

## Housing Committee

### Contents

Housing Committee .....	1
Contents .....	1
Department for Work and Pensions.....	2
London Borough of Barnet .....	4
London Borough of Bexley.....	7
London Borough of Brent .....	8
London Borough of Bromley .....	9
City of London .....	11
London Borough of Ealing .....	11
London Borough of Enfield .....	12
Royal Borough of Greenwich.....	22
London Borough of Hackney .....	22
London Borough of Hammersmith and Fulham.....	24
London Borough of Haringey.....	26
London Borough of Harrow.....	28
London Borough of Havering.....	29
London Borough of Hounslow .....	30
London Borough of Islington .....	31
Royal Borough of Kensington and Chelsea.....	33
Royal Borough of Kingston-upon-Thames.....	34
London Borough of Lambeth .....	35
London Borough of Merton .....	37
London Borough of Newham .....	38
London Borough of Richmond-upon Thames .....	39
London Borough of Southwark .....	40
London Borough of Sutton .....	41
London Borough of Tower Hamlets .....	42
London Borough of Waltham Forrest.....	42
London Borough of Wandsworth .....	44
City of Westminster .....	44

## Department for Work and Pensions

### Caveats

The underlying Single Housing Benefit Extract (SHBE) reflects Local Authority data. Supported Accommodation (SA) cases identified in SHBE do not align with published statistics. We are aware that there is some under reporting of Specified Accommodation claims on SHBE which will affect the Specified Exempt classification used in this FOI.

Hence, we would advise caution in comparing caseload trends over time as any changes in under reporting could be interpreted as a change in trend.

For the supported housing statistics we have used 'ccspecified' which is a flag set by LAs for claimants in specified exempt or non exempt accommodation.

Claims are determined to be on the caseload for a given month if they were a live claim as of the second Thursday of the month. This is the same as the definition used on DWP's statistical tool Stat Xplore.

The figures supplied are derived from unpublished information and have not been quality assured to Official Statistics publication standard. They should therefore be treated with caution.

The most recent data held on SHBE is November 2021. The splits therefore refer to data from November 2021.

All data has been rounded to the nearest 5.

Totals may not sum due to rounding.

### SHBE Claims in Specified Accommodation split by exempt or non-exempt, London

Date	Specified exempt	Specified non-exempt	Total (Specified Accommodation)
May-16	12,045	4,125	16,175
Jun-16	11,870	4,140	16,010
Jul-16	11,715	4,110	15,825
Aug-16	11,695	4,095	15,790
Sep-16	11,610	4,095	15,705
Oct-16	11,490	4,140	15,630
Nov-16	11,925	4,410	16,335
Dec-16	12,020	4,605	16,625
Jan-17	12,065	4,625	16,690
Feb-17	12,075	4,560	16,635
Mar-17	12,200	4,505	16,705
Apr-17	12,280	4,415	16,690
May-17	12,310	4,385	16,695
Jun-17	12,585	4,460	17,050
Jul-17	12,535	4,490	17,025
Aug-17	12,525	4,480	17,005

## Exempt housing in London – Freedom of Information responses

June 2023

3

<b>Sep-17</b>	12,430	4,440	16,870
<b>Oct-17</b>	12,515	4,575	17,090
<b>Nov-17</b>	12,485	4,565	17,055
<b>Dec-17</b>	12,480	4,550	17,030
<b>Jan-18</b>	12,565	4,525	17,090
<b>Feb-18</b>	12,630	4,550	17,180
<b>Mar-18</b>	12,655	4,580	17,235
<b>Apr-18</b>	11,350	5,120	16,470
<b>May-18</b>	11,885	3,150	15,035
<b>Jun-18</b>	11,780	3,190	14,970
<b>Jul-18</b>	12,250	3,105	15,360
<b>Aug-18</b>	13,525	3,595	17,125
<b>Sep-18</b>	14,690	4,330	19,020
<b>Oct-18</b>	14,915	4,645	19,560
<b>Nov-18</b>	15,090	4,740	19,830
<b>Dec-18</b>	15,530	4,980	20,510
<b>Jan-19</b>	16,335	5,125	21,460
<b>Feb-19</b>	16,380	5,450	21,835
<b>Mar-19</b>	16,630	5,345	21,980
<b>Apr-19</b>	17,230	5,345	22,575
<b>May-19</b>	17,565	5,415	22,980
<b>Jun-19</b>	17,575	5,625	23,200
<b>Jul-19</b>	17,985	5,820	23,805
<b>Aug-19</b>	18,080	5,930	24,010
<b>Sep-19</b>	18,400	6,125	24,525
<b>Oct-19</b>	18,535	6,370	24,910
<b>Nov-19</b>	18,540	6,555	25,095
<b>Dec-19</b>	18,655	6,870	25,525
<b>Jan-20</b>	18,825	6,830	25,655
<b>Feb-20</b>	18,750	7,005	25,760
<b>Mar-20</b>	18,900	7,060	25,960
<b>Apr-20</b>	18,910	7,235	26,145
<b>May-20</b>	18,970	7,195	26,165
<b>Jun-20</b>	19,100	7,415	26,515
<b>Jul-20</b>	19,185	7,495	26,685
<b>Aug-20</b>	19,275	7,545	26,820
<b>Sep-20</b>	19,330	7,680	27,010
<b>Oct-20</b>	19,395	7,760	27,150
<b>Nov-20</b>	19,375	7,770	27,150
<b>Dec-20</b>	19,550	8,035	27,585
<b>Jan-21</b>	19,030	8,040	27,065
<b>Feb-21</b>	19,580	8,145	27,725
<b>Mar-21</b>	19,540	8,175	27,715

<b>Apr-21</b>	19,720	8,255	27,980
<b>May-21</b>	19,640	8,380	28,020
<b>Jun-21</b>	19,735	8,440	28,170
<b>Jul-21</b>	19,670	8,545	28,215
<b>Aug-21</b>	19,740	8,495	28,235
<b>Sep-21</b>	19,875	8,635	28,510
<b>Oct-21</b>	19,695	8,600	28,295
<b>Nov-21</b>	19,725	8,675	28,400

### Specified Accommodation in London split by age, November 21

	Specified Accommodation		
	Specified exempt	Specified non-exempt	All specified
	Count	Count	Count
<b>Age Bands</b>			
<b>Data Missing</b>	*	*	5
<b>16-24</b>	2,800	1,330	4,130
<b>25-34</b>	3,730	1,825	5,555
<b>35-44</b>	2,940	1,630	4,570
<b>45-49</b>	1,415	675	2,090
<b>50-54</b>	1,560	675	2,230
<b>55-59</b>	1,535	590	2,125
<b>60-64</b>	1,220	440	1,660
<b>65-69</b>	1,075	375	1,450
<b>70+</b>	3,445	1,135	4,580
<b>Total</b>	19,725	8,675	28,400

## London Borough of Barnet

I can confirm that the council holds some of the information you requested. However we are withholding part of the information because we consider that an exemption applies.

a) The number of households within the borough that are in exempt accommodation for each year since 2016 Exceeds cost limit. See Refusal Notice below

b) A breakdown of commissioned vs non-commissioned exempt accommodation in the borough . If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council Information not held. Housing services (including homelessness, allocations, housing repairs and so forth) are provided by Barnet Homes who are an Arm's Length Management Organisation (ALMO) who manage the council's housing stock

and associated services on the council's behalf. They are a public authority under Freedom of Information Act 2000 and so you may make a FOI request to them. Their contact details are: Email: talk2us@barnethomes.org Post: The Data Controller Barnet Homes 2 Bristol Avenue, Colindale, London NW9 4EW

c) The cost of exempt accommodation in the borough for each year since 2016 The cost for the provision of exempt accommodation in the borough is not held. Please refer to Barnet Homes as above.

d) The names of the providers of exempt accommodation within the borough Current list of exempt accommodation providers last reported on SHBE extract 30.11.22

Candour Housing Cic  
Aspire National Training Centre  
Asra Housing Group  
Birnbeck Housing Association  
Candour Housing Cic  
Centrepont  
Dimensions (uk) Ltd  
Ehsl  
Eleanor Palmer Trust  
Encircle Housing Association  
Genesis Housing Association  
Gentle Hands Care Homes Ltd  
HF Trust Limited  
Homeless Action In Barnet  
Jewish Blind And Disabled  
Jewish Community Housing Association Ltd  
Kick Start Homes Cic  
Kisharon  
Langdon Housing  
Latin American Women's Aid Refuge  
Leathersellers Barnet Charity  
Metropolitan Housing Trust  
Moreways Healthcare Ltd  
Nationwide Care Limited  
Network Homes  
Norwood Schools Ltd  
Notting Hill Housing Trust  
One Housing Group Limited  
Origin Housing  
Parasol Homes Ltd  
Pinnacle Group Limited  
Reside Housing Association Limited  
Retail Trust

Richmond Fellowship  
Royal Scottish Corporation  
Sanctuary Housing Association  
Sean Moses Ltd  
Single Homeless Project  
Solace Women's Aid  
The Finchley Charities  
The Langdon Foundation  
Vitalia  
Westmoreland Supported Housing Limited  
Windrush Housing Cic

Refusal Notice S12 - Cost limit (Exceeds Appropriate Limit). We are refusing this part of your request under section 12, because we estimate that compliance with your request will exceed the "appropriate limit" under section 12. The appropriate limit is £450 which is equivalent to 18 hours at £25 per hour. The per hour figure is set by Regulation rather than actual salary paid to any officers handling requests. The appropriate limit includes the time it will take the council to discover if it holds the information requested, to locate it, extract it and collate it as well as putting it into any particular format requested by the requester. We have calculated that it will take approximately 91.5 hours to comply with this part of your request. Our calculation is as follows: I have checked with our System support team and this Information is only available via the monthly Single Housing Benefit Extract (SHBE) return sent to the Department for Work and Pensions. It takes 30 minutes to load each monthly extract, filter exempt accommodation cases, and store the modified report. As SHBE extract data is recorded monthly, reports for the same financial year would need to be matched against each other and duplicates manually removed to ensure individual claims are only recorded once. It is estimated this would take a further 20 minutes per report, taking the total to 55 minutes per report. Further to this, SHBE data is only held on our systems for 12 months. After this time reports are passed to archive. To retrieve the reports from Archive would take an additional 15 minutes per report, taking the total for archived reports to 70 minutes. From April 2016, there are 81 SHBE extracts that would require checking, 12 are available on our systems to download, and 69 would need to be retrieved from archive. Therefore it is estimated it would take 91.5 hours to provide the information as below: Reports not in archive:  $12 \times 55 \text{ minutes} / 60 = 11 \text{ hours}$ . Reports in archive :  $69 \times 70 \text{ minutes} / 60 = 80.5 \text{ hours}$ . Advice and Assistance We could provide the information requested in a) over a shorter period. It is estimated the maximum period within the time constraints would be 18 months.

Further to your request please note the following:

Number of Exempt accommodation households for previous 18 months.

6 months to 31.12.2021 = 666

12 Months to 31.12.2022 = 729.

## London Borough of Bexley

I can confirm that we hold the information you have requested. The details of your request and our responses can be found below:

The number of households within the borough that are in exempt accommodation for each year since 2016.

2016 – 129

2017 – 135

2018 – 144

2019 – 128

2020 – 134

2021 – 149

2022 – 168

A breakdown of commissioned vs non-commissioned exempt accommodation in the borough. If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council. The Housing Benefit team have been advised that the Council does not directly commission exempt accommodation. The cost of exempt accommodation in the borough for each year since 2016.

Responses show Housing Benefit expenditure on this type of accommodation:

2016 – £340,054.10

2017 – £453,189.75

2018 – £441,214.96

2019 – £438,092.53

2020 – £455,144.97

2021 – £402,837.48

2022 – £473,540.32

The names of the providers of exempt accommodation within the borough. The response is based on the Housing Benefit caseload – there may therefore be other providers in the borough where the tenants do not claim Housing Benefit due to level of income/capital which we would not be aware of:

Peabody Gallions

Peabody Trust

Anchor Hanover

Anchor Support Hub

Hexagon Housing Association

Moat Homes

Choice Support

Daughters of Zion

Solace women's Aid

Look ahead  
 A1 Housing  
 Amber Housing  
 Orbit Housing Association  
 Fast Homes  
 HJ & M property management  
 Changing Lives  
 Social Care Housing Trust  
 Reside Housing Association  
 Estates Management Services

## London Borough of Brent

a) The number of households within the borough that are in exempt accommodation for each year since 2016.

Information regarding specific number of households in exempt accommodation at the end of each year is not held.

b) A breakdown of commissioned vs non-commissioned exempt accommodation in the borough.

No data - We do not commission any exempt accommodation schemes. Any new supplier will be asked to complete a questionnaire and provide supporting information.

If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council:

c) The cost of exempt accommodation in the borough for each year since 2016:

The cost of exempt accommodation is recorded in financial years and the earliest records date back to the financial year 2017/18.

Financial Year	Cost
2017/18	£ 7,988.40
2018/19	£ 230,645.55
2019/20	£ 296,094.20
2020/21	£ 115,885.75
2021/22	£ 976,102.00

d) The names of the providers of exempt accommodation within the borough.

The main landlords who submit applications for Housing Benefit who provide supported accommodation are:



Look Ahead, Hestia, Windrush Housing, Lotus Sanctuary CIC, Furthermore CIC and The Single Homeless Project.

## London Borough of Bromley

NB: Adult Social Care – Commissioning The Commissioning team does not hold the information required and therefore is unable to respond to this enquiry; with that in mind, please find responses below from both Housing, and Housing Benefits.

- (a) The number of households within the Borough that are in exempt accommodation for each year since 2016?

Response

Housing Benefits

Housing Benefit data prior to 2018/19 has been archived, therefore, we cannot produce the data for those years.

The number of households in receipt of Housing Benefit resident in exempt accommodation from 2018/19 was:

Exempt Accommodation Claims				
Fiscal Year	2018/19	2019/20	2020/21	2021/22
<b>Total</b>	1040	1335	1586	1729

NB: The Council does not hold the data confirming the total number of households in exempt accommodation

- (b) A breakdown of commissioned vs non-commissioned exempt accommodation in the Borough? If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the Council?

Response

Housing

Whilst the Council utilises a range of specialist and supported accommodation, it does not hold data confirming the total number of households in exempt accommodation.

Housing Benefit

LBB Housing Benefit does not hold this information.

- (c) The cost of exempt accommodation in the Borough for each year since 2016?

Response

Housing Benefits

Housing Benefit expenditure on exempt accommodation from 2018/19 was:

	Amount Paid			
Fiscal Year	2018/19	2019/20	2020/21	2021/22
<b>Total</b>	£6,533,788.53	£8,645,677.13	£10,919,904.33	£11,364,849.87

(d) The names of the providers of exempt accommodation within the Borough?

Response

Housing Benefits

Below is a list of the providers who have received Housing Benefit in relation to exempt accommodation:

Providers

1. A2 Dominion
2. Advance Housing
3. Alcohol Recovery Project
4. Amber Housing
5. Anchor Housing Trust
6. Avenues Group
7. Bespoke Supported Tenancies Limited
8. Bromley Women's Aid
9. Chislehurst & Sidcup Housing Association
10. Choice Support
11. Clarion Housing Group
12. Croydon Churches HA
13. Depaul
14. Ekaya Housing Association
15. Evolve Housing
16. Family Housing Association
17. Glebe Housing Association
18. Golden Lane Housing
19. Gordon House Association
20. Habinteg
21. Hanover
22. Heritage Care Ltd
23. Hestia
24. Hyde Housing Association Ltd
25. Kelsey Housing Association Ltd
26. Keniston Housing Association Ltd
27. Life Essence
28. London and Quadrant
29. London Borough of Bromley
30. Look Ahead Housing Association
31. MCCH
32. NACRO BASS
33. Notting Hill Housing
34. Optivo
35. Penge Church Housing Association
36. Phoenix Futures

- 37. Rapport Housing and Care
- 38. Reside Housing Association
- 39. Riverside Housing
- 40. Sanctuary Housing Association
- 41. Stonewater

## City of London

Following receipt of your request for information on 23 September 2022 and our acknowledgement of 26 September 2022, the City of London (CoL) responds as follows:

I am writing to you under the Freedom of Information Act 2000 to request the following information from the council:

- a) The number of households within the borough that are in exempt accommodation for each year since 2016 – **Only one provider of exempt accommodation is located within the CoL. In operation since June 2017, they have 17 units.**
- b) A breakdown of commissioned vs non-commissioned exempt accommodation in the borough  
**Commissioned in borough – 0**  
**Non commissioned – 1, with 17 units**
- c) The cost of exempt accommodation in the borough for each year since 2016  
**Nil**
- d) The names of the providers of exempt accommodation within the borough  
**St Mungo's**

Please note that the City (the "Square Mile") has a resident population of about 10,938\* which includes approximately 2,040 children aged up to 19 years old.

\*Office of National Statistics June 2021

## London Borough of Ealing

Your request:

- a. The number of households within the borough that are in exempt accommodation for each year since 2016

Historic numbers for Exempt accommodation are not kept, the current number of Households in exempt accommodation are 835.

b. A breakdown of commissioned vs non-commissioned exempt accommodation in the borough  
This information is not held. If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council  
This information is not held.

c. The cost of exempt accommodation in the borough for each year since 2016  
Details of costs are not kept separately and are not available for previous years. An estimate of the cost of Housing benefit based on the current number of Households for the year 2022/23 is £10,470,658.00

d. The names of the providers of exempt accommodation within the borough

A2 Dominion Homes Ltd  
Abbeyfield London Polish Society  
Anchor Hanover Group  
Asra Greater London Housing Association  
Bespoke Supportive tenancies  
Broadway  
Catalyst Housing limited  
Central and Cecil Housing Trust  
Centrepont  
Chrysalis Supported Association  
Community Housing and Therapy  
Equinox  
Golden Lane Housing  
Greater London Supported Accommodation CIC  
Hestia Housing and support  
Hilldale Housing Association  
Housing for women  
Inclusion Housing  
Independent Housing UK Ltd  
London Cyrenians Housing Ltd  
Myshon  
New Foundation Housing Association Ltd  
Notting Hill Genesis  
Sanctuary Housing Association  
Support for Living  
Westlon Housing Association  
Windrush Alliance CIC  
YMCA

**Exempt Accommodation Figures from 1/4/2018**

	2018/19	2019/20	2020/21	2021/22	2022/23
<b>Apr</b>	712	726	845	1044	1144
<b>May</b>	722	722	872	1043	1154
<b>Jun</b>	734	721	908	1052	1169
<b>Jul</b>	741	725	911	1057	1160
<b>Aug</b>	735	733	917	1063	1144
<b>Sep</b>	728	744	924	1077	
<b>Oct</b>	756	751	955	1088	
<b>Nov</b>	725	759	972	1089	
<b>Dec</b>	725	762	1001	1100	
<b>Jan</b>	727	781	1010	1115	
<b>Feb</b>	729	790	1031	1122	
<b>Mar</b>	729	804	1045	1130	

**Exempt Accommodation 31/8/22**

	Main Claimant	No of Dependants		No of Dependants					Total
		Single	Couple	No Deps	1 Dep	2 Dep	3 Dep	4 Dep	
16-24	185	184	1	183	1	1	0	0	185
25-34	295	293	2	284	9	2			295
35-44	154	153	1	145	3	2	3	1	154
45-54	101	100	1	99	1	0	1	0	101
55+	409	379	30	407	1	0	1		409
<b>Total</b>	<b>1144</b>	<b>1109</b>	<b>35</b>	<b>1118</b>	<b>15</b>	<b>5</b>	<b>5</b>	<b>1</b>	<b>1144</b>

2021/22	
Landlord	HB Paid
	£
Christian Action (Enfield) Housing Assoc	1,593,305.19
	£
Metropolitan Housing Trust Limited	1,085,233.88
	£
Focused Living Community Interest Compan	849,093.95
	£
Parasol Homes Ltd	787,813.53
	£
Assisted Homes CIC	718,043.56
	£
St John Of God Care Services	560,945.26
	£
EliRanda Hope Homes and property	511,260.90

**Exempt housing in London – Freedom of Information responses**

June 2023

14

Hope4You Housing Association	£ 473,890.67
Inclusion Housing C.I.C.	£ 467,563.76
One Housing Group Limited	£ 461,613.38
Birchtree Housing Community Interest Com	£ 448,766.93
Moremi Housing Ltd	£ 431,101.55
Anchor Hanover Group	£ 419,573.67
Penrose Options	£ 350,745.35
Sanctuary Housing Association	£ 279,310.50
Auckland Home Solutions	£ 257,023.73
St John Of God Hospitaller	£ 252,246.33
New Directions Care and Support Services	£ 241,021.47
Independent Housing UK Limited	£ 240,193.46
General Accommodation Estates Ltd	£ 206,843.44
First priority Housing Associating Ltd	£ 178,170.01
Housing 21	£ 167,815.31
The Skinners Almshouse Charity	£ 150,693.18
Aves Housing	£ 145,599.27
Blue Square Residential Ltd	£ 142,294.20
Metropolitan Home Ownership Ltd	£ 136,632.77
Newlon Housing Trust	£ 124,788.71
May-Linn Home Management Services Limite	£ 120,068.08
Paradise Trust	£ 108,891.24
Golden Lane Housing Ltd	£ 100,508.10
Kickstart Homes CIC	£ 99,650.59

## Exempt housing in London – Freedom of Information responses

June 2023

15

Outward Housing	£	
	97,839.96	
EHSL	£	
	80,365.68	
Solace Women's Aid	£	
	73,062.13	
Habinteg Housing Association Ltd	£	
	57,192.84	
Origin Housing Limited (Fka Lee HA)	£	
	53,204.08	
Centrepoint Soho	£	
	50,298.36	
Social Care Housing Trust	£	
	50,100.53	
Mhj Crausaz Limited (I)	£	
	49,899.52	
Nacro BASS	£	
	42,190.25	
Ark Resettlement Services	£	
	40,543.14	
Myshon Ltd	£	
	40,177.04	
Spitalfields Crypt Trust	£	
	31,551.78	
Brighthouse Trust Ltd	£	
	26,352.82	
Clarion Housing Group	£	
	24,194.17	
The Pathways Jubilee Charity	£	
	20,813.86	
Hilldale Housing Association Limited	£	
	20,689.37	
Origin Housing Limited	£	
	19,858.35	
First Priority Housing Association Ltd	£	
	19,752.79	
St Mungos Broadway	£	
	10,644.92	
London & Quadrant Housing Trust	£	
	10,484.65	
Origin Housing Group Ltd	£	
	10,068.16	
Care R Us	£	9,849.60
Optivo	£	6,493.76
(blank)	£	4,299.17
	£	<b>12,960,628.90</b>

## Exempt housing in London – Freedom of Information responses

June 2023

16

2020/21	
Landlord	HB Paid
	£
Christian Action (Enfield) Housing Assoc	1,548,509.36
	£
Metropolitan Housing Trust Limited	1,164,490.13
	£
Parasol Homes Ltd	832,766.48
	£
Focused Living Community Interest Compan	654,362.33
	£
Assisted Homes CIC	652,437.81
	£
St John Of God Care Services	519,064.62
	£
Inclusion Housing C.I.C.	480,757.12
	£
Anchor Hanover Group	426,940.63
	£
Moremi Housing Ltd	307,103.77
	£
Sanctuary Housing Association	293,892.32
	£
(blank)	279,717.88
	£
New Directions Care and Support Services	259,693.55
	£
Independent Housing UK Limited	236,026.04
	£
One Housing Group Limited	235,762.61
	£
Blue Square Residential Ltd	224,815.52
	£
Hope4You Housing Association	217,207.51
	£
The Skinners Almshouse Charity	211,316.08
	£
First priority Housing Associating ltd	188,686.53
	£
St John Of God Hospitaller	186,730.22
	£
Housing 21	179,384.44
	£
General Accommodation Estates Ltd	165,813.87
	£
EliRanda Hope Homes and property	154,487.97
	£
Newlon Housing Trust	152,720.77



## Exempt housing in London – Freedom of Information responses

June 2023

17

Metropolitan Home Ownership Ltd	£ 144,826.64
Golden Lane Housing Ltd	£ 135,146.05
Birchtree Housing Community Interest Com	£ 133,378.16
May-Linn Home Management Services Limite	£ 124,488.42
Auckland Home Solutions	£ 101,591.83
Outward Housing	£ 99,968.95
Paradise Trust	£ 89,390.03
Habinteg Housing Association Ltd	£ 64,553.79
Ark Resettlement Services	£ 62,942.21
Penrose Options	£ 56,590.97
Solace Women's Aid	£ 53,910.73
Origin Housing Limited (Fka Lee HA)	£ 52,467.92
Centrepont Soho	£ 49,665.78
Myshon Ltd	£ 46,675.03
Social Care Housing Trust	£ 46,319.00
Aves Housing	£ 45,831.10
Pathway Care & Support Ltd	£ 44,592.04
Reside Housing Association Ltd	£ 36,843.76
Nacro BASS	£ 27,411.71
Kickstart Homes CIC	£ 24,596.64
Spitalfields Crypt Trust	£ 24,031.50
Hilldale Housing Association Limited	£ 20,975.24
The Pathways Jubilee Charity	£ 20,556.88
Clarion Housing Group	£ 19,226.62

Origin Housing Limited	£	18,789.75
First Priority Housing Association Ltd	£	17,799.04
EHSL	£	17,556.65
St Mungos Broadway	£	9,857.67
Origin Housing Group Ltd	£	9,295.00
Maison Moti Ltd	£	6,757.92
Optivo	£	6,493.76
London & Quadrant Housing Trust	£	6,197.35
Roland Community Care Ltd	£	3,939.84
Gya	£	3,845.14
	<b>£</b>	<b>11,199,200.68</b>

## Exempt housing in London – Freedom of Information responses

June 2023

19

<b>2019/20</b>	
<b>Landlord</b>	<b>HB Paid</b>
Christian Action (Enfield) Housing Assoc	£ 1,567,090.25
Metropolitan Housing Trust Limited	£ 889,717.99
St John Of God Care Services	£ 563,862.08
Anchor Hanover Group	£ 483,167.76
Inclusion Housing C.I.C.	£ 415,508.91
Assisted Homes CIC	£ 392,095.68
Blue Square Residential Ltd	£ 336,701.84
Hanover Housing Association	£ 282,655.97
Sanctuary Housing Association	£ 280,191.09
St John Of God Hospitaller	£ 202,950.55
28a Supported Living Limited	£ 182,792.07
New Directions Care and Support Services	£ 182,333.73
Golden Lane Housing Ltd	£ 147,689.88
First priority Housing Associating Ltd	£ 140,505.08
Newlon Housing Trust	£ 128,606.92
General Accommodation Estates Ltd	£ 118,528.78
Outward Housing	£ 116,408.10
May-Linn Home Management Services Limite	£ 113,148.16
Independent Housing UK Limited	£ 110,118.11
Hope4You Housing Association	£ 105,899.18
One Housing Group Limited	£ 86,316.17
Paradise Trust	£ 81,566.84
Solace Women's Aid	£ 75,366.45
Metropolitan Home Ownership Ltd	£ 64,759.19
Focused Living Community Interest Compan	£ 63,757.71
Habinteg Housing Association Ltd	£ 60,862.83
Spitalfields Crypt Trust	£ 59,952.67
Origin Housing Limited (Fka Lee HA)	£ 52,904.46
Centrepoint Soho	£ 49,344.34
Pathway Care & Support Ltd	£ 43,663.56
(blank)	£ 42,147.70
London Housing Trust	£ 35,062.70
Clarion Housing Group	£ 25,611.71
The Pathways Jubilee Charity	£ 25,360.28
Hilldale Housing Association Limited	£ 24,668.28
Casseeram	£ 23,008.49
Nacro BASS	£ 21,511.64
Reside Housing Association Ltd	£ 19,544.56
EliRanda Hope Homes and property	£ 19,076.16
Origin Housing Limited	£ 18,209.88
Levene	£ 15,984.54
Myshon Ltd	£ 15,498.41
Enfield Muslim Womens Aid	£ 14,280.00

## Exempt housing in London – Freedom of Information responses

June 2023

20

Housing 21	£	13,787.80
Moremi Housing Ltd	£	13,437.30
EHSL	£	12,520.23
Maison Moti Ltd	£	11,227.52
Adam House	£	11,015.64
Oak Tree Care Services Limited	£	11,015.64
Greenview Healthcare Ltd	£	10,404.00
Origin Housing Group Ltd	£	9,295.00
Genesis Housing Association Ltd	£	8,776.54
Ark Resettlement Services	£	8,698.91
St Alex Support Limited	£	6,970.00
Ada	£	6,880.62
London & Quadrant Housing Trust	£	6,801.62
Optivo	£	6,493.76
Idealse Ltd	£	4,763.52
St Mungos Broadway	£	3,987.21
	<b>£</b>	<b>7,844,506.01</b>

<b>2018/19</b>	
<b>Landlord</b>	<b>HB Paid</b>
	£
Christian Action (Enfield) Housing Assoc	1,258,986.71
	£
Metropolitan Housing Trust Limited	985,888.57
	£
St John Of God Care Services	539,613.53
	£
Anchor Trust Housing Association	468,017.63
	£
Inclusion Housing C.I.C.	423,801.17
	£
Blue Square Residential Ltd	309,937.89
	£
Hanover Housing Association	292,318.51
	£
Sanctuary Housing Association	254,435.28
	£
St John Of God Hospitaller	203,091.04
	£
Golden Lane Housing Ltd	192,700.27
	£
Assisted Homes Limited	190,011.77
	£
St Mungos Broadway	135,949.38

## Exempt housing in London – Freedom of Information responses

June 2023

21

Outward Housing	£	135,771.36
Independent Housing UK Limited	£	121,422.58
Newlon Housing Trust	£	119,410.28
Paradise Trust	£	80,692.56
May-Linn Home Management Services Limite	£	79,409.00
London Housing Trust	£	77,011.99
Metropolitan Home Ownership Ltd	£	72,891.73
New Directions Care&Support Services Ltd	£	72,097.00
(blank)	£	68,901.59
Pathway Care & Support Ltd	£	68,779.56
Spitalfields Crypt Trust	£	68,247.82
Habinteg Housing Association Ltd	£	65,742.09
First priority Housing Associating Ltd	£	62,575.97
Solace Women's Aid	£	60,809.28
One Housing Group Limited	£	45,809.56
Brighthouse Trust Ltd	£	39,986.32
Hope4You Housing Association	£	33,553.81
Housing 21	£	28,174.62
Pathways	£	24,461.84
Nacro BASS	£	22,064.57
Origin Housing Limited	£	20,013.16
Mahtani	£	15,576.94
Harris Homes Limited	£	14,654.83
Enfield Muslim Womens Aid	£	13,140.00
Clarion Housing Group	£	12,139.92
Atlantic lodge Ltd	£	11,336.00
Oak Tree Care Services Limited	£	10,865.32
Adam House	£	10,694.01
St Alex Support Limited	£	10,624.14
Greenview Healthcare Ltd	£	10,404.00
Maison Moti Ltd	£	10,359.93
Origin Housing Group Ltd	£	10,206.24
Fastgrand Limited	£	9,650.00
Riverside Housing Association	£	8,545.88
Cenchrea Homes Ltd	£	7,816.80
Optivo	£	6,493.76
High Street Lodge Limited	£	6,179.16
London & Quadrant Housing Trust	£	5,897.21
28a Supported Living Limited	£	2,862.67
Idealse Ltd	£	781.68
	<b>£</b>	<b>6,800,806.93</b>

## Royal Borough of Greenwich

Our response is as follows:

The number of households within the borough that are in exempt accommodation for each year since 2016

The Directorate of Housing and Safer Communities does not hold this information.

A breakdown of commissioned vs non-commissioned exempt accommodation in the borough

The Directorate of Housing and Safer Communities does not hold this information.

Our commissioned accommodation providers are CAYSH, Single Homeless Project, CentrePoint, YMCA, Thamesreach and Housing for Women

If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council

The individuals currently housed by these providers are as follows:

CAYSH: 15, Single Homeless Project: 115, CentrePoint: 10, YMCA:20, Thamesreach:42, and Housing for Women: 30

The cost of exempt accommodation in the borough for each year since 2016

This information is exempt as the cost of exempt accommodation in the borough for each year since 2016 is reasonably accessible to you in accordance with section 21(1) of the Act; which provides information is exempt, and therefore does not have to be disclosed in response to a request, if it is reasonably accessible to the applicant by other means.

Please use the link below which will provide you with the information you have requested

[Contracts register | Royal Borough of Greenwich \(royalgreenwich.gov.uk\)](https://royalgreenwich.gov.uk/contracts-register)

The accommodation is provided through our contracts with the above providers and is not something that costs us for being 'exempt'.

The names of the providers of exempt accommodation within the borough

Our commissioned accommodation providers are CAYSH, Single Homeless Project, CentrePoint, YMCA, Thamesreach and Housing for Women

## London Borough of Hackney

We would like to inform you that we have searched our records and some of the information you requested is not available. This is a result of the serious cyber attack the Council experienced in October 2020.

This has caused significant disruption to our delivery of day-to-day services. Most of the Council's IT systems were affected and the recovery is still ongoing.

It should be noted too that whilst the Housing Benefit assessment system (Academy) has been restored, IT restoration and reconciliation work is still ongoing and therefore no reports can be run at this time. Academy is the system that would be used to identify Exempt Supported Accommodation cases.

The number of households within the borough that are in exempt accommodation for each month since May 2016

The information you require about this type of accommodation, would require the manual examination of individual file records. The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 has set the appropriate limit as £450 based on a charge at £25 per hour. Section 12 of the Act states that the Council is not obliged to comply with a request for information if the authority estimates that the costs of complying with the request would exceed the appropriate limit. The appropriate limit is represented by the estimated cost of one person spending 2½ working days (or 18 hours) in determining whether the Council holds the information, and locating, retrieving and extracting the information requested. Consequently the Council is not obliged to respond to your request under the Freedom of Information Act 2000. Available information shows that in 2020 there were 834 Housing Benefit claims with the supported indicator set. It is expected that this number has not changed significantly. Please also refer to the statement above for the reasons why some of the information is not available.

2. For households in part (a) for the most recent data available, please could you provide demographic breakdowns where possible by: . Age bands . Gender . Ethnicity . Children/dependents . Reason for homelessness . Type of needs of claimant, where known This information is unavailable for the reason given above. The above exemption applies.

3. The cost of exempt accommodation in the borough for each year since 2016 This information is unavailable for the reason given above. The above exemption applies.

4. The names of the providers of exempt accommodation within the borough . And within this the number of homes they have supplied per year since 2016 . And the amount of money they have received per year since 2016 The following are recorded supported providers in Hackney for whom there were/are Housing Benefit active claims. Unfortunately the number of homes supplied over the requested period and the amount of money received per year, is unavailable. Again the above exemption applies.

ADVANCE HOUSING AND SUPPORT LTD  
AFFINITY SUTTON  
AGUDAS ISRAEL HA LTD  
AMBER HOUSING LIMITED  
ANCHOR TRUST

BANGLA HOUSING ASSOCIATION LTD  
CANALSIDE HOUSING PARTNERSHIP  
CAUSEWAY IRISH HOUSING  
CENTRAL & CECIL HOUSING TRUST  
CITY YMCA LONDON  
CLARION HOUSING GROUP  
FAMILY MOSAIC  
GENESIS HOUSING ASSOCIATION  
HABINTEG HOUSING ASSOCIATION  
HACKNEY HOUSING CO-OPERATIVE  
HANOVER HOUSING ASSOCIATION  
HESTIA HOUSING AND SUPPORT  
SINGLE HOMELESS PROJECT  
INDUSTRIAL DWELLINGS SOCIETY  
ISLINGTON & SHOREDITCH HA  
KURDISH HOUSING ASSOCIATION  
ST MUNGOS  
LONDON & QUADRANT HOUSING TRUST  
LOOK AHEAD CARE AND SUPPORT  
MACE HOUSING CO-OPERATIVE  
METROPOLITAN HOUSING TRUST LTD  
NACRO HOUSING IN LONDON  
NETWORK HOMES LTD  
NEWLON HOUSING TRUST  
NORTH LONDON MUSLIM HA  
NOTTING HILL HOME OWNERSHIP  
ONE HOUSING GROUP  
OUTWARD  
PEABODY HOUSING TRUST  
PETER BEDFORD HOUSING ASSOC  
PHOENIX COMMUNITY HOUS COOP LTD  
PLACES FOR PEOPLE HOMES  
PROVIDENCE ROW H A  
QUADRANT BROWNSWOOD TENANT CO-OP  
SANCTUARY HOUSING ASSOCIATION  
SHIAN HOUSING ASSOCIATION  
SOUTHERN HOUSING GROUP  
SPITALFIELDS CRYPT TRUST  
THE GUINNESS PARTNERSHIP  
VIRIDIAN HOUSING ASSOCIATION

**London Borough of Hammersmith and Fulham**



a) The number of households within the borough that are in exempt accommodation for each year since 2016

<b>2016-17</b>	287
<b>2017-18</b>	355
<b>2018-19</b>	473
<b>2019-20</b>	620
<b>2020-21</b>	597
<b>2021-22</b>	700
<b>2022-23</b>	566

b) A breakdown of commissioned vs non-commissioned exempt accommodation in the borough  
n/a – not stored in benefits

If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council

This is the number which have council rent accounts

<b>2016-17</b>	16
<b>2017-18</b>	14
<b>2018-19</b>	21
<b>2019-20</b>	32
<b>2020-21</b>	43
<b>2021-22</b>	19
<b>2022-23</b>	12

c) The cost of exempt accommodation in the borough for each year since 2016

This is the total amount of HB paid in these years

<b>2016-17</b>	£1,456,227.12
<b>2017-18</b>	£2,402,282.02
<b>2018-19</b>	£3,042,767.42
<b>2019-20</b>	£4,228,198.32
<b>2020-21</b>	£5,034,062.98
<b>2021-22</b>	£5,572,743.31
<b>2022-23</b>	£3,189,071.04

d) The names of the providers of exempt accommodation within the borough

A2DOMINION HOUSING
ST MUNGO'S BROADWAY

CENTRAL AND CECIL INC CARA
CENTREPOINT SOHO.
CENTREPOINT
ENSOR HOUSE YMCA
THOMAS POCKLINGTON TRUST
LIVABILITY HOUSING
HABINTEG HOUSING ASS
HAMMERSMITH UNITED C
HESTIA HOUSING AND S
LONDON CYRENIANS
LOOK AHEAD HOUSING A
FINANCE NOTTING HILL HA
OSWALD STOLL FOUNDATION
PEABODY TRUST
METROPOLITAN THAMES VALLEY
OPTIVO
SHEPHERDS BUSH HOUSING ASSOC
ST CHRISTOPHER'S FELLOWSHIP
ST MUNGOS HOUSING ASSOCIATION
LONDON & QUADRANT HOUSING TRUST
WOMENS PIONEER H.A
YARROW HOUSING LIMITED
ANCHOR HANOVER GROUP
CARE UK COMMUNITY PARTNERSHIP
SINGLE HOMELESS PROJECT
ONE HOUSING GROUP
DIOCESE DOW
IKWRO
EQUINOX CARE
EQUINOX
NACRO BASS

## London Borough of Haringey

Whilst we have individual records showing the exemptions applied to an account, we do not currently have a robust process in place that would enable us to collectively extract historical data from the system without further investment. At present our system can only extract the data at the current date. We can confirm that the current figure is recorded on the Housing Benefit system are 729.<sup>1</sup>

<sup>1</sup> The figure for units was provided in the report as it was able to give comparison. The table represents a summary of data provided by the Borough, which was confirmed as correct by them.

We will not be able to respond fully to this request without compiling new information that we have no need to compile for our own purposes. The Freedom of Information Act gives people the right to access records held by public authorities, but it does not extend to a right to have records created to provide information that is of interest to members of the public. We do not hold this information and are therefore not able to provide it to you.

	Cost	Units/households
2016	£3,516,742.83	583
2017	£3,643,820.93	608
2018	£3,905,101.67	641
2019	£3,870,943.93	596
2020	£3,992,657.87	583
2021	£4,383,342.85	674
2022	£3,496,552.35	605

**Providers**

Richmond Fellowship (MH)

Stonewall (YP)

Causeway Irish LGBTQ+ (25 +)

Causeway Irish Mental Health - Flexible Support

Causeway Irish LGBTQ + (YP)

Causeway Irish UASC (YP)

Causeway Irish LGBTQ Tri-Borough (YP)

Centrepont Family Mediation & Reunification

Centrepont Green Lanes Young Womens Service

Centrepont Housing First for Care Leavers (YP)

Sanctuary Mental Health

Sanctuary Forensic MH

St Mungo's Housing First (SH)

St Mungo's MH West

St Mungo's Vartry Road (SH)

St Mungo's E&P (SH)

St Mungo's Assessment Centre (SH)

St Mungo's SMO (SH)

St Mungo's High Cross

St Iganitius (SH)

YMCA (YP)

Christian Action (YP)  
Solace Womens Aid (DV)  
Nia (DV)  
Rite consortium (west green road)  
One Housing Group (YP)  
Circle (MH)  
Dimensions  
Vibrance  
Keyring  
Metropolitan Mental Health  
Metropolitan Mental Health

Metropolitan Mental Health  
Metropolitan Mental Health  
Richmond Fellowship FS and WGrd  
Haringey : Osborne Grove  
Haringey : Burgoyne Road  
Haringey: Resettlment Service  
Haringey : Hale Road  
Harngey: Olive Morris Court

## London Borough of Harrow

Please find below our response to your request.

I am writing to inform you that we have searched our records and some of the information you requested is not held by Harrow Council. We are unable to respond to Q1, Q2 & Q3.

4. The names of the providers of exempt accommodation within the borough

As a snapshot at 1 November 2022 the exempt accommodation landlords were:

Afghan Association Paiwand  
Auckland Home Solutions CIC  
Bespoke Supportive Tenancies Ltd  
Brent Social Services  
Chrysalis Support Association Ltd  
EHSL  
Firm Foundation  
First Priority  
Fresh Horizons CNB  
Greater London Supported Accommodation CIC  
Harrow Churches Housing Association  
Harrow Council  
Hestia Housing & Support  
Jewish Community Housing Association Ltd

Metropolitan Housing Trust  
 Regent Housing Limited  
 SSAFA  
 Support for Living  
 Victory Housing  
 Walsingham Support  
 West London YMCA  
 Windrush Alliance UK Community Interest Company

## London Borough of Havering

Your request has been considered and the information held is as follows:

Question 1	The number of households within the borough that are in exempt accommodation for each year since 2016
Response	<p>Number of exempt accommodation with Housing Benefit claims in payment</p> <p>2016 – Information not held          2017 – Information not held          2018 – 50          2019 – 67          2020 – 92          2021 – 94          2022 – 148</p>
Question 2	<p>A breakdown of commissioned vs non-commissioned exempt accommodation in the borough</p> <p>If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council</p>
Response	43
Question 3	The cost of exempt accommodation in the borough for each year since 2016
Response	<p>Housing Benefit paid</p> <p>2016 – Information not held          2017 – Information not held          2018 – £397,067.84          2019 – £562,676.92          2020 – £960,721.84          2021 – £1004,063.32          2022 – £984,699.82 – to date</p>
Question 4	The names of the providers of exempt accommodation within the borough
Response	<p>AHAVA COMMUNITY          BESPOKE SUPPORTIVE TENANCIES          CENTREPOINT</p>

	CLARION HOUSING GROUP COASTAL HOUSING ESTUARY HOUSING ASSOCIATION GOLDEN LANE HOUSING (Charity) HAVERING WOMENS AID LTD (Charity) LONDON & QUADRANT OUTLOOK CARE OUTWARD HOUSING PENROSE OPTIONS RIVERSIDE ECHG SWAN HOUSING ASSOCIATION WESTMORELAND SUPPORTED HOUSING WINDRUSH ALLIANCE UK
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## London Borough of Hounslow

a) The number of households within the borough that are in exempt accommodation for each year since 2016

2016/17 is 138  
 2017/18 is 284  
 2018/19 is 599  
 2019/20 is 811  
 2020/21 is 903  
 2021/22 is 595

b) A breakdown of commissioned vs non-commissioned exempt accommodation in the borough. If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council.

The information requested is not collected or reported in this way and therefore not available.

c) The cost of exempt accommodation in the borough for each year since 2016.

The information requested is not collected or reported in this way and therefore not available.

d) The names of the providers of exempt accommodation within the borough.

Please see below the information requested.

Octavia Housing And Care  
 Housing & Care 21  
 Catalyst Housing Limited  
 Greater London Supported Accommodation  
 Certitude London  
 Sir Oswald Stoll Foundation  
 Pa Housing  
 London Cyrenians Housing Ltd  
 Chrysalis Supported Accommodation Ltd

Notting Hill Housing Trust  
Central & Cecil Housing Trust  
St. Mungo'S Broadway  
Refuge  
Casa Housing Ltd  
Catalyst Housing Limited  
Mr Murly Tiwari  
Maya Supported Living Ltd  
Wellbeing And Support Foundation  
Dimensions (Uk Ltd  
Skinners' Almshouse Charity  
The Frances Taylor Foundation  
Look Ahead Care And Support  
Instant Care Supported Housing Limited  
Harrow Churches Housing Association  
Blue Square Residential Ltd  
Hestia Housing And Support  
Alpha Residential Services Ltd  
Shepherds Bush Housing Association  
Supportive Link  
Harbor Housing Limited  
Care Plus More Ltd  
Muslim Welfare Housing Trust  
On Track Care Services Ltd  
Shelter Community  
London Cyrenians Housing  
Nacro  
Housing 21

## London Borough of Islington

The number of households within the borough that are in exempt accommodation for each year since 2016 Our response: -

2016/17 - 109  
2017/18 - 149  
2018/19 - 375  
2019/20 - 451  
2020/21 - 392  
2021/22 - 622  
2022/23 - 762

A breakdown of commissioned vs non-commissioned exempt accommodation in the borough N/A . If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council

Our response: - None.

The cost of exempt accommodation in the borough for each year since 2016

Our response: - The council holds information falling within the description specified in your request. However, we estimate that the cost of complying with your request would exceed an appropriate cost limit to locate, retrieve and gather. This has been set at £450 and represents the estimated cost of one person spending 2½ working days in locating, retrieving and extracting the information. (For more information about the council's fees notice, please see our Fees Notice available on our website.) Under Section 12 of the Freedom of Information Act, the council is not obliged to comply with your request. We would still, however, like to assist you. If you are able to narrow the criteria of your request, it is more likely that we will be able to provide you with the information you require.

The names of the providers of exempt accommodation within the borough

Our response: -

PEABODY HOUSING ASSOCIATION  
SINGLE HOMELESS PROJECT  
CITY YMCA LONDON  
SAPPHIRE INDEPENDENT HOUSING LTD  
ST MUNGOS HOUSING  
SOLACE WOMEN'S AID  
ONE HOUSING GROUP LTD  
PETER BEDFORD HOUSING ASSOCIATION LTD  
CLARION HOUSING GROUP LTD  
LOOK AHEAD CARE AND SUPPORT  
SANCTUARY HOUSING ASSOCIATION  
LATIN AMERICAN WOMENS AID  
STONHAM H A LTD  
ELIRANDA HOPE HOUSING  
DEPAUL UK  
RICHMOND FELLOWSHIP  
NOTTING HILL GENESIS  
ST MARTIN OF TOURS HSG ASS LTD  
ISLINGTON & SHOREDITCH HOUSING ASSOCIATION LTD  
GENESIS HOUSING ASSOCIATION  
CAUSEWAY IRISH HOUSING ASSOCIATION  
USER LED CIS  
GREAT WALL SOCIETY  
OUTWARD  
LONDON CITY MISSION  
ST MARTIN OF TOURS HOUSING H A  
SOUTHERN HOUSING GROUP  
MERCERS CO HOUSING ASSOC LTD  
WESTMORELAND SUPPORTED HOUSING LTD  
PARAGON ASRA HOUSING  
HYDE HOUSING ASSOCIATION LTD  
PHILADELPHIA ASSOCIATION



ARP - FOUNDATION66  
 SUTTON'S HOSPITAL IN CHARTERHOUSE  
 L & Q PRS LTD  
 THE GUINNESS PARTNERSHIP LIMITED  
 ASRA HOUSING ASSOCIATION

## Royal Borough of Kensington and Chelsea

*1. The number of households within the borough that are in exempt accommodation for each year since 2016*

Please see the below table.

<b>2016- 2017</b>	<b>2017- 2018</b>	<b>2018- 2019</b>	<b>2019- 2020</b>	<b>2020- 2021</b>	<b>2021- 2022</b>
578	578	578	578	578	578

*2. A breakdown of commissioned vs non-commissioned exempt accommodation in the borough*

*If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council*

The Council is not aware of any households living within the Royal Borough of Kensington and Chelsea (RBKC) in exempt accommodation, which have not been commissioned by the Council.

Based on the above, all 578 households identified live in RBKC-commissioned accommodation.

*3. The cost of exempt accommodation in the borough for each year since 2016*

Please see the below table.<sup>2</sup>

<b>2016- 2017</b>	<b>2017- 2018</b>	<b>2018- 2019</b>	<b>2019- 2020</b>	<b>2020- 2021</b>	<b>2021- 2022</b>
£4.3m	£4.3m	£4.3m	£4.3m	£4.3m	£4.3m

*4. The names of the providers of exempt accommodation within the borough*

<sup>2</sup> In correspondence with the Committee, Kensington and Chelsea highlighted that these figures represent the cost of commissioning in the borough.

The names of the providers of exempt accommodation within the borough are as follows:

Sanctuary Supported Living, Richmond Fellowship, Hestia Housing and Support, Evolve Housing and Support, Look Ahead, London Cyrenians Housing, Metropolitan Thames Valley and St Mungo's.

## Royal Borough of Kingston-upon-Thames

1. The number of households within the borough that are in exempt accommodation for each year since 2016

Unfortunately this information cannot accurately be gathered electronically in the format you require and would require manual compilation. We estimate that compliance with your request would exceed the appropriate time/costs limit under section 12 of the Freedom of information Act 2000. This is currently 18 hours /£450. Section 12 (1) of the FOIA does not oblige a public authority to comply with a request for information if the authority estimates that the time or cost of complying with the request would exceed the appropriate limit as set out above

2. A breakdown of commissioned vs non-commissioned exempt accommodation in the borough
  - If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council

Unfortunately this information cannot accurately be gathered electronically in the format you require and would require manual compilation. We estimate that compliance with your request would exceed the appropriate time/costs limit under section 12 of the Freedom of information Act 2000. This is currently 18 hours /£450. Section 12 (1) of the FOIA does not oblige a public authority to comply with a request for information if the authority estimates that the time or cost of complying with the request would exceed the appropriate limit as set out above

3. The cost of exempt accommodation in the borough for each year since 2016

Unfortunately this information cannot accurately be gathered electronically in the format you require and would require manual compilation. We estimate that compliance with your request would exceed the appropriate time/costs limit under section 12 of the Freedom of information Act 2000. This is currently 18 hours /£450. Section 12 (1) of the FOIA does not oblige a public authority to comply with a request for information if the authority estimates that the time or cost of complying with the request would exceed the appropriate limit as set out above

4. The names of the providers of exempt accommodation within the borough

Provider  
Central & Cecil  
Hestia  
HF Trust Ltd  
Housing & Care 21  
Kingston Churches Action On Homelessness  
Kingston Churches Housing Association  
Kingston Upon Thames Churches Housing Association Ltd

Refuge  
Reside  
Welmede  
YMCA

## London Borough of Lambeth

- a) The number of households within the borough that are in exempt accommodation for each year since 2016

This table shows the number of households who are receiving Housing Benefit for exempt accommodation on the 1st May each year.

I am unable, within the timescales to provide full year data as that would require a report for each day of the year and then cross comparisons.

I am also unable to provide data on any household in exempt accommodation but not awarded Housing Benefit.

2022 1484  
2021 770  
2020 853  
2019 813  
2018 575  
2017 301  
2016 225

- b) A breakdown of commissioned vs non-commissioned exempt accommodation in the borough . If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council I am unable to answer this point
- c) Cost of exempt accommodation<sup>3</sup>
- 2016-17 £8,449,855.76  
2017-18 £9,777,859.81  
2018-19 £13,866,335.26  
2019-20 £15,210,313  
2020-21 £20,200,726  
2021-22 £26,341,102
- d) The names of the providers of exempt accommodation within the borough I am unable to provide details of all exempt accommodation providers in the borough, only those known to Housing Benefit please see table below:
- Aves Housing  
Caysh Housing Project  
Certitude (Southside Partnership)

<sup>3</sup> These figures are the most up to date provided by Lambeth, figures from the original response were clarified with Lambeth due to differences with other data provided to Inside Housing. Due to the time of response, the earliest years are not included in the report due to timing of publication.

Chatfield Housing  
Choice Support  
Crossways Housing  
Dinardo Supports Ltd  
Ekaya housing Association  
Elevating Lives  
Emmaus South London  
Evolve Housing  
Hope Worldwide  
Hyde Southbank Homes  
Kahaila Ltd  
Kairos  
L&Q  
Lambeth Elfrida Rathbone Society  
L'Arche  
London City Mission  
London Cyrenians Hsg Ltd  
London Housing trust  
Lookahead  
Mace  
MTVH  
Mount Carmel  
Nacro  
Nehemiah  
New Start  
Notting Hill Genesis  
One Housing Group  
Optivo (was Amicus)  
Peabody  
Penrose  
Phoenix Futures  
Riverside/English Churches (ECGH)  
Sanctuary  
SIG Investments/Penrose  
Solace/Solace Anois  
Southside Partnership  
St Martins of Tours  
St Mungo's  
Stonham/Home Group  
Team AS Support  
Thames Reach  
The Friendly Almshouses  
Unity Housing Support  
Westmoreland Supported HA

Windrush Alliance UK  
WLM  
Young Futures  
Zetetick Housing

## London Borough of Merton

- a) The number of households within the borough that are in exempt accommodation for each year since 2016. - Data not held. We do not have a register of exempt accommodation in the borough.
- b) A breakdown of commissioned vs non-commissioned exempt accommodation in the borough – Not held  
If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council – We do not commission exempt accommodation
- c) The cost of exempt accommodation in the borough for each year since 2016 – Data not held as not all residents in exempt accommodation are known and we do not keep a register. The closest we can give you is the amount of Housing Benefit paid on exempt accommodation for the following years:
  - 2017/18: £6,161,451.59
  - 2018/19 - £6,724,021.05
  - 2019/20 - £6,767,732.51
  - 2020/21 - £7,298,136.69
  - 2021/22 - £7,469,676.74
- d) The names of the providers of exempt accommodation within the borough – We do not have a complete list of providers but we do have the following listed for Housing Benefit purposes:
  - YMCA
  - Anchor Hanover Group
  - Evolve Housing + Support
  - Clarion Housing Association
  - Ability Housing Association
  - Sanctuary Housing Association
  - Regent Housing Ltd
  - The Royal Scottish Corporation
  - Central & Cecil Housing Trust
  - Wandle Housing Association Ltd
  - Notting Hill Genesis
  - Aves Housing
  - Spear (mash)
  - Changing Lives Housing Trust
  - Housing For Women
  - Millat Asian Housing Association
  - Metropolitan Housing Trust
  - United Response
  - Amicus Horizon Case Support
  - Reside Housing Association Ltd

## London Borough of Newham

The number of households within the borough that are in exempt accommodation for each year since 2016

Please see table below. Please note, the figures below relate to housing benefit awarded in the relevant year; payments will be lower in a relatively small number of cases due to recovery of previous overpayments. In addition, the reported figures relate to any period in which a housing benefit recipient was resident in exempt accommodation.

2019/20 738

2020/21 710

2021/22 790

We are unable to provide figures dating back to 2016 as requested, as to do so would exceed the appropriate time and costings as set out under Section 12 of the FOI Act.

A breakdown of commissioned vs non-commissioned exempt accommodation in the borough. If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council

It is difficult to answer your request in the way it has been presented. The response is essentially nil or not held as, in short, any tenancy run by a profit-making landlord cannot be 'exempt accommodation'. For reference, the more appropriate term is 'specified accommodation'. This is the case even if a private sector, a landlord provides support as part of the tenancy.

The cost of exempt accommodation in the borough for each year since 2016

Please see table below. Please note, this is the total figure for housing benefit awarded in respect of the eligible rent for exempt accommodation and not the total cost of the accommodation to the tenant and would not include the cost of any individual care, support or supervision the tenant receives. Housing benefit awarded by local authorities is subsidised by the Department for Work and Pensions.

2019/20 5,232,364

2020/21 6,285,834

2021/22 6,433,818

We are unable to provide figures dating back to 2016 as requested, as to do so would exceed the appropriate time and costings as set out under Section 12 of the FOI Act

The names of the providers of exempt accommodation within the borough

Please see below:

Amber Housing Limited

Anchor (Anchor Hanover Group)  
Arhag Housing Association  
Caritas Anchor House  
EHSL  
Golden Lane Housing Ltd  
Hanover (Anchor Hanover Group)  
Home From Home Housing Association  
Hope4you Supported Housing  
Just Homes East London  
LM Kendon Charitable Trust  
London & Quadrant Housing Trust  
London Black Womens Project  
Look Ahead Housing & Care Ltd  
NACRO  
Notting Hill Genesis  
One Housing Group  
Outward Housing  
Peabody Trust  
Reachout Homes Limited  
Riverside Housing Association  
Sanctuary Housing Association  
Solace Womens Aid Ltd  
Springboard Housing Association  
St Mungos  
Newham Community Renewal Programme Limited  
Treasures Foundation

## London Borough of Richmond-upon Thames

a) **The number of households within the borough that are in exempt accommodation for each year since 2016?**

The Council does not record the number of people that are in exempt accommodation. Our records only show information about people who claim housing benefit or receive adult social care services whilst occupying exempt accommodation. This does not include all instances of exempt accommodation as there are people not claiming or receiving these services from us.

We are unable to identify the number of claims received for past periods. However, the number of active housing benefit claims in April 2022 is 123.

b) **A breakdown of commissioned vs non-commissioned exempt accommodation in the borough? If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council?**

The Council does not record this information.

c) **The cost of exempt accommodation in the borough for each year since 2016?**

Cannot provide this information because we are unable to identify all claims in the period.

We are also unable to supply this information for those claims identified in the snapshot at the start of April 2022 because we would need to check all 123 claims, and this would take longer than the permitted time to provide this information (123 claims at 10 minutes per claim is over 20 hours)

d) **The names of the providers of exempt accommodation within the borough?**

Do not hold a list of providers

## London Borough of Southwark

In response to your FOI, we are pleased to provide the following information.

The number of households within the borough that are in exempt accommodation for each year since 2016

Answer: The council does not information on how many residents currently live in Supported Exempt Accommodation in the borough.

A breakdown of commissioned vs non-commissioned exempt accommodation in the borough. If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council

Answer: The council does not hold this information.

The cost of exempt accommodation in the borough for each year since 2016

Answer: We are interpreting 'cost' to mean the amount of Housing Benefit paid in respect of Supported Exempt Accommodation. The council has only been able to break down expenditure for Supported Exempt Accommodation for 2019, 2020 and 2021. Previous years are not reliably broken down within the council's software prior to this. This means we would have to manually extract the data case by case. This would take a significant amount of time and resources, therefore the council is applying Section 12 to this part of your request.

We can confirm that there are approximately 1000 to 1300 cases per year. Based on an estimate of 2 minutes to check each case, it would take at least 100 hours of staff time to extract the data requested. This would exceed the threshold of 18 hours set out under the FOIA. Hence, our application of Section 21 in relation to this information. However, we can confirm that the amount of Housing Benefit paid each calendar year since 2019 is as follows:

2021 - £11,277,754.11

• 2020 - £11,672,467.10

• 2019 - £10,889,994.70

The names of the providers of exempt accommodation within the borough

Answer: The council does not hold this information.



## London Borough of Sutton

Please find detailed below our response to your request:

1. The number of households within the borough that are in exempt accommodation for each year since 2016
  - 2016-17 - not known
  - 2017-18 - not known
  - 2018-19 - not known
  - 2019-20 - not known
  - 2020-21 - not known
  - 2021-22 - not known
  - 2022-23 - 348. We do not hold historic counts of households, only the current count.
2. A breakdown of commissioned vs non-commissioned exempt accommodation in the borough
  - Non-commissioned - 348
3. If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council
  - Sutton Council does not commission exempt accommodation suppliers.
4. The cost of exempt accommodation in the borough for each year since 2016
  - 2016-17 - not known
  - 2017-18 - not known
  - 2018-19 - not known
  - 2019-20 - not known
  - 2020-21 - not known
  - 2021-22 - not known
  - 2022-23 - £1,248,744.14. We do not hold historic values of costs per year.
5. The names of the providers of exempt accommodation within the borough
  - Ability Housing
  - Anchor Trust
  - Andrews Charitable Trust
  - Auckland Home Solutions
  - CAYSH
  - CCHA
  - Evolve
  - Fairview Community Housing Assoc
  - Falcon Housing Association
  - Golden Lane Housing
  - Hestia
  - Home Group
  - Housing & Care 21
  - L&Q
  - Metropolitan /Metropolitan Thames Valley HA
  - Optivo
  - Penrose
  - Progress Housing Group
  - Regent Housing & Care
  - Reside HA
  - Sean Moses Housing Assoc

- Spear Housing Association Limited
- St Mungos
- Sutton Housing Partnership
- Sutton Housing Society
- Transform Housing & Support
- VAHP UK
- Westmoreland Supported Housing Ltd (Westmoreland Supported HA)

## London Borough of Tower Hamlets

The number of households within the borough that are in exempt accommodation for each month since May 2016

For households in part (a) for the most recent data available, please could you provide demographic breakdowns where possible by:

Age bands Gender Ethnicity Children/dependents Reason for homelessness Type of needs of claimant, where known

The cost of exempt accommodation in the borough for each year since 2016 The names of the providers of exempt accommodation within the borough

And within this the number of homes they have supplied per year since 2016

And the amount of money they have received per year since 2016

The information is not held in a format or database from which it is automatically retrievable.

Location/retrieval of the requested information would require manual research of various departments across the council and would take us far in excess of the 18-hour limit prescribed under the Freedom of Information Act. Unfortunately the age bands are not specified, we rarely have ethnicity on file and we will not know the reason for homelessness, or the type of needs of the claimant

LANHRA claims - split into years.

Period No of claims

1 Jan 2019 - 31 Mar 2019 444

1 Apr 2019 - 31 Mar 2020 1783

1 Apr 2020 - 31 Mar 2021 2375

1 Apr 2021 - 31 Mar 2022 2353

*We do not differentiate between commissioned and non-commissioned.*

## London Borough of Waltham Forrest

In response to the above request, I can confirm that the Council does hold some of the requested information and advise you as follows:-

a)

Year	Number of households
2016/17	707
2017/18	713
2018/19	744
2019/20	741
2020/21	794
2021/22	747

b) We do not hold any of the requested information.

c)

Year	Cost of exempt accommodation
2016/17	£5,052,606.81
2017/18	£5,633,716.34
2018/19	£6,295,678.77
2019/20	£5,674,689.95
2020/21	£6,240,877.67
2021/22	£6,107,876.65

e) Names of Providers

PEABODY TRUST 2015  
CENTREPOINT  
SINGLE HOMELESS PROJECT  
NEWLON HOUSING TRUST  
HABINTEG HOUSING ASSOCIATION  
THE RIVERSIDE GROUP  
ANCHOR HANOVER GROUP  
ASHIANA PROJECT  
RICHMOND FELLOWSHIP  
UFIA HSING ASSOCIATION  
YMCA  
OUTWARD HOUSING GROUP  
WALTHAM FOREST HOUSING ASSOCIATION  
GENESIS HOUSING ASSOCIATION  
CLARION HOUSING (CIRCLE 33)  
LONDON & QUADRANT HOUSING TRUST  
EAST THAMES (L&Q)  
EHSL SUPPORTED HOUSING  
LOOK AHEAD CARE AND SUPPORT LTD  
WINDRUSH ALLIANCE UK CIC  
MANNA HOUSING GROUP LIMITED  
RESIDE HOUSING ASSOCIATION LTD  
SPITALFIELDS CRYPT TRUST  
BACK ON TRACK HOUSING  
ONE HOUSING GROUP

WESTMORELAND SUPPORTED HSG ASSOCIATION  
ASPIRE  
REFUGE  
ST MUNGO'S  
THE KIRAN PROJECT  
WALTHAM FOREST CHURCHES NIGHT SHELTER LIMITED

## London Borough of Wandsworth

a) **The number of households within the borough that are in exempt accommodation for each year since 2016?**

Housing Benefit Service does not record the number of people that are in exempt accommodation. Our records only show information about people who claim housing benefit whilst occupying exempt accommodation. We are unable to identify the number of claims received for past periods. However, the number of active housing benefit claims in April 2022 is 365.

b) **A breakdown of commissioned vs non-commissioned exempt accommodation in the borough? If information relating to (b) is not held, how many of the above households are in exempt accommodation commissioned by the council?**

Housing Benefit Service does not record this information.

c) **The cost of exempt accommodation in the borough for each year since 2016?**

Please note that we cannot provide this information because we are unable to identify all claims in the period. We are also unable to supply this information for those claims identified in the snapshot at the start of April 2022, because we would need to check all 365 claims, and to do so would exceed the FOI appropriate limit, as specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004; therefore Section 12(1) of the Act applies. The appropriate limit has been set at £450 and may include working hours of any person acting on our behalf at a rate of £25 per hour. This equates to 18 hours to locate and extract the relevant information. To comply with your request would take in excess of 18 hours as the information is not held in a readily extractable format and would require a manual undertaking to review approximately 365 claim records. Even at a conservative estimate of 10 minutes per case file, it would take in excess of 60 hours to identify, locate, retrieve and extract the relevant information. This significantly exceeds the appropriate limit under the Act.

d) **The names of the providers of exempt accommodation within the borough?**

We do not hold a list of providers.

## City of Westminster

I am pleased to provide some of the information you have requested. I have detailed below the information.

The number of households within the borough that are in exempt accommodation for each month since May 2016

The Council do not hold a monthly breakdown, however, below are details of claims at the start of each of the following years - (Benefit claimants only)

2016-17 107  
2017-18 175  
2018-19 305  
2019-20 1826  
2020-21 1863  
2021-22 1701  
2022-23 1720

The cost of exempt accommodation in the borough for each year since 2016

This information is not readily available from the benefits processing software the Council uses because awards do not hold indicators to identify separately payments for exempt accommodation. Providing the information would therefore require manual review of potential cases, which would take longer than reasonable time for the FOI request 4.

The names of the providers of exempt accommodation within the borough  
And within this the number of homes they have supplied per year since 2016  
And the amount of money they have received per year since 2016

List of all supported accommodation providers receiving housing benefit payments from Westminster City Council:

Anchor Trust  
Cardinal Hume Centre  
Central and Cecil Housing Trust  
Centrepont  
Certitude (Southside Partnership)  
Changing Lives  
Church Army  
Depaul Trust  
Dimensions  
Genesis  
Hestia  
Housing First  
Jewish Community HA  
Learnings Disability Network London Limited  
Look Ahead  
Mayday  
Network Homes  
Notting Hill Genesis  
Octavia Housing and Care  
One Housing Group  
Origin

Peabody Trust  
Refuge  
Riverside Housing Association  
Sanctuary Housing Association  
Sanctuary Lotus  
Single Homeless Project  
Soho Housing Association  
St Marylebone Almshouse  
St Mungo's  
The Passage  
The Salvation Army  
Viridian Housing Association (Optivo)  
Wytham Hall  
Yarrow

The Council is unable to quantify the amounts paid to the landlords in respect of exempt accommodation I can confirm that Westminster City Council holds the remainder of information you requested. However, we are withholding that information since we consider that the following exceptions apply to it.

For households in part (a) for the most recent data available, please could you provide demographic breakdowns where possible by: Age bands, Gender, Ethnicity, Children/dependents, Reason for homelessness, Type of needs of claimant, where known

This information has been withheld because the cost of responding exceeds the “appropriate limit” as stated in the Freedom of Information (Fees and Appropriate Limit) Regulations 2004. It is estimated that it would take 142 hours to examine 1700 claims to determine the extent to which the requested information is held and/or locate and retrieve it. There are currently over 1700 claims that would need to be checked. It would require the Council to manually examine each claim to determine the reason for homelessness, the types of needs of the claimant, their age bands, gender, and ethnicity. The statutory limit for a FOI request is 18 hours. In accordance with section 17 of the Freedom of Information Act 2000 this letter acts as a refusal Notice.