

Rt Hon Sajid Javid MP
Home Secretary
2 Marsham Street
London, SW1P 4DF

11 September 2018

MOPAC10092018-D2195

Dear Sajid

Understanding the difference: The initial police response to Hate Crime

I write with regard to the thematic inspection report published by Her Majesty's Inspectorate of Constabulary, Fire & Rescue on 19 July 2018 on the police response to hate crime.

I welcome this report and the focus it gives to victims of hate crime. The Mayor has made significant manifesto commitments and a clear focus in his Police and Crime Plan to deliver a zero-tolerance approach to hate crime. He has invested in MOPAC's hate crime work programme.

The importance of good governance and a consistent standard of service in this area has been reaffirmed in London by the re-launch of the London Hate Crime Board. Chaired by the Mayor's Victim's Commissioner, this is the mechanism in place for holding the Met police to account and scrutinising their performance. This provides consistent leadership across the sector, and is a regular touch point for MOPAC engagement with a number of hate crime service providers. The board is providing clear and demonstrable leadership from City Hall on this issue and is now becoming more focussed as a mechanism to help drive delivery of the hate crime programme.

The Mayor and I have put victims at the heart of the Police and Crime Plan. One of the ways we continue to ensure the experience of the victim is prioritised is by providing specialist support to victims through the re-commissioning of the Community Alliance to Combat Hate (CATCH) consortium. This service brings together six community organisations from different hate crime strands to provide a safe place to talk and offers advice on victims' rights.

I am confident that the Met is progressing the six areas of improvement noted in the report for all forces. A summary is provided at Annex A.

I thank you for this report and the useful findings it has provided.

Yours sincerely



Sophie Linden
Deputy Mayor for Policing and Crime

Annex A: MOPAC MPS actions Hate Crime Inspect on July 2018

Areas for Improvement	Update
Chief constables make sure hate crimes are correctly flagged, and that forces have good enough processes in place to make sure this is done.	On track. Daily checking of all flagged hate crimes by the Central Hate Crime Hub. Trialling a risk assessment form for greater compliance.
Chief constables adopt a system of risk assessment for vulnerable victims of hate crime. The NPCC lead for hate crime and the College of Policing should give chief constables advice about how best to do this.	On track. Trial of a risk assessment form. Outcomes will be reported to Strengthening Local Policing Programme Board and MPS Safeguarding Board
Chief constables incorporate risk management into a risk assessment process for vulnerable victims of hate crime. The NPCC lead for hate crime and the College of Policing should give chief constables advice about how best to do this.	On Track. Sustainable improvements in risk management are expected via introduction of the draft risk assessment form, for which plans for a live trial are already at an advanced stage.
Chief constables work with partner organisations to adopt a system of risk management for vulnerable victims of hate crime. The NPCC lead for hate crime and the College of Policing should give chief constables advice about how best to do this. They should also consider whether the principles of the multi-agency risk assessment conferences (MARAC) process are a good way to manage the risks to hate crime victims.	On track. The current draft risk assessment form has been created with key strategic partners to ensure an holistic approach to risk management that recognises intersectionality
Chief constables make sure that the Home Office cyber-enabled flag is consistently applied, and that forces have adequate systems in place to make sure that this is done.	Not yet achieved. MPS progression of this AFI is paused pending outcomes from the hate crime conference (Sept18).
Chief constables make sure officers know it is important to find and record more intelligence about hate crime and use it to inform the police response	On track. The draft risk assessment form will go some way to address intel re hate crime by focusing more on repeat matters and more details regarding offenders

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