

REIMAGINE

YOUR CITY. CAR FREE.

EVENT FAQs

Sunday 22 September, 10:30am to 5:00pm

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About the event

Car Free Day is celebrated across the world on or around 22 September. It encourages motorists to choose alternative travel such as walking and cycling or public transport, instead of using their car for the day.

Reimagine is a brand new event from the Mayor of London celebrating Car Free Day in London, allowing Londoners of all ages and backgrounds to reimagine their city car-free and reclaim their streets, while walking, cycling and exploring the city.

The Central London Reimagine event will take place over 20km of traffic-free roads around Tower Bridge, London Bridge and the City of London; Londoners will be able to enjoy a day of free activities.

About the event: london.gov.uk/reimagine

Travel information: [tfl.gov.uk/ car-free-day](https://tfl.gov.uk/car-free-day)

Are there any local events happening in my borough to celebrate Car Free Day?

Information about borough events can be found at london.gov.uk/reimagine

We recommend getting in contact with your local borough contact centre to find out more about what's happening in your local area.

Tickets

When will tickets go on sale?

Car Free Day is free to attend and no tickets are required*. You can just turn up on the day and take part.

All the activities and activations are free.

*The early morning yoga & meditation session, [Reimagine Sunrise Flow](#) presented by Wanderlust will require a ticket booking through Eventbrite.

Accessibility

What access provisions are in place for the event?

All activities (Chill, Move, Taste, Play, Show) are based on the streets. As these roads are closed to traffic, you will also be able to use the carriageway for step-free movement, suitable for wheelchairs.

British Sign Language (BSL) interpreters will be signing at some activities and performances. BSL performances will be listed in the downloadable event programme available from london.gov.uk/reimagine

Buses will run in both directions along London Bridge and Bishopsgate to access the event activities.

Free pedal powered shuttle services (PedalMe) and electric shuttles for those with accessibility needs will run within the event area.

PedalMe and buggy services available within the footprint of the event and will support accessible movement at the event. The service is provided free of charge and available between 10:30am to 5:00pm within the perimeters of the event area.

PedalMe bikes are e-assisted and riders have passed a test to ride these bikes to ensure passenger safety & road awareness.

Please note the weight restrictions to PedalMe and electric buggies.

- Max weight 150kg
- 2x adults/bike max or 4x children/ bike max.
- 2x passengers with 1x manual folding wheelchair
- 2x passengers with 2x bikes
- Visually impaired & deaf people can also board
- Wheelchair users would need to have their chair positioned next to them or have their chair put in a trailer or be placed on an additional bike, to ride alongside the passenger.
- These services do not have a ramp so can not accommodate electric or manual chairs where the person would prefer to or has to remain in their own chair

2 x trailer bikes

- This is a passenger bike with an additional trailer attached to the back
- Combined weight with passenger/ cargo bike: 375Kg

To access the service customers should download the PedalMe App or if unable to do so a telephone booking service is provided. The telephone number for bookings is: 0203 189 1612. Stewards, volunteers and TfL staff at stations will have information to direct customers to access the service.

Electric buggies will be provided specifically to support those with ambulatory mobility needs to ensure ease of access into and returning from activation areas.

Those attending the event are best advised to check the TfL website for travel information in advance and plan their journey. It may be the case that public transport provides the best possible option for access to the event or otherwise.

There will be the opportunity to try out a range of custom-designed bicycles, provided by Bikeworks. Their range includes wheelchair bikes that can accept most non-electric wheelchairs, hand cycles, tricycles and a recumbent rickcycle that can carry up to three passengers, plus a selection of smaller kids' bikes.

I have access requirements – can I be dropped off by car?

Taxi drop off locations will be shared on the event map around the edge of the event area.

Managed access areas are identified on the event map available from [london.gov.uk/reimagine](https://www.london.gov.uk/reimagine). If you require vehicular access to these areas you will be granted access by the event stewards, vehicular access to these roads will be restricted to

through traffic. Please avoid these roads unless absolutely necessary as they are expected to be extremely busy.

What arrangements have been made for blue light services?

Planning for the events involves the Police, Fire, Rescue and Ambulance Services and other critical services.

Emergencies will be treated in the usual way, and the safety of residents and visitors will be dealt with as a priority.

Planning your day

What can I expect from the day?

A classic cycle ride and yoga and meditation sessions on Tower Bridge will be among the highlights at the Central London 'Reimagine' event, with something for people of all ages to enjoy. The programme will run between 10:30am and 5:00pm across 20km of traffic-free roads – the equivalent of nearly 200 football pitches in length - around Tower Bridge, London Bridge and the City of London.

Bank Junction will be transformed into its first ever car-free festival space, with a picnic area and musical entertainment provided from a solar-powered stage. There will be a hedge maze in Cheapside, with car parking spaces becoming 'parklets' filled with a variety of activities including games, gardening and a place to sit and enjoy relaxing music. Meanwhile children will be able to build and race their own go-karts in nearby Poultry.

Each activity is centred around five main themes – Chill, Move, Taste, Play and Show – with events ranging from street food stalls and arts and crafts for children, to a Tower of London historical re-enactment of the Peasants' Revolt of 1381. Pop-up playgrounds, guided walks and bike rides on traffic-free roads, art installations and BMX rides will also be on offer.

For more information about on what's on, download the free [Visit London app](#) (official guide) or visit [london.gov.uk.reimagine](https://london.gov.uk/reimagine).

What things do I need to remember on the day?

As this is an outdoor event in September, your experience might be affected by adverse weather conditions like wind and rain. Please wear appropriate clothing.

Can I bring pets?

As this is a public event, you are welcome to bring pets. However, please remember that it will be busy on the day, it is expected that there will be large crowds and you should not bring any animals that would be adversely affected by this.

What time should I arrive?

The main events start from 10:30am. You are welcome to join the activities anytime during the day. The event will close at 5:00pm.

Can I come in after the specified entry times?

The main events start from 10:30am. You are welcome to join the activities anytime during the day. The event will close at 5:00pm.

What do I need to bring with me to get into the event?

All Car Free Day events are free to attend and no tickets are required for all but one (see below) – people can just turn up on the day and take part.

The early morning yoga & meditation session, Reimagine Sunrise Flow presented by Wanderlust will require a ticket booking through Eventbrite.

Where do I enter the event?

There are no entry gates to the event. You are welcome to access the streets on foot or by bike. Please see tfl.gov.uk/car-free-day for travel information.

My transport gets me to one side of the footprint, but the activity I want to attend is on the other. How can I get to the right side?

You can walk, cycle, wheel, or use public transport to get around the event.

Santander Cycles is offering free hires across London on Car Free Day to encourage people to cycle to and from the event. There are 11,500 bikes available at more than 750 docking stations across the capital, with extra cycles being made available around the event area to cater for increased demand.

Free pedal powered shuttle services and electric shuttles for those with accessibility needs will run within the event area (see Accessibility section for more information).

Event facilities

Will there be toilets?

Yes, there'll be enough toilets for everyone at the event, including accessible toilets in each area. These will be signposted on the day.

Are there accessible toilet facilities?

Yes, there are accessible facilities in each toilet block.

Will there be food and drinks for sale?

Yes, food and drink will be available on the day, both from stalls and from local cafes and restaurants. You'll only be able to buy alcohol from permanent licensed premises.

Can I bring my own food and drink?

Yes, you can bring your own food and drink.

Please do take away all your litter after the event.

Is there a covered area if it rains?

Reimagine is an outdoor event using London streets. There are some existing areas of cover but no special marquees or shelters for rain cover.

Is there first aid?

Yes. St John Ambulance will be at the event. Anyone needing medical help should go to a first aid point. Event stewards can show you to the nearest one.

Only call 999 in the case of a serious emergency.

Will there be Wi-Fi available?

Free WiFi is available in City of London.

Travel and transport

How do I get to and from the event?

There will be extensive road closures and restrictions in place in the City of London, Southwark and Tower Hamlets between 07:00 and 19:00 on the event day.

The best way to get to and from the event will be by public transport, walking, wheeling or cycling.

By tube:

The following stations are within the event area or a short walk away

- Bank (Central, Northern, Waterloo & City and DLR)
- Blackfriars (District and Network Rail)
- Cannon Street (District and Network Rail)
- Liverpool Street (Central, Hammersmith & City and Network Rail)
- London Bridge (Jubilee, Northern and National Rail)
- Mansion House (District)
- Moorgate (Northern and Network Rail)
- St Paul's (Central)

- Tower Gateway (DLR)
- Tower Hill (District)

For Accessibility guides for stations, please see [here](#).

By bus:

Bus routes 35, 43, 48, 141, 149 or 344 will be able to use London Bridge and Bishopsgate but they will not be able to drive on any of the other the closed roads. They may be delayed by congestion.

Some bus routes will be on diversion or will stop short of their normal destination from 07:00am.

Some central London bus routes will not serve their usual stops and some bus stops will be temporarily moved or suspended

Find out [how your bus may be affected](#).

By cycling:

Santander cycles will be free to hire across the whole of London on the day of the event. There will be staff on hand at Tower Gardens docking station to create more space to dock and provide more bikes to use.

By river:

River services will be running as normal. Bankside, Tower, London Bridge and St Katherine's piers are a short walk from the event area.

Will there be disruptions that may affect my travel to and from the event?

There will be extensive road closures and restrictions in the City of London, Southwark and Tower Hamlets between 07:00 to 19:00 on Sunday 22 September.

London Bridge and Tower Bridge will be closed to general traffic. Buses will still run across London Bridge and there will be access for emergency services.

Southwark Bridge may need to be closed to northbound traffic at short notice on the day to help manage traffic.

Westminster Bridge is closed westbound to general traffic for works.

Roads in the surrounding areas will be extremely busy. There will be significant delays to road journeys.

Will taxi or minicab services be impacted?

Taxis and private hire vehicles will not be allowed in the closed-road area for the duration of the event. You will not be able to get a cab in this area, or travel through it in a cab.

Taxi drop off and pick up will locations on the edge of the event area are shown on the event map.

Can I drive in central London on 22 September?

Yes. However our advice would be to avoid central London on the event day unless absolutely necessary as it will be extremely busy around the closed-roads area.

For journeys across the capital, avoid central London and use alternative routes such as the A406 or the A205.

For the latest information on how London roads are operating, check our traffic status updates before you travel.

What time will the roads be open?

There will be extensive road closures and restrictions in the City of London, Southwark and Tower Hamlets between 07:00 to 19:00 on Sunday 22 September. Please check the TFL website, expect delays and allow additional time for your journey.

Will the ULEZ charge still be applicable on the event day?

Yes, the ULEZ charge will be in operation on the day.

What river crossings will be available on the event day?

A number of river crossings will be closed or restricted on the event day:

- Tower Bridge – will be closed between 07:00 and 19:00
- London Bridge – will be closed between 07:00 and 19:00 (but will remain open to buses)
- Southwark Bridge – may need to close northbound on the day to manage traffic
- Westminster Bridge – remains closed to westbound traffic due to ongoing works

If you need to cross the river, we suggest using Vauxhall Bridge to avoid delays to your journey.

A full list of central London river crossings and their status on the day can be seen on [this map](#).

Security and safety

Who is managing security at the event?

The event management agency are working closely with the City of London Police, Metropolitan Police, British Transport Police, Ambulance and Fire services to plan for security and safety at the event.

On the day, event security will be managed by trained stewards working with the City of London Police, Met Police, British Transport Police and other agencies.

We encourage everyone coming to the event to be vigilant, and to report anything of concern to a steward or police officer.

Can I bring a drone?

No. For security reasons, drones are strictly prohibited in and around the event. Any drones found will be destroyed and owners may be prosecuted, so leave them at home.

Local residents and businesses

What does managed access mean?

There are a limited number of streets that are classified as 'managed access' on the day. This means that vehicular access to these streets is limited to residents and businesses requiring access. Please avoid these streets unless absolutely necessary as they are expected to be extremely busy.

Will I be able to park as usual on the event day?

There will be parking suspensions throughout the event footprint which will commence prior to Sunday 22 September. We advise you to check before you park, as any vehicles parked in this area are liable to be removed. Suspension signs and no waiting cones will be in place to indicate when restrictions are in place. Please check signs prior to parking. In addition, suspension of all parking on single yellow lines will be in place from 00:01 on Saturday 21 September.

If your vehicle is parked in any of the private car parks within the closed event footprint and you need access to it on the day of the event, you should move it by the start of the suspension period, as there will be **no** access until after 19:00 on Sunday 22 September.

All public car parks are within managed access streets, so will be open and accessible, though please bear in mind that access to these areas will be congested

What should I do if I'm expecting a delivery on the day?

The road closures apply to delivery and servicing vehicles. If your business, residence or organisation is in the closed roads area, we would ask you to consider changing your deliveries and servicing to a different day or reschedule them before roads close (at 07:00) or after they reopen (at 19:00).

How are residents living within the event area affected by the event?

Vehicles will not be able to drive on closed-roads between 07:00 and 19:00. Parking suspensions will be in place (see parking information) across the event footprint.

How are businesses within the event area affected by the event?

We have engaged with businesses within the event footprint and ensured managed access routes and information is available to those affected. Vehicles will not be able to drive in the closed-roads area including vehicles of those living and working within the event footprint.

How are places of worship affected by the event?

We have engaged with places of worship within the event footprint and ensured managed access routes and information is available to those affected. If you believe you have not been contacted or have any questions on the communication, please contact the event team.

Hotels

How are hotel guests affected by the event?

We have communicated with hotels within the event area and ensured managed access routes and information is available to guests checking in and out of hotels. If you believe you have not been contacted or have any questions on the communication, please contact the event team.

Please see the access and travel sections of the FAQs for travel information which can be shared with guests.

Guests have large amounts of luggage that cannot be transferred by foot. How do they move this across the footprint?

Shuttle services will be in operation during Car Free Day for use by those with mobility requirements and to transfer luggage outside of vehicle restricted areas. Please see Accessibility section for more information.

More information

Who is organising the event?

The central London Reimagine event is organised by the Mayor of London with Transport for London. Lots of other organisations support the planning of the event.

These include City of London Corporation, the London boroughs of Southwark and Tower Hamlets, City of London Police, Metropolitan Police Service, British Transport Police, London Fire Brigade, London Ambulance Service.

The event is delivered by WRG Live on behalf of the GLA.

How have you been communicating to the public about the event and its impacts?

We have carried out an extensive communications campaign to ensure awareness of the event and the associated impacts. An initial announcement was made in June 2019, and since then, together with partner organisations such as City of London, we have engaged

with key stakeholders, residents, businesses and freight taxi and private hire and coach organisations.

We started pan-London advertising of the event from one month in advance, on 22 August, and will continue to use all channels available to inform residents and visitors.

How will I find my way around on the day?

Event wayfinding will be around the event area, with detail on activities in the area, locational navigation and activity information.

Where can I get the most up to date information about the event?

You can sign up to receive information updates about the event by visiting:

If you're on Twitter, you should follow us on:

@TfL, @TfLTrafficNews, @TfLBusAlerts

You can also sign up to receive customer service email updates, or weekly advance warning of closures on TfL services by subscribing to TfL's email updates:

<https://tfl.gov.uk/travel-information/social-media-and-email-updates/email-updates>

Contact us

Still have a question that needs answering?

If we haven't answered your question above, get in touch via our [contact us](#) page or call 0343 222 1234.