MAYOR OF LONDON OFFICE FOR POLICING AND CRIME

DMPC Decision - PCD 1185

Title: Solution Provider Framework 2022

Executive Summary:

This decision is seeking approval to award Supplier Performance Framework Agreements for Lot 1 (System Integration) and Lot 2 (Augmented Resources) for a period of 3 years plus 1 year, with a ceiling value for potential call off Contracts, worth £300m. This follows approval of the reprocurement of the framework through PCD 997 in July 2021.

The Solution Provider Framework was originally set up in 2017 for the provision of technology solutions for Digital Policing that allows the MPS to work with trusted partners to deliver end-to-end Digital Police Solutions quickly, with agility, and provide value for money. The Solution Provider Framework 2022 is one of a range of procurement options and will be used selectively where integration or resource augmentation are required.

By creating a formal Framework of suppliers, the MPS can meet all the commercial obligations and rules without protracted competitions through the Find-a-Tender Frameworks or similar and are empowered to create agility for the next four years that reduce time and costs for all parties.

The original Framework will expire on 31st March 2022. This project has recompeted the Framework to commence from April 2022.

Recommendation:

The Deputy Mayor for Policing and Crime is recommended to:

- 1. Approve award of places to the preferred bidders across Lots 1 (systems integration) and 2 (augmented services) an initial term of three years, with the option to extend for 12 months on the Solution Provider Framework 2022.
 - a. Lot 1: UBDS IT, NEC, Accenture, Fujitsu, Kainos, DXC, Informed Solutions, CGI, Telent, Atos.
 - b. Lot 2: Accenture, CGI, Atos, Fujitsu, Capgemini, CACI
- 2. Approve MPS to initiate and award contracts according to applicable scheme of delegation for the above.

PCD July 2020

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Aue hinden.

Signature

Date 12/04/2022

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. The Solution Provider Framework (SPF) forms part of the core elements of Digital Policing's Solution Delivery Model (which supports the Met Strategic Delivery Framework) as it will reduce time and cost for all parties to complete a competitive tender, and significantly increase the speed of delivery to resolve business and operational challenges.
- 1.2. Utilisation of a Framework with a selected number of trusted suppliers that have policing experience will significantly enhance the ability to rapidly deliver innovative and quality solutions to meet real business and operational needs in an agile and effective manner.
- 1.3. The traditional routes to market for these types of projects incur extensive time and money, on both the suppliers and the MPS, and by re-procuring the original SPF, the MPS can continue to leverage the benefits.

2. Issues for consideration

- 2.1. The SPF is a critical component to deliver DigitalPolicing's Solution Delivery Model that supports the MPS's Strategic Delivery Framework.
- 2.2. If the Framework is not established, the MPS will be lacking a fast, agile, cost-effective route to market for the delivery of digital solutions.
- 2.3. There is no financial commitment to establish the Framework.

3. Financial Comments

3.1. There is no request for funding to set up the Framework. Funding requests will be made through the normal project / programme governance.

4. Legal Comments

- 4.1. The Mayor's Office for Policing Crime is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £189,330 or above will be procured in accordance with the Regulations.
- 4.2. The Final Business Case confirms the MOPAC's route to market is compliant with the Regulations.

- 4.3. Paragraph 7.23 of the MOPAC Scheme of Delegation and Consent provides that the Director of Strategic Procurement has consent for the approval of the award of all contracts, with the exception of those called in through the agreed call-in procedure.
- 4.4. Paragraph 4.14 of the Scheme of Delegation and Consent provides the DMPC reserves the right to call in any MPS proposal to award a contract for £500,000 or above. This is a nil-value Framework Agreement.

5. Commercial Issues

- 5.1. The MPS utilised a compliant procurement process following the Restricted Procedure under regulation 29 of the PCRs. The procurement process was executed with external commercial assistance and validated by external legal counsel (TLT).
- 5.2. MOPAC is seeking to establish this framework for use by the MPS but will be available for other Police Services in the UK including the Offices of the Police and Crime Commissioners (PCC's), the GLA and its functional bodies. It is expected that the overall MPS spend through the SPF2022 will be between £50,000,000 and £75,000,000 per annum (based upon historic spend via SPF1).
- 5.3. The benefits from this Framework include the incorporation of social value and environmental obligations on suppliers bidding under the Framework for call off contracts awarded from Lot 1 and Lot 2. These formed part of the questions for the commercial process.
- 5.4. The framework contributes to supporting the MPS as a signatory to the London Anchor Institution Charter, alignment to the MPS Environment Policy, adherence to the MPS Environment & Sustainability Strategy, and compliance with the GLA Responsible Procurement Policy and related GLA policies (including Net Zero Carbon 2030 ambitions). All suppliers on the framework have confirmed support of this. This will ensure contracts awarded from the Framework deliver tangible benefits which will be assessed at each call-off against the five objectives, for example:
 - To reverse the pattern of rising unemployment and lost economic growth caused by the economic scarring of Covid-19 through investing in Givewith or similar charitable organisations.
 - Accelerate delivery of a cleaner, greener London through ensuring that the suppliers are all focused on the reduction of scope 1,2,3 emissions.

6. GDPR and Data Privacy

6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.

- 6.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the programme / project at call-off meets its compliance requirements.
- 6.4. The project does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered.

7. Equality Comments

- 7.1. There are no known impacts upon any of the Protected Characteristics resulting from this recommendation. All Framework bidders have committed to delivering social value in line with the MPS's ambition.
- 7.2. There are no known equality implications for the London Anchor Institutions Charter resulting from this recommendation. All Framework bidders have committed their support of MPS's ambitions to deliver social value and sustainability outcomes.

8. Background/supporting papers

8.1. Approval of the reprocurement of the Solution Provider Framewaor was provided in PCD 997 in July 2021.

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date: N/A

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a Part 2 form - NO

ORIGINATING OFFICER DECLARATION	Tick to confirm statement (✓)
Financial Advice:	
The Strategic Finance and Resource Management Team has been consulted on	✓
this proposal.	
Legal Advice:	
The MPS legal team has been consulted on the proposal.	✓
Equalities Advice:	
Equality and diversity issues are covered in the body of the report.	√
Commercial Issues	
he proposal is in keeping with the GLA Group Responsible Procurement Policy.	✓
GDPR/Data Privacy	
 GDPR compliance issues are covered in the body of the report. 	✓
A DPIA is not required.	
Drafting Officer	
Craig James has drafted this report in accordance with MOPAC procedures.	✓
Director/Head of Service:	
The Chief Finance Officer has reviewed the request and is satisfied it is correct	✓
and consistent with the MOPAC's plans and priorities.	

Chief Executive Officer

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature

Date 12/04/2022

PCD July 2020 6

Glanatuchterd.





Solution Provider Framework 2022

MOPAC Investment Advisory & Monitoring meeting 01/04/2022

Report by John Clarke on behalf of the Chief of Corporate Services

<u>Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC</u>

EXECUTIVE SUMMARY

The Solution Provider Framework was originally set up in 2017 for the provision of technology solutions for Digital Policing that allows the MPS to work with trusted partners to deliver end-to-end Digital Police Solutions quickly, with agility, and provide value for money. The SPF2022 is one of a range of options and will be used selectively where integration or resource augmentation are required.

By creating a formal Framework of suppliers, the MPS can meet all the commercial obligations and rules without protracted competitions through the Find-a-Tender Frameworks or similar and are empowered to create agility for the next four years that reduce time and costs for all parties.

The original Framework will expire on 31st March 2022. This project has recompeted the Framework to commence from April 2022.

Recommendations

Lot 1

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

1. Agree to award a place to the preferred bidders across Lots 1 (systems integration) and 2 (augmented services) an initial term of three years, with the option to extend for 12 months on the Solution Provider Framework 2022.

Lot 2

UBDS IT Accenture
NEC CGi
Accenture Atos
Fujitsu Fujitsu

Kainos Capgemini DXC CACI

Informed Solutions

CGi Telent Atos 2. That MPS can initiate and award contracts according to applicable scheme of delegation for the above.

Time sensitivity

A decision is required from the Deputy Mayor by (14/04/2022). This is because the 2017 Framework is due to expire on 31st March 2022 and DP want to create continuation of the Framework with a minimal gap between the two.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Introduction and background

- The SPF forms part of the core elements of Digital Policing's Solution Delivery Model (which supports the Met Strategic Delivery Framework) as it will reduce time and cost for all parties to complete a competitive tender, and significantly increase the speed of delivery to resolve business and operational challenges.
- Utilisation of a Framework with a selected number of trusted suppliers that have policing experience will significantly enhance the ability to rapidly deliver innovative and quality solutions to meet real business and operational needs in an agile and effective manner
- 3. The traditional routes to market for these types of projects cost extensive time and money, on both the suppliers and the MPS, and by re-procuring the original SPF1, the MPS can continue to leverage the benefits.

Issues for consideration

- 1. The SPF is a critical component to deliver DP's Solution Delivery Model that supports the MPS's Strategic Delivery Framework.
- 2. If the Framework is not established, then there won't be a fast, agile, costeffective route to market for the delivery of digital solutions.
- 3. There is no financial commitment to establish the Framework
- 4. There is no GDPR impact.
- 5. There are considered to be no negative equality or diversity implications arising from this request.
- 6. There are no environmental implications associated with this request.
- 7. The contract will be for an initial term of three years, with the option to extend for a further 12 months.

Contributes to the MOPAC Police & Crime Plan 2017-2021¹

1. This contributes to MOPAC Police & Crime Plan 2017-2021 through rapidly providing technology solutions that support the Operational and Enabling priorities of the plan.

Financial, Commercial and Procurement Comments

- 1. There is no request for funding to set up the Framework. Funding requests will be made at a call-off level through the normal project / programme governance.
- 2. The benefits from this Framework include the incorporation of social value and environmental obligations on suppliers bidding under the Framework for call off contracts awarded from Lot 1 and Lot 2. These formed part of the questions for the commercial process.
- 3. The framework contributes to supporting the MPS as a signatory to the London Anchor Institution Charter, alignment to the MPS Environment Policy, adherence to the MPS Environment & Sustainability Strategy, and compliance with the GLA Responsible Procurement Policy and related GLA policies (including Net Zero Carbon 2030 ambitions). All suppliers on the framework have confirmed support of this. This will ensure contracts awarded from the Framework deliver tangible benefits which will be assessed at each call-off against the five objectives, for example:
 - To reverse the pattern of rising unemployment and lost economic growth caused by the economic scarring of Covid-19 through investing in Givewith or similar charitable organisations.
 - Accelerate delivery of a cleaner, greener London through ensuring that the suppliers are all focused on the reduction of scope 1,2,3 emissions.

Legal Comments

- 1. The Mayor's Office for Policing Crime is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £189,330 or above will be procured in accordance with the Regulations.
- 2. Section 5.3 of the FBC confirms the MOPAC's route to market is compliant with the Regulations.
- 3. Paragraph 4.14 of the Scheme provides the DMPC reserves the right to call in any MPS proposal to award a contract for £500,000 or above. This is a nil-value Framework Agreement.
- 4. Paragraph 7.23 of the MOPAC Scheme of Delegation and Consent provides that the Director of Strategic Procurement has consent for the approval of the award of all contracts, with the exception of those called in through the agreed call-in procedure.

¹ Police and crime plan: a safer city for all Londoners | London City Hall

Equality Comments

- 1. There are no known impacts upon any of the Protected Characteristics resulting from this recommendation. All Framework bidders have committed to delivering social value in line with the MPS's ambition.
- 2. There are no known equality implications for the London Anchor Institutions Charter resulting from this recommendation. All Framework bidders have committed their support of MPS's ambitions to deliver social value and sustainability outcomes.

Privacy Comments

- 1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the programme / project at call-off meets its compliance requirements.
- 4. The project does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered.

Real Estate Implications

1. There are no known Real-Estate implications resulting from this recommendation

Environmental Implications

- 1. There are no known direct impacts or benefits with the delivery of the Mayor's London Environment Strategy from the recommendations.
- 2. There are no known environmental implications for the London Anchor Institutions' Charter from the recommendations.

Background/supporting papers

1. There are no further support papers

OFFICIAL - PUBLIC

<u>Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.</u>

The Government Security Classification marking for Part 2 is: OFFICIAL-SENSITIVE [COMMERCIAL]

Part 2 has no commercially sensitive information that is exempt for publication.