

Minutes – Redacted Version

Meeting	London Resilience Forum
Date	28 June 2017
Time	3.00pm
Place	Committee Room 5, City Hall, SE1 2AA

Ref	ACTION	OWNER
1. (5.1)	Undertake a review of risks relating to cyber; define the scope of Cyber Resilience projec; consider the likely options for Partnership response; and feed in to any review of the work undertaken nationally on cyber resilience.	LRG/All partners
2. (5.2)	The Blue Lights Panel be reformed withTfL joining this group	LRG
3. (5.3)	ACTION REDACTED	MPS
4. (5.4)	The recommendations 1-6 agreed, subject to a review of their implementation via a scoping report.	LRG
5. (6.3)	All partners be informed of the availability of the City of London Police debriefing team.	LRG
6.(6.7)	LRG consider sustainability of specialised response capabilities.	LRG
7. (6.18)	The parallel tracks of providing faith support at incidents be considered.	LRG/GLA/Faith Sector
8.(7.1)	A further forward programme report be brought back to the autumn meeting of the Forum and a Community Resilience Working Group be formed.	LRG
9. (10.2)	The Harris Review to be discussed at the next meeting of the Forum with an update on the completion of the recommendations resulting from the report and MOPAC being asked as to where the outcome of the Review would be monitored.	LRG

Present

Don Randall, Business Sector Panel Chair
William Jordan, Superintendent, British transport Police
Alex Thompson, British Transport Police
David Evans, City of London Police
Marsha Osivwemu, Resilience Advisor, Department for Communities and Local Government
Cantor Mocke, Environment Agency, on behalf of Simon Moody, London Area Director
Luke Miller, Archdeacon of London (Faith Sector Panel Chair)
Emma Strain, Assistant Director of Governance and Resilience, GLA
Kevin Bate, London Ambulance Service
Graham Ellis, London Fire Brigade
Jennifer Sibley, on behalf of John O'Brien, Local Authorities Panel
Doug Patterson, on behalf of John Barradell, London Authorities Panel
Bryony May, Met Office
Brian Fahy, Military
Dawn Morris, Superintendent, on behalf of Patricia Gallan, MPS
Guy Huckle, Network Rail
Chloe Sellwood, NHS England
Marc Beveridge, PHE, on behalf of Yvonne Doyle
Nigel Furlong, TFL (Transport Sector Panel Chair)
Bill D'Albertanson, Emergency Planning Manager, UK Power Networks (Utilities Sector Panel Chair)
Sarah Burchard, Thames Water
Alex Milne, First Aid Nursing Yeomanry (Voluntary Sector Panel Vice Chair)

London Resilience Group:

Steve Hamm, Head of LRF Programmes
Matt Hogan, London Resilience Manager

GLA Officer: Anna Flatley, Committee Officer

1. Chair's Opening Remarks

- 1.1.** The Chair welcomed Members to the Forum and asked those present to stand for one minute's silence for the victims of recent attacks and incidents in Westminster, Manchester, London Bridge, North Kensington and Finsbury Park.

It was noted that this meeting was the postponed meeting from 19 June and the same agenda would be followed.

2. Introductions and Apologies for Absence

- 2.1.** The Chair requested that all attendees introduce themselves.

Apologies were received from: Simon Moody, London Area Director, Environment Agency; John O'Brien, Chief Executive, London Councils; Patricia Gallan, MPS; Val Shawcross, Deputy Mayor for Transport; Robin Smith, Assistant Chief Constable, British Transport Police; Jane Gyford, British Transport Police; Yvonne Doyle, Regional Director, PHE; Emma Spragg, Voluntary Sector Panel Chair; Katherine Richardson, DCLG; Dany Cotton, Commissioner, LFB; John Barradell, Chair of London Authorities Panel; and Crispen Lockhart, Military.

3. Minutes and Matters Arising from the Previous Meeting

- 3.1. The Forum confirmed the minutes of the meeting of the Forum (55 01) held on 6 February 2017 as an accurate record and it was noted that all three actions listed were closed.

4. Risks to London Resilience

- a) **MPS** - An update on threat levels was provided.
- b) **DCLG** – It was reported that there was some risk of localised drought; disruption to education from potential strikes, disruption to travel as a result of continuing industrial relations issues.

5. Special Agenda Items

- a) **Cyber Resilience – Paper 55 02** - It was noted that there had been a number of cyber attacks, as well as the more recent Petya attack and this paper recommended the Forum consider its responsibilities in this area. It was noted that the Local Resilience Partnership does not have a clear direct role in the management of cyber emergencies, however work is required to provide a coordinated multi-agency approach in the event of a cyber related incident.

The Forum noted that the City of London Corporation was already working on a Cyber project and that a lot of work nationally had taken place and this needed to be captured. This was endorsed and the requirement for enhanced education in this field was stressed.

The Forum then agreed the recommendations as follows:-

- 1. That a review be undertaken of the risks relating to cyber with a view to:
 - o Confirming their accuracy in the context of London, and
 - o Developing planning assumptions for the impact on London and on the Partnership to inform future planning;
- 2. That the scope of Cyber Resilience compared with Cyber Security be defined. This will help identify the different responsibilities between agencies and the Partnership;
- 3. Consideration be undertaken of the likely options for the Partnership to respond to cyber incidents with a view to:
 - o Identifying expertise to support and advise a Strategic Coordinating Group through a Strategic Advice Cell, and
 - o Developing a framework to guide a multi-agency response to a cyber emergency;
- 4. Identification of measures that the Partnership should take to reduce the likelihood of a Cyber emergency. This would most probably be in alignment with the national Cyber Strategy and may range from security standards to public education; and
- 5. Work undertaken nationally on cyber resilience be fed into any review.

5.1 **ACTION: That the LRG:- Undertake a review of risks relating to cyber; define the scope of Cyber resilience compared with Cyber Security; consider the likely options for the Partnership to respond to Cyber incidents; identify measures that the Partnership should take to reduce the likelihood of a Cyber Emergency; and feed in to any review the work undertaken nationally on cyber resilience.**

b) **Blue Lights Panel** – This panel has not met formally for a number of years but LRG have hosted informal meetings recently. It was agreed that this was a good time to reform and refocus this Panel on multi-agency tactical-level coordination, review of LESLP and interoperability principles. LRG would facilitate this. It was agreed that TfL would join this group due to its close working relationships with the emergency services and its role in LESLP.

5.2 **ACTION: That the Blue Lights Panel be reformed.**

c) **Recent incidents (where debrief completed)**

The Chair introduced the item, noting that the two more recent items i.e. Grenfell Tower and Finsbury Park would be added in due course. It was noted that the events would each have their own learning and external scrutiny, and in the case of Grenfell a full public inquiry had already been announced.

The DCLG representative indicated that there would be a significant change to the work programme in the coming months to determine a sustainable long term recovery and resourcing structure.

A national review has been initiated following the Manchester attack and the increase in threat level. The MPS representative informed the Forum that feedback would be provided to the LRF once available. It was noted that London needed to reconsider preparations required for a move to Critical. The Business Panel representative suggested that it needed to be more specifically managed as the move to critical had substantial business impact. The DCLG representative informed the Forum that the London guidance was used in preparing the national guidance. Work was underway to provide an electronic sharing facility for mutual aid.

The TFL representative suggested that the LRF consider establishing a Logistics capability for major incidents. TFL offered to discuss the potential of a multi agency logistics support function/capability with LRG to take forward to the next LRF meeting.

The Head of LRG Programme welcomed the comments which were helpful and would be considered.

5.3 **ACTION: Analysis of the move to Critical be shared with the LRF.**

5.4 **ACTION: TFL and LRG to discuss potential of multi agency logistics support arrangements.**

d) **Drought Scoping Study (55 03)**

The London Resilience Manager introduced the report and supported the recommendation that the risk be reconsidered to provide greater analysis of the implications of drought.

The Environment Agency representative welcomed the recommendations. It was noted that drought was already on the LRG work programme and the Sub Regional Forums agendas. After further discussion the Chair moved that the Forum support recommendations 1-6 as set out in the paper (55 03) subject to a review of their implementation via a scoping report, which was agreed.

- 5.5 **ACTION: That the Forum support recommendations 1-6 as set out in the paper (55 03) subject to a review of their implementation via a scoping report.**

6. Agency and Sector Updates

- 6.1. **Metropolitan Police Service** – It was noted that the impact on resources following the recent incidents was substantial, although preparedness remained the focus with exercises continuing. It was noted that previous exercises had proved to have been very useful.
- 6.2. **City of London Police** – The impact of recent incidents was considerable. Exercises continued with a private sector/multi-agency exercise taking place the previous week. It was noted that the CoLP had a talented professional debriefing team which could be offered to LRF member organisations. The Chair asked that this be communicated to all partners.
- 6.3. **ACTION: All partners informed of the availability of the City of London debriefing team.**
- 6.4. **British Transport Police** – It was noted that now being based at Palestra had improved communications with Network Rail and TfL. It was noted that specialist London officers had been sent to Manchester to assist.
- 6.5. **London Ambulance Service** – The first report of the CAD outage has been published which identified a number of significant issues and made 55 recommendations, 23 of which have already been implemented. It was noted that specialised resources were sent to all recent incidents and sustainability of this resource was being considered.
- 6.6. **London Fire Brigade** – It was noted that the EUR exercise had proved a useful tool in assisting in the multi-agency working at Grenfell. There were many issues which arose in regard to specialised response capabilities and the repeat exposure of some key individuals and it was asked that the LRG consider this further outside of the meeting.
- 6.7. **ACTION: The LRG consider specialised response capabilities.**
- 6.8. **Local Authorities Panel** – It was noted that work on EP2020 was continuing.
- 6.9. **London Councils** – It was noted that guidance on protecting crowded places had been refreshed.
- 6.10. **NHS** – Debriefs on recent incidents were taking place and will be comprehensive. Work on Mass Casualty planning was already in progress.
- 6.11. **PHE** – The recent heatwave had seen an increase in respiratory problems. There was also a significant outbreak of Hepatitis A in London.

- 6.12. Environment Agency** – There had been little rainfall in the last 12 months, with low flow in rivers; although reservoirs were reasonably full. No immediate issue existed but the situation was one to keep an eye on. There would be a locally-driven flood awareness campaign in the autumn.
- 6.13. Transport Sector Panel** - It was a busy summer with Network Rail and TFL at capacity most weekends into September because of planned events. The Panel met four months ago and continued to work on the delivery of the Harris Review recommendations relevant to Transport.
- 6.14. Utilities Sector Panel** – It was noted that the strategic coordination summit planned on power outage would be postponed, and rescheduled for a later date.
- 6.15. Business Sector Panel** – The review of the panel continued with the terms of reference agreed with a change to the format to facilitate a more forward thinking approach. Consideration of the 3 relevant recommendations of the Harris Review was continuing. LRG offered to share invitation to a Step Change Summit on terrorist attacks with resilience partners.
- 6.16. Voluntary Sector** –The voluntary sector capabilities day was successful. The Harris review was still being considered and thought was being given to how other organisations can contribute to the Panel. It was noted that the voluntary sector played a big part in offering support following the recent incidents.
- 6.17. Faith** –A lot of work was being undertaken, including providing support to the Coroner in relation to Grenfell Tower. Training was being undertaken to ensure the work was distributed and the 14 day plan was being refined. The Chair noted that the faith sector was very visible following Grenfell. It was noted that there was a parallel track providing faith support through the Mayor's office and these needed to be brought together. The GLA representative agreed to look at this.
- 6.18. ACTION: The parallel tracks of providing faith support at incidents be considered.**
- 6.19. HQ London District** – It was noted that preparedness allowed the move to critical to be undertaken smoothly and it was well received by the public. There would be a further Operation Temperer exercise in the autumn and routine exercises continued.
- 6.20. London Resilience Communication Group** – It was noted that Communications had been tested in recent weeks, with a lot of pressure and whilst this had been largely withstood there would be lessons to learn.
- 6.21. Government (DCLG)** – A unit for the victims of Grenfell had been set up in the DCLG. Government's resilience policy was being considered and revisited; including information sharing, information management, risk assessment and resilience standards. It was noted that the DCLG would email the LRF regarding details of building checks which had been undertaken.
- 6.22. London Resilience Group**
- i) **Sub- Regional Resilience Forum (SRRF) and Borough Resilience Forum (BRF)** –.These had continued to meet and identified some issues, which were discussed and resolutions developed at London Resilience Programme Board approved. The next workshops were planned for 12/13 July.
 - ii) **Strategic Coordination Summits** – The power outage training was to be rescheduled.

ii) **SCG Chairs Training** - Some training was in place but some was on hold due to recent incidents.

7. Progress Against London Resilience Programme

a) **Progress against Programme (55 04)** – It was noted that a draft programme was considered by the Forum in May and this will be brought back to the next meeting of the Forum.

The Local Authorities Panel Representative requested that a Community Resilience Working Group be formed. The Head of LRF Programmes replied that this had not been formed yet but was being addressed, as discussed by LAP.

7.1 ACTION: A further forward programme report be brought back to the autumn meeting of the Forum and a Community Resilience Working Group be formed

b) Plans Recommended for Approval

i) **Voluntary Sector Capabilities Document (55 05)** – It was noted that this was an excellent and more user friendly document and it was welcomed by the Forum.

7.2 The Forum then approved the Voluntary Sector Capabilities Document

ii) **Humanitarian Assistance Framework (55 06)** – It was noted that this had undergone wide consultation and had been developed to take on board lessons learnt.

7.3 The Forum then approved the Humanitarian Assistance Framework.

iii) **London Scientific and Technical Advice Cell (STAC) – (55 07)** – It was reported that this document picked up on pre-existing decisions and was rolled out as an interim measure, awaiting the Central Government Guidance review. Further amendments may be required as a result.

7.4 The Forum then approved the London Scientific and Technical Advice Cell plan

iv) **Severe Weather and Natural Hazards Framework (55 08)** – It was noted that with thanks to all contributors this was a radical document which had taken the previous framework and built in some resilience work. It included issues around social vulnerability and used a different narrative which is was hoped would be made public.

7.5 The Forum then approved the Severe Weather and Natural Hazards Framework

c) **Learning and Implementation Report (55 09a/55 09b)** – The Head of LRF Programmes introduced the report. The group approved the paper with a further amendments to the format to show the origin of the lessons.

7.6 The Forum then noted the papers and approved the Learning and Implementation Database Status Report.

8. Assurance of Partnership Capabilities – (55 10)

- 8.1** The Head of LRF Programme reported that this document was a first attempt at assessing the Partnership's capabilities. This is a challenging area of work, which uses a methodology developed by LRG during the Olympics. The Chair commented that this was a useful piece of work.
- 8.2** **The Forum then noted the contents of the assessment and supported the continued development of the approach.**

9. Review of Actions

- 9.1.** The London Resilience Manager ran through the key action points arising from this meeting, as set out in the actions table above.

10. Any Other Business

- 10.1.** The TFL representative requested that there be a standing agenda item on Forum meetings on the Harris Review updating on the completion of recommendations from the report. The Chair agreed that this be discussed at the next meeting of the Forum.
- 10.2** **ACTION: The Harris Review to be discussed at the next meeting of the Forum and MOPAC be asked as to where the outcome of the Review would be monitored.**
- 10.3** **Health of Nation** - It was noted that PHE had commissioned some work to look at the future predicted health of the nation at street level if lifestyles do not alter. The intention is to overlay that with other factors, such as climate change, as well as to do a piece of work on the mental health of Londoners.

The Chair commented that this sounded a fascinating piece of work and asked the Head of LRF Programmes to liaise with PHE on this.

11. Dates of Next and Future Meetings

- 11.1.** It was noted that future meetings are scheduled to take place as follows:-

Thursday 19 October 2017 at 2.00pm

Thursday 15 February 2018 at 2.00pm