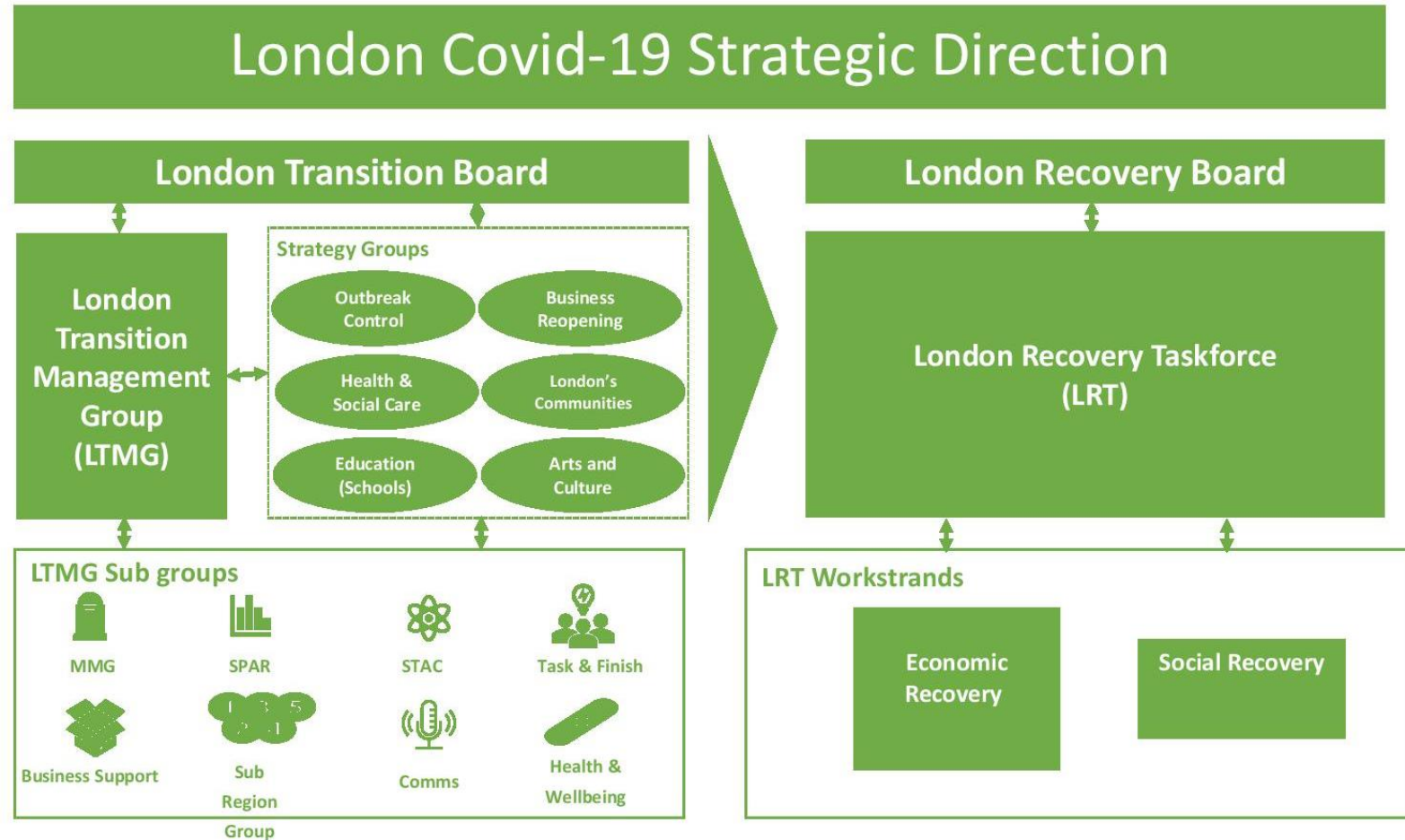
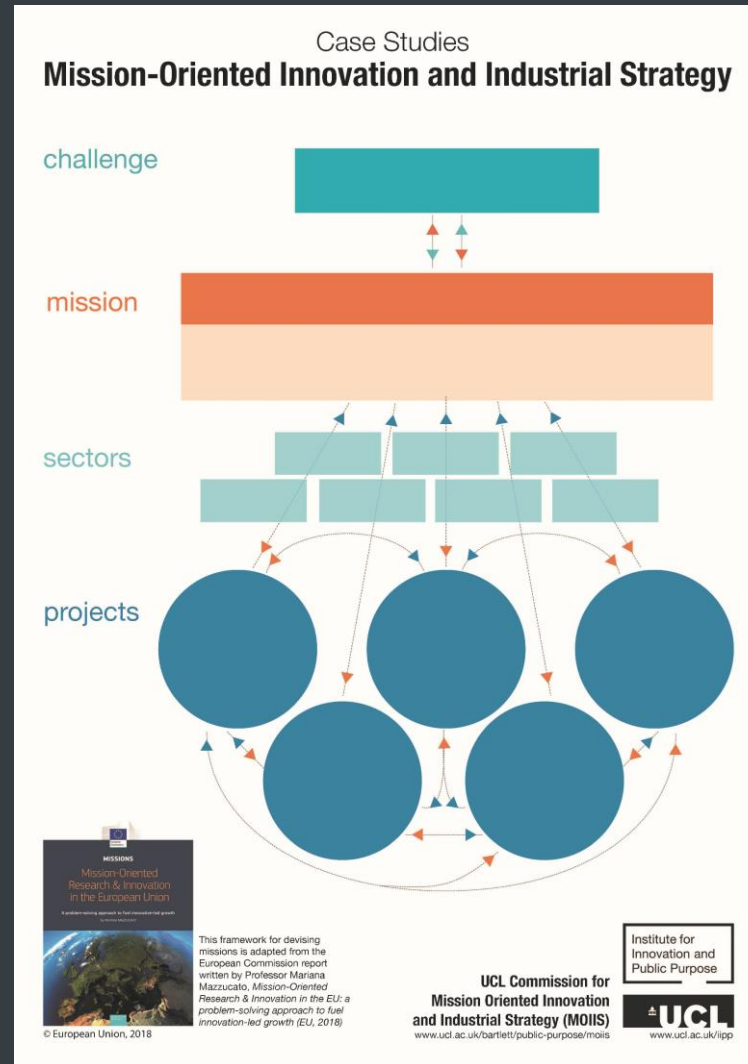


THE LONDON RECOVERY PROGRAMME

Version: 30 June 2020



THE LONDON RECOVERY PROGRAMME



DIGITAL ACCESS FOR ALL



Grand Challenge

Restore confidence in the city, minimise the impact on London's most vulnerable communities, to recover and renew the city's economy and society.

THE LONDON RECOVERY PROGRAMME

Recovery Mission:



Every Londoner to have access to good connectivity, basic digital skills and the device or support they need to be online by 2025.

Digital Access for All

Examples of the types of projects that might deliver this mission:

- Understanding how digital exclusion affected Londoners during the pandemic, and how local councils and the voluntary sector responded to the problem.
- Making full fibre broadband available in areas with poor coverage, such as social housing.
- Making it easier for Londoners to access free Wi-Fi outside their home by identifying spaces – such as libraries – where it possible to work online for free.
- Training all adults, including job seekers, in basic digital skills.
- Targeting the most vulnerable – such as schoolchildren, learners and those shielding – with the devices or data allowance they need to lift them out of digital exclusion, while ensuring they stay safe online.

DIGITAL ACCESS FOR ALL



1/3 : Mission Leads, Organisations and Approach

Mission

Every Londoner to have access to good connectivity, basic digital skills and the device or support they need to be online by 2025.

Mission Co-leads:

Theo Blackwell (GLA), Davina Fell (Southwark)

Lead Organisations & Partners:

GLA working with London Office of Technology & Innovation (LOTI), boroughs, businesses, and business groups (CBI, London First, FSB), Adult Education Budget training providers and VCS organisations (Good Things Foundation, DevicesDotNow, Age UK) including EDI groups.

Approach

We propose to achieve the mission through joint working and funding between GLA, boroughs, business and the VCS sector to deliver discrete, high-impact projects led by task-and-finish groups, based on a detailed map of digital exclusion in London.

Key themes behind projects:

- Better digital connectivity in poorly served housing.
- Improve access to basic digital skills.
- Device offer for those who need it.
- Place-based approach.
- Improve digital capability of VCS to support most digitally excluded.

DIGITAL ACCESS FOR ALL



2/3 : Short, Medium & Long Term Actions

Short Term

- Address data gaps working with LOTI, focusing on most excluded groups (e.g. BAME, refugee, low income cohorts) identified during crisis by boroughs, VCS and training providers; share practice on digital inclusion and develop common approaches.
- Amplify delivery of basic digital skills offer for Londoners with no to low digital skills to access training.
- Identify housing with poor connectivity (+ use data to identify high street need with High Streets for All).

Medium Term

- Level-up fibre connectivity in pockets of need, starting with social housing blocks.
- Set up and expand device offer (requiring external partners and resources).
- Collaborate with business to improve affordability of connectivity.

Long Term

- Establish place-based projects and free wi-fi access.
- Supporting digital transition of VCS (shared with Building Stronger Communities).

DIGITAL ACCESS FOR ALL



3/3 : Key Milestones and Outcomes

Timetable

Nov / Dec 2020 - Establish task & finish groups/consultation

Dec / Jan 2021 - Draft Action plans

Mar 2021 - Begin Implementation

Measuring Success

- Number of Londoners in receipt of a device/data allowance.
- % of Londoners with no/low digital skills in receipt of training.
- Agreements secured for social housing, % covered.

DIGITAL ACCESS FOR ALL



London First Gigabit Network

Project

Making full fibre broadband available in areas with poor coverage, such as social housing.

Approach

Work with the network to identify key actions to better enable investment in digital connectivity.

In partnership deliver change to address the key actions.

Regular review with London First Gigabit Network to monitor progress, flag critical issues, and identify further actions.

Next step

Workshop

- Case studies.
- Opportunities/Issues.
- Key actions.

Task and Finish Groups

- Pull in wider members.
- Take forward each key action.
- Report back to the group on progress.

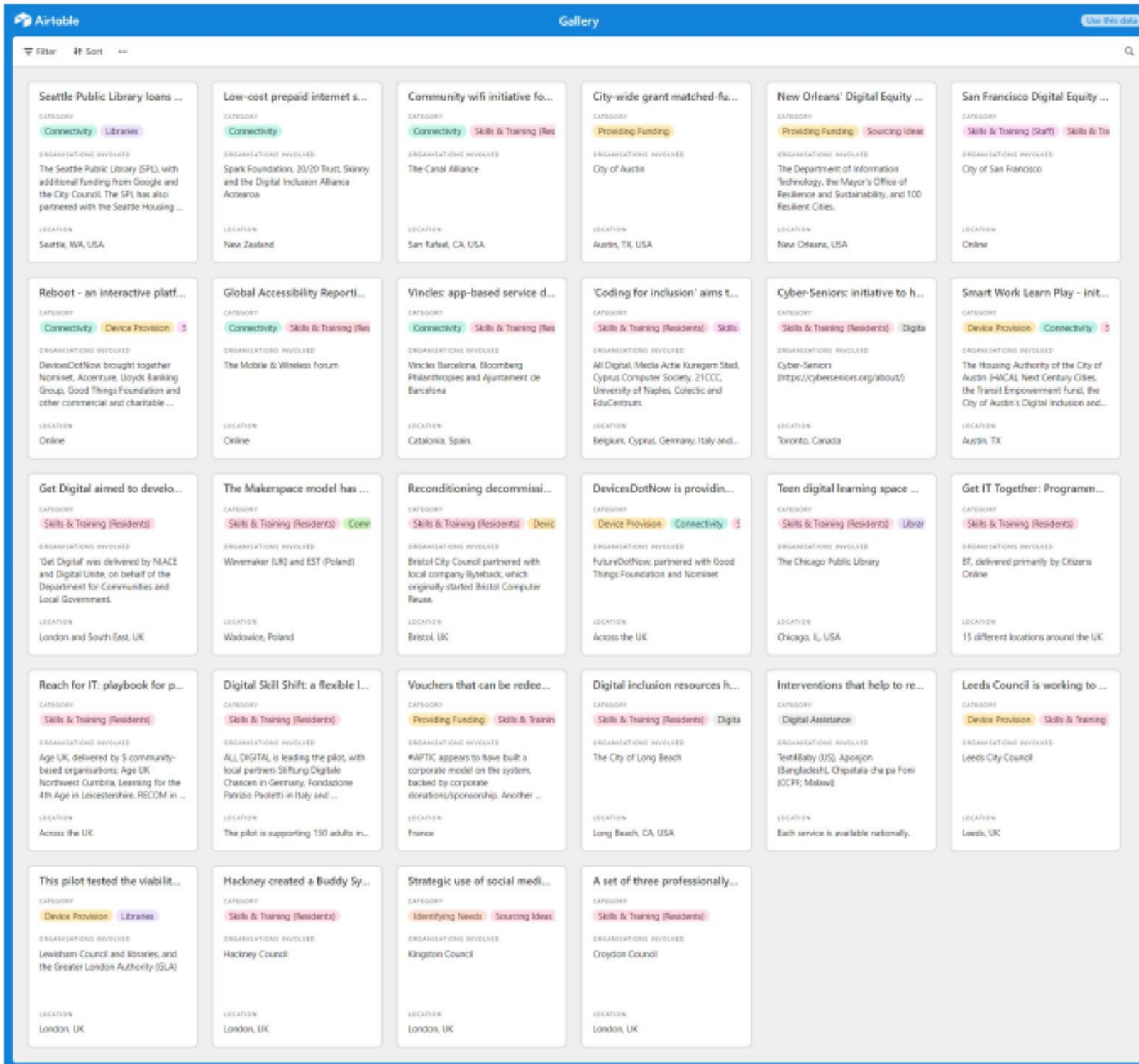


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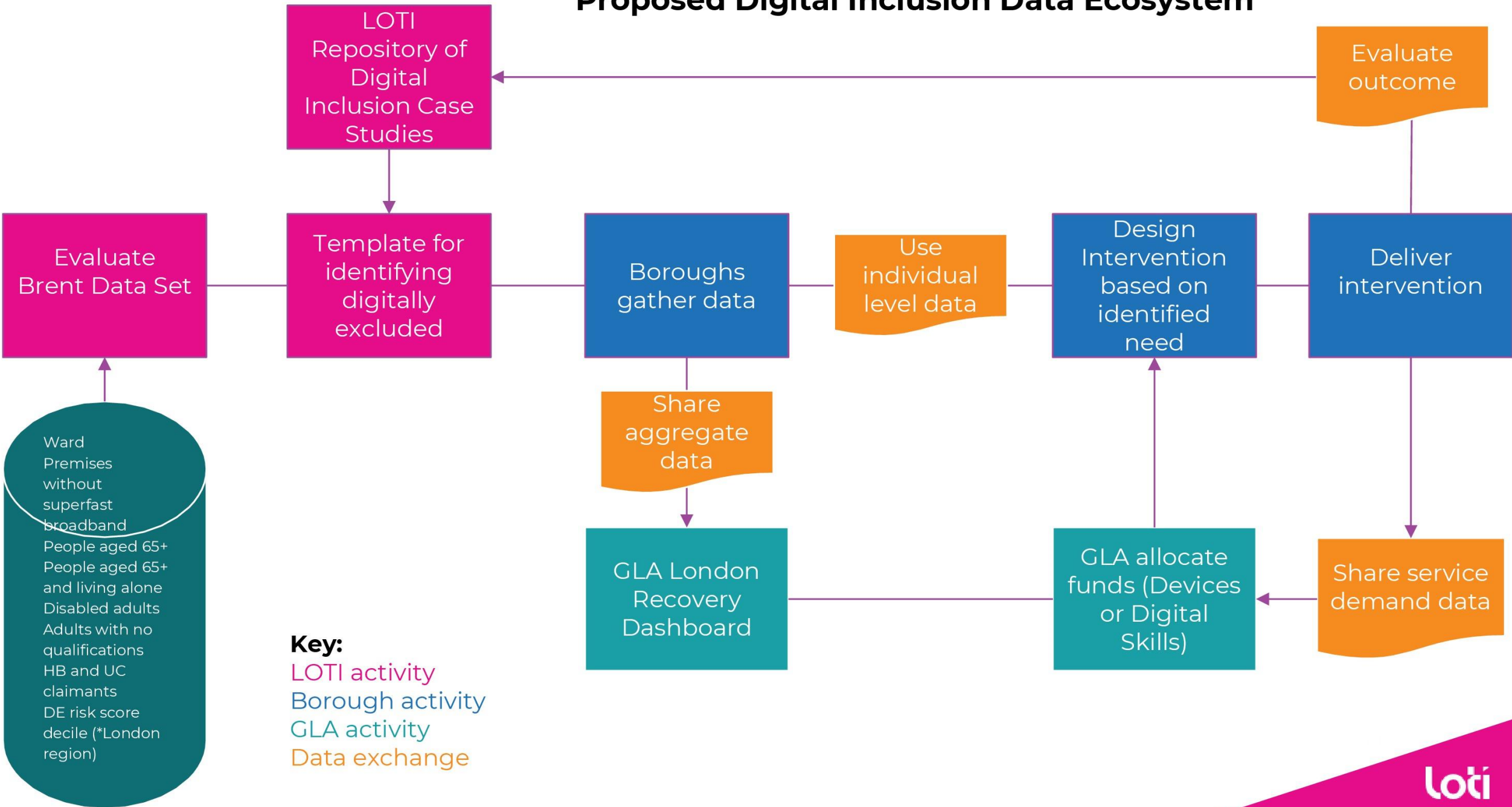


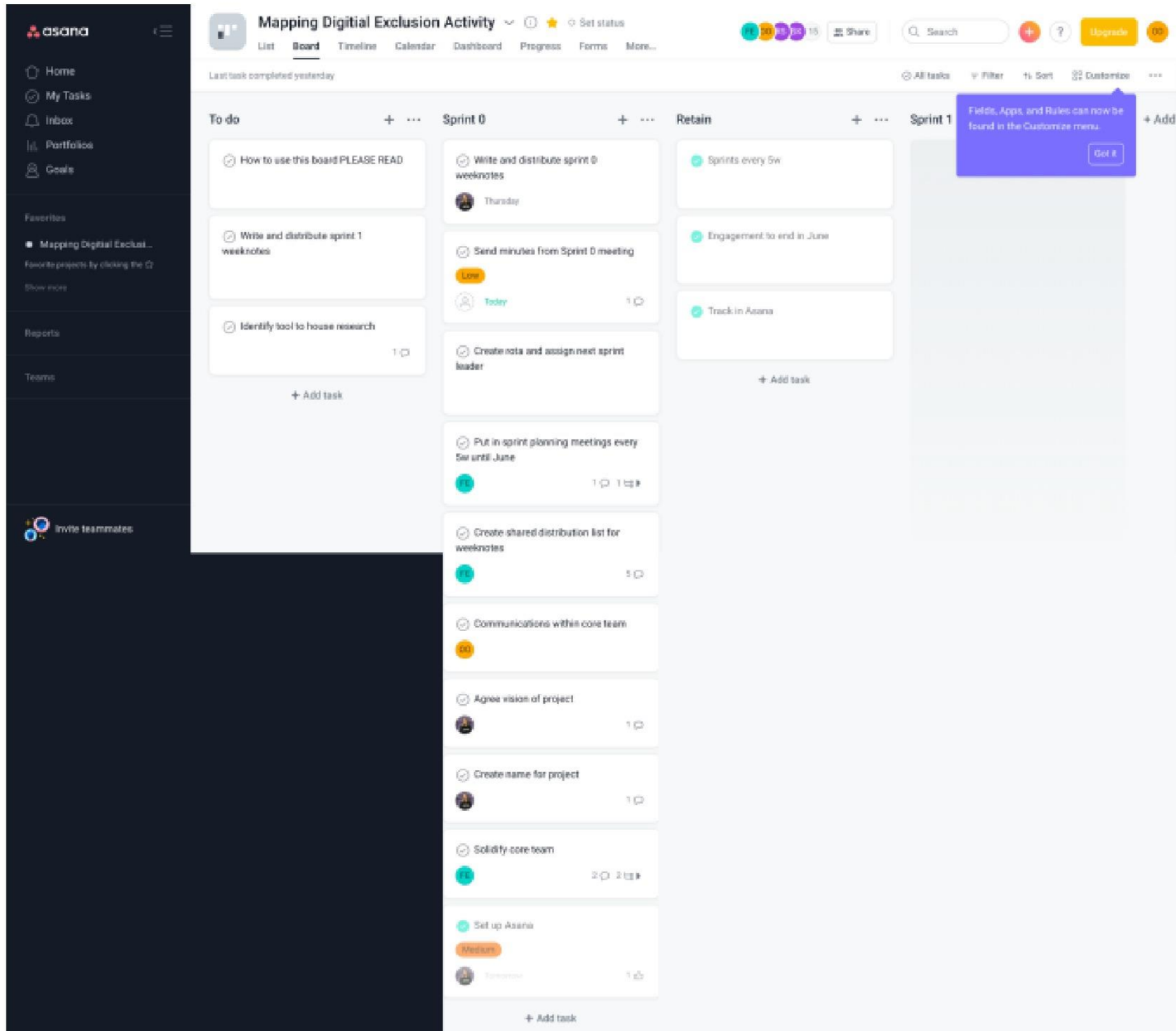
We've been building up a searchable library of digital inclusion case studies from around the world.

Our intention is to help share the art of the possible and highlight specific initiatives that could be adapted for a London context.

A first version will be made available before Christmas, and we warmly invite new case studies from London boroughs.

Proposed Digital Inclusion Data Ecosystem





The **Engagement Collaborative** seeks to learn from the successes and challenges of Covid-19 response and develop systems to better coordinate engagement/insight activities for collective understanding, to build strong communities and strengthen the safety net for Londoners. Membership is currently made up of London borough and civil society.

Objective: To create a shared research/engagement repository that can be used by a cross-section of partners, focused on digital inclusion.