



The Provision of Front of House, Grounds Maintenance and Pest Control Services

MOPAC Investment Advisory & Monitoring meeting 7th December 2023

Report by Vince Fihosy on behalf of the Chief People and Resources Officer

<u>Part 1 – This section of the report will be published by MOPAC. It is</u> classified as OFFICIAL – PUBLIC

Executive Summary

This Business Justification seeks authority to uplift the current Front of House (FoH), Grounds Maintenance and Pest Control contract values within the existing approved contract terms, noting that service demand has increased aligned to the MPS operating model and external market pressures (e.g. retention of buildings, officer uplift and significant inflationary increases). These were not modelled when the current agreements were tendered and awarded.

New contracts to be tendered will reflect these changes and those arising through the development and delivery of the 'New Met for London' Plan.

The initial Term of current contracts in place for the FoH and Grounds Maintenance services end on 28th April 2025 and the Pest Control service ends on 29th October 2025.

Because the value exceeds the threshold for delegated authority but comply with Public Contracts Regulations 2015 (PCR 2015) approval is sought from DMPC for the commencement of re-procurement activity and also the uplift in contract value under provisions of Regulation 72.

There is no impact on budgets because both predicted new contract values and uplifts are based on current spend.

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

- 1. Approve uplifts in current contract values to maintain service provision to end of current contract term.
 - a. FoH Uplift of £698,941, increasing current approved contract value of £65,844,920 to £66,543,861(6.45% over original contract value).
 - b. Grounds Maintenance Uplift of £1,793,179, increasing current approved contract value of £5,334,719 to £7,127,898 (43.2% over original contract value).
 - c. Pest Control Uplift of £436,770, increasing current approved contract value of £1,647,963 to £2,084,733 (27.41% over original contract value).
- 2. Approve the re-procurement and award of the following service lines within a 10% tolerance of the values outlined in this paper, to be signed off by the MPS Commercial Director under delegated authority;
 - a. Procurement of FoH Contract through a restricted tender procedure with a proposed total contract value of £70.51 Million. Based on a proposed contract length of 3+1+1 years.
 - b. Procurement of Grounds Maintenance Contract through a restricted tender procedure with a proposed total contract value of £12.12 Million. Based on a proposed contract length of 3+2+2 years.
 - c. Procurement of Pest Control Contract through a restricted tender procedure with a proposed total contract value of £2.57 Million. Based on a proposed contract length of 3+2+2 years.

Noting that:

1) Key Financial Data including proposed contract value

The proposed value of each new contract to be procured is populated in Table A. Values depicted are a total contract value and not budget. These figures have been calculated based on a benchmark of current annual spend and those factors that have increased spend i.e. retention of buildings, officer uplift and current inflationary increases.

Table A – Contract Values

Service	Proposed Annual Contract Value (Incl Inflation & Contingency) £	Proposed New Total Contract Value £
FoH (5 years)	14,101,000	70.510,000
Grounds Maintenance (7 years)	1,732,000	12,121,000
Pest Control (7 years)	368,000	2,576,000

Note: The proposed annual contract value is the estimated average annual spend which has been used to calculate the new 5 or 7 Year total contract value.

2) Re-procurement timescales

The current contracts for FoH, Grounds Maintenance and Pest Control Services were awarded on a 5-year contract with a 2-year optional extension period. The Authority have extended FoH and Grounds Maintenance by 2 years, expiring in April 2025 and Pest Control by 30 months, expiring September 2025. Pest control had an additional 6-month contract applied to stagger procurement without uplift and within PCR Regs. There are no further extension routes available.

The proposed value of each contract includes allowance for inflation (this is headroom in contract value and not budget) and has been calculated based on a bechmark of annual spend. Contingency has been included to allow expansion of services to an enlarged estate/increased occupancy and footfall aligned to Police recruitment targets. In the case of FoH the potential to directly support operational Police activities through guarding of third party sites, releasing Police Officers from this activity.

Approval is sought from ExCo to ensure that re-procurement of each of these (FoH, Grounds Maintenance and Pest Control Services) contracts can be carried out with sufficient time to fully comply with Public Contracts Regulations (PCR) 2015.

FoH indexation costs for Year 6 of the contract are 7.89%, set against the original cost model forecast of 3.9%. Indexation costs for Year 7 will not be available until the end of June 2024 but is anticipated to again exceed the cost model uplift value.

Grounds maintenance costs have been similarly impacted by actual indexation costs being substantially higher than the predicted cost model. Actual indexation for Year 6 is 7.89% against the original cost model forecast of 3.9%.

Variable works delivered through the grounds maintenance contract have grown exponentially primarily as a result of significant tree surgery works, tree planting, glyphosate elimination and other sustainable ecological initiatives.

Uplift to the Pest Control contract is principally aligned with the six month extension to the seven year term. Indexation for Year 6 has not yet been submitted but is anticipated to be in alignment with the FoH and Grounds Maintenance contracts.

Table B – Calculated Uplift Values

Service	FoH	Grounds Maintenance	Pest Control
Contract Expiry Date (including Ext)	28-Apr-25	28-Apr-25	29-Oct-25
Current Contract Value	£65,844,920	£5,334,719	£1,647,964
Current Remaining Contract Value (09/23)	£15,481,900	£605,887	£210,841
Average Monthly Spend	£807,643	£105,241	£22,160
Months to Contract End	20	20	26
Predicted Additional Spend	£16,152,860	£2,104,816	£576,151
Base Uplift	£670,960	£1,498,929	£365,310
Contingency (15% of Predicted Additional Spend)	£2,422,929	£315,722	£86,423
Predicted Total Spend	£68,938,809	£7,149,370	£2,099,697
Uplift Required to Contract End	£3,093,889	£1,814,651	£451,733

Note: Bold text depicts key financial information

Table C – Uplift to Contract Values

Service	FoH	Grounds Maintenance	Pest Control
Original Contract Value	£47,930,872	£4,200,834	£1,647,964
Previous Uplifts (2 Year Contract Extension)	£17,914,048	£1,133,885	£0
Requested Uplift Value	£3,093,889	£1,814,651	£451,733
Requested Uplift %	6.45%	43.20%	27.41%

Time sensitivity

A decision is required from DMPC by 8th January 2024. To enable adequate time for procurements to take place and new contracts to commence at the point the existing contracts reach the end of their term. Continuation of these services is critical to the compliance of the estate and the support of operational policing.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Introduction and background

The scope of requirements for each contract is summarised in Table D below providing services across 32 London Boroughs.

Table D - Scope

Contract	Scope of Requirements
FoH	To provide planned and reactive services for physical security Guardforce), mail services, porterage and front of house (Reception) at selected locations within the MOPAC estate. Services include reactive provision predominantly for guarding in response to breakdowns of other equipment such as gates and security at vacant property. A provisional sum has been included to provide direct support to operational policing to release officers from staffing crime scenes.
Grounds Maintenance	To provide planned and reactive services for the maintenance of grounds at MOPAC property. Service to include hard and soft landscape works, maintenance of mature trees including annual surveys and maintenance of any internal planting.
Pest Control	To provide both planned and reactive services for the control and eradication of pests in and on MOPAC property. Service required ensuring Health Safety for personnel working in MPS property and preventing damage to property.

A detailed review of the scope of all service lines was carried out in Jan 23 to identify any potential savings. Because these contracts had been the subject of an early savings exercise any efficiency options had already been realised so it was not possible to identify any further reductions without taking service away and impacting on operational policing or causing detriment to the estate, which might create additional later costs as a consequence. A further review has been made in preparation of the tender documents and specification and this review has confirm the original position and been unable to identify any savings. It should be noted that the FoH contract will be awarded on an initial 3 year term so that changes in market (including in-sourcing opportunities) are available earlier should the economic climate change.

1 Current Position

FoH Contract - The existing contract for the provision of FoH Services was awarded to Equans Services Ltd on 29th April 2018 on a 7 year contract (5 year plus two 1 year optional extension periods).

The spend for this service line was awarded at £65,844,920 full term value based on a projected annual spend of £9,406,417. The actual spend has averaged out at £9,379,124 per annum which has equated a total value spend to date as at 31st July 2023 of £47,867,574.

Re-forecasting of actual spend at the end of September, taking into consideration indexation uplifts for the final two years of the contract, have identified a predicted shortfall

in contract value of £3,093,889, which equates to a 6.45% increase against the original 5 Year term contract value.

Grounds Maintenance Contract - The existing contract for the Grounds Maintenance Services was awarded to Idverde Ltd on 30 April 2018 on a 7 year contract (5 year plus two 1 year optional extension periods).

The spend for this service line was awarded at £5,334,719 full term value based on a projected annual spend of £762,103. The actual spend has averaged out at £1,095,506 per annum which has equated a total value spend to date as at 31st July 2023 of £4,479,113.

Re-forecasting of actual spend at the end of September, taking into consideration indexation uplifts for the final two years of the contract, have identified a predicted shortfall in contract value of £1,814,651, which equates to a 43.20% increase against the original 7 Year term contract value.

Pest Control Contract - The existing contract for the Pest Control Services was awarded to Atalian Servest on 30th April 2018 on a 7 year contract (5 year plus two 1 year optional extension periods).

The spend for this service line was awarded at £1,647,963.45 full term value based on a projected annual spend of £235,423. The actual spend has averaged out at £247,395 per annum which has equated a total value spend to date as at 31st July 2023 of £1,153,542.

Re-forecasting of actual spend at the end of September, taking into consideration indexation uplifts for the final two years of the contract and additional six month extension, have identified a predicted shortfall in contract value of £451,733, which equates to a 27.41% increase against the original 7 Year term contract value.

New Met for London

These contracts support the organisation achieve the mission of More Trust, Less Crime, High Standards through ensuring the facilities are invested in, and sets our people up to succeed by making it easier for them to do their job. These contracts also need to be ready to maintain an estate that supports growth in officer numbers to deliver the mission.

Risks and Mitigations

The following risks and mitigations have been identified and are detailed in Table E below.

Table E - Risks and Mitigations

Table E 11313 and mitigations			
Area Identified	Risk	Mitigation	
Data	Accuracy and integrity of data provided maybe insufficient for the market to provide accurate pricing and tender responses	Ensuring accurate data is provided to the bidders. PSD's data management systems will provide the most up-to-date picture of the estate requirements.	
Balanced Score Card (BSC) / Key	KPIs for Planned Services may be unmeasurable /	Work with Stakeholders to ensure that appropriate metrics are used and are proportionate to the service line, size and	

Performance Indicator (KPI)	disproportionate or complex. BSC KPIs may deter interest in the opportunity	complexity of the contract prior to going to the market
Poor response to ITT	There is a risk that the market does not respond/responds poorly to the procurement opportunities.	Through early market engagements, continuous supply chain communications, site visits to ensure both the client's objectives and the scale of the opportunity are understood. Mitigated through market and supplier engagement.
Mobilisation and Security	The new supplier is not prepared by go-live date, including key personnel not gaining security clearance.	A 6-month mobilisation period has been built in to re-tender exercises, in which PSD can work closely with the supplier to ensure readiness for go live. This will be achieved through utilising submitted mobilisation plans and regular check point meetings.
Inflationary pressure	There is a risk that Inflationary pressure post Covid 19 and the war in the Ukraine increases further leading to an increase in the contract value.	Sufficient headroom is built into the proposed new contract value to account for inflation. PSD have implemented a revised financial model de-risking fixed inflationary period of three years.
Staff Transfer	Staff data provided by the incumbents may not support a smooth transfer of staff should there be a change in supplier.	PSD will establish the Transfer of Undertakings (Protection of Employment) Regulations (TUPE) requirements with the incumbent supplier and TUPE will be managed in accordance with current legislation.

Contributes to the MOPAC Police & Crime Plan 2022-25¹

This requested enables currently imbedded services that are essential to the compliance of the estate, support the public image of the MPS and that maintain facilities needed to enable operational policing to function.

Commercial and Procurement Comments

Commercial Services have reviewed and considered options in relation to the lotting of these service contracts and recommends the structure detailed in option 1 below.

Table F - Lotting Options

<u>Option</u>	<u>Pros</u>	Cons	Overall Risk
Procure Estate as 1 Lot	 Maximises Authority leverage and Economies of scale Reduced supplier overheads Reduced Authority overheads Allows Small Medium Enterprise (SME) inclusion given the service line value 	Supplier resilience - mitigated via check undertaken at 1st stage of the restricted tender process	Recommended

¹ Police and crime plan: a safer city for all Londoners | London City Hall

Split Estate into 2 Lots (North & South)	Supplier resilience Allows SME inclusion given the service line value	Reduces Authority leverage and Economies of scale Increased supplier overheads Increased Authority overheads	Not Recommended
Split Estate into multiple Lots (North, South, Central, HQ buildings etc.)	Increased Supplier resilience Multiple Suppliers including SME	1. Further dilutes Authority leverage and Economies of scale 2. Further Increases supplier overheads 3. Further Increases Authority overheads 4. Increases management and reporting burden 5. Reduced market appetite 6. May lead to a failed procurement due to size of opportunity.	Not Recommended
Add into a larger maintenance contract	Reduction in number of Contracts to manage and procured in the future	Specialist works likely to be subcontracted with additional associated costs. Reduction in opportunities for SME's to participate in MOPAC Contracts	Not Recommended

Route to Market

A review of the available Framework Agreements implemented by providers such as Eastern Shires Purchasing Organisation (ESPO) National Health Service (NHS) North of England Commercial Procurement Collaboration (NOECPC) Soft Facilities Management Services framework and Crown Commercial Services (CCS) has been undertaken for FoH, Grounds Maintenance and Pest Control Services. The review of available frameworks in regard to the FOH and Grounds services was unsuccessful but during the period up to tender collaboration opportunities will continue to be explored.

Specifically for Pest Control, CCS Facilities Management and Workplace Services framework RM6232 Lot 1b was considered. It was concluded that it is not appropriate because of its mandatory contract spend requirement of £1.5m to £10m annually which is far higher than the anticipated whole life spend of £2,57m.

Due to our requirements around demonstrating value for money, security/vetting and some of the specialist nature of our estate a restricted tender procedure was determined to

provide the most appropriate route to market whilst ensuring the most relevant organisations had the opportunity to apply.

The Service lines will undergo a competitive tender process, and the evaluation criteria will be based on a blend of:

- Technical capability
- Commercial compliance
- Pricing competitiveness

A specific review will be undertaken on the evaluation weighting percentages linked to the service being procured to ensure the optimum split between quality and price is included within the tender process.

Recommendations on contract length are in line with the market engagement and industry standards, in order to enhance as far as possible to obtain the best commercial outcome for the authority.

During the preparation of tender documents, Commercial Services will remain vigilant for any emerging availability of new frameworks or service bundling opportunities that may be more economically advantageous (MEAT), if an alternative was identified it might be opted for in preference of the restricted tender or nominated framework.

Options to in-source

Options have been reviewed for all service lines and this paper recommends continuing with an 'Outsourced' service model that is aligned to the current requirements of the wider MPS.

Strategic level

Since 1999 Property Services has been operating a predominately outsourced delivery model, whilst retaining a small 'intelligent' client unit. There has been a shift and a change in delivery models for other previously outsourced services, which has resulted in bringing certain roles and functions back in house. In 2004 for example, staff delivering fire training/management, public health services and management of the MOPAC residential estate were insourced. More recently in 2022, as part of the integrator re-procurement, both the audit function and procurement of the Facilities Management (FM) Supply Chain were insourced. These roles and services naturally fitted within the client unit structure, demonstrated Value for Money and enhanced the resilience and delivery of Professional Services within the Client unit.

Historically, PSD had self-delivered a small number of FM Services, including electrical and mechanical, catering services and a small grounds maintenance team at Peel Centre.

Whilst the Authority continues to review opportunities for insourcing, for these services covered within this paper the options are not considered viable, as detailed below.

Contract specific

Pest Control and Grounds Maintenance contracts are small, very specialist and would not be suitable to deliver in house. The demand is not consistent being predominantly reactive or seasonal making staffing levels throughout the year challenging. For these specialist contracts there is also a requirement to store, manage, maintain and train individuals to work with heavy plant and machinery. Additionally to hold specialised PPE and be licenced to hold and work with poisons etc. These services have always been delivered by a supplier and previously managed only by an in-house team.

Front of House contract services includes some staff carrying out mail/messenger and porterage services but is predominantly security guards who in several instances provide a dual role of reception/FoH services. Whilst directly employed officers are required to provide specific guarding and Back Hall Reserve roles at Scotland Yard (NSY), the duties at NSY are significantly different to contracted services provided by Property Services suppliers. The small number of staff employed in the other services are at locations with no available unit within an operational team to whom these staff can be attached. This part of this contract is minimal because where there is operational ownership within a building these functions are already carried out in house it is only where no opportunity to do that, that this service is provided. It applies predominantly to large locations that have a multi occupancy where there is a high demand for this service which is specific to a particular site but not more widely replicated across the organisation.

The option to insource FOH services has been discounted noting the following:

- The Authority benefits from the Private Sectors expertise in this field
- The Authority would need to employ additional/greater number of FTE's than the Supply Chain to ensure sufficient staff are available to cover sickness/Annual Leave, additional demand. Guards cover reactive issues such as defective gates and the supply chain can draw from staff employed from other contracts or flex using agency staff.
- The Authority would not benefit from the Supply Chains shared resources eg A Security Manager/Contract owner normally covers a number of contracts which means the Authority benefits financially from this eg 0.5 FTE oppose to the Authority having to employee 1 FTE
- The Authority would lose the benefit of the outsource model when change controls are made e.g. when properties are disposed the resources are reallocated within the supplier at no additional cost to the Authority. With an insourced model redundancy may apply.
- The insourcing would not provide any additional benefits over and above that off a Supply chain delivery model. There is also likely to be increase costs from pension, leave and other staff benefits that while beneficial would need to be considered and funded.
- The Authority would have to go through significant change/training and recruitment to manage this service in house. The existing PSD staff are predominately 'Professional' rather than 'Service' based.

 Security Guards need to be trained and SIA registered and the MPS does not currently have a programme or the capacity to manage this. Provision would need to be made on the MOPAC estate to accommodate temporary cabins and welfare huts that are deployed where no facilities are available for guards. In addition additional parking will need to be made available for vehicles and dogs.

This paper therefor recommends that FOH services continues as an 'outsourced service delivery model'.

The Authority will regularly review this service provision to consider insourcing any elements that are beneficial to the MPS and MOPAC.

Financial

Each of the contracts for the FoH, Grounds Maintenance and Pest Control Services are managed within the PSD planned/reactive maintenance budgets and does not require additional funding. The contracts for each of these services are managed within the current 2023/24 annual building maintenance budgets

Contract values identified include allowances for predicted inflationary uplifts together with additional funding from PSD capital budgets and other cost centres, in addition to the anticipated increase in demand as a result of expenditure associated with the New Met for London Plan.

PSD will not require additional funding for either the new contracts, or for the contract uplifts relating to the existing contracts. Full budget details are included in the Part 2 Business Justification Paper.

Legal Comments

Recommendations 1a-c

Regulation 72(1)(a) PCR 2015 provides that contracts and framework agreements may be modified without a new procurement procedure:

(a)where the modifications, irrespective of their monetary value, have been provided for in the initial procurement documents in clear, precise and unequivocal review clauses, which may include price revision clauses or options, provided that such clauses—

- (i)state the scope and nature of possible modifications or options as well as the conditions under which they may be used, and
- (ii)do not provide for modifications or options that would alter the overall nature of the contract or the framework agreement;

It has been confirmed that the contracts in question allow for the requested increases and they can lawfully be approved on this basis.

Paragraph 4.13 of the MOPAC Scheme of Delegation provides that the Deputy Mayor of Policing and Crime (DMPC) has delegated authority to approve all unforeseen variations and extensions to contracts with an original value of £500,000 or above, when the

variation or extension is greater than 10% of the original value and / or is for a period of more than 12 months.

Recommendations 2 a-c

MOPAC is a contracting authority as defined in the Public Contract Regulations 2015 (the Regulations). All awards of public contracts for goods and/or services valued at £213,477 or above shall be procured in accordance with the Regulations. This report confirms the value of the proposed contract exceeds this threshold. This report confirms the MOPAC's routes to market is compliant with the Regulations.

The MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime ("DMPC") has delegated authority to approve:

- 1. Business cases for revenue or capital expenditure of £500,000 and above (paragraph 4.8); and
- 2. All requests to go out to tender for contracts of £500,000 or above, or where there is a particular public interest (paragraph 4.13).

Paragraph 7.23 of the Scheme provides that the Director of Strategic Procurement has consent for the approval of the award of all contracts, with the exception of those called in through the agreed call-in procedure. Paragraph 4.14 of the Scheme provides the DMPC reserves the right to call in any MPS proposal to award a contract for £500,000 or above.

Corporate Social Responsibility / Social Value

Corporate and Social Responsibility (CSR) and achieving Social Value will be of focus on this requirement, including :

- Contractual obligations and close audit of full compliance with statutory and social obligations as at Modern Slavery Act 2015
- 2. Building into the contract payable hourly rates of minimum London Living Wage
- 3. Engaging with suppliers within the local communities within underrepresented groups
- 4. Engaging with London Business Forums

Equality Comments

- 1. As this relates purely to a re-procurement and value uplift for an existing contract there are considered no negative equality or diversity implications arising from this process negating the requirement to present any mitigation.
- 2. There are considered to be no negative equality or diversity implications arising from this process negating the requirement to present any mitigation. Any approved suppliers will be evaluated for acceptable equality and diversity statements, as well as their ability to meet the MPS requirements under the Equality Act 2010 as suppliers to MOPAC. The evaluation exercise will consider their ability to act as a responsible employer and meet employment obligations deemed commensurate with wider GLA objectives.
- 3. In addition, it should be noted that the MPS support the Mayor's Responsible Procurement Policy including: Enhancing Social Value, Encouraging Inclusion, Diversity and Equality, Embedding fair employment practices, Enabling skills,

training and employment opportunities, promoting ethical sourcing practices and improving environmental sustainability.

Anchor Institution Charter

The following five key objectives agreed by the London Recovery Board:

- 1. To reverse the pattern of rising unemployment and lost economic growth caused by the economic scarring of Covid-19
- 2. Narrow social, economic and health inequalities
- 3. Help young people to flourish with access to support and opportunities
- 4. Support our communities, including those most impacted by the COVID virus
- 5. Accelerate delivery of a cleaner, greener London advancing the delivery of the Net Zero Carbon initiative

Will be achieved through ensuring that the bidders compete for this contract based on obligations to:

- 1. deliver local employment and their innovation in doing so;
- 2. have inclusion and diversity values that are reflected within their workforce;
- 3. work towards achieving 80% recycling;
- 4. have apprenticeship schemes in place; and
- 5. bring innovations into reducing their carbon footprint whilst working towards carbon net-zero

The bidders' responses will be evaluated on above criteria which will form an integral part of MOPAC's intended contract obligations on the supplier.

The CSR and Social Value elements (including the Anchor Institution Charter) will be worked through and built into the scope of services. Within the procurement exercise the bidders' responses will be evaluated on above criteria which will form an integral part of MOPAC's intended contract obligations on the supplier with a minimum weighing of 10% in line with Procurement Policy Note –Taking Account of Social Value PPN 06/20 and Carbon Reduction Plan PPN 06/21.

Privacy Comments

- The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the contract change meets its compliance requirements.

4. The contract does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered. This is not a new project or programme and purely relates to the contract value of an existing contract.

Real Estate Implications

1. This change supports the Estate Strategy by ensuring compliance and function of the estate. Stability created by continuation of existing arrangements also supports a period of change.

Environmental Implications

 The MPS Environment Policy and the Environment and sustainability strategy will be taken into consideration with any change in contract arrangements and the projects it delivers.

Background/supporting papers

1. There are no supporting papers.

Report author: David Field, Head of Facilities Management

<u>Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.</u>

The Government Security Classification marking for Part 2 is: OFFICIAL-SENSITIVE [COMMERCIAL]

Part 2 of 'The Provision of Front of House, Grounds Maintenance and Pest Control Services' (BJP), is exempt from publication for the following reasons:

Commercial Interest Section 43

The paper will cease to be exempt until 1st November 2025. Any request for information under FoIA would need to be assessed on a case by case basis, no matter what or when the original decision was made, as the circumstances may have changed eg information no longer commercially sensitive.