

DMPC Decision – PCD 684

Title: Mobile Voice and Data Award

Executive Summary:

The Corporate Mobile Voice and Data contract provides connectivity for MPS Mobile Phone, Tablet and Laptop estates, consisting of circa 87,000 connections. It is currently, provided and managed by Vodafone.

This paper seeks approval for the award of a two-year contract for mobile Voice and Data Services provisioned through Vodafone. This is a £12M investment with a contract value of £14.96M over the two-year term through technology fund generation.

Recommendation:

The Deputy Mayor for Policing and Crime is requested to approve the procurement and award of a two-year Mobile Voice and Data contract to Vodafone via Lot 6 of the Crown Commercial Services Network Services 2 Framework - RM3808 via the Direct Award process, with a total contract value of £14.96m over two years, fully funded from the MOPAC approved Digital Policing budget.

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature

Spine Under

Date

23/01/2020

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. The current Vodafone Mobile Voice and Data services contract, (the approval reference for this contract is PCD 109), is due to expire January 2020. The award of the new two year contract will ensure continuity of mobile connectivity service following Emergency Services Network (ESN) delays and will enable the MPS to:
 - Mitigate a significant “risk and cost” of transition
 - Evaluate readiness and feasibility of alternative strategic Communications and Connectivity options including the availability of ESN.
 - Align with the wider Pegasus programme for future Mobile Voice and Data procurement opportunities.
- 1.2. The Corporate Mobile Voice and Data contract (the largest element) provides connectivity for MPS Mobile Phone, Tablet and Laptop estates, consisting of circa 87,000 connections. It is currently, provided and managed by Vodafone.
- 1.3. Following an in-depth procurement activity, Vodafone, via a compliant framework agreement, has been selected as the provider of choice to supply Mobile Voice and Data capability to the existing estate (along with any growth over the new contract term).

2. Issues for consideration

- 2.1. The current Mobile Voice and Data contract expires in January 2020 and a replacement contract is required to ensure continuity of capability and service.

3. Financial Comments

- 3.1. The contract cost against revenue is £6M per annum, but also generating an additional £2.95M in technology funding over the contract term. This will be used to offset costs attributed to in building solutions, new technology evaluations and licensing. This contract is fully funded from the MOPAC approved Digital Policing revenue budget.

4. Legal Comments

- 4.1. All awards of public contracts for goods and/or services valued at £181,302 or above must be procured in accordance with the Regulations. The report confirms the proposed contract exceeds this value. Accordingly, the Regulations will be engaged.
- 4.2. The chosen procurement route the Crown Commercial Services Network Services 2 Framework - RM3808 Direct Award process is compliant with the Regulations and has been confirmed by Crown Commercial Services.

- 4.3. Paragraph 4.13 of the MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime has delegated authority to approve all requests to go out to tender for contracts valued at £500,000 or above.
- 4.4. Paragraph 4.8 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime has delegated authority to approve business cases for revenue or capital expenditure of £500,000 or above.
- 4.5. Paragraph 4.15 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime has delegated authority to award MOPAC contracts with a total value of £500,000 or above.

5. Commercial Issues

- 5.1. The compliant route to market for this procurement has been through Lot 6 of the Crown Commercial Services Network Services 2 Framework RM3808 via the Direct Award process. This has enabled a comparison of available Supplier Service Offerings and award to the best commercial and operational fit to the MPS requirements

6. GDPR and Data Privacy

- 6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 6.2. Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organizations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the programme meets its compliance requirements.
- 6.4. The programme itself does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered. The only allowed use of MPS supplied mobile devices will be in accordance with existing MPS Security Manuals and Information Management Policies

7. Equality Comments

- 7.1. As this is an extension award of an existing service this work does not change any aspects relating to equality or diversity.

8. Background/supporting papers

8.1. Report

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date:

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a Part 2 form – YES

ORIGINATING OFFICER DECLARATION

Tick to confirm statement (✓)

Financial Advice

The Strategic Finance and Resource Management Team has been consulted on this proposal.

✓

Legal Advice

Legal advice is not required.

✓

Equalities Advice:

Equality and diversity issues are covered in the body of the report.

✓

Commercial Issues

The proposal is in keeping with the GLA Group Responsible Procurement Policy.

✓

GDPR/Data Privacy

- GDPR compliance issues are covered in the body of the report.
- A DPIA is not required.

✓

Director/Head of Service

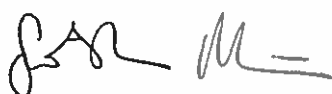
The Interim Chief Finance Officer has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.

✓

Interim Chief Executive Officer

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature



Date

23/01/2020

1000 1000 1000

1000 1000 1000
1000 1000 1000
1000 1000 1000



Mobile Voice and Data Award

MOPAC Investment Advisory & Monitoring meeting December 2019

Report by Gareth Griffith-Salisbury on behalf of the Chief of Corporate Services

Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

The award of a two-year contract for mobile Voice and Data Services provisioned through Vodafone. This is a £12M investment with a contract value of £14.96M over the two-year term through technology fund generation.

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

1. Approve for the procurement and award of a 2 year Mobile Voice and Data contract to Vodafone via Lot 6 of the Crown Commercial Services Network Services 2 Framework - RM3808 via the Direct Award process, with a total contract value of £14.96m over two years, fully funded from the MOPAC approved Digital Policing budget.

Time sensitivity

A decision is required from the Deputy Mayor by 31.01.2020. This is because there is a risk to an additional project to deploy mobile handsets to front line officers commencing.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

The current Vodafone Mobile Voice and Data services contract, (the approval reference for this contract is PCD 109), is due to expire January 2020. The award of the new two year contract will ensure continuity of mobile connectivity service following ESN delays and will enable the MPS to:

- Mitigate a significant "risk and cost" of transition
- Evaluate readiness and feasibility of alternative strategic Communications and Connectivity options including the availability of ESN.

- Align with the wider Pegasus programme for future Mobile Voice and Data procurement opportunities

Introduction and background

2. The Corporate Mobile Voice and Data contract (the largest element) provides connectivity for MPS Mobile Phone, Tablet and Laptop estates, consisting of circa 87,000 connections. It is currently, provided and managed by Vodafone.
3. Following an in-depth procurement activity, Vodafone, via a compliant framework agreement, has been selected as the provider of choice to supply Mobile Voice and Data capability to the existing estate (along with any growth over the new contract term)

Issues for consideration

4. The current Mobile Voice and Data contract expires in January 2020 and a replacement contract is required to ensure continuity of capability and service.

Contributes to the MOPAC Police & Crime Plan 2017-2021¹

5. Mobile Voice and data usage form an intricate part of the mobile communication and data backbone of the MPS.

Financial, Commercial and Procurement Comments

6. The compliant route to market for this procurement has been through Lot 6 of the Crown Commercial Services Network Services 2 Framework RM3808 via the Direct Award process. This has enabled a comparison of available Supplier Service Offerings and award to the best commercial and operational fit to the MPS requirements.
7. The contract cost against revenue is £6M per annum, but also generating an additional £2.95M in tech funding over the contract term. This will be used to offset costs attributed to in building solutions, new technology evaluations and licensing. This contract is fully funded from the MOPAC approved Digital Policing revenue budget.

Legal Comments

8. All awards of public contracts for goods and/or services valued at £181,302 or above must be procured in accordance with the Regulations. The report confirms the proposed contract exceeds this value. Accordingly, the Regulations will be engaged.

¹ [Police and crime plan: a safer city for all Londoners | London City Hall](#)

9. The chosen procurement route the Crown Commercial Services Network Services 2 Framework - RM3808 Direct Award process is compliant with the Regulations and has been confirmed by Crown Commercial Services.
10. Paragraph 4.13 of the MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime has delegated authority to approve all requests to go out to tender for contracts valued at £500,000 or above.
11. Paragraph 4.8 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime (DMPC) has delegated authority to approve business cases for revenue or capital expenditure of £500,000 or above.
12. Paragraph 4.15 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime (DMPC) has delegated authority to award MOPAC contracts with a total value of £500,000 or above.

Equality Comments

13. As this is an extension award of an existing service this work does not change any aspects relating to equality or diversity'.

Privacy Comments

14. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
15. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organizations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
16. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the programme meets its compliance requirements.
17. The programme itself does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered. The only allowed use of MPS supplied mobile devices will be in accordance with existing MPS Security Manuals and Information Management Policies

Real Estate Implications

18. As this is, an extension award of an existing service this work does not change any aspects relating to real estate.

Environmental Implications

19. As this is, an extension award of an existing service this work does not change any environmental implications.

Background/supporting papers

1. IC201800372 – Mobile Voice and Data Supplier Award
2. Report author: Gareth Griffith-Salisbury, Transformation Manager, 07407 100 718.

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

1. The Government Security Classification marking for Part 2 is:
OFFICIAL-SENSITIVE [COMMERCIAL]
2. Part 2 of IC201800372 – Mobile Voice and Data Supplier Award,
Is exempt from publication for the following reasons:
3. Exempt under Article 2(2)(a) of the Elected Local Policing Bodies
(Specified Information) Order 2011 (Data Protection Section 43 –
Commercial Interests).
4. The relevant sections under the FOIA that would exempt this information
from disclosure, for example;

Commercial Interest Section 43

5. Date at which Part 2 will cease to be confidential or when confidentiality
should be reviewed: Jan 2022