

# Minutes

<b>Meeting</b>	<b>London Resilience Forum</b>
<b>Date</b>	<b>15 February 2018</b>
<b>Time</b>	<b>2.00pm</b>
<b>Place</b>	<b>Committee Room 5, City Hall, SE1 2AA</b>

Ref	ACTION	OWNER
1 (5.1)	Dates for the Grenfell debriefs, once scheduled, to be circulated.	LRG
2. (5.2)	The Local Authority Peer Challenge report be circulated to all Members of the Forum.	LRG
3. (5.3).	Agencies wishing to attend the Community Resilience workshop on 9 March to contact LRG.	All partners
4. 5.4	This information has been redacted.	This information has been redacted.
5. (6.11)	The potential implications of changes in meals on wheels services be considered when reviewing winter health impacts.	PHE
6. (6.17)	The British Red Cross Report "Harnessing the power of kindness for communities in crisis" be circulated to all partners.	LRG/Voluntary panel
7. (6.22)	The dates of the power disruption workshops to be circulated as soon as they are available	LRG
8. (6.23)	The role of the Minister for London in resilience arrangements be considered.	MHCLG
9 (6.25)	A review of SRFs arrangements be undertaken.	LRG
10. (7.4)	A debrief on the Goldhawk Road incident be arranged.	Thames Water/LRG

## **Present**

Don Randall, Business Sector Panel Chair

Darren Malpas, T/Superintendent British Transport Police

Dave Evans, City of London Police

Gill McManus, Resilience and Emergencies Division, Ministry of Housing, Communities and Local Government

Katherine Richardson, Deputy Director of the Resilience and Emergencies Division, Ministry of Housing, Communities and Local Government

Emily Pignon, Resilience and Emergencies Division, Ministry of Housing, Communities and Local Government

Simon Moody, London Area Director, Environment Agency

Luke Miller, Archdeacon of London, (Faith Sector)

James Fitzgerald, Greater London Authority

John Barradell, Chief Executive and Town Clerk, Local Authorities Panel

Kevin Bate, London Ambulance Service

Doug Flight, London Councils

Graham Ellis, London Fire Brigade

Sarah Streete, HQ London District, Military

Ed Stearns, Metropolitan Police Service, (London Resilience Communications Group Chair)

Mandy Otten, Metropolitan Police Service

Peter Boorman, NHS England (London)

Yvonne Doyle, Public Health England

Sarah Burchard, Thames Water

Nick Owen, Transport for London

Monica Cooney, Transport for London

Bill D'Albertanson, UK Power Networks (Utilities Sector Panel Chair)

Emma Spragg, Red Cross (Voluntary Sector Panel Chair)

Val Shawcross, Deputy Mayor for Transport

### London Resilience Group:

Steve Hamm, Head of LRF Programme

Hamish Cameron, Deputy Head of London Resilience

John Hetherington, Deputy Head of London Resilience

Toby Gould, Deputy Head of London Resilience

Kelly Dallen, London Resilience Officer

GLA Officer: Anna Flatley, Committee Officer

## **1. Chair's Opening Remarks**

**1.1.** The Chair welcomed Members to the Forum and confirmed that, subject to a confirmation hearing by the London Assembly, she would with effect from 1 April 2018 become the Deputy Mayor for Fire and Resilience; and would continue to chair the London Resilience Forum. She added that she was looking forward to undertaking the role.

**1.2** The Chair then requested that all attendees introduce themselves.

- 1.3 The Chair asked that the Forum note the achievement of the London Resilience Group which had been presented with the Fire and Emergency Resilience Award in December. This award was in recognition of the Group's improvement in resilience arrangements against terrorism and natural hazards in 2017. The team was recognised on behalf of the Partnership for its effective use of resources and demonstrating effective response arrangements and multi-agency cooperation.
- 1.4 This achievement was noted.

## **2. Introductions and Apologies for Absence**

- 2.1. Apologies were received from Robin Smith, Assistant Chief Constable, British Transport Police; Bryony May, Met Office; Crispin Lockhart, Colonel, HQ London District; AC Patricia Gallan, Metropolitan Police Service; John O'Brien, Chief Executive, London Councils; Sophie Linden, Deputy Mayor for Policing and Crime; Dany Cotton, Commissioner, London Fire Brigade and Dawn Morris, Metropolitan Police Service.

## **3. Minutes and Matters Arising from the Previous Meeting**

- 3.1. The Forum confirmed the minutes of the meeting of the Forum (56 01) held on 28 June 2017 as an accurate record.
- 3.2. With reference to matters arising, it was noted that all actions had been dealt with or would be addressed elsewhere on the Agenda.

## **4. Risks to London Resilience**

- a) **MPS** - An update confirmed that the threat level of terrorism remained at severe and that the strategy of ensuring appropriate response continued.
- b) **DCLG** – An update on current risks was provided which included the following:- that the likely impact of adverse winter weather, except for rain and wind, was less significant than usual; the impact of forthcoming industrial action by the RMT was expected to have minimal impact and the likely impact of action by university staff was as yet unclear; regarding human health there had been two significant strains of winter influenza but no other significant threats; and in relation to animal health there were no likely threats for London.

## **5. Special Agenda Items**

- a) **Drought Update** - The Environment Agency representative distributed a written brief (attached to the minutes) and commented on the below average ground water levels following successive dry winters. The dry October in 2017 had been critical and subsequently the drought plan had been activated at level 2. It was noted that the situation was improving but the risk of supply restriction had not gone away. The representative from Thames Water added that the situation was not the same for all four water companies that supplied London and steps were in place to share water between them and therefore alleviate the problem. She emphasised the need to promote wise use of water. In response

to questions she confirmed that consideration was under way to see if the current transfer of water could be enhanced, noting that water was a challenge to move due to its nature.

- b) **Grenfell Debrief Update** – John Hetherington reported that legal concerns raised by the National College of Policing had led to a delay. These had now been virtually resolved following legal advice and, when this had been finalised the dates for the seven debriefs would be scheduled and circulated. It was noted that these debriefs would be used as a learning tool nationally.

**5.1 ACTION:- Dates for the Grenfell debriefs, once scheduled, to be circulated.**

- c) **London Council Independent Peer Challenge** – The Chair of the Local Authorities Panel reported on the recently published report following the peer review of London local authorities of their arrangements following the Grenfell fire. There were 11 recommendations, which he summarised, and work was in progress to develop an implementation plan to ensure all were addressed. It was noted that much work was already under way, including enhanced training for some Council Leaders. The Forum then discussed the matter, including support for work undertaken by London boroughs to scrutinise their own arrangements. The MHCLG representative indicated that the strengthening of government liaison work was consistent with the approach being taken within the Cabinet; which was welcomed by the Forum. It was confirmed that the use of mutual aid between boroughs in times of crisis had been considered and mechanisms were in place to facilitate this.

**5.2 ACTION: - The report of the London Council Independent Peer Challenge be circulated to Members of the Forum.**

- d) **Community Resilience Steering Group** – The Chair of the Local Authorities Panel reported that a workshop to inform the work of the group, which had been approved in 2017, would be held in March. This would consider events throughout the summer to map, support and enhance communities and networks at a street level; with the intention of empowering such communities. It was acknowledged that this would include looking at international cities, as well as those in the UK; as well as broadening the focus of community interests to less traditional ones, such as commuters. The Forum welcomed this work and it was noted that invites for the workshop in March would be distributed shortly.

**5.3 ACTION:- Agencies wishing to attend the Community Resilience workshop on 9 March to contact LRG.**

[REDACTED]

[REDACTED]

## 6. Agency and Sector Updates

- 6.1. **Greater London Authority** – It was noted that Fiona Twycross had been appointed as Deputy Mayor for Fire and Resilience.
- 6.2. **Metropolitan Police Service** – The MPS continued to ensure it was ready to deal with any threat; a large scale exercise was planned for May and the ongoing review of priorities continued to provide savings. It was noted that violent crime had risen and as a result key areas were being targeted.
- 6.3. **City of London Police** – It was noted that multi-agency exercises were being developed and arrangements were being made for the commonwealth heads of states meeting in May.
- 6.4. **British Transport Police** – The multi- agency exercise which took place in November of a tube train crash had been excellent. Comment was made on the Oxford Street incident that took place on the 24<sup>th</sup> November 2017. It was noted that the size of the BTP response team was to be doubled.
- 6.5. **London Ambulance Service** – It was reported that the London Ambulance Response programme had been implemented and there was also to be a full national review; the LAS had achieved compliance in the NHS review and there had been no significant increase in incidents this winter thus far.
- 6.6. **London Fire Brigade** – With the abolition of LFEPA it was noted that the present Commissioner had been confirmed as the Statutory London Fire Commissioner under the new governance arrangements from 1 April 2018. It was reported that terrorist related exercises, funded by the EU, had been successful. In comparison to other European cities London's strategic response and recovery work was good.
- 6.7. **Local Authorities Panel** – The representative commented that he was supportive of the National Emergencies Mortuary plan but was unclear how it would be funded. The Forum noted the concerns around funding for resilient mortuary arrangements. It was noted that proposals on this had been put to the Minister and workshops would be held.
- 6.8. **London Councils** – It was reported that all London Councils Leaders were taking the current review very seriously.
- 6.9. **National Health Service** – It was noted that the NHS assurance process had found London substantially compliant. It was noted that influenza which was the predominant issue having an effect on critical care beds, was having less impact in London than other regions.
- 6.10. **Public Health England** - It was noted that the influenza rate nationally was declining. An increase in seasonal morbidity figures was expected. In response to a question about the impact of changes to Meals on Wheels services, the representative agreed to include this as a potential factor when assessing seasonal death rates. It was confirmed that there was ongoing review on the effect of temperatures in the home to health in older people.
- 6.11. **ACTION:- The potential implications of changes in meals on wheels services be considered when reviewing winter health impacts.**

- 6.12. Environment Agency** – It was reported that a £36 million budget for the Thames barrier had been secured for next year, and that the barrier had been closed three times in January. The recommendations from the exercise on the national drought plan held in London in November 2017 were being considered.
- 6.13. Transport Sector Panel** - With the great organisation change within TFL and Network Rail, the focus was not losing connectivity. The recommendations following the Harris review were still being addressed.
- 6.14. Utilities Sector Panel** – The only significant current issue was the risk of drought. The impact of changes in risk on capabilities were being considered and as was how to support vulnerable people in the future.
- 6.15. Business Sector Panel** – It was reported that the revised Terms of Reference were now in place and the panel was in good shape.
- 6.16. Voluntary Sector** – The report, Harnessing the power of kindness for communities in crisis, has been published. Membership of the Sector Panel was expanding and there were plans to undertake an exercise on engagement. The Red Cross Community Volunteers Programme is growing with over 2,500 people signed up nationally and approximately 400 of those being in London. There are plans to exercise this programme in other regions and this is likely to be done in London in the future.
- 6.17. ACTION:- The British Red Cross report be circulated to all partners of the Forum.**
- 6.18. Faith** – Work on the Harris recommendations was continuing. There was reference to the changing mindset of some in the sector from seeing churches purely as targets to places which could help as well.
- 6.19. HQ London District** – Liaison on Operation Temperer and London Bridge was continuing. There was a resilience exercise on pandemic influenza programmed for two weeks time.
- 6.20. London Resilience Communication Group** – Reference was made to the incident in Oxford Street over the Christmas holiday and work was being undertaken on "fake" news and how to direct people towards official channels.
- 6.21. Government (DCLG)** – The Forum was updated on the recent reshuffle and how it affected resilience; particularly Jake Berry, Junior Minister who had resilience high on his agenda, and David Lidington in the Cabinet. Focus was now turning to the risk of power failure, with the first workshop planned for 22 March, immediately following the Chairs Conference. John Barradell was speaking at the Chair's Conference which had a theme of connecting communities. Resilience standards had been circulated and the support from the Forum partners had been welcomed. The flood recovery framework had been issued. The Deputy Mayor for Transport asked whether the Minister for London, Jo Johnson, was still involved in resilience work and if not whether it might be useful to brief him on the issues. It was agreed this would be looked at.
- 6.22. ACTION:- The dates of the power disruption workshops to be circulated as soon as they are available.**
- 6.23. ACTION ; The role of the Minister for London in resilience arrangements be considered.**

## 6.24. London Resilience Group

i) **Sub- Regional Resilience Forum (SRRF) and Borough Resilience Forum (BRF) (56 05)**– It was reported that the SRRFs had not met since the the previous LRF. However work has through workshops on Humanitarian Assistance . Lessons from these were submitted to the lessons framework and workshops are planned on fuel and power disruption. It was agreed that consideration be given to the future of the SRRF meetings..

## 6.25. ACTION:- A review of SRRFs arrangements be undertaken.

ii) **Strategic Coordination Summits** – A paper on the summit on severe drought was distributed at the meeting (attached)

iii) **SCG Chairs Training** - Training was currently a combination for more experienced and newer chairs and the feedback was fairly positive. Further courses of four days and one day were planned and would be led by the MPS. There was a national project under way to assess if alternative similarly accredited command course training could be utilized. It was noted that the Local Authority Safer City was taking place in March.

## 7. Progress Against London Resilience Programme

a) **Progress against Programme (57 02)** – The Deputy Head of London Resilience introduced the report and drew the Forum's attention to the changes as set out in the paper. It was recognised that this was a demanding programme and some parts were less resourced than others. Some of these gaps should be addressed through the relationship with the Rockefeller 100 cities programme.

### 7.1 The Forum then noted the progress against objectives in the programme and the risks highlighted in the report (57 02)

#### b) Plans Recommended for Approval

a. **London RiskRegister – (Paper 57 03)** - The Deputy Head of London Resilience introduced the report; highlighting the amount of work which supported this plan. It was noted that once approved this would be published on the London Prepared webpage.

### 7.2 The Forum then approved version 7 of the London Risk Register.

b. **Water Supply Disruption Plan (Paper 57 04)** – The Thames Water representative introduced the report, explaining that it had been significantly changed to reflect the introduction of competition in 2016. It was noted that the plan was nearly implemented on 1 February during the mains water burst incident in Goldhawk Road. In response to questions it was agreed that a debrief of the incident would be reported to the next meeting of the Forum.

### 7.3 The Form then approved the Water Supply Disruption Plan.

**7.4 ACTION – A debrief on the Goldhawk Road incident be arranged.**

c) **Learning and Improvement Report (Paper 57 05)** - The Deputy Head of London Resilience introduced the report and added that the debrief date for Parsons Green had now been set for 20 March. It was noted that this process had now begun to operate fully and would make all the stages more visible.

**8. Assurance of Partnership Capabilities – (57 06)**

8.1 The Deputy Head of London Resilience introduced the report, highlighting that whilst four capabilities were scored as red, it was expected that these would improve following planned work. Any ideas on the mechanism of the process, which was still being developed, would be welcomed from Forum members.

8.2 **The Forum then noted the report and agreed to continue to support the development of the capability assessment process.**

**9. Review of Actions**

9.1 The Deputy Head of Resilience then summarised the actions agreed; as set out above.

**10. Any Other Business**

10.1 There was no other business.

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