prosecutions. This in turn enables the reduction of the number of people killed or seriously injured on London's roads with the ultimate ambition to stop any person being killed or seriously injured in a collision by 2041.

- The additional costs are related to the following items
 - Design changes to ensure scalability
 - Extended resource due to complex design issues and extended timeline
 - Increase in Software packaging scope to include Windows 8.1 and Laptops
 - Civica Gateway expansion
 - Met IP Transition
- All revenue budget is retained and managed by Met Traffic Prosecutions
- EROS 2 Decommission is currently out of scope and under review with Met Traffic Prosecutions

Introduction and background

- 1. This project is a key enabler of the Vision Zero strategy, set by the Mayor of London, TfL and the Met Police, to reduce the number of people killed or seriously injured on London's roads with the ultimate ambition to stop any person being killed or seriously injured in a collision by 2041 and contributing to the MPS vision of making London safer for everyone.
- 2. The project has been created to procure a document management system, batch print solution and online viewing solution to modernise the back office in the Safety Camera Operations team within Met Prosecutions. This enables enforcement of camera generated traffic offences such as speeding and red light running and will increase offence processing ability, and increase the driver education take up. The Safety Camera Operations team currently operates using a manual paper-based process with significant data entry requirements, supported by a standalone system EROS 2. Current

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processes are time-consuming and the team is only able to process circa 160k of the ~5m violations that are flagged by the safety cameras operated by TfL per annum.

3. TfL is providing funding for the Traffic Prosecutions team to implement a solution that will improve the efficiency of the team.

Issues for consideration

- 4. This is a TfL led and funded initiative. As operators of the system the MPS will be the contracting body for the necessary software and support agreements.
- 5. Current EROS 2 solution is working at maximum capacity and cannot be improved to increase the number of Nips produced in line with the business requirements identified by TFL to meet the Vision Zero Strategy.
- 6. The revised design has been identified to support an Enterprise solution which has not been deployed in other forces and cost to deliver consider the complexity of working in this environment.

Contributes to the MOPAC Police & Crime Plan 2017-20211

This project is a key enabler of the Vision Zero strategy, set by the Mayor of London, TfL and the Met Police, to reduce the number of people killed or seriously injured on London's roads with the ultimate ambition to stop any person being killed or seriously injured in a collision by 2041 and contributing to the MPS vision of making London safer for everyone.

Financial, Commercial and Procurement Comments

- 7. The total capital cost of the project is now estimated to be £863K.
- 8. This project is funded out of the Capital Reserve that TfL pay into as part of the Section 25 SPS agreement. There is therefore no overall impact on MPS capital or revenue budgets apart from £50K of the capital cost, which has arisen from delay related to the transitioning of suppliers within MPS, and will be funded by the MOPAC Approved Digital Policing Capital Budget in 2019/20 and 2020/21.
- 9. There will be increased income for TFL from 20/21 arising from the increased number of notifications to prosecute.
- 10. The MOPAC has previously approved a total Capital cost of £472K for Scoop (PCD 515 dated 24/01/19). This paper is requesting approval for additional expenditure of £391K for an enhanced solution of which, as noted above, £50K will be funded from the MOPAC Approved Digital Policing Capital Budget in 2019/20 and 2020/21 and the remaining £341K from the TfL funding.
- 11. There is no impact on the Met Traffic Prosecutions workforce as this request is providing an upgrade to the current solution i.e. there are no TUPE implications or staff changes.

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¹ Police and crime plan: a safer city for all Londoners | London City Hall

12. Procurement was managed under the initial request and there is no change to the new Star Traq Contract.

Legal Comments

- 13. The proposed procurement route was directly awarded via a call-off contract under the Crown Commercial Services G Cloud 11 Framework Agreement. The G Cloud Framework Agreement is a compliant route to market.
- 14. Paragraph 4.8 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime (DMPC) has delegated authority to approve business cases for revenue or capital expenditure of £500,000 or above

Equality Comments

15. As this is the continuation of an existing service this work does not change any aspects relating to equality or diversity.

Privacy Comments

- 16. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 17. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 18. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
- 19. A DPIA has been completed for this project. The Project will ensure a privacy by design approach, which allowed the MPS to find and fix problems at the early stages of any project, ensuring compliance with GDPR. DPIAs support the accountability principle, as they will ensure the MPS complies with the requirements of GDPR and they demonstrate that appropriate measures have been taken to ensure compliance.

Real Estate Implications

20. There are no Real Estate implications to this award.

Environmental Implications

- 21. There is no Environmental impact.
- 22. The project is using a virtual server design.
- 23. The legacy system, Eros 2, will be decommissioned and equipment removed

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after a period of Parallel running.

Background/supporting papers

24. PCD 515 dated 24/01/19 approved expenditure of £472K for this project.

Report author: Cindy Meunier, Senior Programme Delivery Lead, Cluster 3 – 07944 845818

<u>Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.</u>

Not applicable for Safety Camera Offence Operations (SCOOP Project)